

City of Ontario

Library Facility Master Plan - **Appendix**

July 2020

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Type	Frequency	Attendance 2018-19	Attendance 2017-18	Attendance 2016-17
Early Lit	928 annual average	10,830	10,115	8,827
Tween	36 annual average	24	116	109
Teen	72 annual average	4,888	5,439	4,865
Family	844 annual average	12,200	12,367	11,775
Adult	60 annual average	2,958	3,364	1,946
Veterans	2 annual average	50	50	0
Local History	2 annual average	60	0	0
Business	4 annual average	70	60	50
Technology	34 annual average	248	280	47

Item Circulation By Collection

From 7/1/2016 To 6/30/2017 11:59:59 PM

Lewis Family Branch

	Items	Checkouts	Renewals	Total Renewals and Checkouts
Adult Oversize	2	2	2	4
Blu-Ray Movie	126	188	80	268
Blu-Ray Nonfiction	2	2	2	4
Blu-Ray Television	19	26	25	51
CD Fiction	234	313	212	525
CD Nonfiction	98	159	118	277
Children's Backpack	21	66	54	120
Children's Blu-Ray Movie	46	78	13	91
Children's Blu-Ray Television	3	5	6	11
Children's Board Book	349	997	676	1673
Children's CD Fiction	114	158	111	269
Children's CD Nonfiction	4	6	3	9
Children's DVD Movie	335	658	80	738
Children's DVD Nonfiction	18	68	63	131
Children's DVD Television	184	443	388	831
Children's Easy Reader	2000	8262	5543	13805
Children's Fantasy	539	1095	856	1951
Children's Fiction	1534	3485	2504	5989
Children's Graphic Novel	442	1235	802	2037
Children's Horror	248	533	350	883
Children's Kit	35	154	123	277
Children's Large Print Fiction	3	9	6	15
Children's Magazine	27	29	10	39
Children's Middle Reader	1563	3856	2847	6703
Children's Music CD	15	19	13	32
Children's Mystery	183	293	223	516
Children's Nonfiction	3554	4690	2594	7284
Children's Oversize Nonfiction	3	4	3	7
Children's Parent Shelf	69	104	93	197
Children's Picture Book	4446	10643	6627	17270
Children's Playaway Video	14	36	13	49
Children's Reference Desk	2	6	4	10
Children's Science Fiction	150	220	184	404
Classical Music CD	7	8	0	8
Colony High School - Children's	5	5	4	9
Colony High School - YA Fantasy	40	59	44	103
Colony High School - YA Fiction	303	440	320	760
Colony High School - YA Graphic Novel	31	42	30	72
Colony High School - YA Horror	67	122	85	207
Colony High School - YA Manga	22	33	12	45
Colony High School - YA Mystery	23	37	18	55
Colony High School - YA Nonfiction	278	330	209	539
Colony High School - YA Reference	1	1	1	2
Colony High School - YA Science	40	59	42	101
Country Music CD	8	10	2	12
DVD Movie	978	1476	323	1799
DVD Nonfiction	133	194	144	338
DVD Television	217	374	396	770
E-Books	274	349	0	349
Easy Music CD	4	4	2	6
Equipment	2	21	0	21
Fantasy	139	182	130	312
Fiction	1678	2343	1323	3666
Folk Music CD	2	2	0	2

Item Circulation By Collection

Horror	183	242	184	426
Jazz Music CD	8	9	3	12
Large Print Fantasy	1	3	3	6
Large Print Fiction	32	36	15	51
Large Print Mystery	17	17	5	22
Large Print Nonfiction	7	6	5	11
Large Print Science Fiction	2	3	3	6
Large Print Western	4	4	3	7
Magazine	343	493	273	766
Media Kit	25	41	17	58
MP3 Fiction	3	2	3	5
MP3 Nonfiction	4	10	11	21
Multimedia	8	9	4	13
Mystery	799	1097	417	1514
Nonfiction	2213	2859	2042	4901
Paperback Not Cataloged	1	14	0	14
Pop Rock Music CD	130	175	67	242
Reference	8	9	14	23
Reference Desk	1	1	0	1
Religious Music CD	5	7	4	11
Science Fiction	121	153	117	270
Seasonal Music CD	4	4	0	4
Sound Effects Music CD	3	4	0	4
Soundtrack Music CD	13	16	8	24
Spanish CD Fiction	1	1	1	2
Spanish Children's Board Book	54	113	66	179
Spanish Children's DVD Movie	1	1	0	1
Spanish Children's Easy Reader	61	104	60	164
Spanish Children's Fiction	33	43	36	79
Spanish Children's Middle Reader	8	9	8	17
Spanish Children's Nonfiction	170	194	80	274
Spanish Children's Picture Book	120	167	112	279
Spanish DVD Movie	2	2	0	2
Spanish DVD Nonfiction	1	2	1	3
Spanish Fiction	97	130	114	244
Spanish Magazine	64	89	56	145
Spanish Music CD	5	6	0	6
Spanish Nonfiction	204	303	234	537
Spanish Reference	3	3	1	4
Western	14	24	8	32
Young Adult CD Fiction	34	46	31	77
Young Adult CD Nonfiction	1	2	2	4
Young Adult Fantasy	173	242	180	422
Young Adult Fiction	506	712	522	1234
Young Adult Graphic Novel	76	97	55	152
Young Adult Horror	267	422	293	715
Young Adult Magazine	9	10	6	16
Young Adult Manga	395	717	235	952
Young Adult Mystery	104	162	103	265
Young Adult Nonfiction	136	162	114	276
Young Adult Science Fiction	172	258	182	440
Total For Organization:	27415	53316	33439	86755

Item Circulation By Collection

From 7/1/2016 To 6/30/2017 11:59:59 PM

Ovitt Family Community Library

	Items	Checkouts	Renewals	Total Renewals and Checkouts
Adult Oversize	9	9	6	15
Blu-Ray Movie	660	1829	77	1906
Blu-Ray Nonfiction	57	117	90	207
Blu-Ray Television	125	682	556	1238
CD Fiction	1233	3613	2011	5624
CD Nonfiction	533	1301	751	2052
Children's Backpack	12	18	15	33
Children's Blu-Ray Movie	209	661	24	685
Children's Blu-Ray Nonfiction	2	2	2	4
Children's Blu-Ray Television	39	176	149	325
Children's Board Book	1058	5152	2707	7859
Children's CD Fiction	239	501	285	786
Children's CD Nonfiction	20	50	22	72
Children's DVD Movie	948	4502	193	4695
Children's DVD Nonfiction	274	802	707	1509
Children's DVD Television	2756	19728	16842	36570
Children's Easy Reader	4635	32541	18689	51230
Children's Fantasy	1644	5350	3678	9028
Children's Fiction	3551	12505	8283	20788
Children's Graphic Novel	1813	8546	4360	12906
Children's Horror	505	1823	1170	2993
Children's Kit	135	450	206	656
Children's Large Print Fiction	1	1	1	2
Children's Magazine	9	9	0	9
Children's Middle Reader	3638	17741	11040	28781
Children's MP3 Fiction	6	6	3	9
Children's Music CD	110	182	87	269
Children's Mystery	642	1388	772	2160
Children's Nonfiction	11407	19020	11373	30393
Children's Parent Shelf	263	433	333	766
Children's Picture Book	9716	26455	15169	41624
Children's Playaway Audio	20	99	63	162
Children's Playaway Video	27	263	77	340
Children's Reference Desk	1	4	0	4
Children's Science Fiction	349	805	546	1351
Classical Music CD	170	252	121	373
Colony High School - Children's	1	1	0	1
Colony High School - YA Fantasy	11	15	6	21
Colony High School - YA Fiction	62	77	55	132
Colony High School - YA Graphic Novel	7	10	3	13
Colony High School - YA Horror	11	21	15	36
Colony High School - YA Manga	5	5	0	5
Colony High School - YA Mystery	3	3	1	4
Colony High School - YA Nonfiction	63	64	40	104
Colony High School - YA Science	11	21	18	39
Comedy Music CD	15	35	22	57
Country Music CD	173	390	75	465
DVD Movie	4877	15528	598	16126
DVD Nonfiction	2265	6088	5045	11133
DVD Television	2245	11566	9441	21007
E-Books	1104	2128	0	2128
Easy Music CD	52	116	67	183
Equipment	1	2	0	2
Fantasy	1248	2315	1598	3913

Item Circulation By Collection

Fiction	5917	13858	8089	21947
Folk Music CD	60	95	45	140
Horror	950	1892	1254	3146
Jazz Music CD	156	320	159	479
Large Print Fantasy	2	2	0	2
Large Print Fiction	694	1057	322	1379
Large Print Horror	6	8	6	14
Large Print Mystery	236	330	90	420
Large Print Nonfiction	47	64	44	108
Large Print Science Fiction	6	9	7	16
Large Print Western	95	114	27	141
Magazine	2021	3405	1644	5049
Media Kit	91	274	174	448
Model Colony Nonfiction	2	2	0	2
MP3 Fiction	150	296	149	445
MP3 Nonfiction	18	26	15	41
Multimedia	6	6	10	16
Mystery	3204	8313	3945	12258
New Age Music CD	26	31	9	40
Newspaper	1	0	1	1
Nonfiction	11821	20579	14424	35003
Opera Music CD	25	32	11	43
Paperback Not Cataloged	1	166	0	166
Pop Rock Music CD	729	1699	608	2307
Reference	19	23	12	35
Reference Desk	1	1	2	3
Religious Music CD	48	68	29	97
Science Fiction	796	1457	872	2329
Seasonal Music CD	52	82	33	115
Sound Effects Music CD	3	3	0	3
Soundtrack Music CD	121	258	95	353
Spanish CD Fiction	9	9	4	13
Spanish CD Nonfiction	57	111	61	172
Spanish Children's Board Book	190	1036	467	1503
Spanish Children's CD Fiction	4	4	2	6
Spanish Children's CD Nonfiction	1	1	0	1
Spanish Children's DVD Movie	8	13	0	13
Spanish Children's DVD Nonfiction	7	13	13	26
Spanish Children's DVD Television	45	134	122	256
Spanish Children's Easy Reader	246	1031	662	1693
Spanish Children's Fiction	281	728	516	1244
Spanish Children's Middle Reader	107	255	195	450
Spanish Children's Nonfiction	922	1692	1115	2807
Spanish Children's Parent Shelf	29	102	75	177
Spanish Children's Picture Book	908	2050	1292	3342
Spanish DVD Movie	155	324	6	330
Spanish DVD Nonfiction	73	160	124	284
Spanish DVD Television	39	97	81	178
Spanish Fiction	593	1604	1013	2617
Spanish Magazine	140	499	199	698
Spanish Music CD	84	234	110	344
Spanish Nonfiction	1125	2324	1707	4031
Western	195	288	135	423
Young Adult CD Fiction	181	258	176	434
Young Adult CD Nonfiction	3	2	3	5
Young Adult Fantasy	583	1136	708	1844
Young Adult Fiction	1996	4202	2867	7069
Young Adult Graphic Novel	975	3509	1862	5371
Young Adult Horror	711	1668	1135	2803
Young Adult Magazine	30	39	18	57

Item Circulation By Collection

Young Adult Manga	2361	9586	3851	13437
Young Adult MP3 Fiction	7	8	6	14
Young Adult Mystery	247	516	354	870
Young Adult Nonfiction	912	1493	1048	2541
Young Adult Science Fiction	457	1095	811	1906
Total For Organization:	100357	296551	170287	466838

Item Circulation By Collection

From 7/1/2016 To 6/30/2017 11:59:59 PM

Grand Total:	123712	349867	203726	553593
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Item Circulation By Collection

From 7/1/2017 To 6/30/2018 11:59:59 PM

Lewis Family Branch

	Items	Checkouts	Renewals	Total Renewals and Checkouts
Adult Oversize	1	1	1	2
Blu-Ray Movie	115	163	114	277
Blu-Ray Nonfiction	2	3	3	6
Blu-Ray Television	1	1	1	2
CD Fiction	216	314	191	505
CD Nonfiction	75	107	84	191
Children's Backpack	22	73	57	130
Children's Blu-Ray Movie	43	61	3	64
Children's Blu-Ray Television	8	16	11	27
Children's Board Book	312	1581	682	2263
Children's CD Fiction	65	71	70	141
Children's CD Nonfiction	1	1	0	1
Children's DVD Movie	291	511	37	548
Children's DVD Nonfiction	18	38	25	63
Children's DVD Television	175	388	373	761
Children's Easy Reader	1855	7408	5441	12849
Children's Fantasy	558	998	719	1717
Children's Fiction	1407	3219	2445	5664
Children's Graphic Novel	452	1303	819	2122
Children's Horror	222	396	325	721
Children's Kit	37	76	62	138
Children's Large Print Fiction	2	3	3	6
Children's Magazine	12	16	2	18
Children's Middle Reader	1500	3627	2612	6239
Children's MP3 Fiction	2	2	1	3
Children's Music CD	7	7	0	7
Children's Mystery	139	199	132	331
Children's Nonfiction	3309	4489	2584	7073
Children's Oversize Nonfiction	3	3	3	6
Children's Parent Shelf	74	159	137	296
Children's Picture Book	4347	9549	6286	15835
Children's Playaway Video	17	27	15	42
Children's Reference Desk	2	8	7	15
Children's Science Fiction	129	175	127	302
Classical Music CD	1	1	0	1
Colony High School - Children's	10	13	9	22
Colony High School - YA Fantasy	62	94	65	159
Colony High School - YA Fiction	262	359	265	624
Colony High School - YA Graphic Novel	34	60	22	82
Colony High School - YA Horror	115	160	129	289
Colony High School - YA Manga	20	40	20	60
Colony High School - YA Mystery	40	57	49	106
Colony High School - YA Nonfiction	260	339	221	560
Colony High School - YA Reference	1	1	0	1
Colony High School - YA Science	39	62	45	107
Country Music CD	8	10	0	10
DVD Movie	907	1250	247	1497
DVD Nonfiction	87	102	89	191
DVD Television	198	237	265	502
E-Books	150	180	0	180
Easy Music CD	2	3	0	3
Equipment	2	192	6	198
Fantasy	150	186	98	284
Fiction	1396	1914	1175	3089

Item Circulation By Collection

Horror	197	294	212	506
Large Print Fantasy	1	1	0	1
Large Print Fiction	18	21	10	31
Large Print Mystery	8	8	5	13
Large Print Nonfiction	6	5	3	8
Magazine	241	351	165	516
Media Kit	13	12	19	31
MP3 Fiction	4	1	4	5
MP3 Nonfiction	1	1	1	2
Multimedia	8	8	5	13
Mystery	620	898	440	1338
Nonfiction	1926	2605	1996	4601
Paperback Not Cataloged	1	15	0	15
Pop Rock Music CD	79	88	13	101
Reference	7	9	10	19
Religious Music CD	3	4	0	4
Science Fiction	88	110	82	192
Seasonal Music CD	4	4	0	4
Soundtrack Music CD	12	16	3	19
Spanish CD Nonfiction	2	2	0	2
Spanish Children's Board Book	68	166	118	284
Spanish Children's CD Fiction	1	1	1	2
Spanish Children's Easy Reader	68	98	83	181
Spanish Children's Fiction	20	21	34	55
Spanish Children's Middle Reader	17	17	27	44
Spanish Children's Nonfiction	118	162	145	307
Spanish Children's Picture Book	168	245	163	408
Spanish DVD Movie	7	4	3	7
Spanish Fiction	61	57	70	127
Spanish Magazine	49	58	51	109
Spanish Nonfiction	113	149	134	283
Western	5	5	2	7
Young Adult CD Fiction	25	26	19	45
Young Adult Fantasy	160	212	151	363
Young Adult Fiction	506	660	443	1103
Young Adult Graphic Novel	92	124	109	233
Young Adult Horror	242	357	263	620
Young Adult Magazine	12	14	8	22
Young Adult Manga	451	775	361	1136
Young Adult Mystery	86	120	103	223
Young Adult Nonfiction	107	118	91	209
Young Adult Science Fiction	123	189	137	326
Total For Organization:	24983	48372	31582	79954

Item Circulation By Collection

From 7/1/2017 To 6/30/2018 11:59:59 PM

Ovitt Family Community Library

	Items	Checkouts	Renewals	Total Renewals and Checkouts
Adult Oversize	15	24	19	43
Atlas Case	4	4	0	4
Blu-Ray Movie	644	1700	128	1828
Blu-Ray Nonfiction	59	118	123	241
Blu-Ray Television	105	426	468	894
CD Fiction	1359	3602	2243	5845
CD Nonfiction	501	1154	707	1861
Children's Backpack	8	13	9	22
Children's Blu-Ray Movie	217	591	22	613
Children's Blu-Ray Nonfiction	2	2	2	4
Children's Blu-Ray Television	35	121	119	240
Children's Board Book	645	3705	1410	5115
Children's CD Fiction	194	340	212	552
Children's CD Nonfiction	18	75	38	113
Children's DVD Movie	848	3491	128	3619
Children's DVD Nonfiction	203	472	462	934
Children's DVD Television	2762	13372	11789	25161
Children's Easy Reader	5103	28830	17735	46565
Children's Family Fun Pack	4	15	2	17
Children's Fantasy	1666	5055	3416	8471
Children's Fiction	3587	11794	7973	19767
Children's Graphic Novel	1827	7929	4216	12145
Children's Horror	480	1426	1041	2467
Children's Kit	116	354	244	598
Children's Middle Reader	3919	16366	10701	27067
Children's MP3 Fiction	5	8	5	13
Children's Music CD	73	112	38	150
Children's Mystery	621	1204	740	1944
Children's Nonfiction	10183	16285	11126	27411
Children's Oversize Nonfiction	1	1	0	1
Children's Parent Shelf	297	606	480	1086
Children's Picture Book	9670	23534	15228	38762
Children's Playaway Audio	15	73	35	108
Children's Playaway Launchpad	25	31	0	31
Children's Playaway Video	29	216	95	311
Children's Science Fiction	364	811	555	1366
Classical Music CD	135	187	80	267
Colony High School - YA Fantasy	15	15	9	24
Colony High School - YA Fiction	56	65	50	115
Colony High School - YA Graphic Novel	9	11	6	17
Colony High School - YA Horror	16	18	11	29
Colony High School - YA Manga	4	6	3	9
Colony High School - YA Mystery	8	8	6	14
Colony High School - YA Nonfiction	73	83	66	149
Colony High School - YA Science	14	16	13	29
Comedy Music CD	16	23	8	31
Country Music CD	136	323	55	378
DVD Movie	4209	12600	652	13252
DVD Nonfiction	1886	4408	3926	8334
DVD Television	2311	12910	11602	24512
E-Books	753	1383	0	1383
Easy Music CD	49	106	73	179
Fantasy	1101	1973	1460	3433
Fiction	6006	13241	8048	21289

Item Circulation By Collection

Folk Music CD	61	99	14	113
Horror	920	1809	1248	3057
Jazz Music CD	74	173	83	256
Large Print Fantasy	5	6	4	10
Large Print Fiction	662	1020	427	1447
Large Print Horror	9	14	9	23
Large Print Mystery	220	305	102	407
Large Print Nonfiction	37	44	35	79
Large Print Science Fiction	4	10	4	14
Large Print Western	29	31	9	40
Magazine	1895	3333	1657	4990
Media Kit	85	216	140	356
MP3 Fiction	101	157	119	276
MP3 Nonfiction	17	30	22	52
Multimedia	1	2	2	4
Mystery	2759	6736	3570	10306
New Age Music CD	44	57	6	63
Nonfiction	12264	21288	16753	38041
Opera Music CD	41	50	29	79
Paperback Not Cataloged	1	130	0	130
Pop Rock Music CD	663	1551	651	2202
Reference	16	17	10	27
Reference Magazine	1	2	1	3
Religious Music CD	47	72	26	98
Science Fiction	735	1345	915	2260
Seasonal Music CD	40	69	35	104
Soundtrack Music CD	147	314	93	407
Spanish CD Fiction	16	18	1	19
Spanish CD Nonfiction	46	73	43	116
Spanish Children's Board Book	114	1022	182	1204
Spanish Children's CD Fiction	7	10	2	12
Spanish Children's CD Nonfiction	3	4	1	5
Spanish Children's DVD Movie	11	15	1	16
Spanish Children's DVD Nonfiction	8	12	13	25
Spanish Children's DVD Television	33	56	46	102
Spanish Children's Easy Reader	228	748	541	1289
Spanish Children's Fiction	284	758	567	1325
Spanish Children's Middle Reader	134	332	259	591
Spanish Children's Nonfiction	688	1181	808	1989
Spanish Children's Parent Shelf	37	131	97	228
Spanish Children's Picture Book	1079	2580	1823	4403
Spanish DVD Movie	117	236	2	238
Spanish DVD Nonfiction	45	70	63	133
Spanish DVD Television	44	77	78	155
Spanish Fiction	694	1318	961	2279
Spanish Magazine	140	385	202	587
Spanish Music CD	79	202	71	273
Spanish Nonfiction	1141	2140	1691	3831
Western	172	253	103	356
Young Adult CD Fiction	152	197	113	310
Young Adult CD Nonfiction	1	1	1	2
Young Adult Fantasy	593	1174	779	1953
Young Adult Fiction	1975	4039	3197	7236
Young Adult Graphic Novel	972	2844	1694	4538
Young Adult Horror	644	1337	898	2235
Young Adult Magazine	7	7	1	8
Young Adult Manga	2845	10041	4277	14318
Young Adult MP3 Fiction	2	3	4	7
Young Adult Mystery	220	387	324	711
Young Adult Nonfiction	740	1148	880	2028

Item Circulation By Collection

Young Adult Playaway Launchpad	2	2	0	2
Young Adult Science Fiction	460	937	701	1638
Total For Organization:	97439	264311	164031	428342

Item Circulation By Collection

From 7/1/2017 To 6/30/2018 11:59:59 PM

Grand Total:	118881	312683	195613	508296
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Lewis Family Branch	Lewis Items	Lewis Checkouts	Lewis Renewals
Blu-Ray Movie	142	192	69
Blu-Ray Nonfiction	1	2	3
Blu-Ray Television	16	16	17
CD Fiction	235	316	208
CD Nonfiction	75	87	95
Children's Backpack	20	107	76
Children's Blu-Ray Movie	52	71	4
Children's Blu-Ray Nonfiction	1	1	0
Children's Blu-Ray Television	7	17	15
Children's Board Book	265	1369	611
Children's CD Fiction	55	66	113
Children's CD Nonfiction	1	0	2
Children's DVD Movie	267	419	21
Children's DVD Nonfiction	18	40	53
Children's DVD Television	193	399	407
Children's Easy Reader	2035	5667	5299
Children's Family Fun Pack	1	1	0
Children's Fantasy	559	789	763
Children's Fiction	1348	2566	2664
Children's Graphic Novel	568	1442	1151
Children's Horror	211	403	422
Children's Kit	34	76	63
Children's Large Print Fiction	1	1	1
Children's Magazine	7	7	5
Children's Middle Reader	1645	3823	3708
Children's MP3 Fiction	1	0	2
Children's Music CD	7	8	2
Children's Mystery	144	178	132
Children's Nonfiction	2762	3562	2783
Children's Oversize Nonfiction	3	5	7
Children's Parent Shelf	85	138	170
Children's Picture Book	4483	8843	7354
Children's Playaway Launchpad	2	2	2
Children's Playaway Video	22	61	25
Children's Reference Desk	2	5	5
Children's Science Fiction	113	142	158
Colony High School - Children's Nonfiction	10	9	12
Colony High School - YA Fantasy	81	113	138
Colony High School - YA Fiction	290	393	397
Colony High School - YA Graphic Novel	31	33	36
Colony High School - YA Horror	56	80	100
Colony High School - YA Manga	18	25	12
Colony High School - YA Mystery	26	37	41
Colony High School - YA Nonfiction	260	286	303
Colony High School - YA Reference	1	1	0
Colony High School - YA Science Fiction	34	39	58
Country Music CD	1	1	0
DVD Movie	699	900	107
DVD Nonfiction	88	102	119
DVD Television	169	259	327
E-Books	151	197	0
Equipment	2	54	1
Fantasy	130	162	125
Fiction	1394	1783	1487

Graphic Novel	4	4	1
Horror	190	248	226
Large Print Fantasy	1	1	2
Large Print Fiction	23	24	14
Large Print Mystery	13	14	9
Large Print Nonfiction	5	5	5
Magazine	288	393	267
Media Kit	7	18	15
MP3 Fiction	1	1	2
MP3 Nonfiction	1	1	1
Multimedia	9	12	9
Mystery	660	877	429
Nonfiction	1886	2316	2427
Paperback Not Cataloged	1	50	0
Pop Rock Music CD	59	64	23
Reference	7	8	5
Religious Music CD	1	1	0
Science Fiction	81	88	89
Seasonal Music CD	3	3	0
Soundtrack Music CD	4	4	2
Spanish CD Fiction	1	2	2
Spanish CD Nonfiction	1	1	0
Spanish Children's Board Book	58	90	80
Spanish Children's DVD Television	1	1	1
Spanish Children's Easy Reader	43	46	43
Spanish Children's Fiction	21	30	27
Spanish Children's Middle Reader	6	7	8
Spanish Children's Nonfiction	77	77	98
Spanish Children's Picture Book	144	162	133
Spanish DVD Movie	5	5	0
Spanish DVD Nonfiction	1	1	2
Spanish Fiction	54	52	73
Spanish Magazine	51	85	88
Spanish Nonfiction	111	150	185
Western	12	13	10
Young Adult CD Fiction	9	12	15
Young Adult CD Nonfiction	1	1	2
Young Adult Fantasy	131	159	182
Young Adult Fiction	480	592	511
Young Adult Graphic Novel	97	121	107
Young Adult Horror	111	149	139
Young Adult Magazine	1	0	1
Young Adult Manga	484	802	431
Young Adult Mystery	74	93	123
Young Adult Nonfiction	92	103	106
Young Adult Science Fiction	124	152	139

Items Type	Age	Language	Item Type	Lewis Items	Lewis Checkouts	Lewis Renewals	Ovitt Items	Ovitt Checkouts	Ovitt Renewals	Total Items
Adult Oversize	Adult	English	Print	0	0	0	13	13	18	13
Atlas Case	Adult	English	Print	0	0	0	1	1	1	1
Blu-Ray Movie	Adult	English	Video	142	192	69	671	2,091	163	813
Blu-Ray Nonfiction	Adult	English	Video	1	2	3	37	63	84	38
Blu-Ray Television	Adult	English	Video	16	16	17	109	449	516	125
CD Fiction	Adult	English	Audio	235	316	208	1,341	2,916	2,663	1,576
CD Nonfiction	Adult	English	Audio	75	87	85	489	1,087	1,073	564
Children's Backpack	Children	English	Print	20	107	76	18	31	17	38
Children's Blu-Ray Movie	Children	English	Video	52	71	4	232	638	55	284
Children's Blu-Ray Nonfiction	Children	English	Video	1	1	0	2	4	7	3
Children's Blu-Ray Television	Children	English	Video	7	17	15	47	109	143	54
Children's Board Book	Children	English	Print	265	1,369	611	424	3,058	1,009	689
Children's CD Fiction	Children	English	Audio	55	66	113	169	254	206	224
Children's CD Nonfiction	Children	English	Audio	7	0	2	20	55	26	21
Children's DVD Movie	Children	English	Video	267	419	21	898	3,485	176	1,165
Children's DVD Nonfiction	Children	English	Video	18	40	53	217	479	682	235
Children's DVD Television	Children	English	Video	193	399	407	3,204	12,490	13,455	3,397
Children's Easy Reader	Children	English	Print	2,035	5,667	5,299	5,330	26,489	21,206	7,365
Children's Family Fun Pack	Children	English	Print	1	1	0	4	32	0	5
Children's Fantasy	Children	English	Print	559	789	763	1,761	4,782	4,345	2,320
Children's Fiction	Children	English	Print	1,348	2,556	2,664	3,466	9,515	8,593	4,814
Children's Graphic Novel	Children	English	Print	568	1,442	1,151	1,788	6,041	5,540	2,566
Children's Horror	Children	English	Print	211	403	422	520	1,524	1,400	731
Children's Kit	Children	English	Print	34	76	63	117	305	218	151
Children's Large Print Fiction	Children	English	Print	1	1	1	1	1	1	2
Children's Magazine	Children	English	Print	7	7	5	0	0	0	7
Children's Middle Reader	Children	English	Print	1,645	3,823	3,708	4,001	14,107	12,205	5,646
Children's MP3 Fiction	Children	English	Audio	1	0	2	2	3	1	3
Children's Music CD	Children	English	Audio	7	8	2	85	184	76	82
Children's Mystery	Children	English	Print	144	178	132	629	1,150	1,069	773
Children's Nonfiction	Children	English	Print	2,762	3,562	2,783	9,992	16,336	13,505	12,754
Children's Oversize Nonfiction	Children	English	Print	3	5	7	0	0	0	3
Children's Parent Shelf	Children	English	Print	85	138	170	257	488	564	342
Children's Picture Book	Children	English	Print	4,483	8,843	7,354	10,095	23,403	18,260	14,578
Children's Playaway Audio	Children	English	Audio	0	0	0	12	55	31	12
Children's Playaway Launchpad	Children	English	Print	2	2	2	24	291	139	46
Children's Playaway Video	Children	English	Video	22	61	25	44	148	75	46
Children's Reference Desk	Children	English	Print	2	5	5	0	0	0	2
Children's Science Fiction	Children	English	Print	113	142	158	367	642	640	480
Classical Music CD	Adult	English	Audio	0	0	0	104	150	100	104
Colony High School - Children's Nonfiction	Children	English	Print	10	9	12	1	1	1	11
Colony High School - YA Fantasy	Young Adult	English	Print	81	113	138	22	29	23	103
Colony High School - YA Fiction	Young Adult	English	Print	290	393	397	56	65	77	346
Colony High School - YA Graphic Novel	Young Adult	English	Print	31	33	36	7	9	8	38
Colony High School - YA Horror	Young Adult	English	Print	10	8	10	17	18	18	73
Colony High School - YA Manga	Young Adult	English	Print	18	25	12	3	2	2	21
Colony High School - YA Mystery	Young Adult	English	Print	26	37	41	7	7	5	33
Colony High School - YA Nonfiction	Young Adult	English	Print	260	286	303	88	90	68	348
Colony High School - YA Reference	Young Adult	English	Print	1	1	0	0	0	0	1
Colony High School - YA Science Fiction	Young Adult	English	Print	34	39	58	13	13	12	47
Comedy Music CD	Adult	English	Audio	0	0	0	11	14	6	11
Country Music CD	Adult	English	Audio	1	1	0	52	153	37	93
DVD Movie	Adult	English	Video	699	900	107	4,039	13,315	757	4,738
DVD Nonfiction	Adult	English	Video	88	102	119	1,543	3,221	3,738	1,631
DVD Television	Adult	English	Video	169	259	327	2,519	11,071	12,796	2,688
Easy Music CD	Adult	English	Audio	0	0	0	31	52	89	31
E-Books	Adult	English	E-Books	151	197	0	744	1,263	0	895
Equipment	Adult	English	Other	2	54	1	18	841	8	20
Fantasy	Adult	English	Print	130	162	125	917	1,445	1,277	1,047
Fiction	Adult	English	Print	1,394	1,783	1,487	5,826	11,839	9,802	7,220
Folk Music CD	Adult	English	Audio	0	0	0	23	31	14	23
Graphic Novel	Adult	English	Print	4	4	1	103	134	51	107
Horror	Adult	English	Print	190	248	226	912	1,732	1,628	1,102
Jazz Music CD	Adult	English	Audio	0	0	0	53	115	68	53
Large Print Fantasy	Adult	English	Print	1	1	2	2	2	1	3
Large Print Fiction	Adult	English	Print	23	24	14	655	1,151	675	678
Large Print Horror	Adult	English	Print	0	0	0	12	15	12	12
Large Print Mystery	Adult	English	Print	13	14	9	227	327	210	240
Large Print Nonfiction	Adult	English	Print	5	5	5	51	75	73	56
Large Print Science Fiction	Adult	English	Print	0	0	0	5	13	14	5
Large Print Western	Adult	English	Print	0	0	0	101	146	67	101
Magazine	Adult	English	Print	288	393	267	1,385	1,938	1,560	1,673
Media Kit	Adult	English	Audio	7	18	15	72	160	185	79
MP3 Fiction	Adult	English	Audio	1	1	2	72	103	79	73
MP3 Nonfiction	Adult	English	Audio	1	1	1	1	19	18	12
Multimedia	Adult	English	Audio	9	12	9	1	1	0	10
Mystery	Adult	English	Print	660	877	429	3,014	7,397	4,908	3,674
New Age Music CD	Adult	English	Audio	0	0	0	13	12	5	13
Nonfiction	Adult	English	Print	1,886	2,316	2,427	12,772	21,520	22,693	14,658
Opera Music CD	Adult	English	Audio	0	0	0	16	18	13	16
Paperback Not Cataloged	Adult	English	Print	1	50	0	1	24	0	2
Pop Rock Music CD	Adult	English	Audio	59	64	23	464	1,147	570	523
Reference	Adult	English	Print	7	8	5	11	13	17	18
Religious Music CD	Adult	English	Audio	1	1	0	33	62	36	34
Science Fiction	Adult	English	Print	81	88	89	637	1,066	893	718
Seasonal Music CD	Adult	English	Audio	3	3	0	39	61	23	42
Soundtrack Music CD	Adult	English	Audio	4	4	2	89	159	74	93
Spanish CD Fiction	Adult	Spanish	Audio	1	2	2	11	13	18	12
Spanish CD Nonfiction	Adult	Spanish	Audio	1	1	0	24	36	34	25
Spanish Children's Board Book	Children	Spanish	Print	58	90	80	98	825	200	156
Spanish Children's CD Fiction	Children	Spanish	Audio	0	0	0	6	9	8	6
Spanish Children's CD Nonfiction	Children	Spanish	Audio	0	0	0	3	3	2	3
Spanish Children's DVD Movie	Children	Spanish	Video	0	0	0	14	29	0	14
Spanish Children's DVD Nonfiction	Children	Spanish	Video	0	0	0	6	9	13	6
Spanish Children's DVD Television	Children	Spanish	Video	1	1	1	35	67	96	36
Spanish Children's Easy Reader	Children	Spanish	Print	43	46	43	345	1,068	910	388
Spanish Children's Fiction	Children	Spanish	Print	21	30	27	329	923	892	350
Spanish Children's Middle Reader	Children	Spanish	Print	6	7	8	140	373	353	146
Spanish Children's Nonfiction	Children	Spanish	Print	77	77	98	696	1,227	1,105	773
Spanish Children's Parent Shelf	Children	Spanish	Print	0	0	0	46	128	136	46
Spanish Children's Picture Book	Children	Spanish	Print	144	162	133	1,213	3,138	2,845	1,357
Spanish DVD Movie	Adult	Spanish	Video	5	5	0	116	245	18	121
Spanish DVD Nonfiction	Adult	Spanish	Video	1	1	2	35	48	65	36
Spanish DVD Television	Adult	Spanish	Video	0	0	0	32	54	82	32
Spanish Fiction	Adult	Spanish	Print	54	52	73	806	1,495	1,374	860
Spanish Magazine	Adult	Spanish	Print	51	85	88	109	256	213	160
Spanish Music CD	Adult	Spanish	Audio	0	0	0	47	75	48	47
Spanish Nonfiction	Adult	Spanish	Print	111	150	185	1,258	2,142	2,410	1,369
Western	Adult	English	Print	12	13	10	196	335	139	208
Young Adult CD Fiction	Young Adult	English	Audio	9	12	15	78	109	88	87
Young Adult CD Nonfiction	Young Adult	English	Audio	1	1	2	2	2	1	3
Young Adult Fantasy	Young Adult	English	Print	131	159	182	577	1,101	976	708
Young Adult Fiction	Young Adult	English	Print	480	592	511	1,718	2,999	3,221	2,198
Young Adult Graphic Novel	Young Adult	English	Print	97	121	107	809	1,959	1,139	906
Young Adult Horror	Young Adult	English	Print	111	149	139	483	878	971	594
Young Adult Magazine	Young Adult	English	Print	1	0	1	11	17	8	12
Young Adult Manga	Young Adult	English	Print	484	802	431	2,891	9,055	5,572	3,375
Young Adult MP3 Fiction	Young Adult	English	Audio	0	0	0	1	1	2	1
Young Adult Mystery	Young Adult	English	Print	74	93	123	208	350	337	282
Young Adult Nonfiction	Young Adult	English	Print	92	103	106	708	1,071	1,128	800
Young Adult Playaway Launchpad	Young Adult	English	Print	0	0	0	7	12	7	7
Young Adult Science Fiction	Young Adult	English	Print	124	152	139	362	698	668	486

Row Labels	Sum of Total Items
Adult	48496
English	45834
Audio	3350
E-Books	895
Other	20
Print	31536
Video	10033
Spanish	2662
Audio	84
Print	2389
Video	189
Children	61930
English	58649
Audio	352
Print	53113
Video	5184
Spanish	3281
Audio	9
Print	3216
Video	56
Young Adult	10469
English	10469
Audio	91
Print	10378
Video	9
Grand Total	120978

Adult	48496	40%
English	45834	38%
Audio	3350	3%
E-Books	895	1%
Other	20	0%
Print	31536	26%
Video	10033	8%
Spanish	2662	2%
Audio	84	0%
Print	2389	2%
Video	189	0%
Children	61930	51%
English	58649	49%
Audio	352	0%
Print	53113	44%
Video	5184	4%
Spanish	3281	3%
Audio	9	0%
Print	3216	3%
Video	56	0%
Young Adult	10469	9%
English	10469	9%
Audio	91	0%
Print	10378	9%
Video	9	0%
Grand Total	120978	100%

Ovitt Family Community Library	Ovitt Items	Ovitt Checkouts	Ovitt Renewals
Adult Oversize	13	13	18
Atlas Case	1	1	1
Blu-Ray Movie	671	2091	163
Blu-Ray Nonfiction	37	63	84
Blu-Ray Television	109	449	516
CD Fiction	1341	2916	2663
CD Nonfiction	489	1087	1073
Children's Backpack	18	31	17
Children's Blu-Ray Movie	232	638	55
Children's Blu-Ray Nonfiction	2	4	7
Children's Blu-Ray Television	47	109	143
Children's Board Book	424	3058	1009
Children's CD Fiction	169	254	206
Children's CD Nonfiction	20	55	26
Children's DVD Movie	898	3485	176
Children's DVD Nonfiction	217	479	682
Children's DVD Television	3204	12490	13455
Children's Easy Reader	5330	26489	21206
Children's Family Fun Pack	4	32	0
Children's Fantasy	1761	4782	4345
Children's Fiction	3466	9515	8593
Children's Graphic Novel	1788	8015	5540
Children's Horror	520	1524	1400
Children's Kit	117	305	218
Children's Large Print Fiction	1	1	1
Children's Middle Reader	4001	14107	12205
Children's MP3 Fiction	2	3	1
Children's Music CD	85	184	76
Children's Mystery	629	1150	1069
Children's Nonfiction	9992	16336	13505
Children's Parent Shelf	257	488	564
Children's Picture Book	10095	23403	18260
Children's Playaway Audio	12	55	31
Children's Playaway Launchpad	44	291	139
Children's Playaway Video	24	148	75
Children's Science Fiction	367	642	640
Classical Music CD	104	150	100
Colony High School - Children's Nonfiction	1	1	1
Colony High School - YA Fantasy	22	29	23
Colony High School - YA Fiction	56	65	77
Colony High School - YA Graphic Novel	7	9	8
Colony High School - YA Horror	17	18	18
Colony High School - YA Manga	3	3	2
Colony High School - YA Mystery	7	7	5
Colony High School - YA Nonfiction	88	90	68
Colony High School - YA Science Fiction	13	13	12
Comedy Music CD	11	14	6
Country Music CD	92	153	37
DVD Movie	4039	13315	757
DVD Nonfiction	1543	3221	3738
DVD Television	2519	11071	12796
E-Books	744	1263	0
Easy Music CD	31	52	89
Equipment	18	841	8
Fantasy	917	1445	1277
Fiction	5826	11839	9802
Folk Music CD	23	31	14

Graphic Novel	103	134	51
Horror	912	1732	1628
Jazz Music CD	53	115	68
Large Print Fantasy	2	2	1
Large Print Fiction	655	1151	675
Large Print Horror	12	15	12
Large Print Mystery	227	327	210
Large Print Nonfiction	51	75	73
Large Print Science Fiction	5	13	14
Large Print Western	101	146	67
Magazine	1385	1938	1560
Media Kit	72	160	185
MP3 Fiction	72	103	79
MP3 Nonfiction	11	19	18
Multimedia	1	1	0
Mystery	3014	7397	4908
New Age Music CD	13	12	5
Nonfiction	12772	21520	22693
Opera Music CD	16	18	13
Paperback Not Cataloged	1	24	0
Pop Rock Music CD	464	1147	570
Reference	11	13	17
Religious Music CD	33	62	36
Science Fiction	637	1066	893
Seasonal Music CD	39	61	23
Soundtrack Music CD	89	159	74
Spanish CD Fiction	11	13	18
Spanish CD Nonfiction	24	36	34
Spanish Children's Board Book	98	825	200
Spanish Children's CD Fiction	6	9	8
Spanish Children's CD Nonfiction	3	3	2
Spanish Children's DVD Movie	14	29	0
Spanish Children's DVD Nonfiction	6	9	13
Spanish Children's DVD Television	35	67	96
Spanish Children's Easy Reader	345	1068	910
Spanish Children's Fiction	329	923	892
Spanish Children's Middle Reader	140	373	353
Spanish Children's Nonfiction	696	1227	1105
Spanish Children's Parent Shelf	46	128	136
Spanish Children's Picture Book	1213	3138	2845
Spanish DVD Movie	116	245	18
Spanish DVD Nonfiction	35	48	65
Spanish DVD Television	32	54	82
Spanish Fiction	806	1495	1374
Spanish Magazine	109	256	213
Spanish Music CD	47	75	48
Spanish Nonfiction	1258	2142	2410
Western	196	335	139
Young Adult CD Fiction	78	109	88
Young Adult CD Nonfiction	2	2	1
Young Adult Fantasy	577	1101	976
Young Adult Fiction	1718	2999	3221
Young Adult Graphic Novel	809	1959	1539
Young Adult Horror	483	878	971
Young Adult Magazine	11	17	8
Young Adult Manga	2891	9055	5572
Young Adult MP3 Fiction	1	1	2
Young Adult Mystery	208	350	337
Young Adult Nonfiction	708	1071	1128

Young Adult Playaway Launchpad	7	12	7
Young Adult Science Fiction	362	698	668

Item Circulation By Collection

From 7/1/2018 To 6/30/2019 11:59:59 PM

Grand Total:	116889	289307	232145	521452
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Collection Name	Item Branch Name	Number Of Items
Adult Oversize	Lewis Family Branch	18
Blu-Ray Movie	Lewis Family Branch	501
Blu-Ray Nonfiction	Lewis Family Branch	10
Blu-Ray Television	Lewis Family Branch	6
CD Fiction	Lewis Family Branch	534
CD Nonfiction	Lewis Family Branch	192
Children's Backpack	Lewis Family Branch	20
Children's Blu-Ray Movie	Lewis Family Branch	159
Children's Blu-Ray Nonfiction	Lewis Family Branch	3
Children's Blu-Ray Television	Lewis Family Branch	10
Children's Board Book	Lewis Family Branch	332
Children's CD Fiction	Lewis Family Branch	221
Children's CD Nonfiction	Lewis Family Branch	4
Children's DVD Movie	Lewis Family Branch	645
Children's DVD Nonfiction	Lewis Family Branch	51
Children's DVD Television	Lewis Family Branch	304
Children's Easy Reader	Lewis Family Branch	2,436
Children's Fantasy	Lewis Family Branch	1,105
Children's Fiction	Lewis Family Branch	3,929
Children's Graphic Novel	Lewis Family Branch	898
Children's Horror	Lewis Family Branch	459
Children's Kit	Lewis Family Branch	45
Children's Large Print Fiction	Lewis Family Branch	3
Children's Magazine	Lewis Family Branch	25
Children's Middle Reader	Lewis Family Branch	2,657
Children's MP3 Fiction	Lewis Family Branch	1
Children's Music CD	Lewis Family Branch	113
Children's Mystery	Lewis Family Branch	586
Children's Nonfiction	Lewis Family Branch	10,094
Children's Oversize Nonfiction	Lewis Family Branch	17
Children's Parent Shelf	Lewis Family Branch	240
Children's Picture Book	Lewis Family Branch	7,044
Children's Playaway Video	Lewis Family Branch	22
Children's Reference	Lewis Family Branch	18
Children's Reference Desk	Lewis Family Branch	47
Children's Science Fiction	Lewis Family Branch	453
Classical Music CD	Lewis Family Branch	21
Colony High School - Children's Nonfiction	Lewis Family Branch	54
Colony High School - Children's Reference	Lewis Family Branch	1
Colony High School - Spanish Fiction	Lewis Family Branch	78
Colony High School - Spanish Nonfiction	Lewis Family Branch	2
Colony High School - YA Fantasy	Lewis Family Branch	265
Colony High School - YA Fiction	Lewis Family Branch	1,656
Colony High School - YA Graphic Novel	Lewis Family Branch	145
Colony High School - YA Horror	Lewis Family Branch	208
Colony High School - YA Manga	Lewis Family Branch	40

Colony High School - YA Mystery	Lewis Family Branch	127
Colony High School - YA Nonfiction	Lewis Family Branch	4,076
Colony High School - YA Reference	Lewis Family Branch	410
Colony High School - YA Science Fiction	Lewis Family Branch	199
Comedy Music CD	Lewis Family Branch	2
Country Music CD	Lewis Family Branch	48
DVD Movie	Lewis Family Branch	2,102
DVD Nonfiction	Lewis Family Branch	419
DVD Television	Lewis Family Branch	371
Easy Music CD	Lewis Family Branch	4
Equipment	Lewis Family Branch	15
Fantasy	Lewis Family Branch	608
Fiction	Lewis Family Branch	6,437
Folk Music CD	Lewis Family Branch	8
Graphic Novel	Lewis Family Branch	69
Horror	Lewis Family Branch	693
Jazz Music CD	Lewis Family Branch	18
Large Print Fantasy	Lewis Family Branch	1
Large Print Fiction	Lewis Family Branch	150
Large Print Mystery	Lewis Family Branch	79
Large Print Nonfiction	Lewis Family Branch	48
Large Print Science Fiction	Lewis Family Branch	2
Large Print Western	Lewis Family Branch	27
Magazine	Lewis Family Branch	571
Media Kit	Lewis Family Branch	31
MP3 Fiction	Lewis Family Branch	1
MP3 Nonfiction	Lewis Family Branch	5
Multimedia	Lewis Family Branch	49
Mystery	Lewis Family Branch	2,680
Newspaper	Lewis Family Branch	10
Nonfiction	Lewis Family Branch	6,714
Opera Music CD	Lewis Family Branch	4
Pop Rock Music CD	Lewis Family Branch	374
Reference	Lewis Family Branch	409
Reference Desk	Lewis Family Branch	13
Reference Magazine	Lewis Family Branch	9
Reference Oversize	Lewis Family Branch	4
Religious Music CD	Lewis Family Branch	10
Science Fiction	Lewis Family Branch	473
Seasonal Music CD	Lewis Family Branch	29
Soundtrack Music CD	Lewis Family Branch	42
Spanish CD Fiction	Lewis Family Branch	1
Spanish CD Nonfiction	Lewis Family Branch	1
Spanish Children's Board Book	Lewis Family Branch	78
Spanish Children's CD Fiction	Lewis Family Branch	1
Spanish Children's DVD Movie	Lewis Family Branch	3
Spanish Children's Easy Reader	Lewis Family Branch	161

Spanish Children's Fiction	Lewis Family Branch	144
Spanish Children's Middle Reader	Lewis Family Branch	56
Spanish Children's Nonfiction	Lewis Family Branch	627
Spanish Children's Picture Book	Lewis Family Branch	418
Spanish Children's Reference	Lewis Family Branch	1
Spanish DVD Movie	Lewis Family Branch	14
Spanish DVD Television	Lewis Family Branch	1
Spanish Fiction	Lewis Family Branch	241
Spanish Magazine	Lewis Family Branch	40
Spanish Music CD	Lewis Family Branch	8
Spanish Nonfiction	Lewis Family Branch	603
Spanish Reference	Lewis Family Branch	1
Western	Lewis Family Branch	105
Young Adult CD Fiction	Lewis Family Branch	130
Young Adult CD Nonfiction	Lewis Family Branch	2
Young Adult Fantasy	Lewis Family Branch	501
Young Adult Fiction	Lewis Family Branch	1,477
Young Adult Graphic Novel	Lewis Family Branch	381
Young Adult Horror	Lewis Family Branch	454
Young Adult Magazine	Lewis Family Branch	11
Young Adult Manga	Lewis Family Branch	931
Young Adult MP3 Fiction	Lewis Family Branch	1
Young Adult Mystery	Lewis Family Branch	221
Young Adult Nonfiction	Lewis Family Branch	416
Young Adult Oversize Nonfiction	Lewis Family Branch	1
Young Adult Science Fiction	Lewis Family Branch	379
Adult Oversize	Ovitt Family Community Library	94
Atlas Case	Ovitt Family Community Library	58
Blu-Ray Movie	Ovitt Family Community Library	1,104
Blu-Ray Nonfiction	Ovitt Family Community Library	78
Blu-Ray Television	Ovitt Family Community Library	154
CD Fiction	Ovitt Family Community Library	1,892
CD Nonfiction	Ovitt Family Community Library	701
Children's Backpack	Ovitt Family Community Library	23
Children's Blu-Ray Movie	Ovitt Family Community Library	420
Children's Blu-Ray Nonfiction	Ovitt Family Community Library	3
Children's Blu-Ray Television	Ovitt Family Community Library	63
Children's Board Book	Ovitt Family Community Library	464
Children's CD Fiction	Ovitt Family Community Library	422
Children's CD Nonfiction	Ovitt Family Community Library	36
Children's DVD Movie	Ovitt Family Community Library	1,146
Children's DVD Nonfiction	Ovitt Family Community Library	344
Children's DVD Television	Ovitt Family Community Library	4,659
Children's Easy Reader	Ovitt Family Community Library	6,070
Children's Family Fun Pack	Ovitt Family Community Library	4
Children's Fantasy	Ovitt Family Community Library	2,300
Children's Fiction	Ovitt Family Community Library	5,354

Children's Graphic Novel	Ovitt Family Community Library	2,258
Children's Horror	Ovitt Family Community Library	696
Children's Kit	Ovitt Family Community Library	225
Children's Middle Reader	Ovitt Family Community Library	5,036
Children's MP3 Fiction	Ovitt Family Community Library	11
Children's Music CD	Ovitt Family Community Library	148
Children's Mystery	Ovitt Family Community Library	924
Children's Nonfiction	Ovitt Family Community Library	22,041
Children's Parent Shelf	Ovitt Family Community Library	398
Children's Picture Book	Ovitt Family Community Library	14,381
Children's Playaway Audio	Ovitt Family Community Library	15
Children's Playaway Launchpad	Ovitt Family Community Library	46
Children's Playaway Video	Ovitt Family Community Library	26
Children's Reference	Ovitt Family Community Library	98
Children's Reference Desk	Ovitt Family Community Library	44
Children's Science Fiction	Ovitt Family Community Library	535
Classical Music CD	Ovitt Family Community Library	277
Colony High School - YA Nonfiction	Ovitt Family Community Library	1
Comedy Music CD	Ovitt Family Community Library	29
Country Music CD	Ovitt Family Community Library	140
DVD Movie	Ovitt Family Community Library	6,005
DVD Nonfiction	Ovitt Family Community Library	2,929
DVD Television	Ovitt Family Community Library	3,251
E-Books	Ovitt Family Community Library	11,235
Easy Music CD	Ovitt Family Community Library	49
Equipment	Ovitt Family Community Library	55
Fantasy	Ovitt Family Community Library	1,773
Fiction	Ovitt Family Community Library	11,860
Folk Music CD	Ovitt Family Community Library	58
Graphic Novel	Ovitt Family Community Library	370
Horror	Ovitt Family Community Library	1,578
Interlibrary Loan	Ovitt Family Community Library	4
Jazz Music CD	Ovitt Family Community Library	68
Large Print Fantasy	Ovitt Family Community Library	9
Large Print Fiction	Ovitt Family Community Library	1,409
Large Print Horror	Ovitt Family Community Library	31
Large Print Mystery	Ovitt Family Community Library	617
Large Print Nonfiction	Ovitt Family Community Library	109
Large Print Science Fiction	Ovitt Family Community Library	17
Large Print Western	Ovitt Family Community Library	360
Literacy Fiction	Ovitt Family Community Library	2
Magazine	Ovitt Family Community Library	3,544
Media Kit	Ovitt Family Community Library	109
Media Reference	Ovitt Family Community Library	3
Microfilm	Ovitt Family Community Library	181
Model Colony Cassette	Ovitt Family Community Library	15
Model Colony CD	Ovitt Family Community Library	103

Model Colony DVD	Ovitt Family Community Library	42
Model Colony Fiction	Ovitt Family Community Library	162
Model Colony Local Author	Ovitt Family Community Library	202
Model Colony Magazine	Ovitt Family Community Library	1,612
Model Colony Map File	Ovitt Family Community Library	305
Model Colony Nonfiction	Ovitt Family Community Library	14,252
Model Colony Original Collection	Ovitt Family Community Library	112
Model Colony Oversize	Ovitt Family Community Library	106
Model Colony Photo	Ovitt Family Community Library	1,845
Model Colony VHS	Ovitt Family Community Library	177
MP3 Fiction	Ovitt Family Community Library	98
MP3 Nonfiction	Ovitt Family Community Library	18
Mystery	Ovitt Family Community Library	6,047
New Age Music CD	Ovitt Family Community Library	3
Newspaper	Ovitt Family Community Library	68
Nonfiction	Ovitt Family Community Library	31,331
Opera Music CD	Ovitt Family Community Library	45
Oversize Reference	Ovitt Family Community Library	6
Pop Rock Music CD	Ovitt Family Community Library	755
Reference	Ovitt Family Community Library	1,698
Reference Desk	Ovitt Family Community Library	66
Reference Index Table	Ovitt Family Community Library	5
Reference Magazine	Ovitt Family Community Library	679
Reference Oversize	Ovitt Family Community Library	11
Religious Music CD	Ovitt Family Community Library	53
Science Fiction	Ovitt Family Community Library	1,409
Seasonal Music CD	Ovitt Family Community Library	51
Soundtrack Music CD	Ovitt Family Community Library	127
Spanish CD Fiction	Ovitt Family Community Library	25
Spanish CD Nonfiction	Ovitt Family Community Library	71
Spanish Children's Board Book	Ovitt Family Community Library	105
Spanish Children's CD Fiction	Ovitt Family Community Library	15
Spanish Children's CD Nonfiction	Ovitt Family Community Library	10
Spanish Children's DVD Movie	Ovitt Family Community Library	22
Spanish Children's DVD Nonfiction	Ovitt Family Community Library	10
Spanish Children's DVD Television	Ovitt Family Community Library	53
Spanish Children's Easy Reader	Ovitt Family Community Library	483
Spanish Children's Fiction	Ovitt Family Community Library	415
Spanish Children's Middle Reader	Ovitt Family Community Library	174
Spanish Children's Nonfiction	Ovitt Family Community Library	1,576
Spanish Children's Parent Shelf	Ovitt Family Community Library	87
Spanish Children's Picture Book	Ovitt Family Community Library	1,545
Spanish Children's Reference	Ovitt Family Community Library	8
Spanish DVD Movie	Ovitt Family Community Library	272
Spanish DVD Nonfiction	Ovitt Family Community Library	83
Spanish DVD Television	Ovitt Family Community Library	47
Spanish Fiction	Ovitt Family Community Library	1,386

Spanish Magazine	Ovitt Family Community Library	146
Spanish MP3 Nonfiction	Ovitt Family Community Library	1
Spanish Music CD	Ovitt Family Community Library	111
Spanish Nonfiction	Ovitt Family Community Library	2,508
Spanish Reference	Ovitt Family Community Library	8
Western	Ovitt Family Community Library	321
Young Adult CD Fiction	Ovitt Family Community Library	237
Young Adult CD Nonfiction	Ovitt Family Community Library	2
Young Adult Fantasy	Ovitt Family Community Library	830
Young Adult Fiction	Ovitt Family Community Library	3,181
Young Adult Graphic Novel	Ovitt Family Community Library	1,257
Young Adult Horror	Ovitt Family Community Library	777
Young Adult Magazine	Ovitt Family Community Library	61
Young Adult Manga	Ovitt Family Community Library	3,576
Young Adult MP3 Fiction	Ovitt Family Community Library	8
Young Adult Mystery	Ovitt Family Community Library	345
Young Adult Nonfiction	Ovitt Family Community Library	1,525
Young Adult Playaway Launchpad	Ovitt Family Community Library	10
Young Adult Reference	Ovitt Family Community Library	29
Young Adult Science Fiction	Ovitt Family Community Library	719
	Total:	272,208

Collection Name	Item Branch Name	Number Of Items
Adult Oversize	Lewis Family Branch	18
Blu-Ray Movie	Lewis Family Branch	501
Blu-Ray Nonfiction	Lewis Family Branch	10
Blu-Ray Television	Lewis Family Branch	6
CD Fiction	Lewis Family Branch	534
CD Nonfiction	Lewis Family Branch	192
Children's Backpack	Lewis Family Branch	20
Children's Blu-Ray Movie	Lewis Family Branch	159
Children's Blu-Ray Nonfiction	Lewis Family Branch	3
Children's Blu-Ray Television	Lewis Family Branch	10
Children's Board Book	Lewis Family Branch	332
Children's CD Fiction	Lewis Family Branch	221
Children's CD Nonfiction	Lewis Family Branch	4
Children's DVD Movie	Lewis Family Branch	645
Children's DVD Nonfiction	Lewis Family Branch	51
Children's DVD Television	Lewis Family Branch	304
Children's Easy Reader	Lewis Family Branch	2,436
Children's Fantasy	Lewis Family Branch	1,105
Children's Fiction	Lewis Family Branch	3,929
Children's Graphic Novel	Lewis Family Branch	898
Children's Horror	Lewis Family Branch	459
Children's Kit	Lewis Family Branch	45
Children's Large Print Fiction	Lewis Family Branch	3
Children's Magazine	Lewis Family Branch	25
Children's Middle Reader	Lewis Family Branch	2,657
Children's MP3 Fiction	Lewis Family Branch	1
Children's Music CD	Lewis Family Branch	113
Children's Mystery	Lewis Family Branch	586
Children's Nonfiction	Lewis Family Branch	10,094
Children's Oversize Nonfiction	Lewis Family Branch	17
Children's Parent Shelf	Lewis Family Branch	240
Children's Picture Book	Lewis Family Branch	7,044
Children's Playaway Video	Lewis Family Branch	22
Children's Reference	Lewis Family Branch	18
Children's Reference Desk	Lewis Family Branch	47
Children's Science Fiction	Lewis Family Branch	453
Classical Music CD	Lewis Family Branch	21
Colony High School - Children's Nonfiction	Lewis Family Branch	54
Colony High School - Children's Reference	Lewis Family Branch	1
Colony High School - Spanish Fiction	Lewis Family Branch	78
Colony High School - Spanish Nonfiction	Lewis Family Branch	2
Colony High School - YA Fantasy	Lewis Family Branch	265
Colony High School - YA Fiction	Lewis Family Branch	1,656
Colony High School - YA Graphic Novel	Lewis Family Branch	145
Colony High School - YA Horror	Lewis Family Branch	208
Colony High School - YA Manga	Lewis Family Branch	40

Colony High School - YA Mystery	Lewis Family Branch	127
Colony High School - YA Nonfiction	Lewis Family Branch	4,076
Colony High School - YA Reference	Lewis Family Branch	410
Colony High School - YA Science Fiction	Lewis Family Branch	199
Comedy Music CD	Lewis Family Branch	2
Country Music CD	Lewis Family Branch	48
DVD Movie	Lewis Family Branch	2,102
DVD Nonfiction	Lewis Family Branch	419
DVD Television	Lewis Family Branch	371
Easy Music CD	Lewis Family Branch	4
Equipment	Lewis Family Branch	15
Fantasy	Lewis Family Branch	608
Fiction	Lewis Family Branch	6,437
Folk Music CD	Lewis Family Branch	8
Graphic Novel	Lewis Family Branch	69
Horror	Lewis Family Branch	693
Jazz Music CD	Lewis Family Branch	18
Large Print Fantasy	Lewis Family Branch	1
Large Print Fiction	Lewis Family Branch	150
Large Print Mystery	Lewis Family Branch	79
Large Print Nonfiction	Lewis Family Branch	48
Large Print Science Fiction	Lewis Family Branch	2
Large Print Western	Lewis Family Branch	27
Magazine	Lewis Family Branch	571
Media Kit	Lewis Family Branch	31
MP3 Fiction	Lewis Family Branch	1
MP3 Nonfiction	Lewis Family Branch	5
Multimedia	Lewis Family Branch	49
Mystery	Lewis Family Branch	2,680
Newspaper	Lewis Family Branch	10
Nonfiction	Lewis Family Branch	6,714
Opera Music CD	Lewis Family Branch	4
Pop Rock Music CD	Lewis Family Branch	374
Reference	Lewis Family Branch	409
Reference Desk	Lewis Family Branch	13
Reference Magazine	Lewis Family Branch	9
Reference Oversize	Lewis Family Branch	4
Religious Music CD	Lewis Family Branch	10
Science Fiction	Lewis Family Branch	473
Seasonal Music CD	Lewis Family Branch	29
Soundtrack Music CD	Lewis Family Branch	42
Spanish CD Fiction	Lewis Family Branch	1
Spanish CD Nonfiction	Lewis Family Branch	1
Spanish Children's Board Book	Lewis Family Branch	78
Spanish Children's CD Fiction	Lewis Family Branch	1
Spanish Children's DVD Movie	Lewis Family Branch	3
Spanish Children's Easy Reader	Lewis Family Branch	161

Spanish Children's Fiction	Lewis Family Branch	144
Spanish Children's Middle Reader	Lewis Family Branch	56
Spanish Children's Nonfiction	Lewis Family Branch	627
Spanish Children's Picture Book	Lewis Family Branch	418
Spanish Children's Reference	Lewis Family Branch	1
Spanish DVD Movie	Lewis Family Branch	14
Spanish DVD Television	Lewis Family Branch	1
Spanish Fiction	Lewis Family Branch	241
Spanish Magazine	Lewis Family Branch	40
Spanish Music CD	Lewis Family Branch	8
Spanish Nonfiction	Lewis Family Branch	603
Spanish Reference	Lewis Family Branch	1
Western	Lewis Family Branch	105
Young Adult CD Fiction	Lewis Family Branch	130
Young Adult CD Nonfiction	Lewis Family Branch	2
Young Adult Fantasy	Lewis Family Branch	501
Young Adult Fiction	Lewis Family Branch	1,477
Young Adult Graphic Novel	Lewis Family Branch	381
Young Adult Horror	Lewis Family Branch	454
Young Adult Magazine	Lewis Family Branch	11
Young Adult Manga	Lewis Family Branch	931
Young Adult MP3 Fiction	Lewis Family Branch	1
Young Adult Mystery	Lewis Family Branch	221
Young Adult Nonfiction	Lewis Family Branch	416
Young Adult Oversize Nonfiction	Lewis Family Branch	1
Young Adult Science Fiction	Lewis Family Branch	379
	Total:	70,422

Collection Name	Item Branch Name	Number Of Items
Adult Oversize	Ovitt Family Community Library	94
Atlas Case	Ovitt Family Community Library	58
Blu-Ray Movie	Ovitt Family Community Library	1,104
Blu-Ray Nonfiction	Ovitt Family Community Library	78
Blu-Ray Television	Ovitt Family Community Library	154
CD Fiction	Ovitt Family Community Library	1,892
CD Nonfiction	Ovitt Family Community Library	701
Children's Backpack	Ovitt Family Community Library	23
Children's Blu-Ray Movie	Ovitt Family Community Library	420
Children's Blu-Ray Nonfiction	Ovitt Family Community Library	3
Children's Blu-Ray Television	Ovitt Family Community Library	63
Children's Board Book	Ovitt Family Community Library	464
Children's CD Fiction	Ovitt Family Community Library	422
Children's CD Nonfiction	Ovitt Family Community Library	36
Children's DVD Movie	Ovitt Family Community Library	1,146
Children's DVD Nonfiction	Ovitt Family Community Library	344
Children's DVD Television	Ovitt Family Community Library	4,659
Children's Easy Reader	Ovitt Family Community Library	6,070
Children's Family Fun Pack	Ovitt Family Community Library	4
Children's Fantasy	Ovitt Family Community Library	2,300
Children's Fiction	Ovitt Family Community Library	5,354
Children's Graphic Novel	Ovitt Family Community Library	2,258
Children's Horror	Ovitt Family Community Library	696
Children's Kit	Ovitt Family Community Library	225
Children's Middle Reader	Ovitt Family Community Library	5,036
Children's MP3 Fiction	Ovitt Family Community Library	11
Children's Music CD	Ovitt Family Community Library	148
Children's Mystery	Ovitt Family Community Library	924
Children's Nonfiction	Ovitt Family Community Library	22,041
Children's Parent Shelf	Ovitt Family Community Library	398
Children's Picture Book	Ovitt Family Community Library	14,381
Children's Playaway Audio	Ovitt Family Community Library	15
Children's Playaway Launchpad	Ovitt Family Community Library	46
Children's Playaway Video	Ovitt Family Community Library	26
Children's Reference	Ovitt Family Community Library	98
Children's Reference Desk	Ovitt Family Community Library	44
Children's Science Fiction	Ovitt Family Community Library	535
Classical Music CD	Ovitt Family Community Library	277
Colony High School - YA Nonfiction	Ovitt Family Community Library	1
Comedy Music CD	Ovitt Family Community Library	29
Country Music CD	Ovitt Family Community Library	140
DVD Movie	Ovitt Family Community Library	6,005
DVD Nonfiction	Ovitt Family Community Library	2,929
DVD Television	Ovitt Family Community Library	3,251
E-Books	Ovitt Family Community Library	11,235
Easy Music CD	Ovitt Family Community Library	49

Equipment	Ovitt Family Community Library	55
Fantasy	Ovitt Family Community Library	1,773
Fiction	Ovitt Family Community Library	11,860
Folk Music CD	Ovitt Family Community Library	58
Graphic Novel	Ovitt Family Community Library	370
Horror	Ovitt Family Community Library	1,578
Interlibrary Loan	Ovitt Family Community Library	4
Jazz Music CD	Ovitt Family Community Library	68
Large Print Fantasy	Ovitt Family Community Library	9
Large Print Fiction	Ovitt Family Community Library	1,409
Large Print Horror	Ovitt Family Community Library	31
Large Print Mystery	Ovitt Family Community Library	617
Large Print Nonfiction	Ovitt Family Community Library	109
Large Print Science Fiction	Ovitt Family Community Library	17
Large Print Western	Ovitt Family Community Library	360
Literacy Fiction	Ovitt Family Community Library	2
Magazine	Ovitt Family Community Library	3,544
Media Kit	Ovitt Family Community Library	109
Media Reference	Ovitt Family Community Library	3
Microfilm	Ovitt Family Community Library	181
Model Colony Cassette	Ovitt Family Community Library	15
Model Colony CD	Ovitt Family Community Library	103
Model Colony DVD	Ovitt Family Community Library	42
Model Colony Fiction	Ovitt Family Community Library	162
Model Colony Local Author	Ovitt Family Community Library	202
Model Colony Magazine	Ovitt Family Community Library	1,612
Model Colony Map File	Ovitt Family Community Library	305
Model Colony Nonfiction	Ovitt Family Community Library	14,252
Model Colony Original Collection	Ovitt Family Community Library	112
Model Colony Oversize	Ovitt Family Community Library	106
Model Colony Photo	Ovitt Family Community Library	1,845
Model Colony VHS	Ovitt Family Community Library	177
MP3 Fiction	Ovitt Family Community Library	98
MP3 Nonfiction	Ovitt Family Community Library	18
Mystery	Ovitt Family Community Library	6,047
New Age Music CD	Ovitt Family Community Library	3
Newspaper	Ovitt Family Community Library	68
Nonfiction	Ovitt Family Community Library	31,331
Opera Music CD	Ovitt Family Community Library	45
Oversize Reference	Ovitt Family Community Library	6
Pop Rock Music CD	Ovitt Family Community Library	755
Reference	Ovitt Family Community Library	1,698
Reference Desk	Ovitt Family Community Library	66
Reference Index Table	Ovitt Family Community Library	5
Reference Magazine	Ovitt Family Community Library	679
Reference Oversize	Ovitt Family Community Library	11
Religious Music CD	Ovitt Family Community Library	53

Science Fiction	Ovitt Family Community Library	1,409
Seasonal Music CD	Ovitt Family Community Library	51
Soundtrack Music CD	Ovitt Family Community Library	127
Spanish CD Fiction	Ovitt Family Community Library	25
Spanish CD Nonfiction	Ovitt Family Community Library	71
Spanish Children's Board Book	Ovitt Family Community Library	105
Spanish Children's CD Fiction	Ovitt Family Community Library	15
Spanish Children's CD Nonfiction	Ovitt Family Community Library	10
Spanish Children's DVD Movie	Ovitt Family Community Library	22
Spanish Children's DVD Nonfiction	Ovitt Family Community Library	10
Spanish Children's DVD Television	Ovitt Family Community Library	53
Spanish Children's Easy Reader	Ovitt Family Community Library	483
Spanish Children's Fiction	Ovitt Family Community Library	415
Spanish Children's Middle Reader	Ovitt Family Community Library	174
Spanish Children's Nonfiction	Ovitt Family Community Library	1,576
Spanish Children's Parent Shelf	Ovitt Family Community Library	87
Spanish Children's Picture Book	Ovitt Family Community Library	1,545
Spanish Children's Reference	Ovitt Family Community Library	8
Spanish DVD Movie	Ovitt Family Community Library	272
Spanish DVD Nonfiction	Ovitt Family Community Library	83
Spanish DVD Television	Ovitt Family Community Library	47
Spanish Fiction	Ovitt Family Community Library	1,386
Spanish Magazine	Ovitt Family Community Library	146
Spanish MP3 Nonfiction	Ovitt Family Community Library	1
Spanish Music CD	Ovitt Family Community Library	111
Spanish Nonfiction	Ovitt Family Community Library	2,508
Spanish Reference	Ovitt Family Community Library	8
Western	Ovitt Family Community Library	321
Young Adult CD Fiction	Ovitt Family Community Library	237
Young Adult CD Nonfiction	Ovitt Family Community Library	2
Young Adult Fantasy	Ovitt Family Community Library	830
Young Adult Fiction	Ovitt Family Community Library	3,181
Young Adult Graphic Novel	Ovitt Family Community Library	1,257
Young Adult Horror	Ovitt Family Community Library	777
Young Adult Magazine	Ovitt Family Community Library	61
Young Adult Manga	Ovitt Family Community Library	3,576
Young Adult MP3 Fiction	Ovitt Family Community Library	8
Young Adult Mystery	Ovitt Family Community Library	345
Young Adult Nonfiction	Ovitt Family Community Library	1,525
Young Adult Playaway Launchpad	Ovitt Family Community Library	10
Young Adult Reference	Ovitt Family Community Library	29
Young Adult Science Fiction	Ovitt Family Community Library	719
	Total:	201,786

A.2

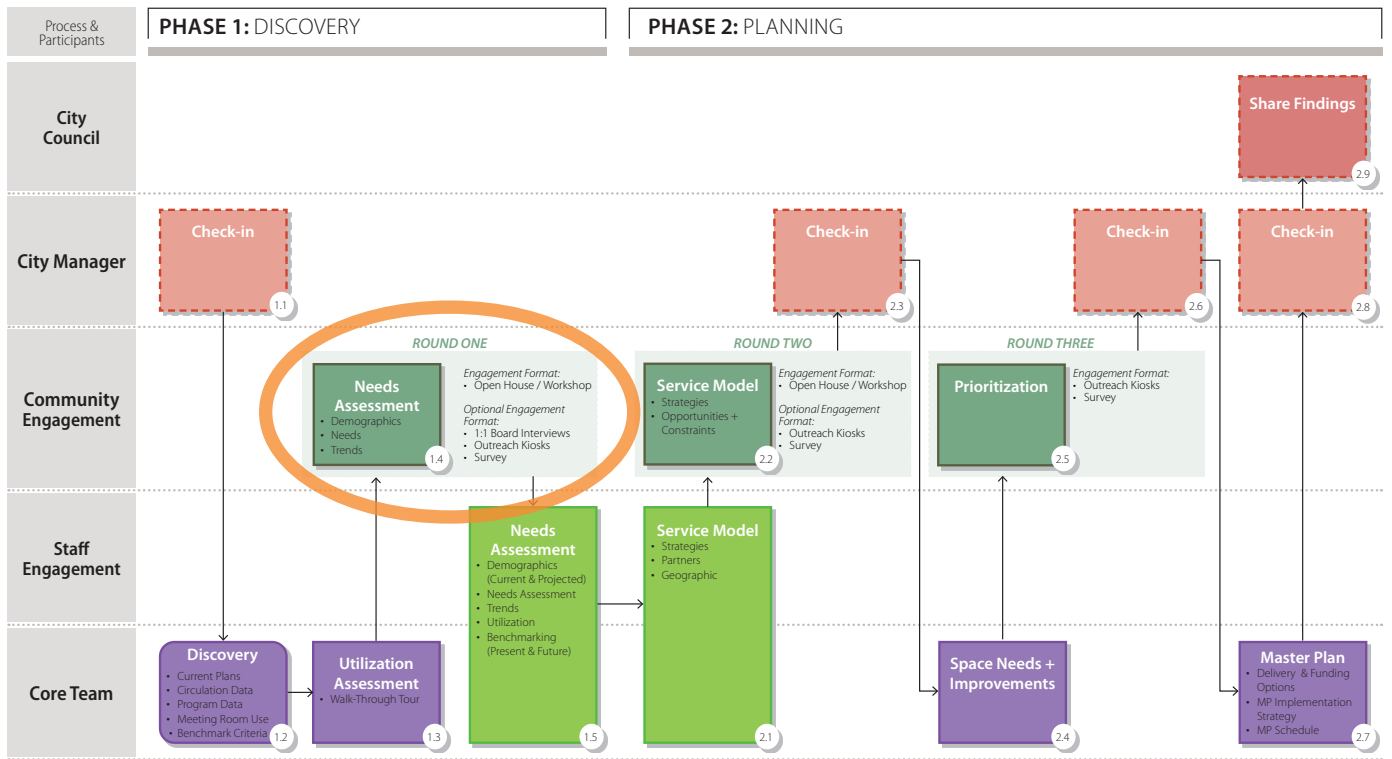
Community Outreach Demographics

	Needs Assessment					Service Model			Prioritization			Total				
	CM1a	CM1b	Survey E	Survey S	Total	Share	CM2a	CM2b	Total	Share	Survey E	Survey S	Total	Share	Total	Share
AGE																
9 or less	9	3	0	0	12	9%	1	0	1	1%	6	0	6	0%	19	1%
10 to 19	13	24	6	0	43	31%	3	25	28	33%	29	1	30	2%	101	7%
20 to 34	16	6	7	0	29	21%	8	7	15	18%	267	9	276	23%	320	22%
35 to 49	10	6	7	1	24	17%	14	3	17	20%	440	22	462	38%	503	35%
50 to 64	14	0	3	0	17	12%	3	1	4	5%	279	10	289	24%	310	21%
65+	8	1	2	0	11	8%	2	2	4	5%	140	0	140	11%	155	11%
Decline	3	0	1	0	4	3%	11	4	15	18%	19	0	19	2%	38	3%
Total	73	40	26	1	140	100%	42	42	84	100%	1180	42	1222	100%	1446	100%
ZIPCODE																
91710	2	1	0	0	3	2%	1	1	2	2%	62	2	64	5%	69	5%
91761	13	16	13	0	42	30%	2	19	21	25%	326	14	340	28%	403	28%
91762	15	1	7	0	23	17%	10	1	11	13%	279	9	288	24%	322	22%
91764	19	12	5	0	36	26%	14	8	22	26%	219	8	227	19%	285	20%
Other	24	9	1	1	35	25%	15	13	28	33%	289	9	298	24%	361	25%
Total	73	39	26	1	139	100%	42	42	84	100%	1175	42	1217	100%	1440	100%
CHILDREN IN HOUSEHOLD																
Yes	41	36	17	1	95	68%	33	26	59	70%	620	37	657	54%	811	56%
No	32	4	9	0	45	32%	9	16	25	30%	558	5	563	46%	633	44%
Total	73	40	26	1	140	100%	42	42	84	100%	1178	42	1220	100%	1444	100%
LIBRARY PATRONS																
Yes	70	na	26	1	97	97%	41	38	79	94%	1035	36	1071	88%	1247	89%
No	3	na	0	0	3	3%	1	4	5	6%	143	6	149	12%	157	11%
Total	73	0	26	1	100	100%	42	42	84	100%	1178	42	1220	100%	1404	100%
GENDER																
Female	41	23	16	0	80	57%	21	24	45	54%	857	28	885	75%	1010	72%
Male	32	20	8	1	61	43%	21	18	39	46%	277	13	290	25%	390	28%
Decline			2	0	2	1%	0	0	0	0%	0	1	1	0%	3	0%
Total	73	43	24	1	141	100%	42	42	84	100%	1134	42	1176	100%	1403	100%
TOTAL ANSWERS	CM1a	CM1b	Survey E	Survey S	Total		CM2a	CM2b	Total		Survey E	Survey S	Total		Total	
	73	43	28	1	145		42	42	84		1201	42	1243		1472	

A.3

Meeting Documentation

/ Community Outreach #1	A3.2
/ Staff Workshop #1	A3.12
/ Survey Round #1 - Needs Assessment	A3.41
/ Staff Interviews	A3.100
/ Staff Workshop #2	A3.120
/ Community Outreach #2	A3.161
/ Core Team Meeting #1	A3.175
/ Survey Round #2 - Prioritization	A3.198
/ Core Team Meeting #2	A3.300



A.3 Meeting Documentation

Community Outreach #1

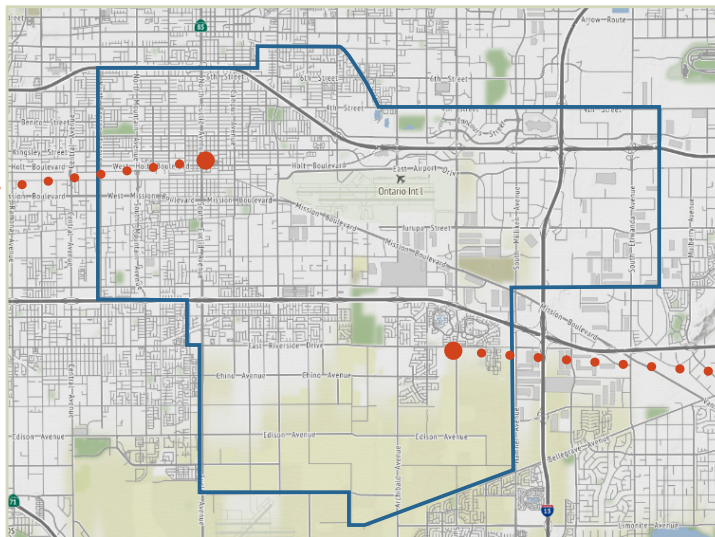
- / Posters
- / Demographic Questionnaire

Welcome Bienvenido

ONTARIO LIBRARIES Bibliotecas de Ontario

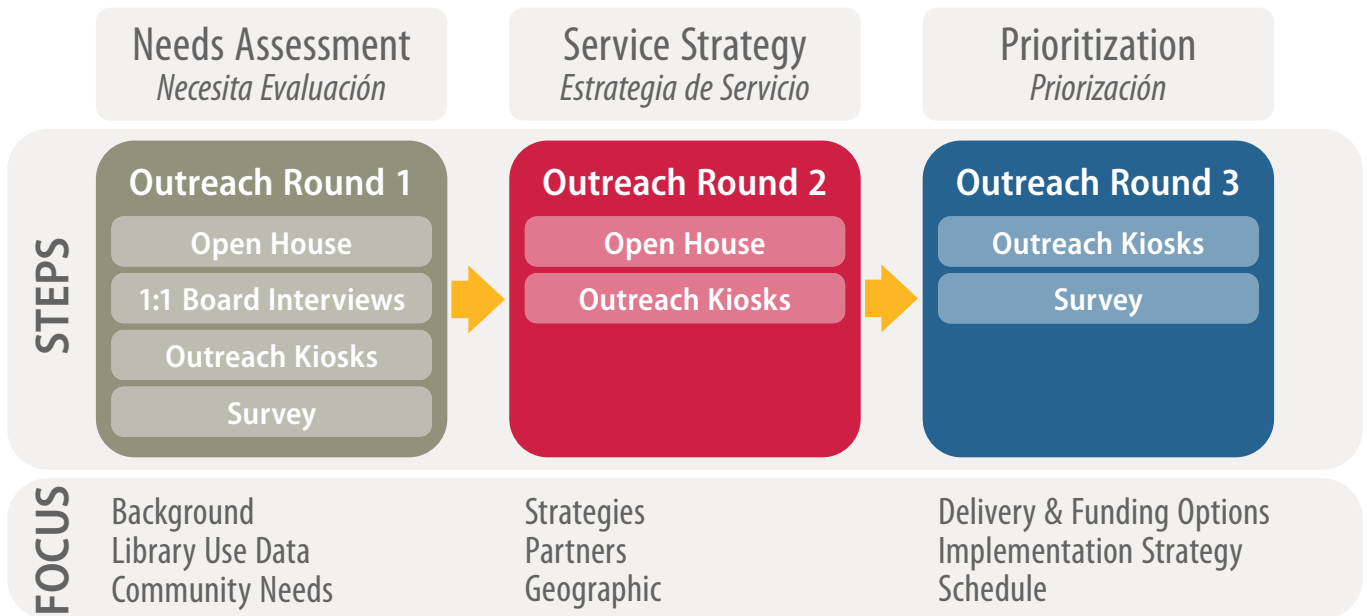


**Ovitt Family
 Community Library**
 215 East "C" Street



Lewis Family Branch
 3850 East Riverside Drive

THE PROCESS El Proceso

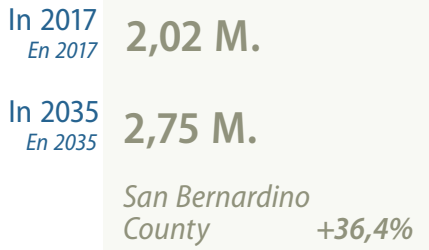
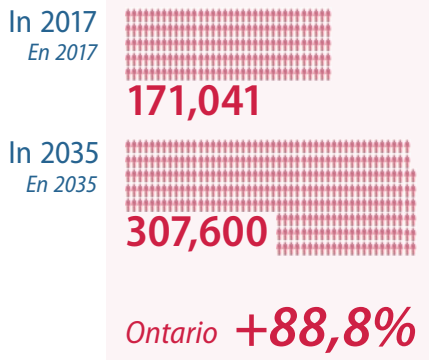


Residents of the city of Ontario

Residentes de la ciudad de Ontario

POPULATION

Población



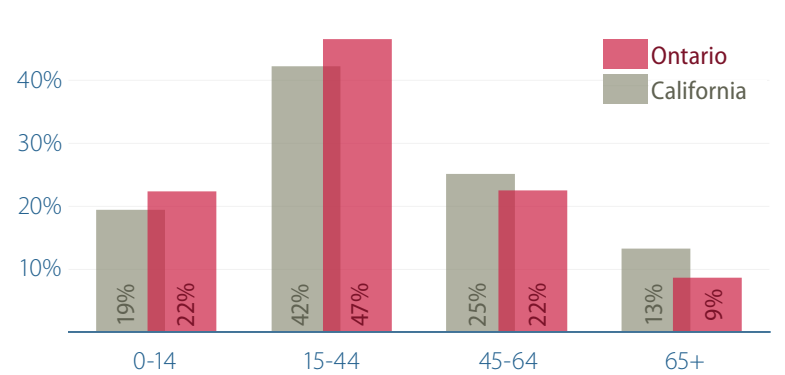
LANGUAGE

Idioma



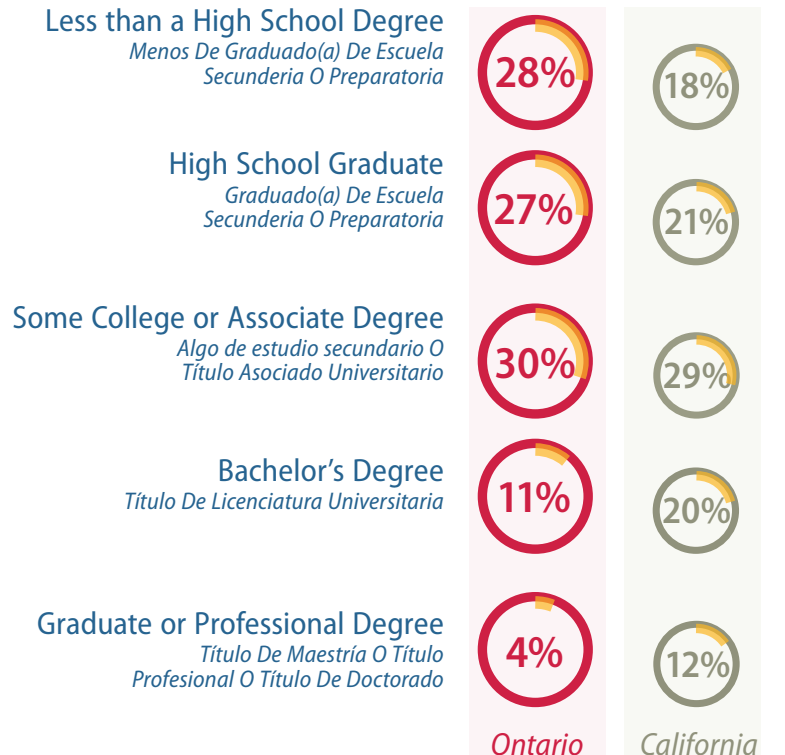
AGE

Edad



EDUCATION

Educación



Inspiration for your future libraries

Inpiración Para El Futuro de Sus Bibliotecas

Informal places to gather & engage : Children's room

Lugares informales para reunirse y participar : Cuarto para los niños



Homework space

Espacio de tarea



Early literacy

Cuarto para conocimiento de lectura y escritura



Makerspace

Cuarto de tecnología y aprendizaje practica



Children discovery

Descubrimiento para niños



- Learn by doing, do-it-yourself
- STEM and STEAM Combining:
 - / Science
 - / Technology
 - / Engineering
 - / Art
 - / Math
 - / Learning to code

Inspiration for your future libraries

Inpiración Para El Futuro de Sus Bibliotecas

Teen space

Espacio para adolescentes



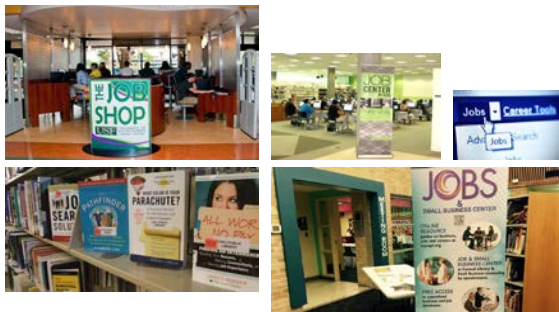
“Adulting”

La responsabilidad de ser adulto/a



Employment

Recursos para empleo



Seniors, changing needs

Necesidades cambiantes de personas mayores



Summer learning experience

Experiencia de aprendizaje durante el verano



Community needs

Necesidades de la comunidad

What are the greatest needs of Ontario?
¿Cuáles son las mayores necesidades de ontario?

Inspiring learning

Motivante para Aprender

How can we improve and expand learning opportunities for Ontario youth?

¿Cómo podemos mejorar y ampliar las oportunidades de aprendizaje para los jóvenes de ontario?

How can we inspire curiosity and learning for more residents?

¿Cómo podemos inspirar curiosidad y aprendizaje para más residentes?

Library services

Servicios de biblioteca

What do you like about library services now? What works well?
¿Qué Servicios De Biblioteca le Gusta Anteriorment? ¿Qué Funciona Bien?

What do you wish the library had or offered?
¿Qué le gustaría que le ofreciera la biblioteca?

Vision for your libraries

La visión para sus bibliotecas

What key words would you use to describe success
for the future of Ontario libraries?

*¿Qué palabras importantes usarías para describir el éxito para el futuro de las
bibliotecas de Ontario?*

Ontario - Public Libraries



Who are you?

About You

We are working to hear from a broad range of the community. Please share a little information about yourself.

Have you used the library in the last year?

- Yes
- No

What is your home zipcode?

- 91710
- 91743
- 91758
- 91761
- 91762
- 91764
- Other

What is your age?

Are you:

- Male
- Female
- Decline to say

Do children (18 years or younger) live in your household?

- Yes
- No

Ontario - Public Libraries



¿Quién Eres Tú?

Acerca de Usted

Estamos trabajando para escuchar de diversos miembros de la comunidad. Por favor comparta un poco de información sobre usted.

Ha utilizado la biblioteca en el último año?

- Si
- No

¿Cuál es el código postal de su casa?

- 91710
- 91743
- 91758
- 91761
- 91762
- 91764
- Otro

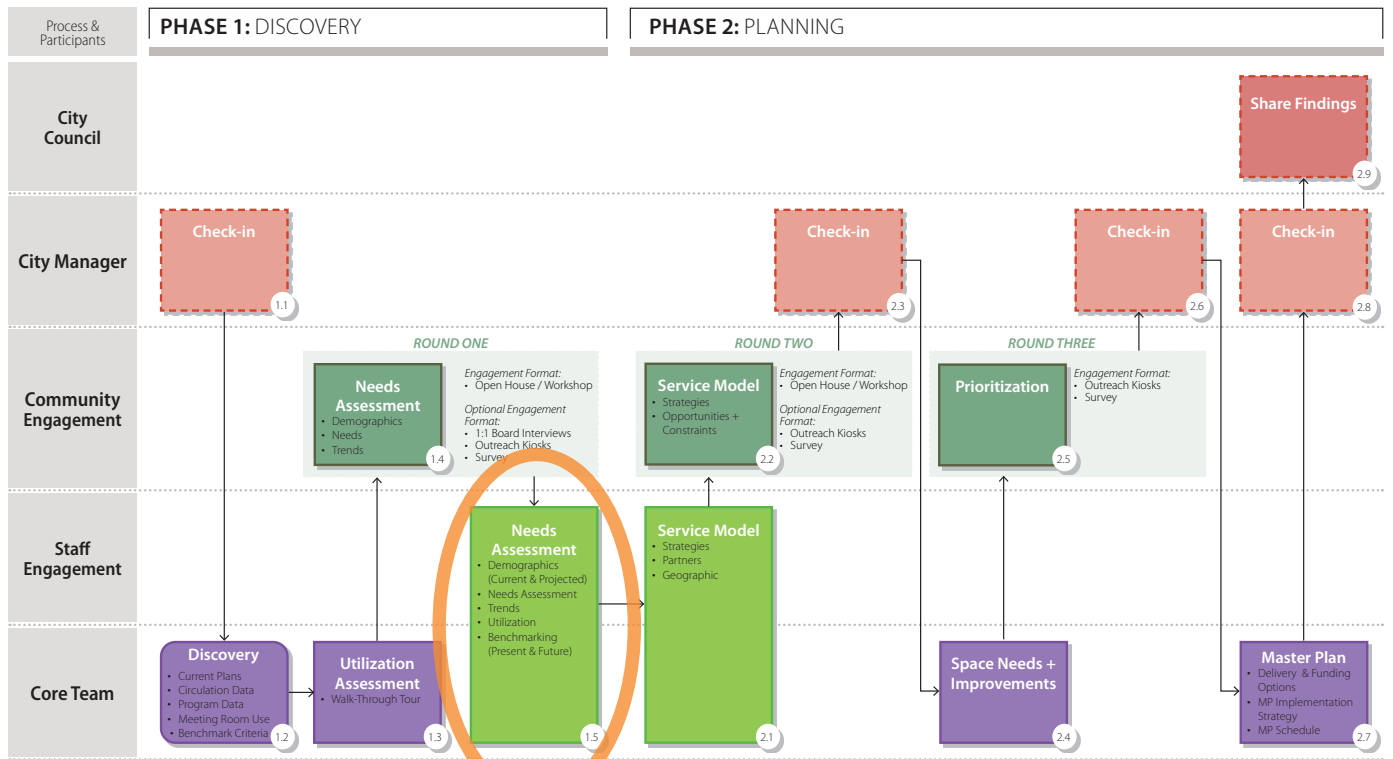
¿Cuál es su edad?

¿Es usted?

- Masculino
- Femenino
- Rechazo de anunciar

¿Viven niños (18 años o menos) em su hogar?

- Si
- No



A.3 Meeting Documentation

Staff Workshop #1

- / Agenda
- / Meeting Minutes
- / Presentation



A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: TBD Date: 11/21/2019
 Project #: 1910060 Time: 12:30 PM – 2:00 PM

City of Ontario | Library Facilities Master Plan
Staff Workshop

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE The purpose of the Staff Workshop is to kick-off the project and to have a common understanding of the project and process. In addition, the participants will be presented the preliminary outcome of the Community Open House and will assess current and future needs for the two library locations.

INTENDED RESULTS

- / Develop a common understanding of the project and its process
- / Review preliminary outcome of the community open house
- / Develop needs assessment for the future libraries

DISCUSSION ITEMS

- I. **Introductions**
 - a. Participants introduction
 - b. Team introduction
- II. **Project context and process**
 - a. Project context
 - b. Project process
- III. **Inspiration for the future libraries**
 - a. Public library trends
 - b. Public library benchmark

Strategic Planning | Master Planning | Architecture | Interiors

Anderson Brulé Architects Inc. 325 South First Street, 4th Floor San José, California 95113
 Tel: 408 298 1885 Fax: 408 298 1887 Web: www.aba-arch.com

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Ontario City Libraries Master Plan – Staff Workshop #1
Page 2 of 2

IV. Needs Assessment Discussion

- a. Current library services
 - i. What do you like about library services now? What works well?
 - ii. What do you wish the library had or offered?
 - iii. What are the challenges in the current buildings?
- b. Vision for the future libraries
 - i. What key words would you use to describe success for the future of Ontario libraries?
- c. Community needs
 - i. What are the greatest needs of Ontario?
 - ii. How can we improve and expand learning opportunities for Ontario youth?
 - iii. How can we inspire curiosity and learning for more residents?

V. Open House Preliminary Outcome

VI. Conclusion

- a. Next Steps
- b. Feedback



A N D E R S O N B R U L É A R C H I T E C T S

MINUTES

Location: Ovitt Library Date: 11/21/2019
Project #: 1910060 Time: 12:30 PM – 2:00 PM

City of Ontario | Library Facilities Master Plan
Staff Workshop Meeting Minutes

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE The purpose of the Staff Workshop is to kick-off the project and to have a common understanding of the project and process. In addition, the participants will be presented the preliminary outcome of the Community Open House and will assess current and future needs for the two library locations.

INTENDED RESULTS / Develop a common understanding of the project and its process
/ Review preliminary outcome of the community open house
/ Develop needs assessment for the future libraries

DISCUSSION ITEMS

I. Introductions

- a. Introductory comments from Shawn:
 - i. We had a successful open house the previous evening, with a great variety of people coming.
 - ii. We are building a plan for the future, so we are expecting the participants of this workshop to give honest feedback.
- b. Participants introduction
 - i. Staff who participated:
 1. James Augur, Librarian
 2. Joanne Bgygjion, Supervising Librarian
 3. Rachelle Lopez, Librarian
 4. Alan Saeger, Senior Library Assistant
 5. Kelly Zackmann, Senior Librarian
 6. Debbie Torrance, Senior Library Assistant
 7. Nancy Morales, Administrative Assistant
 8. Steven Arechiga, Senior Library Assistant
 9. Lea Lansberry, Supervising Library Clerk
 10. Tonja Serrano, Library Clerk
 11. Jana Waitman, Librarian
 12. Ally Cisneros, Librarian
 13. Daisy Fiores, Supervising Librarian
 14. Abby Martinez, Senior Library Assistant
 15. Sofia Araya, Librarian

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 Ontario City Libraries Master Plan – Staff Workshop #1
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- ii. The participants represented a great variety of positions and length of service at the library
- c. Team introduction

II. Project context and process

- a. Project context
- b. Project process
 - i. What is the timeline? The process will be completed in a couple of months.

III. Inspiration for the future libraries

- a. Public library trends
 - i. Some trends are about spaces and some trends are about services
 1. Informal places to gather and engage - Providing more meeting rooms and spaces to socialize and gather
 2. Children's room - Very active space with a lot of toys and things such as climbing walls
 3. Homework space - Some libraries are building homework rooms
 4. Early literacy - It is not a new trend but it is very important for success in school. Kids loved the picture with the girl reading to a dog during the Open House event
 5. Summer learning experience - Getting ready to kindergarten for kids who do not have the chance to go to school before kindergarten
 6. Makerspace
 7. Children discovery - Very hands-on learning
 8. Teen space - Enclosed room with glass wall and can incorporate a makerspace
 9. "Adulting" - Service for teens and people in their 20's to understand and learn life skills
 10. Employment
 11. Senior, changing needs - Services for seniors
 - ii. It is important to think of things for the future library that public is interested in but that can also be useful.
 - iii. While not all of these trends are news to Ontario library staff, it is also important to increase awareness in the community of what is happening in the world of libraries.
- b. Public library benchmark
 - i. We will be looking at other libraries and library systems. Currently, we will base our benchmark using the following criteria and metrics:
 1. Criteria
 - a. Service Population
 - b. Recent Improvements
 - c. Preference for California
 - d. Demographics
 - i. High non-English speaking population
 - ii. Less affluent
 2. Metrics
 - a. Collections Size
 - b. Seating
 - c. Computer Stations
 - d. Program Rooms
 - e. Children's Area
 - f. Group Study
 - g. Size of Building(s)
 3. Is anything missing? What else we should look at?
 - a. Compare the staff size – they may have a lot of programs but also many employees to support the programs
 - b. Ease of access to the libraries
 - c. Policy regarding fines (fine free or not)

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 Ontario City Libraries Master Plan – Staff Workshop #1
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- d. Type of collection they offer (books and other items)
- e. Hours of opening and days of opening
- f. The number of location(s) in the system
- g. Location of the libraries and their key adjacencies (near schools, etc.)
- h. If they have a special collection (Ovitt works a lot with the City for the Special Collection)
- i. Requirements to be a library card holder – card holder policy

IV. Needs Assessment Discussion

- a. Current library services
 - i. What do you like about library services now? What works well?
 - 1. Summer lunch program
 - 2. Lunch at the library
 - 3. Open 7 days a week
 - 4. Staff
 - a. Welcoming staff
 - b. Staff cares and work hard
 - c. Community focused and oriented staff
 - 5. Accessibility
 - 6. Youth program
 - 7. Awesome staff
 - 8. Increase in social equity – social equity focus
 - 9. Access to computer and technology space
 - 10. Variety – of programs for youth, in collection books, program of different age groups, etc.
 - 11. Collection
 - a. Fantastic collection
 - b. Good collection
 - 12. Innovative
 - 13. Not afraid of trying new things
 - 14. Freedom to create new programs
 - 15. Awesome story times
 - 16. Freedom to design programs
 - 17. Healthy budget
 - 18. Well-funded compared to other libraries
 - 19. Engaging with the patrons
 - 20. Patron focused
 - 21. Employee training
 - 22. Workforce development
 - 23. Resource center
 - 24. Professional development (encouraged to do them) and training
 - 25. Do a lot of outreach
 - 26. Fine forgiveness
 - 27. Hit all age groups
 - ii. What do you wish the library had or offered?
 - 1. Being fine free
 - 2. More enclosed rooms
 - 3. Liquor license
 - 4. More study spaces
 - 5. Larger and enclosed teen space
 - 6. Quiet spaces for children
 - 7. Spanish spaces
 - 8. Youth programming space

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 Ontario City Libraries Master Plan – Staff Workshop #1
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9. Audio listening devices
10. More staff for outreach
 - a. Community event outreach
 - b. Outreach person – a staff dedicated to this activity
11. Studio/recording spaces to create and record
12. Basic computer classes
13. More program for people with special needs
14. Drive through
15. Hot spot check-in
16. Non traditional items to check out
17. Having lockers for users
18. More storage for patrons
19. More programs for adults
20. Program for Spanish speaking adults and Spanish speaking material
21. Audio/CD listening devices
22. Free movies for all
23. More expert brought in for one-in-one time with public (currently we have veterans and workforce dev. A social worker would be welcome)
24. Video games
25. Lucky days – no holds
26. Open play labs
27. More staff attached to new services
28. More support services staff
29. Independent marketing
30. One centrally located reference desk
- iii. What are the challenges in the current buildings?
 1. More seating
 2. More security cameras and safety
 3. Meeting spaces – too small and not enough
 4. Storytime room is too small
 5. Workroom is too small
 6. Not enough space for staff (office space is too small)
 7. Storage is too small
 8. Delivery space
 9. Use of drugs and alcohol in building
 10. Spaces that are supporting naughty activities
 11. Space layout and no space for growth
 - a. The entry does not make sense – right in and directly to stairs with poor wayfinding
 - b. Need more signage throughout the library
 - i. Hard to find where to go
 - ii. Layout is not working
 12. Dirty carpet
 13. Lighting (lack of natural lighting)
 14. Lack of outlets
 15. Sterile colors on walls – look like a prison – not welcoming
 16. Slippery front tiles
 17. Stairs are poorly designed and ugly
 18. Access to tech
 19. Space for patrons to drop of books
 20. Sorting book space
 21. More bathrooms

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22. High ceiling spaces – not good for sound travel and loud
 23. AC system throughout the building
 24. Problem with humidity for archival collection
 25. No windows downstairs
 26. Back parking – cannot see if someone has a problem.
- b. Vision for the future libraries
- i. What key words would you use to describe success for the future of Ontario libraries?
 1. Be like
 - a. Accessible
 - b. Inclusive
 - c. Innovative
 - d. Progressive
 - e. Variety
 - f. Mobile
 - g. Technology
 - h. inspiring
 2. Why
 - a. To reach more people
 - b. Asset to the community
 - c. More selection and program
 - d. More people feel welcome and seen
 - e. To fulfil needs of the community
 - f. Safe heaven
 - g. To bring people joy and happiness
 - h. Bridging the gaps
 - i. Serve and advocate between city and community
 - j. Tools to make a better life
- c. Community needs
- i. What are the greatest needs of Ontario?
 1. Space – not enough space in the library with dedicated spaces for the kids and same for the teens in the community
 2. Safe spaces
 3. Reasonable prices for housing
 4. Transportation in and out of the city
 5. Improving traffic and air quality
 6. Improving communication about resources for non-English speakers (communication in other language than English)
 7. Spanish classes – ESL classes – classes for Chinese speakers
 8. Engaging the community
 9. Education - some schools have low scores
 10. Homework help
 11. Early literacy and education
 12. Computer and Internet access
 13. Technology literacy
 14. Affordable housing and reasonably prices housing
 15. Homelessness
 16. Program for early childhood
 17. Access to healthy food
 18. Affording healthy food
 19. Fun stuff and entertainment
 20. Employment and job opportunities
 21. Opportunities for less affluent residents to grow financially

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 Ontario City Libraries Master Plan – Staff Workshop #1
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- ii. How can we improve and expand learning opportunities for Ontario youth?
 - 1. Increasing parental engagement
 - 2. Create programs that teach parents how to raise kids
 - 3. More preschool and day care options
 - 4. More opportunities for engaging during the weekend – learning activities on weekends
 - 5. More staff and marketing
 - 6. Outreach to places they usually don't go
 - 7. Mobile library services
 - 8. After school activities
 - 9. Multilingual staff
 - 10. Spaces dedicated to youth
 - 11. Connecting the collection with the curriculum
 - 12. Community conversation
 - 13. City wide campaign
 - 14. Preschool alternative opportunities
 - 15. Resources for mental health
 - 16. Providing transportation
 - 17. Collaboration for program and marketing
 - 18. Life skills programs
- iii. How can we inspire curiosity and learning for more residents?
 - 1. Tutoring for adults
 - 2. Entry level computer classes
 - 3. Spaces open to everyone for classes
 - 4. Homework space and study rooms
 - 5. Economic development for the people and not only for the city – program that would be helpful for adults
 - 6. Go to people where they are
 - 7. Creating programs that meet practical needs
 - 8. Creating programs that the community needs
 - 9. Getting the word out about programs
 - 10. Pop-up museum throughout the city
 - 11. Art programs and opportunity for inspiration
 - 12. No fines and no fees
 - 13. No check-out barriers
 - 14. Art programs
 - 15. Citywide pop-up activities
 - 16. Seating options
 - 17. Urban hikes and getting out into Ontario and creating more public art to see
 - 18. Focus on community engagement and community pride

V. Open House Preliminary Outcome

- a. At least 73 participants (We received 73 questionnaires)
- b. High level summary of the preliminary findings:
 - i. What are the greatest needs of Ontario?
 - 1. Helping Homeless
 - 2. Spanish Program
 - 3. Public Transportation
 - 4. Larger Library
 - 5. Community Involvement
 - 6. Safety
 - 7. Community Center
 - 8. Free Workshop

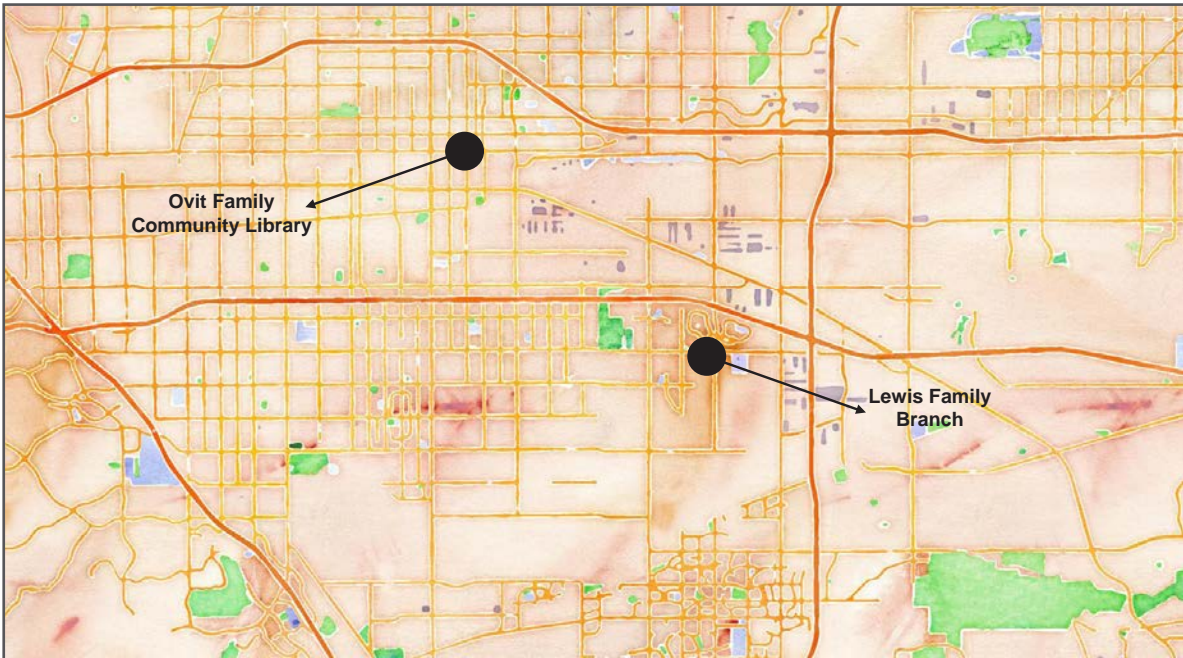
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9. ESL
- ii. How can we improve and expand learning opportunities for Ontario Youth?
 1. Workshops (Career, Life Goals)
 2. Tutoring (including Spanish)
 3. “Adulting”
 4. Clubs (socialize, away from bad things, no screens)
- iii. How can we inspire curiosity and learning for more residents?
 1. Workshop
 2. Outreach
 3. Playground
 4. Programs
 5. Doing Art
- iv. What do you like about the library services now? What works well?
 1. Friendly, helpful
 2. Computers
 3. Programs
- v. What do you wish the library had or offered?
 1. Variety
 2. Awareness of Services
- vi. Vision
 1. Friendly
 2. Kind/Nice
 3. Community
- vii. Trends
 1. Strong Connection with Most Presented Trends
 2. Distributed interest in Children’s trends

VI. Conclusion

- a. Next Steps
 - i. New name of the branch library – It is now called Lewis Family Library
 - ii. A survey is coming soon, and more open houses are coming
- b. Feedback
 - i. Post-its activity helps to think
 - ii. Would like to have movement
 - iii. More staff at the meeting, including part-time staff
 - iv. Agenda in bigger print
 - v. Liked finding people with similar thoughts so we can see the alignment

The above minutes reflect ABA’s understanding of issues and assignments discussed at the meeting. Unless ABA is notified in writing of any discrepancies within 5 calendar days, the minutes will be considered an accurate record of the issues and assignments. Minutes produced from this meeting will be distributed for review and comment. If no written comments are received, the minutes will stand as the record of the conversations and directions given at the meeting.



City of Ontario, CA

Library Facilities Master Plan

Staff Workshop #1 – November 21, 2019

Anderson Brulé Architects



Agenda





- 01 / Introductions
- 02 / Project Context and Process
- 03 / Inspiration for the Future Libraries
- 04 / Needs Assessment Discussion
- 05 / Open House Preliminary Outcome
- 06 / Conclusion


01 INTRODUCTION




Introduction Team



- 

Camille Sorrant
Planning Analyst
Anderson Brulé Architects
- 

Katherine Rivard
Project Manager
Anderson Brulé Architects
- 

Jane E. Light
Library Consultant
Jane E. Light Consulting



Introduction

Individual Introduction

Introduce yourself with the following information:

- Name
- Position

Introduction

Purpose & Intended Results

Purpose

The purpose of the Staff Workshop is to kick-off the project and to have a common understanding of the project and process. In addition, the participants will be presented the preliminary outcome of the Community Open House and will assess current and future needs for the two library locations.

Intended Results

- Develop a common understanding of the project and its process
- Review preliminary outcome of the community open house
- Develop needs assessment for the future libraries

02

PROJECT CONTEXT & PROCESS

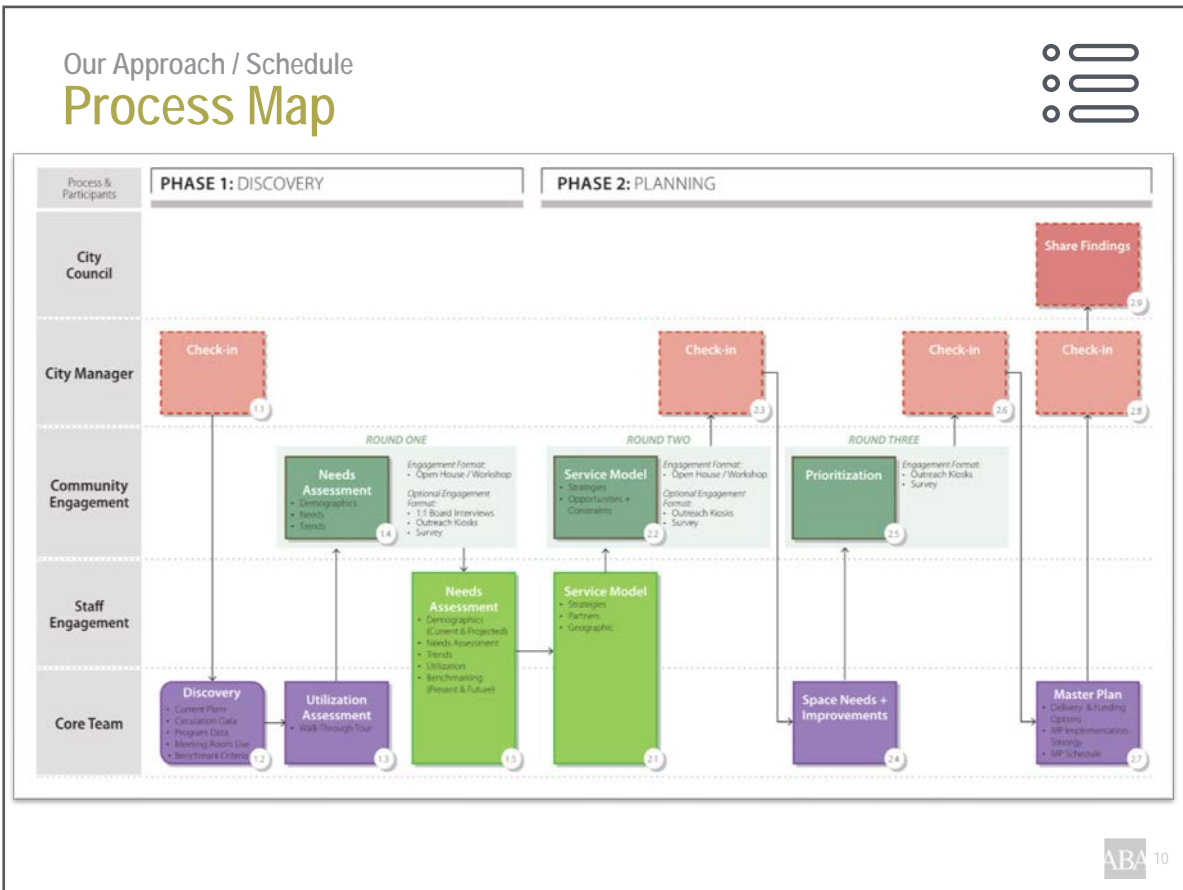
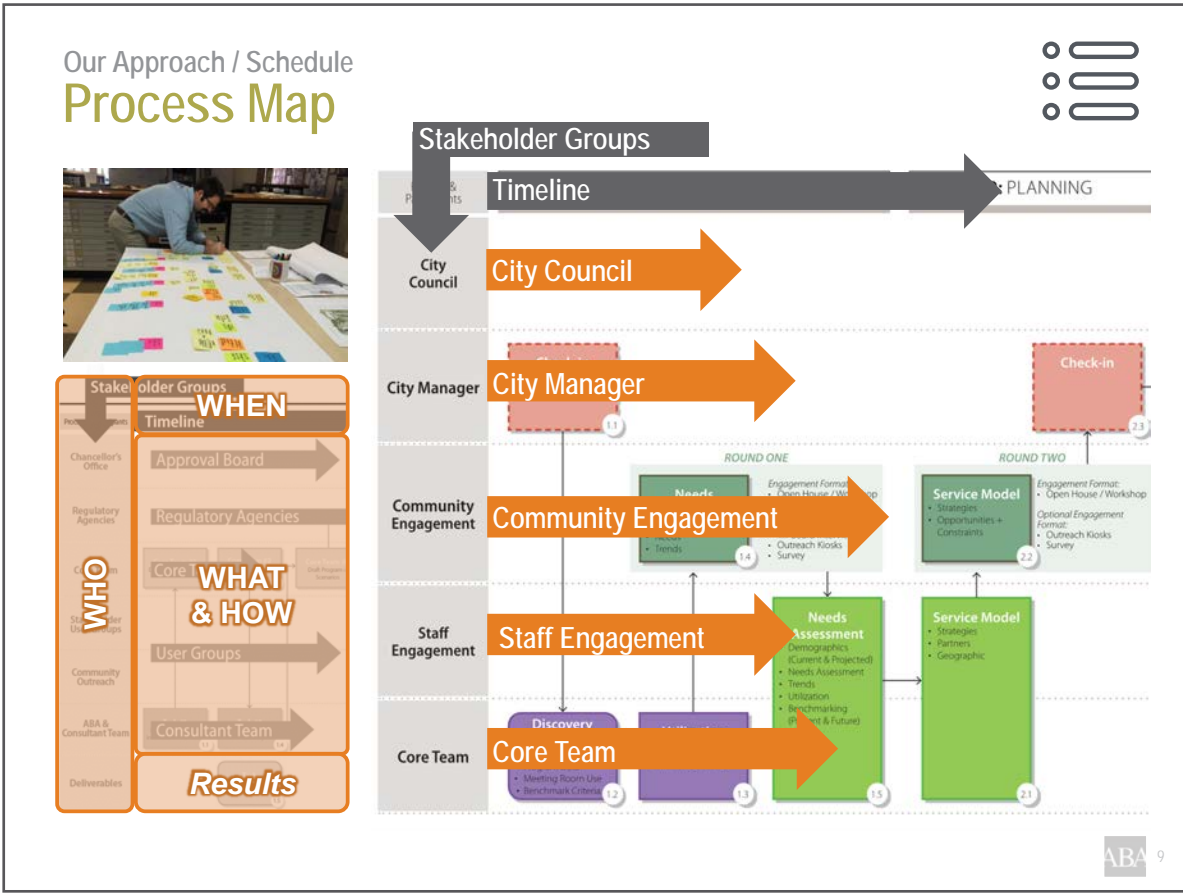
ABA 7

Project Context

Facilities Master Plan

- The Ontario City Library has been serving the public as a City department since 1895. There are two locations: **Ovitt Family Community Library** (215 E. C Street) and **Colony High Branch Library** (3850 E. Riverside Drive, joint-use facility).
- In 2017, Ontario had a population of 175,841. **The city is slated to nearly double in size** in the decades to come.
- Ontario City is developing a **Facilities Master** to identify space and facilities needs and to define approaches to address identified needs.

ABA 8



03

INSPIRATION FOR THE FUTURE LIBRARIES

ABA 11

Library Trends

- / Informal places to gather & engage
- / Children's room
- / Homework space
- / Early literacy
- / Summer learning experience
- / Makerspace
- / Children discovery
- / Teen space
- / "Adulting"
- / Employment
- / Seniors, changing needs

ABA 12

Inspiration for the Future libraries

Library Trends

Informal places to gather & engage

Lugares informales para reunirse y participar



Inspiration for the Future libraries

Library Trends

Children's room

Cuarto de los niños



Inspiration for the Future libraries

Library Trends

Homework space

Espacio de tarea



TBA 15

Inspiration for the Future libraries

Library Trends

Early literacy

Cuarto para conocimiento de lectura y escritura



TBA 16

Inspiration for the Future libraries

Library Trends

Summer learning experience

Experiencia de aprendizaje de verano



ABA 17

Inspiration for the Future libraries

Library Trends

Makerspace

Cuarto de hacerse con tus manos



ABA 18

Inspiration for the Future libraries

Library Trends

Children discovery

Descubrimiento de niños



- Learn by doing, do-it-yourself
- STEM and STEAM Combining:
 - / Science
 - / Technology
 - / Engineering
 - / Art
 - / Math
 - / Learning to code



Inspiration for the Future libraries

Library Trends

Teen space

Espacio de adolescente

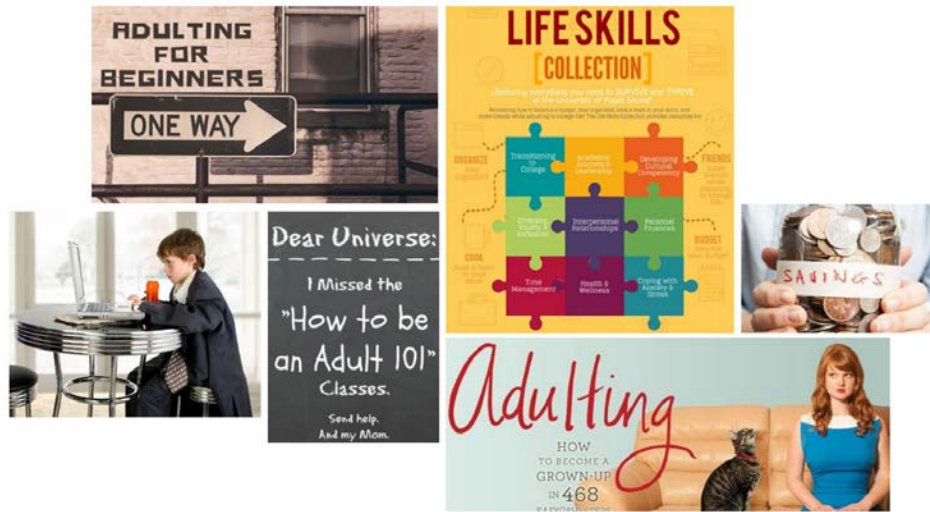


Inspiration for the Future libraries

Library Trends

“Adulting”

La responsabilidad de ser adulto/a



21

Inspiration for the Future libraries

Library Trends

Employment

Empleo



ABA 22

Inspiration for the Future libraries

Library Trends

Seniors, changing needs

Necesidades cambiantes de personas mayores



ABA 23

Inspiration for the Future libraries

Library Benchmark

• Criteria

- Service Population
- Recent Improvements
- Preference for California
- Demographics
 - High non-English speaking population
 - Less affluent

• Metrics

- Collections Size
- Seating
- Computer Stations
- Program Rooms
- Children's Area
- Group Study
- Size of Building(s)

ABA 24

04

**NEEDS ASSESSMENT
DISCUSSION**

ABA 25

Needs Assessment Discussion

Community Needs

1. What are the greatest needs of Ontario?
2. How can we improve and expand learning opportunities for Ontario youth?
3. How can we inspire curiosity and learning for more residents?

ABA 26

Needs Assessment Discussion

Current Library Services

1. What do you like about library services now?
What works well?
2. What do you wish the library had or offered?
3. What are the challenges in the current buildings?

ABA 27

Needs Assessment Discussion

Vision for the future libraries

1. What key words would you use to describe success for the future of Ontario libraries?

ABA 28

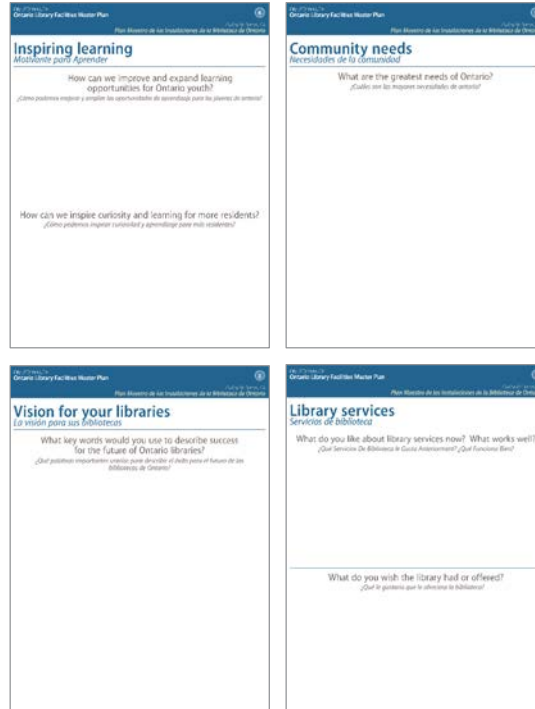
05

OPEN HOUSE PRELIMINARY OUTCOME

Open House Preliminary Outcome

Material

Open House Preliminary Outcome Material



Open House Preliminary Outcome Preliminary Outcome

73 participants

Ontario Needs

- Helping Homeless
- Spanish Program
- Public Transportation
- Larger Library
- Community Involvement
- Safety
- Community Center
- Free Workshop
- ESL

Open House Preliminary Outcome

Preliminary Outcome**Learning Opportunities for Youth**

- Workshops (Career, Life Goals)
- Tutoring (including Spanish)
- “Adulting”
- Clubs (socialize, away from bad things, no screens)

Inspire Curiosity & Learning

- Workshop
- Outreach
- Playground
- Programs
- Doing Art

ABA 33

Open House Preliminary Outcome

Preliminary Outcome**Services, Well**

- Friendly, helpful
- Computers
- Programs

Vision

- Friendly
- Kind/Nice
- Community

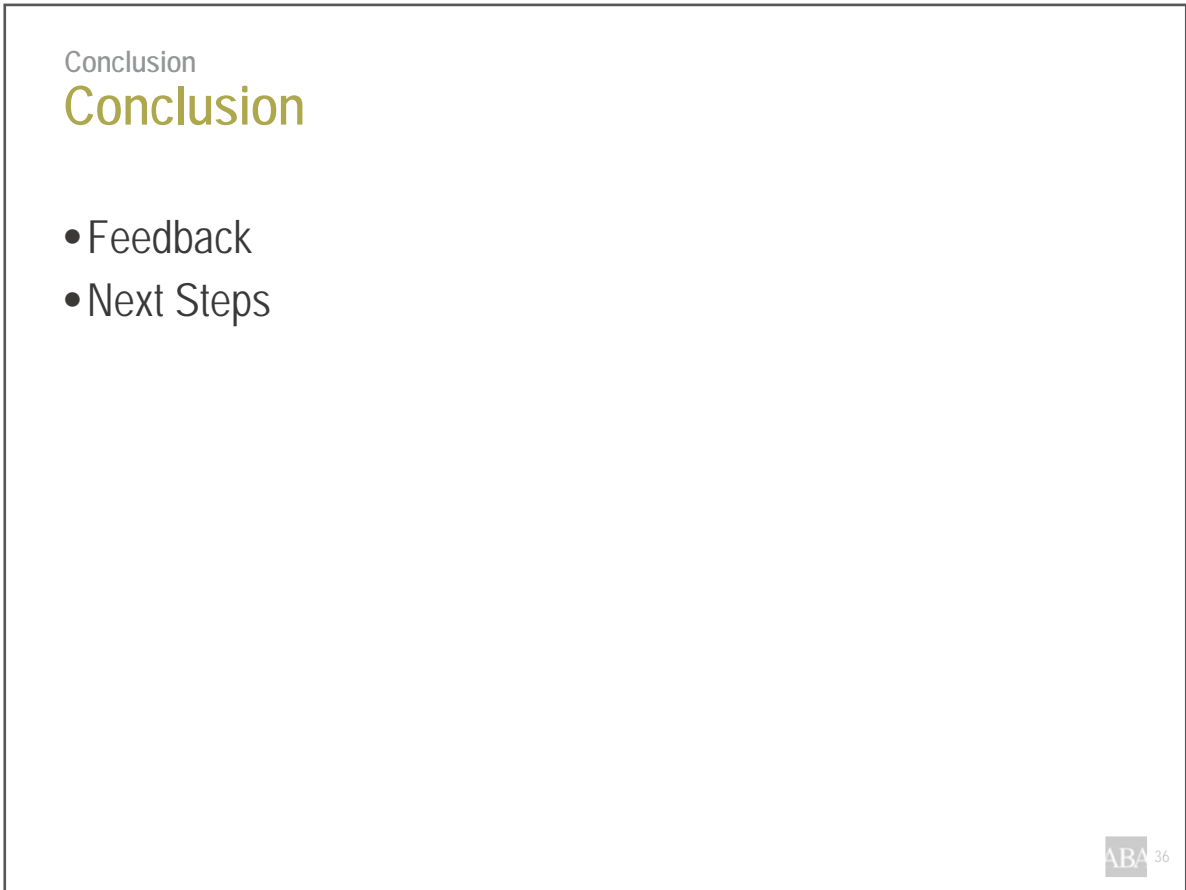
Service, Add

- Variety
- Awareness of Services

Trends

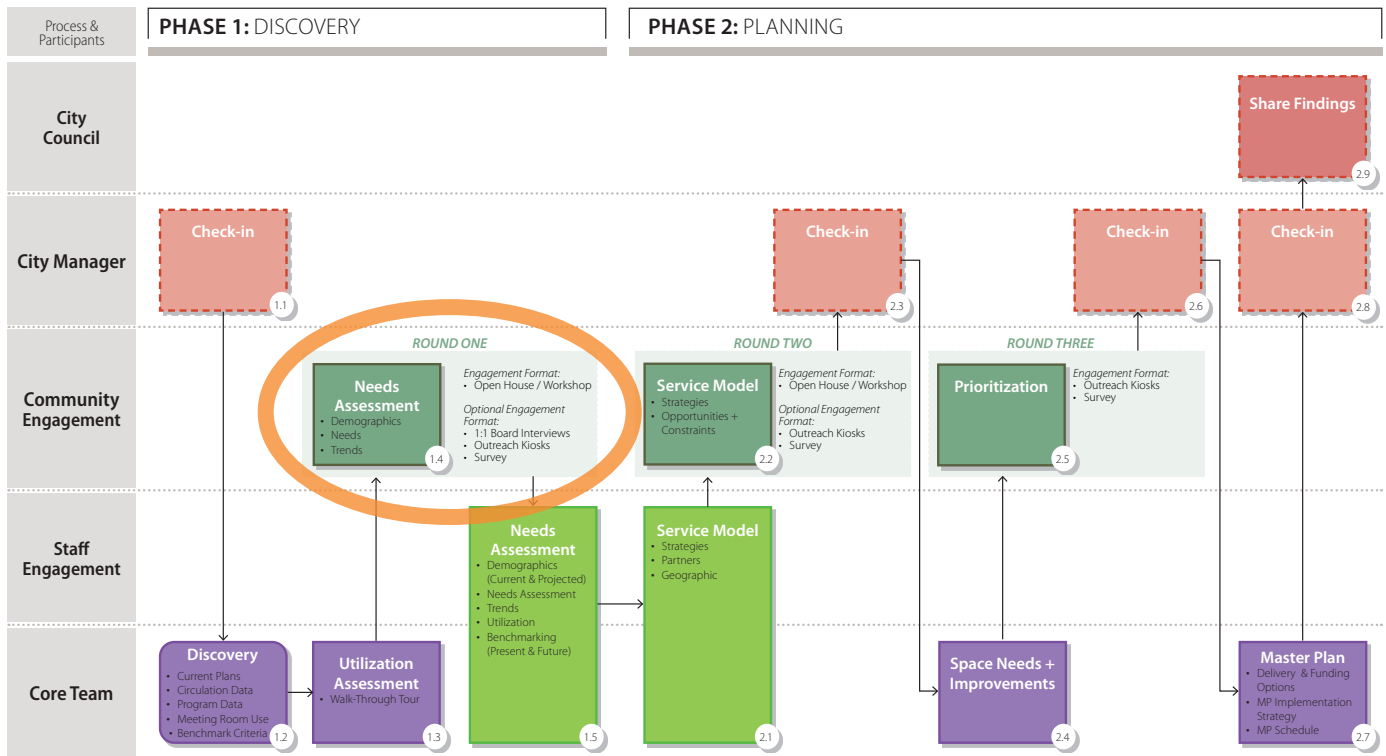
- Strong Connection with Most Presented Trends
- Distributed interest in Children’s trends

ABA 34



Do Good,
Extraordinarily Well
by Design





A.3 Meeting Documentation

Survey Round #1- Needs Assessment

- / Survey Template
- / Survey Results - English
- / Survey Results- Spanish

Ontario Library System

Introduction

Ontario is planning for the future of its library system. To begin the effort, we are reaching out to the community to better understand the needs of the community and neighborhood.

Identifying community needs is the first step in determining how the library system could best help support the community in the future. Your input will be used to focus efforts as we move forward.

When you are ready to begin, click next

Ontario Library System

Community Needs

The City of Ontario is growing and changing. To learn more about these changing demographics, click on this link: [Ontario Demographics](#)

In order to create the best library, it is important to understand the community's needs in general.

1. What are the greatest needs of Ontario?

2. How can we improve and expand learning opportunities for Ontario youth?

3. How can we inspire curiosity and learning for more residents?

Ontario Library System

Library Trends

Exciting things are happening in libraries. To learn more about these trends, click on this link: [Library](#)

Trends

4. Which trends would you be excited to see here in Ontario's libraries? Select as many as you like.

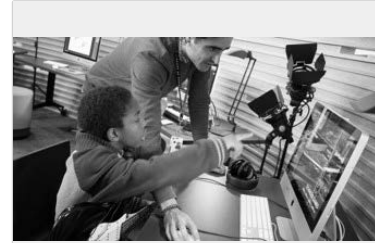
Click here for more info on trends



Informal places to gather & engage



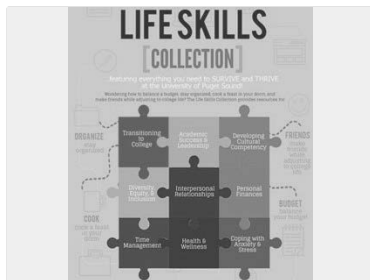
Homework space



Makerspace



Teen space



"Adulting"



Employment



Seniors, changing needs

5. Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like.

[Click here for more info on trends](#)



Children's room



Early literacy



Children's discovery



Summer learning experience

Ontario Library System

Library Services & Vision

Now that we have thought about the community as a whole, let's focus on the library.

6. What do you like about library services now? What works well?

7. What do you wish the library had or offered?

8. What key words would you use to describe success for the future of Ontario libraries?

Ontario Library System

About You

We are working to hear from a broad range of the community. Please share a little information about yourself.

9. Have you used the library in the last year?

- Yes
 No

10. What is your home zipcode?

- 91710
 91743
 91758
 91761
 91762
 91764
 Other (please specify)

11. What is your age?

- 9 years old or younger
 10-19 years old
 20-34 years old
 35-49 years old
 50-64 years old
 65+ years old
 Decline to say

12. Are you:

- Male
 Female
 Decline to say

13. Do children (18 years or younger) live in your household?

Yes

No

14. What is your primary language?

English

Spanish

Other (please specify)

Bibliotecas De Ontario

Introducción

La ciudad de Ontario está planeando para el futuro de nuestro sistema bibliotecario. Con el fin de comprender con mayor profundidad las necesidades de la comunidad y el vecindario, estamos pidiendo sus opiniones.

Identificar las necesidades de la comunidad es el primer paso para determinar de qué manera el sistema bibliotecario puede apoyar a la comunidad de manera más eficiente en el futuro. Su aporte servirá para concentrar nuestros esfuerzos mientras avanzamos.

Cuando este listo para comenzar haga clic en el enlace "Sig".

Bibliotecas De Ontario

Necesidades de la comunidad

La ciudad de Ontario está creciendo y cambiando. Para más información sobre estos cambios de demográfica, haga clic en el enlace: [Ontario Demographics](#)

Para poder crear la mejor biblioteca, es importante entender las necesidades de la comunidad.

1. ¿Cuáles son las mayores necesidades de Ontario?

2. ¿Cómo podemos mejorar y ampliar las oportunidades de aprendizaje para los jóvenes de Ontario?

3. ¿Cómo podemos inspirar curiosidad y aprendizaje para más miembros de la comunidad?

Bibliotecas De Ontario

Tendencias Bibliotecarias

Cosas emocionantes están ocurriendo hoy en día en las bibliotecas. Para más información sobre estas tendencias, haga clic en el enlace: [Tendencias Bibliotecarias](#)
 Estos son ejemplos de cosas emocionantes que están sucediendo en bibliotecas.

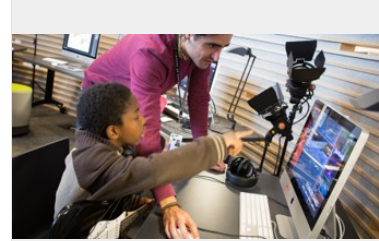
4. Cuales tendencias le diera gusto ver en las bibliotecas de Ontario? Puede seleccionar varias.
[Haga clic aquí para más información sobre tendencias.](#)



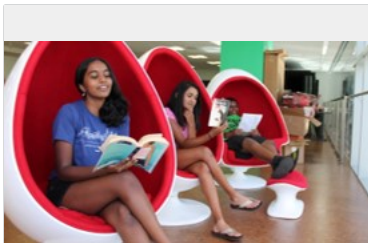
Lugares informales para reunirse



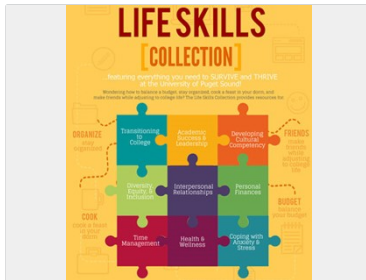
Espacio de tarea



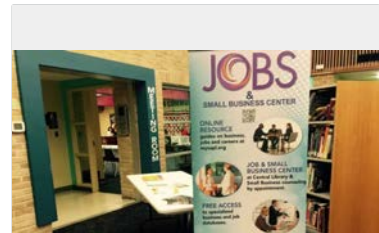
Tecnología y aprendizaje practica



Espacio para adolescente



La responsabilidad de ser adulto/a



Recursos para empleo



Necesidades de personas mayores

5. Cuales tendencias para niños le gustaría ver en las bibliotecas de Ontario? Puede seleccionar varias.

[Haga clic aquí para más información sobre tendencias.](#)



Cuarto para los niños



Alfabetización temprana



Descubrimiento para niños



Experiencia de aprendizaje

Bibliotecas De Ontario

Servicios de Biblioteca & La Visión Para Sus Bibliotecas

Ahora que nos hemos enfocado en la comunidad en total, hay que enfocarnos en la biblioteca

6. ¿Que servicios de biblioteca le gustan actualmente? ¿Que funciona bien?

7. Que le gustaría que la biblioteca le ofrecería?

8. Que palabras importantes usaría para describir el éxito para el futuro de las bibliotecas de Ontario?**Bibliotecas De Ontario****Acerca de usted**

Estamos trabajando para escuchar de diversos miembros de la comunidad. Por favor comparta un poco de información sobre usted.

9. ¿Ha utilizado la biblioteca en el último año?

Sí

No

10. ¿Cuál es el código postal de su casa?

91710

91743

91758

91761

91762

91764

Otro (escríbalo aquí)"

11. ¿Cuál es su edad?

9 años de edad o menos

10-19 años de edad

20-34 años de edad

35-49 años de edad

50-64 años de edad

65+ años de edad

Declino decir

12. ¿Es usted?:

- Hombre
- Mujer
- Declino decir

13. ¿Viven niños (18 años o menos) en su hogar?

- Sí
- No

14. ¿Cuál es su idioma principal?

- Inglés
- Español
- Otro (escríbalo aquí)"

Ontario Library System

SurveyMonkey

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, January 18, 2020 6:19:28 PM
Last Modified: Saturday, January 18, 2020 6:31:51 PM
Time Spent: 00:12:23
IP Address: 172.113.133.30

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

I would like Overdrive back. Digital and audiobooks are great for busy moms.

Q2 How can we improve and expand learning opportunities for Ontario youth?

I would like to see more children classes at different times. After lunch, like around 1pm, would be great for early napping kids.

Q3 How can we inspire curiosity and learning for more residents?

I've been to several themed library events. Lots of fun! I'd love some "book to movie nights." For example in 3 months have a Gone with the Wind movie viewing so people can read the book before hand.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

Informal places to gather & engage

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

Children's room,

Early literacy,

Children's discovery,

Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Miss Jana and Miss Rachel are awesome! I wish the had more classes for kids.

Ontario Library System

SurveyMonkey

Q7 What do you wish the library had or offered?

I wish the restroom at Lewis was more accessible for parents with kids. The key is all the way at the reference desk (away from the library entrance/exit) and you have to leave a card with that person. The locked restroom is already outside the library. Sometimes kids have tiny bladders. Sometimes the reference desk person is away. It's an issue.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Respondent skipped this question

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91761

Q11 What is your age?

20-34 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Q14 What is your primary language?

English

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, January 18, 2020 9:32:53 PM
Last Modified: Saturday, January 18, 2020 9:46:16 PM
Time Spent: 00:13:22
IP Address: 174.193.197.41

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

The need for a livelier downtown, affordable housing, more public transport, rail line to airport

Ontario Library System

SurveyMonkey

Q2 How can we improve and expand learning opportunities for Ontario youth?

School partnerships, after school series instead of one offs, programs outside of libraries

Q3 How can we inspire curiosity and learning for more residents?

Engage from home, digital resources and materials, we are a consumer society and like attaining things from the comfort of our home

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Informal places to gather & engage,
Makerspace,
Teen space**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's room,
Early literacy,
Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Varied programs. Well stocked. Friendly staff.

Q7 What do you wish the library had or offered?

Online eMedia and resources, more Spanish content

Q8 What key words would you use to describe success for the future of Ontario libraries?

More libraries

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91762

Q11 What is your age?

20-34 years old

Ontario Library System

SurveyMonkey

Q12 Are you: **Male**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, January 24, 2020 1:06:41 PM
Last Modified: Friday, January 24, 2020 1:09:28 PM
Time Spent: 00:02:47
IP Address: 47.148.171.208

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

accessibility to computers

Q2 How can we improve and expand learning opportunities for Ontario youth?

Homework help
Assistance with college search and application

Q3 How can we inspire curiosity and learning for more residents?

Book clubs
Lectures

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
Homework space,
Employment,
Seniors, changing needs

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Early literacy,
Summer learning experience

Ontario Library System

SurveyMonkey

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Librarians are helpful

Q7 What do you wish the library had or offered?

More learning experiences for school age children

Q8 What key words would you use to describe success for the future of Ontario libraries?

accessible
outreach
support

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **65+ years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **No**

Q14 What is your primary language? **English**

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, January 24, 2020 1:11:20 PM
Last Modified: Friday, January 24, 2020 1:20:50 PM
Time Spent: 00:09:29
IP Address: 47.148.171.127

Page 2: Community Needs

Ontario Library System

SurveyMonkey

Q1 What are the greatest needs of Ontario?

With the current growth of single family homes, condos and apartments in the southern part of Ontario, there is a greater need for a full functioning library. Not just the one attached to the high school.

Q2 How can we improve and expand learning opportunities for Ontario youth?

More schools, libraries, and parks.

Q3 How can we inspire curiosity and learning for more residents?

Ontario needs more pre school programs, but more classroom oriented programs not just library programs.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Informal places to gather & engage,**
- Homework space,**
- Makerspace,**
- Teen space,**
- "Adulting",**
- Employment,**
- Seniors, changing needs**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Children's room,**
- Early literacy,**
- Children's discovery,**
- Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

My granddaughter is currently enrolled in the early reading programs. She loves attending, but the program is only once a week, maybe expand it to a couple days a week.

Q7 What do you wish the library had or offered?

Multiple days of some of your current activities.

Ontario Library System

SurveyMonkey

Q8 What key words would you use to describe success for the future of Ontario libraries?

More community activities for all ages.

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **50-64 years old**

Q12 Are you: **Male**

Q13 Do children (18 years or younger) live in your household? **No**

Q14 What is your primary language? **English**

#5

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, January 24, 2020 4:23:56 PM
Last Modified: Friday, January 24, 2020 4:28:54 PM
Time Spent: 00:04:57
IP Address: 172.58.31.123

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Safety. Parent involvement, not government involvement.

Q2 How can we improve and expand learning opportunities for Ontario youth? **Respondent skipped this question**

Q3 How can we inspire curiosity and learning for more residents? **Respondent skipped this question**

Page 3: Library Trends

Ontario Library System

SurveyMonkey

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
"Adulting",
Employment

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's room,
Early literacy,
Children's discovery,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

That government agendas are not pushed or taught.

Q7 What do you wish the library had or offered?

Empty community center room to rent out for piano recitals or parties.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Respondent skipped this question

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

Other (please specify):
 91752

Q11 What is your age?

35-49 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Q14 What is your primary language?

English

Ontario Library System

SurveyMonkey

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, January 26, 2020 3:39:27 PM
Last Modified: Sunday, January 26, 2020 3:48:13 PM
Time Spent: 00:08:45
IP Address: 47.156.106.229

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Housing, the homeless crisis has been hit in Ontario. No affordable housing available and the constant rise of rental units. There is no rent control in Ontario.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Ensuring that high risk youth continue education and offering them alternative learning opportunities.

Q3 How can we inspire curiosity and learning for more residents?

To be inclusive of your community and promote topics that are inviting

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Informal places to gather & engage,
- Homework space,
- Makerspace,
- Teen space,
- "Adulting",
- Employment,
- Seniors, changing needs

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Children's room,
- Early literacy,
- Children's discovery,
- Summer learning experience

Page 4: Library Services & Vision

Ontario Library System

SurveyMonkey

Q6 What do you like about library services now? What works well?

The staff is always very helpful

Q7 What do you wish the library had or offered?

Separate teens from adults

Q8 What key words would you use to describe success for the future of Ontario libraries?

ensuring that the library promotes safety procedures to protect children, teens and women

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **50-64 years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, January 28, 2020 3:24:04 PM
Last Modified: Tuesday, January 28, 2020 3:36:02 PM
Time Spent: 00:11:58
IP Address: 47.138.96.121

Page 2: Community Needs

Ontario Library System

SurveyMonkey

Q1 What are the greatest needs of Ontario?

more diverse books (people of color, lgbt, etc.), and online apps like Overdrive/Libby. CloudLibrary is a good start but their selection is still somewhat limited.

Q2 How can we improve and expand learning opportunities for Ontario youth?

More audiobooks and e-book options. Teenagers are glued to their phones already.

Q3 How can we inspire curiosity and learning for more residents?

Workshops? Lure them with free food (cookies is a good start)

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Informal places to gather & engage,**
- Homework space,**
- Makerspace,**
- Teen space,**
- "Adulting",**
- Employment,**
- Seniors, changing needs**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Children's room,**
- Early literacy,**
- Children's discovery,**
- Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Online catalogue is very helpful for finding what is available, and requesting material.

Q7 What do you wish the library had or offered?

more outlets! People that go work in the library need to recharge their laptops, and such.

Q8 What key words would you use to describe success for the future of Ontario libraries?

"Hiring librarians"

Ontario Library System

SurveyMonkey

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **20-34 years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **No**

Q14 What is your primary language? **Spanish**

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, January 28, 2020 6:20:35 PM
Last Modified: Tuesday, January 28, 2020 6:23:58 PM
Time Spent: 00:03:23
IP Address: 172.113.133.187

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Diversity in literature—more authors of color, more books for kids showcasing kids from all over the world

Q2 How can we improve and expand learning opportunities for Ontario youth?

Tutoring services?

Not sure of the range of what's offered

Q3 How can we inspire curiosity and learning for more residents?

Keep having classes, and take advantage of all the people coming in and out for the census to advertise and get ideas

Page 3: Library Trends

Ontario Library System

SurveyMonkey

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Makerspace,
Teen space

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's room

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Zip books! My new passion is being able I get books that weren't available in the library not just to me but others

Q7 What do you wish the library had or offered?

Greater digital library loan access.

Q8 What key words would you use to describe success for the future of Ontario libraries?

-adapt to the needs of patrons
-add another branch

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91761

Q11 What is your age?

35-49 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

No

Q14 What is your primary language?

English

Ontario Library System

SurveyMonkey

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, January 31, 2020 5:40:10 PM
Last Modified: Friday, January 31, 2020 5:44:13 PM
Time Spent: 00:04:03
IP Address: 76.174.235.34

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

A bigger downtown library and maybe another branch in the southern part of the city

Q2 How can we improve and expand learning opportunities for Ontario youth?

More Programs at the different community centers

Q3 How can we inspire curiosity and learning for more residents?

Inspire city pride so that residents find interest in our local history

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
Makerspace,
Teen space,
Employment

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's discovery

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

The environment

Q7 What do you wish the library had or offered?

More computers

Ontario Library System

SurveyMonkey

Q8 What key words would you use to describe success for the future of Ontario libraries?

Bigger library

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **20-34 years old**

Q12 Are you: **Male**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **Spanish**

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, February 01, 2020 9:24:04 PM
Last Modified: Saturday, February 01, 2020 9:32:09 PM
Time Spent: 00:08:05
IP Address: 47.148.141.185

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Walking trails that connect under the Edison easements in the south and better connections of the bridal trails in the north west

Q2 How can we improve and expand learning opportunities for Ontario youth?

Compliment the schools district's, find out what the kids should know before each grade levels and practice those skills during the summer

Ontario Library System

SurveyMonkey

Q3 How can we inspire curiosity and learning for more residents?

Too many residents don't look at the OLM to know what we have to offer. Maybe get their emails and do a constant contact type monthly email newsletter to keep residents up on programs

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Makerspace,
"Adulting",
Seniors, changing needs

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Early literacy,
Children's discovery,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Great hours

Q7 What do you wish the library had or offered?

Help children improve their reading skills

Q8 What key words would you use to describe success for the future of Ontario libraries?

At grade level, skill builders, street smarts, manners,

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91762

Q11 What is your age?

50-64 years old

Q12 Are you:

Female

Ontario Library System

SurveyMonkey

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

#11

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, February 02, 2020 6:59:15 PM
Last Modified: Sunday, February 02, 2020 7:19:13 PM
Time Spent: 00:19:58
IP Address: 172.113.142.113

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

1. Family friendly/safe recreational spaces
2. Affordable housing

Q2 How can we improve and expand learning opportunities for Ontario youth?

1. set up intern-style opportunities with a variety of local businesses
2. Contact local schools/teachers and ask what they view are the most important/needed skills for students. Then, maybe partner with local schools/teachers to help provide those skills.

Q3 How can we inspire curiosity and learning for more residents?

1. Invite notable people
2. Strategic/copious advertising

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
Homework space,
Makerspace,
Employment

Ontario Library System

SurveyMonkey

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

- Children's room,**
- Early literacy,**
- Children's discovery,**
- Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

1. A large collection of books
2. The check-out period for materials is generous, also like that it automatically renews twice
3. Friendly staff
4. Hours are good
5. Self-checkout is good

Q7 What do you wish the library had or offered?

1. more study spaces, both for group and individual
2. more diverse author representation
3. more complete collections of canonized authors

Q8 What key words would you use to describe success for the future of Ontario libraries?

1. space/room
2. helpful
3. diversity
4. abundant
5. child-friendly

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91762**

Q11 What is your age? **35-49 years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **Yes**

Ontario Library System

SurveyMonkey

Q14 What is your primary language?

English

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 04, 2020 4:42:03 PM
Last Modified: Tuesday, February 04, 2020 4:53:42 PM
Time Spent: 00:11:38
IP Address: 174.195.197.208

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Helping the homeless and mentally ill.
 Stressing the importance of knowledge.
 Accepting differences as mutual strengths.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Reward knowledge. Give youth an opportunity to be involved in creating solutions to what they view as the issues.

Q3 How can we inspire curiosity and learning for more residents?

Start presenting information/challenges in the classrooms. Then have the students engage caregivers then hold local forums

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
 Homework space,
 Makerspace,
 Teen space,
 "Adulting",
 Employment,
 Seniors, changing needs

Ontario Library System

SurveyMonkey

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

Children's room,
Early literacy,
Children's discovery,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I think it is working well and is a joy to visit.

Q7 What do you wish the library had or offered?

I think the staff do a great job.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Increased use.

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91764

Q11 What is your age?

65+ years old

Q12 Are you:

Male

Q13 Do children (18 years or younger) live in your household?

No

Q14 What is your primary language?

English

Ontario Library System

SurveyMonkey

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, February 04, 2020 4:51:31 PM
Last Modified: Tuesday, February 04, 2020 4:54:42 PM
Time Spent: 00:03:10
IP Address: 76.174.237.25

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Poverty and low education

Q2 How can we improve and expand learning opportunities for Ontario youth?

More STEM children's events

Q3 How can we inspire curiosity and learning for more residents?

See above

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Informal places to gather & engage,
Makerspace**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's room,
Early literacy,
Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I love the story times!

Q7 What do you wish the library had or offered?

More children events

Ontario Library System

SurveyMonkey

Q8 What key words would you use to describe success for the future of Ontario libraries?

Community

Page 5: About You

Q9 Have you used the library in the last year? Yes

Q10 What is your home zipcode? 91762

Q11 What is your age? 35-49 years old

Q12 Are you: Decline to say

Q13 Do children (18 years or younger) live in your household? Yes

Q14 What is your primary language? English

#14

COMPLETE

Collector: Web Link 1 (Web Link)
 Started: Wednesday, February 05, 2020 1:48:56 PM
 Last Modified: Wednesday, February 05, 2020 1:53:30 PM
 Time Spent: 00:04:33
 IP Address: 47.148.137.103

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

The homeless
Schooling for students

Q2 How can we improve and expand learning opportunities for Ontario youth?

Offer free tutoring to help them with what they need help with

Ontario Library System

SurveyMonkey

Q3 How can we inspire curiosity and learning for more residents?

We can have different approaches to teaching different ages

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
Homework space,
Makerspace,
Teen space,
Employment,
Seniors, changing needs

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's room,
Early literacy,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

There are teen, children, and adult events every month

Q7 What do you wish the library had or offered?

A tween summer reading program

Q8 What key words would you use to describe success for the future of Ontario libraries?

Reading learning fun

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91764

Q11 What is your age?

10-19 years old

Ontario Library System

SurveyMonkey

Q12 Are you: Female

Q13 Do children (18 years or younger) live in your household? Yes

Q14 What is your primary language? English

#15

COMPLETE

Collector: Web Link 1 (Web Link)
 Started: Wednesday, February 05, 2020 6:51:52 PM
 Last Modified: Wednesday, February 05, 2020 7:15:08 PM
 Time Spent: 00:23:15
 IP Address: 162.218.238.30

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Build a third library. A new library is needed in South Ontario in Ontario Ranch.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Partner with school districts to offer field trips to the library.

Q3 How can we inspire curiosity and learning for more residents?

More study spaces with white boards, interactive maps, LCD screens.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Informal places to gather & engage,
- Homework space,
- Makerspace,
- Teen space,
- "Adulting",
- Employment,
- Seniors, changing needs

Ontario Library System

SurveyMonkey

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. **Children's discovery**
 Click here for more info on trends

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

The new makerspace is nice. Zip books. Cloud Library

Q7 What do you wish the library had or offered? **Respondent skipped this question**

Q8 What key words would you use to describe success for the future of Ontario libraries?

Innovation. Renovation. Make library staff more accessible - instead of behind their desks,

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **Decline to say**

Q12 Are you: **Decline to say**

Q13 Do children (18 years or younger) live in your household? **No**

Q14 What is your primary language? **English**

#16

COMPLETE

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Time Spent: 00:07:11
IP Address: 76.174.237.194

Ontario Library System

SurveyMonkey

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

A Youth Center such as the one in Montclair

Q2 How can we improve and expand learning opportunities for Ontario youth?

Make events that teens need and may find entertaining

Q3 How can we inspire curiosity and learning for more residents?

Reach out to schools, nearby businesses to promote events and the overall library

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Homework space,
Teen space**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Children's services are excellent, programs for them are amazing, and the summer program is great

Q7 What do you wish the library had or offered?

I wish the library offered a teen space where they can be loud if they wanted to and do homework and not be silenced.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Youth Engagement, friendliness,

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91764

Ontario Library System

SurveyMonkey

Q11 What is your age? 10-19 years old

Q12 Are you: Male

Q13 Do children (18 years or younger) live in your household? Yes

Q14 What is your primary language? English

#17

COMPLETE

Collector: Web Link 1 (Web Link)
 Started: Wednesday, February 05, 2020 8:13:51 PM
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 Time Spent: 00:09:25
 IP Address: 47.148.128.204

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

I believe that one of the greatest needs of Ontario would be more publicizing and support for events to make them widely known and supported.

Q2 How can we improve and expand learning opportunities for Ontario youth?

I believe that by targeting younger kids at schools and raising awareness by creating fun activities for them to participate in, they would want to come to the library more often.

Q3 How can we inspire curiosity and learning for more residents?

Inspiring the community would most likely be done through the arts and festivals. Curiosity, I believe could be created through planting ideas that people want to explore and learn more about.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
 Homework space,
 Teen space,
 "Adulting"

Ontario Library System

SurveyMonkey

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends **Children's room, Children's discovery**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I like that the library is an inexpensive place to visit, it's very family-friendly and has a space to meet everyone's needs.

Q7 What do you wish the library had or offered?

I wish that the library could have one-on-ones with teenagers that are looking to find what career they want by talking to people in their fields of interest.

Q8 What key words would you use to describe success for the future of Ontario libraries?

I would use "innovative" and "up to date" to describe Ontario libraries.

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91762**

Q11 What is your age? **10-19 years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

#18

INCOMPLETE

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Last Modified: Wednesday, February 05, 2020 8:55:44 PM
Time Spent: 00:03:27
IP Address: 47.148.137.103

Ontario Library System

SurveyMonkey

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

The homeless and the learning experiences of students

Q2 How can we improve and expand learning opportunities for Ontario youth?

We can offer homework help and relaxation hours for students who need a break

Q3 How can we inspire curiosity and learning for more residents?

Create more fun and enjoyable ways to learn a subject

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

Respondent skipped this question

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#)

Respondent skipped this question

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Respondent skipped this question

Q7 What do you wish the library had or offered?

Respondent skipped this question

Q8 What key words would you use to describe success for the future of Ontario libraries?

Respondent skipped this question

Page 5: About You

Q9 Have you used the library in the last year?

Respondent skipped this question

Q10 What is your home zipcode?

Respondent skipped this question

Q11 What is your age?

Respondent skipped this question

Ontario Library System

SurveyMonkey

Q12 Are you: Respondent skipped this question

Q13 Do children (18 years or younger) live in your household? Respondent skipped this question

Q14 What is your primary language? Respondent skipped this question

#19

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 05, 2020 9:44:13 PM
Last Modified: Wednesday, February 05, 2020 9:46:53 PM
Time Spent: 00:02:40
IP Address: 76.87.123.219

Page 2: Community Needs

Q1 What are the greatest needs of Ontario? Respondent skipped this question

Q2 How can we improve and expand learning opportunities for Ontario youth? Respondent skipped this question

Q3 How can we inspire curiosity and learning for more residents? Respondent skipped this question

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#) **Makerspace,**
Employment

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. [Click here for more info on trends](#) **Children's discovery**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well? Respondent skipped this question

Q7 What do you wish the library had or offered? Respondent skipped this question

Ontario Library System

SurveyMonkey

Q8 What key words would you use to describe success for the future of Ontario libraries? **Respondent skipped this question**

Page 5: About You

Q9 Have you used the library in the last year? **Respondent skipped this question**

Q10 What is your home zipcode? **Respondent skipped this question**

Q11 What is your age? **Respondent skipped this question**

Q12 Are you: **Respondent skipped this question**

Q13 Do children (18 years or younger) live in your household? **Respondent skipped this question**

Q14 What is your primary language? **Respondent skipped this question**

#20

COMPLETE

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Started: Wednesday, February 05, 2020 9:33:31 PM
Last Modified: Wednesday, February 05, 2020 9:54:10 PM
Time Spent: 00:20:38
IP Address: 76.174.235.222

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

N/A

Q2 How can we improve and expand learning opportunities for Ontario youth?

Maybe coloring books because not only do they have pictures, but they can colored as well. Word cross books would be nice too.

Q3 How can we inspire curiosity and learning for more residents?

Things that interest children can be animals or children shows like Peppa Pig.

Page 3: Library Trends

Ontario Library System

SurveyMonkey

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Informal places to gather & engage,
Homework space,
Teen space**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's room,
Children's discovery**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

What I like about the library are the computer usage.

Q7 What do you wish the library had or offered?

More fun activities, such as board games or card games. However, I know it is a risk because people can steal.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Excellent and acceptable

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91761

Q11 What is your age?

10-19 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Q14 What is your primary language?

English

Ontario Library System

SurveyMonkey

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, February 05, 2020 10:02:57 PM
Last Modified: Wednesday, February 05, 2020 10:07:04 PM
Time Spent: 00:04:06
IP Address: 104.173.156.163

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Opportunities or events

Q2 How can we improve and expand learning opportunities for Ontario youth?

Offer more items or programs for children and students can experience.

Q3 How can we inspire curiosity and learning for more residents?

Having a wider range of products or events for people to work with

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Homework space,
Makerspace,
Teen space,
"Adulging",
Employment

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's room,
Children's discovery,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

The people who work there are friendly and always try to give the best experience possible

Ontario Library System

SurveyMonkey

Q7 What do you wish the library had or offered?

More programs for people to participate in that involve technical items.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Infinite possibility

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91762**

Q11 What is your age? **10-19 years old**

Q12 Are you: **Male**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

#22

COMPLETE

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Started: Thursday, February 06, 2020 9:10:39 PM
Last Modified: Thursday, February 06, 2020 9:22:07 PM
Time Spent: 00:11:28
IP Address: 76.87.122.207

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

-To improve downtown Ontario with nice shops. I wish downtown Ontario was like downtown Pasadena (nice shops and restaurants)
 -cater to a more diverse community (asians, whites, blacks)
 -I believe Ontario wanting to cater to lower socioeconomic status individuals will prevent Ontario from becoming the community it can become. For example, Ontario is building a low cost apartment bulding near downtown Ontario. There are already tons of homeless around that area.

Ontario Library System

SurveyMonkey

Q2 How can we improve and expand learning opportunities for Ontario youth?

Not sure.

Q3 How can we inspire curiosity and learning for more residents?

-A farmer's market in downtown Ontario

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Homework space,
"Adulging"

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Early literacy,
Children's discovery,
Summer learning experience

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

- The employees at Ontario library are very nice and helpful
- bathroom is always clean
- interlibrary book loaning
- favorite part of ontario library is the quiet center downstairs. it really allows me to study without distractions
- lots of extra classes to take for free

Q7 What do you wish the library had or offered?

-a better library cafe!!!!!!!

Q8 What key words would you use to describe success for the future of Ontario libraries?

Respondent skipped this question

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91764

Ontario Library System

SurveyMonkey

Q11 What is your age? 20-34 years old

Q12 Are you: Female

Q13 Do children (18 years or younger) live in your household? No

Q14 What is your primary language? English

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, February 06, 2020 9:09:26 PM
Last Modified: Thursday, February 06, 2020 10:14:28 PM
Time Spent: 01:05:02
IP Address: 76.87.122.207

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Improved schools. These score are just embarrassingly terrible, https://www.usnews.com/education/best-high-schools/california/districts/chaffey-joint-union-high/ontario-high-1936

https://www.usnews.com/education/best-high-schools/california/districts/chaffey-joint-union-high/chaffey-high-1934
Compared with neighboring cities like Upland, Rancho, Eastvale, Chino, and Claremont, Ontario has one of the lowest rated school systems. We are on par with Pomona which is not anything to brag about. I'm not sure if this is culture related, tax related, or what the mechanism is but we will likely home school or take our kids to Claremont unless the school improve. We love the programs that the library has but anything that can be done to focus the city on education would dramatically change it in great ways.

An improved downtown. This is so sleepy. We sadly take our tax dollars to other cities because there are not many options to walk to in downtown. There are virtually no restaurants Asian restaurants nearby either. There are many on the East side new Ontario Mills but this side of town is depressingly not diverse. As a white person, I see other Whites and Hispanic/Latinos around and that's about it. And the restaurants speak the same. If you want to draw diversity, there need to be opportunities for other people. Unless you Mexican/Hispanic/Latino food or a craft beer, you don't really go downtown for food.

Diversity. The demographics link you include in the survey says it all. Compared with neighboring cities (except for Montclair (the same) and Upland (mostly White), Ontario is the the least diverse.

Ontario Library System

SurveyMonkey

Q2 How can we improve and expand learning opportunities for Ontario youth?

Continue with the education classes. Expand by doing some community outreach to get people to take advantage of the great library and resources. The same people seem to be at the library. Getting more involved might be helpful. Would be great if the city could create some program to incentivize learning at the library either with tax breaks or grants or something.

Q3 How can we inspire curiosity and learning for more residents?

Create some kind of incentives with parents? Educational interest will typically come from above. If parents don't have a desire to learn, children will likely not be that motivated either. Perhaps hold skill-based and education programs that parents and children can do together? Perhaps partner with the school system to create opportunities to earn credits somehow? Or maybe have small grants that kids can win and at least be recognized for. Maybe they can earn small sums of money (even small amounts seem large to kids). Especially something to encourage students to learn during the summer when they otherwise aren't focused on education.

Honestly, I'm not sure how to entice people to be curious or want to learn. But I don't think I'd suggest technological tools. Not all problems need to be solved using apps or games or buying new technology. Hands on learning and real-world application would be good.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Homework space,**
- Makerspace,**
- Teen space,**
- "Adulting",**
- Employment,**
- Seniors, changing needs**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

- Early literacy,**
- Children's discovery,**
- Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

Relatively good book selection. Decent list of classes. Easy book renewal process.

Q7 What do you wish the library had or offered?

Better monitoring of people being disruptive in the quiet areas. Ways for local business to interact with the patrons. perhaps with events in the café or something. It's currently not that great and could potentially be a way to get business involved more with the people and the people more familiar with business. Anything better to prepare people for education or higher-level employment - something that empowers them.

Ontario Library System

SurveyMonkey

Q8 What key words would you use to describe success for the future of Ontario libraries?

Respondent skipped this question

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91764

Q11 What is your age?

35-49 years old

Q12 Are you:

Male

Q13 Do children (18 years or younger) live in your household?

No

Q14 What is your primary language?

English

#24

COMPLETE

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 Started: Saturday, February 08, 2020 7:08:10 AM
 Last Modified: Saturday, February 08, 2020 7:15:37 AM
 Time Spent: 00:07:27
 IP Address: 172.113.132.157

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

A Trader Joe's, more community family friendly events in multiple locations throughout the city, movie nights and concerts in the park near Ontario ranch.

Q2 How can we improve and expand learning opportunities for Ontario youth?

More after school fun educational experiences that can also help parents with after school care

Q3 How can we inspire curiosity and learning for more residents?

Book clubs, museum trips, star parties, getting experts in fields to come to events to speak to families etc

Ontario Library System

SurveyMonkey

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Makerspace,
Seniors, changing needs**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I like the summer reading programs, the ability to check out e books

Q7 What do you wish the library had or offered?

More special events especially at the colony branch

Q8 What key words would you use to describe success for the future of Ontario libraries?

Accessibility engaging

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91761

Q11 What is your age?

35-49 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Q14 What is your primary language?

English

Ontario Library System

SurveyMonkey

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, February 08, 2020 10:09:40 AM
Last Modified: Saturday, February 08, 2020 10:26:47 AM
Time Spent: 00:17:06
IP Address: 107.77.227.125

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

A thriving downtown.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Create spaces and opportunities for youth to explore popular concepts. Examples are incubator spaces for youth to learn about creating their own business, creating video content, and brand marketing.

Q3 How can we inspire curiosity and learning for more residents?

Do experiments or culminate scientific projects in public spaces. Do it in a way that creates a special. Then advertise impending projects to residents so they can come out and watch. For example, a small rocket launch from Ontario Town Square. Solicit help from residents to build it, get students to learn throughout the process. And culminate the project with a launch. Market to residents that something spectacular will happen to stir excitement. Then residents will want to join the next project. Another example is getting a magician to walk across Euclid Ave while suspended in the air. It doesn't have to be a Carnival. We just need something that is explainable and creates curiosity.

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Informal places to gather & engage,
Makerspace,
Employment**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's room,
Early literacy,
Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Ontario Library System

SurveyMonkey

Q6 What do you like about library services now? What works well?

The basement. I like the cities history archives.

Q7 What do you wish the library had or offered?

A working space for residents working on community projects.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Innovative, wonderous, museum,

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91761**

Q11 What is your age? **35-49 years old**

Q12 Are you: **Male**

Q13 Do children (18 years or younger) live in your household? **No**

Q14 What is your primary language? **English**

#26

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, February 08, 2020 10:52:03 AM
Last Modified: Saturday, February 08, 2020 11:02:46 AM
Time Spent: 00:10:43
IP Address: 76.87.124.26

Page 2: Community Needs

Ontario Library System

SurveyMonkey

Q1 What are the greatest needs of Ontario?

I don't know about the entire community, but I know that more and more families are homeschooling (in one form or another). Access to educational materials for children is very important to me. I think that it is also very important to have access to classics (for readers of all ages)--not just the materials advocating current socio-political beliefs.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Again, providing access to great classic works, not just what is currently popular.

Q3 How can we inspire curiosity and learning for more residents?

Hosting community events for families

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Homework space

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Children's room,
Children's discovery**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I appreciate being able to reserve materials online. I am new to the library.

Q7 What do you wish the library had or offered?

It seems the library's policies on payment for damage to materials is much harsher than other libraries. I understand the need to protect materials. However, I also know that accidents happen, and that sometimes a slightly torn page can be easily repaired and does not require a full replacement of the book. The current standards discourage me from checking out books, as I'm afraid a slight accidental damage might have huge financial results.

Q8 What key words would you use to describe success for the future of Ontario libraries?

online ease; (for brick and mortar:) meeting spot friendly

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Ontario Library System

SurveyMonkey

Q10 What is your home zipcode?

91761

Q11 What is your age?

20-34 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Q14 What is your primary language?

English

#27

COMPLETE

Collector: Web Link 1 (Web Link)
 Started: Monday, February 10, 2020 7:10:51 PM
 Last Modified: Monday, February 10, 2020 7:17:43 PM
 Time Spent: 00:06:52
 IP Address: 47.148.172.252

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Our public library and amazing school districts.

Q2 How can we improve and expand learning opportunities for Ontario youth?

Maybe do some classes where you do activities with little ones.

Q3 How can we inspire curiosity and learning for more residents?

Maybe start a book club and put up some fliers.

Page 3: Library Trends

Ontario Library System

SurveyMonkey

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Homework space,
Makerspace,
Teen space,
"Adulting",
Employment**

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

**Early literacy,
Children's discovery,
Summer learning experience**

Page 4: Library Services & Vision

Q6 What do you like about library services now? What works well?

I like that I can borrow books whenever I'm in school, since the library is at my school, and that I can renew and return books to get new ones.

Q7 What do you wish the library had or offered?

I wish nothing more of what is offered.

Q8 What key words would you use to describe success for the future of Ontario libraries?

Successful and thriving.

Page 5: About You

Q9 Have you used the library in the last year?

Yes

Q10 What is your home zipcode?

91761

Q11 What is your age?

10-19 years old

Q12 Are you:

Female

Q13 Do children (18 years or younger) live in your household?

Yes

Ontario Library System

SurveyMonkey

Q14 What is your primary language?

English

#28

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, February 16, 2020 7:33:27 AM
Last Modified: Sunday, February 16, 2020 8:15:21 AM
Time Spent: 00:41:54
IP Address: 76.174.237.25

Page 2: Community Needs

Q1 What are the greatest needs of Ontario?

Support for families and people trying to better themselves and learn more

Q2 How can we improve and expand learning opportunities for Ontario youth?

Programming is awesome, more events and activities.

Q3 How can we inspire curiosity and learning for more residents?

More audiobooks, maybe streaming?

Page 3: Library Trends

Q4 Which trends would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Informal places to gather & engage,
 Homework space,
 "Adulthood",
 Employment,
 Seniors, changing needs

Q5 Which trends for children would you be excited to see here in Ontario's libraries? Select as many as you like. Click here for more info on trends

Children's room,
 Early literacy,
 Children's discovery,
 Summer learning experience

Page 4: Library Services & Vision

Ontario Library System

SurveyMonkey

Q6 What do you like about library services now? What works well?

Great events and programs. Awesome librarians! Good support for adult learning

Q7 What do you wish the library had or offered?

More opportunities for adult learning. Maybe some speaker events?

Q8 What key words would you use to describe success for the future of Ontario libraries?

Support, engage, partnerships, opportunities

Page 5: About You

Q9 Have you used the library in the last year? **Yes**

Q10 What is your home zipcode? **91762**

Q11 What is your age? **20-34 years old**

Q12 Are you: **Female**

Q13 Do children (18 years or younger) live in your household? **Yes**

Q14 What is your primary language? **English**

Bibliotecas De Ontario

SurveyMonkey

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, January 27, 2020 7:40:07 PM
Last Modified: Monday, January 27, 2020 7:53:38 PM
Time Spent: 00:13:31
IP Address: 76.80.229.194

Page 2: Necesidades de la comunidad

Q1 ¿Cuáles son las mayores necesidades de Ontario?

Me gustaria que haya mas clases de ingles porque solo un dia en la semana es muy poco y las clases con la maestra Martha son muy buenos .

Q2 ¿Cómo podemos mejorar y ampliar las oportunidades de aprendizaje para los jóvenes de Ontario?

El cervisio es muy bueno pero acen falta mas tutores para que ayuden a los ninos con sus tareas

Q3 ¿Cómo podemos inspirar curiosidad y aprendizaje para más miembros de la comunidad?

we have the new books

Page 3: Tendencias Bibliotecarias

Q4 Cuales tendencias le diera gusto ver en las bibliotecas de Ontario? Puede seleccionar varias. Haga clic aquí para más información sobre tendencias.

Espacio de tarea

Q5 Cuales tendencias para niños le gustaría ver en las bibliotecas de Ontario? Puede seleccionar varias. Haga clic aquí para más información sobre tendencias.

**Cuarto para los niños,
 Alfabetización temprana,
 Descubrimiento para niños**

Page 4: Servicios de Biblioteca & La Visión Para Sus Bibliotecas

Q6 ¿Que servicios de biblioteca le gustan actualmente? ¿Que funciona bien?

el cervicio del personal son muy amables

Q7 Que le gustaría que la biblioteca le ofrecería?

mas dias para aprender ingles

Bibliotecas De Ontario

SurveyMonkey

Q8 Que palabras importantes usaría para describir el éxito para el futuro de las bibliotecas de Ontario?

bueno el éxito son los niños pues ya que son el futuro y gracias por el apoyo de las personas que ayudan en la biblioteca venimos para que ayuden a nuestros hijos

Page 5: Acerca de usted

Q9 ¿Ha utilizado la biblioteca en el último año?

Sí

Q10 ¿Cuál es el código postal de su casa?

Otro (escríbalo aquí):
91763

Q11 ¿Cuál es su edad?

35-49 años de edad

Q12 ¿Es usted?:

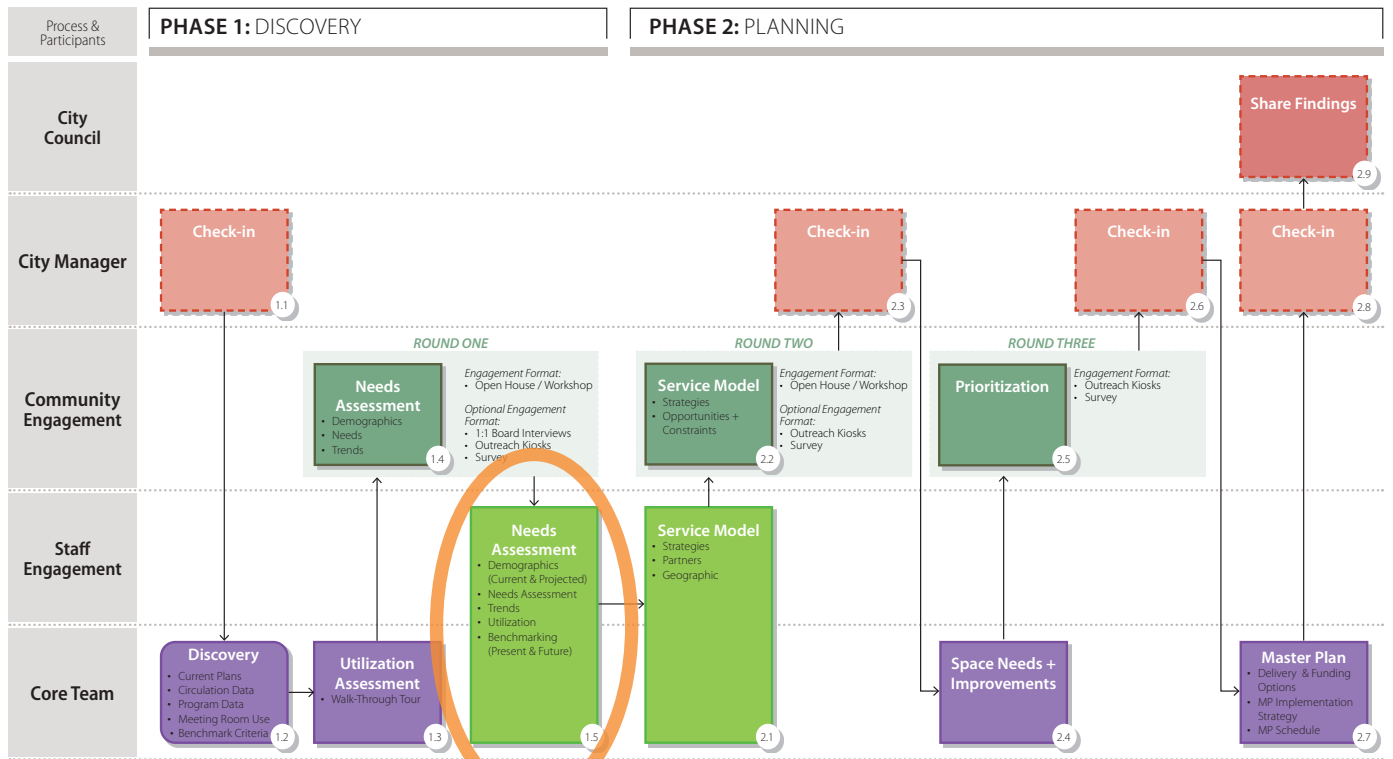
Mujer

Q13 ¿Viven niños (18 años o menos) en su hogar?

Sí

Q14 ¿Cuál es su idioma principal?

Español



A.3 Meeting Documentation

Staff Interviews

- / Agenda
- / Interviews



A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: Conference Call **Date:** Varies
Project #: 1910060 **Time:** Varies

City of Ontario | Library Facilities Master Plan
Board/Council Interview

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.

INTENDED RESULTS / Develop a brief shared understanding of the overall process and project scope
 / Develop an understanding on their perspective of
 o Current and future service needs of the community
 o Priorities for the Ontario Library

DISCUSSION ITEMS

- I. Introductions**
 - a. Individual introduction
 - b. Project context and process
 - c. What is at the top of your mind regarding the Ontario Library Master Plan?
- II. Current and Future Needs**
 - a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
- III. Vision**
 - a. What key words would you use to describe success for the future of Ontario libraries?
 - b. What positive impacts would you like the Ontario Library to have on the community?
- IV. Current library services**
 - a. What do you like about library services now? What works well?
 - b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - c. Are there services you think the library should stop doing?
- V. Conclusion**
 - a. Next Steps
 - b. Feedback on the Call

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location: Conference Call **Date:** 1/16/2020
Project #: 1910060 **Time:** 11 AM

City of Ontario | Library Facilities Master Plan
Board/Council Interview - Bumstead

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

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INTENDED RESULTS / Develop a brief shared understanding of the overall process and project scope
 / Develop an understanding on their perspective of

- Current and future service needs of the community
- Priorities for the Ontario Library

DISCUSSION ITEMS

I. Introductions

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. City is so large, we need more facilities – not huge libraries, but branches or satellites
 - ii. Have Main and Lewis – south Ontario will need something substantial, soon there will be as many people there as in the north.
 - iii. Think 4 different places, two being bigger than a little branch.
 - iv. Like places that offer an experience. Looking for this in the future library facilities
 - v. Ontario has transformed pretty quickly. Not as regimented for quiet as a larger library might be.
 - vi. Like that we are bringing new things – would love a children’s theater. This is crucial when we are losing the arts in school: acting, theater, writing...
 - vii. We need enough facilities for the community.

II. Current and Future Needs

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Homelessness
 - ii. Safety and Crime is important, but not as bad right now.
 - iii. Need people to want to come here and want to shop here
 - iv. Affordable housing

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Ontario City Libraries Master Plan – Board/Council Interview
Page 2 of 2

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Phenomenal
 - ii. Exciting
 - iii. Explore
 - iv. Utilized by the community to help them have a better life. Want the community to know about these resources.
 - v. Beautiful
 - vi. Friendly
 - vii. Free – even regarding fines, amnesty days are great.
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. More programs that are outreach programs, not just programs in the library, but programs that go out into all communities (not just lower income, all sides)
 - ii. Would love to see library on wheels – not just for one group – children, seniors – people still like the feel of a book
 - iii. Really want staff to be able to do this outreach, Ontario has a wonderful dedicated library staff

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Really like the front desk, very approachable
 - ii. Love the computer lab area, but could grow. Works well now, but sometimes more demand than computers.
 - iii. Great innovative programs. Staff has gotten many grants and introduce great programs.
 - iv. Favorite program Kinder Go – wish it could go worldwide.
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Not really
 - ii. More computers – feels like they are all being utilized
 - iii. Mobile library – a cool looking bus with a schedule. Be able to reach people that wouldn't have access otherwise. Need to get this information out there. So that the people who need the services know about them. Go to the farmers market.
- c. Are there services you think the library should stop doing?
 - i. No

V. Conclusion

- a. Next Steps
- b. Feedback on the Call
 - i. Very thorough. Thanks!

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location: Conference Call Date: 1/16/2020
 Project #: 1910060 Time: 10 AM

City of Ontario | Library Facilities Master Plan
Board/Council Interview – Rachel Carmona

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.

INTENDED RESULTS / Develop a brief shared understanding of the overall process and project scope
 / Develop an understanding on their perspective of
 o Current and future service needs of the community
 o Priorities for the Ontario Library

DISCUSSION ITEMS

I. Introductions

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. More services at the satellite branch. A lot that happens at the main Ovitt location. Want to see more at the Lewis location.
 - ii. Additional programs, not sure how many. The current programs range in the age served.
 - iii. More partnerships working with other organizations in community. More resources to better the community.
 - iv. Would like more programs that engage city staff in partnership with the library. With current Kinder Go program city staff volunteer. First they sign up, then training, then go out to school classrooms and read to children. This is a way for the population to meet city staff and a good way for city staff to meet community. Would like to see a couple more of these, another program partner besides the schools, besides coffee with a cop. Sends staff out to the population to meet them where they are.

II. Current and Future Needs

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Homelessness, personally experienced this in south Ontario, along the border.
 - ii. Number of shootings, specifically in the last 6-8 months

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 Ontario City Libraries Master Plan – Board/Council Interview
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- iii. Amount traffic, especially diesel trucks. Part of the issue is where they park. This affects traffic and it can take 15 minutes to get on freeway when you are adjacent.
- iv. Number of eateries, fine dining and family restaurants. You have to go outside the city to find options and they are few and far between.
- v. There are enough industry warehouses. These also contribute to the diesel truck problems.
- vi. Some establishments are bringing name brands to the community and draw residents, but there are too many of the same, only minutes from each other – need variety.

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Resourceful
 - ii. Public friendly
 - iii. User friendly
 - iv. Diversified
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. Be a resource hub, especially needed for some communities.
 - ii. Allows individuals to have services they could not afford otherwise – computer, internet, even copies or faxes.
 - iii. Resource for veterans
 - iv. The more resources for community the better
 - v. Something geared toward homelessness specifically
 - vi. The free lunch program helps. It provides lunch when students are not in school.
 - vii. ESL programs- figure out which communities don't have this and go there.

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Youth program
 - ii. Veteran center
 - iii. ESL
 - iv. Community engagement
 - v. Like VR and maker space
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Improve public relations
 - ii. Get information out to the community better – use word of mouth, social media, sometimes mailer
 - iii. People don't always read the magazine
 - iv. More senior programs at the Lewis branch – Perhaps senior bingo. It is already at senior center, but library could have it too.
 - v. Would like to see more partnerships
- c. Are there services you think the library should stop doing?
 - i. No

V. Conclusion

- a. Next Steps
- b. Feedback on the Call

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location:	Conference Call	Date:	1/17/2020
Project #:	1910060	Time:	11 AM

City of Ontario | Library Facilities Master Plan
Board/Council Interview - Chisolm

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.

INTENDED RESULTS

- / Develop a brief shared understanding of the overall process and project scope
- / Develop an understanding on their perspective of
 - o Current and future service needs of the community
 - o Priorities for the Ontario Library

DISCUSSION ITEMS

I. Introductions

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. All inclusive – not just staff, need to find out more about needs the community.
 - ii. Reaching non-library users – reach out to seniors, veterans, stay at home moms
 - iii. Lacking collaboration between school and city
 - iv. Library usage limited by not taking advantage of that partner in the school
 - v. Engage the community

II. Current and Future Needs

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Education. When a community doesn't have enough resources for its population, beginning with children all the way thru seniors, you risk the chance of people not engaging in the community and creating a sense of apathy. Without this, Ontario will not be a high functioning community and won't attract new people.
 - ii. Lack of services for a growing community
 - 1. Families are complaining that services are full. Example: children's story time, especially for the Lewis location.
 - 2. Young families are moving to south part of Ontario. Services are lacking there.
 - 3. Convenience and proximity are an issue in the developing area.

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 Ontario City Libraries Master Plan – Board/Council Interview
 Page 2 of 2

- iii. English as a second language. Parents that don't speak English and trying to get their children educated. The parents rely on children to interpret and that puts the relationship in a challenging position.
- iv. Space is not being used well. Rooms at Lewis, need to be utilized better. Difficulty collaborating with the school on layout of the space. Children's area is way too small. Periodical reading area is awkward.
- v. Other places seem to have more libraries. Wonder how to get the most for the money and increase value for money.

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Engaged
 - ii. Community driven
 - iii. Collaboration
 - iv. Sense of belonging
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. Higher testing scores in school
 - ii. Students moving on to higher education
 - iii. Residents taking part in their city
 - iv. Early education

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Some of the programming thru early education.
 - ii. Presentations at board meetings by staff. They touched on the right spot and found the areas that are needed for education.
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Hoping new communications division will help promote these programs and resources. They are a well-hidden secret, only the board knows.
 - ii. New library, people coming together and actively taking part
 - iii. Need training from staff, competent to be able to work with the equipment and work with volunteer that are experts on the machines.
 - iv. Maybe a book club, but that wasn't successful before.
 - v. Book fest where authors come in. Do for teens, do for adult or seniors. Seniors are a growing population.
 - vi. Anything to help kids on the computer, computer programming, to help with test taking, from the beginning with colors and phrases to teens with testing for college.
- c. Are there services you think the library should stop doing?
 - i. No.

V. Other Thoughts

- a. If there was a new site, it should be centrally located.

VI. Conclusion

- a. Next Steps
- b. Feedback on the Call
 - i. Went well

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 Ontario City Libraries Master Plan – Board/Council Interview
 Page 2 of 2

2. How to serve the south end of town with library services
3. Even the maker space is too small. There is not enough room to bring out sewing machines and leave them out.
- iv. Literacy
 1. Help people become more literate
 2. Thinking literacy – TED talks, lifelong learning
 3. Chaffey High School just refurbished their auditorium – possibility as a partner for events
 4. Frustrated with Chaffey college, lack of leadership, need more pilots

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Partnerships
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. Help residents go to next level
 - ii. Library is important to economics of the city

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Like Model Colony Room, appreciate historic preservation, but it is cramped for space
 - ii. Children's space is large
 - iii. Maker space needs to be 3 times larger, it could partner with the business incubator nearby
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Library events seems to lean to the left and want to be able to have fair and balanced conversations
 - ii. Limited on space for nonprofit groups to meet, more community space. For Larger groups of 60 people
 - iii. Dividers in these types of spaces don't really work
 - iv. More computers to help adult learn skills MS word and Excel type skills, hear about all the computers being full
 - v. Currently the library waits for volunteers come to them. They should get the word out and let people know about volunteer opportunities. This will help build ownership by the community
- c. Are there services you think the library should stop doing?
 - i. None come to mind

V. Conclusion

- a. Next Steps
- b. Feedback on the Call
 - i. Just a worry about what happens when people don't understand how city government works, they don't understand how the funding works that the city is not the school district
 - ii. Concerned about building unrealistic expectations for facilities the community doesn't have money for

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location: Conference Call **Date:** 1/16/2020
Project #: 1910060 **Time:** 4 PM

City of Ontario | Library Facilities Master Plan
Board/Council Interview – Daisy Ocegueda

CONTEXT	The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.
PURPOSE	To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.
INTENDED RESULTS	<ul style="list-style-type: none"> / Develop a brief shared understanding of the overall process and project scope / Develop an understanding on their perspective of <ul style="list-style-type: none"> o Current and future service needs of the community o Priorities for the Ontario Library

DISCUSSION ITEMS

- I. Introductions**
 - a. Individual introduction
 - b. Project context and process
 - c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. The library began as tradition a collection of intellectual thought. How is the modern library be useful in the community? Computers? How does the library work in today's technology?
 - ii. A place of refuge
 - iii. Promote all kinds of programs disabled and unemployed
 - iv. Continue strong relationship with elected officials
 - v. Not the best schools, but there are good people serving.
- II. Current and Future Needs**
 - a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Enough funds for the library? Need to make sure the plan makes sense.
 - ii. Better job at educating. Schools in partnership with the library.
- III. Vision**
 - a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Staff is professional, great people
 - ii. Great clean library
 - iii. Every book I can imagine is here, computer

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Ontario City Libraries Master Plan – Board/Council Interview
Page 2 of 2

- iv. Useful
 - v. Library as destination for learning and engagement
- b. What positive impacts would you like the Ontario Library to have on the community?
- i. Great programs now
 - ii. Like social media presence
 - iii. Good job advertising library programs
 - iv. Keep children and parents engaged
 - v. Focus on entire community, get everyone involved

IV. Current library services

- a. What do you like about library services now? What works well?
- i. At main library, students can design wood in the makerspace.
 - ii. Playground for the little kids
 - iii. Summer reading program
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
- i. Seems like they have everything
- c. Are there services you think the library should stop doing?
- i. No

V. Conclusion

- a. Next Steps
- b. Feedback on the Call

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location: Conference Call Date: 1/16/2020
 Project #: 1910060 Time: 9 AM

City of Ontario | Library Facilities Master Plan
Board/Council Interview – Board member Ann Palicki

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.

INTENDED RESULTS / Develop a brief shared understanding of the overall process and project scope
 / Develop an understanding on their perspective of

- Current and future service needs of the community
- Priorities for the Ontario Library

DISCUSSION ITEMS

I. Introductions

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. Good but will be challenging – need ways to better connect north and south Ontario.
 - ii. Northern is the older section, with houses back to the Chaffey brothers. Need to connect with newer residents in south.
 - iii. Ontario is pretty big area. How do we bring everyone together?
 - iv. There have been contentions between the areas and they have different experiences.
 - v. Have heard and like the idea to build stand alone library instead of the Lewis branch.
 - vi. Have more shared programs between libraries. Opportunity to compare results.
 - vii. Southern area in growing dramatically and North is not. Large Hispanic population in Ontario, even more so in South. The need to serve the Hispanic community is great.
 - viii. There have been focused efforts on bilingual programs. Would like to continue to see that and there could be more outreach.
 - ix. Number one thing is to get the south area their own library and be able to expand services.
 - x. Literacy program – very interested in these types of programs for adults.
 - xi. Agree with library's major emphasis on children's programs

II. Current and Future Needs

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?

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 Ontario City Libraries Master Plan – Board/Council Interview
 Page 2 of 3

- i. Need for a vibrant downtown. When she was a young adult, the downtown was vibrant. There was more sidewalk traffic and more stores. The City is trying to bring more stores and restaurants. They need greater diversity of retail, but she realizes they are working against the tide. There are several efforts to improve: amphitheater, library, concerts. There are similar problems in Upland. Southern area has a more modern approach and cater to southern California preferences.
- ii. People in the Northern area are more isolated.
- iii. Schools are areas that open up the community. With them there is an opportunity to collaborate and bring the community together. There is a huge theater community at Chaffey HS that brings in people from all over the community.
- iv. Older Ontario needs to be more flexible and get more involved. The newer community needs to gel. School can be a venue to do this and bring parents together. Need to make schools aware of their commitment to the community. Need a way to bring Ontario together as a whole. She likes the grand park idea.
- v. She would like to just be able to call it Ontario, rather than distinguishing north and south.

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Technology. Helping adults be job ready in various fields. Libraries should be with or ahead of that need.
 - ii. Books. The library would still include the concept of books, we will always be a community that will be needful of books.
 - iii. Personnel. The library should have the most talented and well trained. Human friendly and open. It is important who you hire. Serve and help people understand and learn.
 - iv. The community knows they can come in and get help learning.
 - v. Create an atmosphere of welcome, that this is the place to be.
 - vi. Open and friendly and welcoming.
 - vii. Home away from home.
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. Need to get the word out about the programs. Need sources that area already in place: schools and local businesses. People that visit to drop off materials and talk about programs.
 - ii. Helping kids get a good start – trade school or college, a go to place after school

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. What works best right now at getting people into library and bringing families in is the kinder-go staff and volunteers, They go to schools and do presentation on a book, give incentive of library card to activate by getting it stamped. This generates enthusiasm. It is the 5th year of program.
 - ii. There is a program that eliminates fines.
 - iii. Summer reading program. For the demographic not getting enough food, it offers a program and free lunch. There is a tremendous impact and it is done in partnership.
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. The library offers a lot of stuff.
 - ii. Literacy for adults – not sure what may already exist. The library could bring this to the senior communities. Go to them or offer transportation to library.
- c. Are there services you think the library should stop doing?
 - i. Don't think so. Amazed at how forward thinking the library is with the programs – the staff keep themselves updated and applying for grants.
 - ii. Confident that staff will continue to look forward and update programs

V. Other comments

- a. At the core is the personnel and their enthusiasm

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VI. Conclusion

- a. Next Steps
- b. Feedback on the Call
 - i. Excellent question
 - ii. Opportunity to think

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A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: Conference Call Date: 1/6/2020
Project #: 1910060 Time: 3 PM

City of Ontario | Library Facilities Master Plan
Board/Council Interview - Council member Valencia

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

PURPOSE To engage in a one-on-one detailed discussion with Board and Council members about community needs, service priorities, and vision for the future Ontario Library.

INTENDED RESULTS / Develop a brief shared understanding of the overall process and project scope
/ Develop an understanding on their perspective of
 o Current and future service needs of the community
 o Priorities for the Ontario Library

DISCUSSION ITEMS

I. **Introductions**

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. Overall, the library is doing a great job.
 - ii. With expansion, we will need to do something better for the south area of the city
 - iii. In some areas, we could consider putting books in rec centers. Give kids access through these locations. They could put in requests that would be delivered for pickup at these locations by the next week.

II. **Current and Future Needs**

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Maintaining our identity as small town feel, while growing and dealing with the logistics of being a larger community
 - 1. What is key for the small town feel in Ontario? The town square and the events: the community comes out and feels connected. But the town square is on the north side and that will be more of a challenge as the south side grows. We have the great park planned on the south end.
 - ii. Work force development
 - iii. Make sure schools are preparing kids

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Ontario City Libraries Master Plan – Board/Council Interview
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1. Ontario serves as a logistical hub for the Empire and needs to feed the local businesses, including tech training

III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Innovative, using hands technology like makerspace
 - ii. Resourceful – like the resources thru the Veterans’ center
 - iii. Accessible
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. Provide opportunities for the community. Provide resources they might not have otherwise, like a computer or online access at the library.

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Makerspace
 - ii. Veterans’ center
 - iii. Doing well with technology, but room for improvement.
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Wish there was a media space, where anyone could access different types of technology like a green screen, recording studio or production studio.
- c. Are there services you think the library should stop doing?
 - i. None

V. Conclusion

- a. Next Steps
- b. Feedback on the Call
 - i. Great, thanks!

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A N D E R S O N B R U L É A R C H I T E C T S

Minutes

Location: Conference Call **Date:** 12/19/2019
Project #: 1910060 **Time:** 11 AM

City of Ontario | Library Facilities Master Plan
Board/Council Interview – Council Member Alan Wapner

CONTEXT The Ontario City Library has been serving the public as a City department since 1895. There are two locations: Ovitt Family Community Library (215 E. C Street) and Colony High Branch Library (3850 E. Riverside Drive, joint-use facility). In 2017, Ontario had a population of 175,841. The city is slated to nearly double in size in the decades to come. Ontario City is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs.

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INTENDED RESULTS

- / Develop a brief shared understanding of the overall process and project scope
- / Develop an understanding on their perspective of
 - o Current and future service needs of the community
 - o Priorities for the Ontario Library

DISCUSSION ITEMS

I. Introductions

- a. Individual introduction
- b. Project context and process
- c. What is at the top of your mind regarding the Ontario Library Master Plan?
 - i. Meet the needs of the community
 - ii. Understand the diversity of the community
 - iii. The library is one of the centers of folks coming together
 - iv. Ontario has a lower economic community: kids without access to computers and libraries offer this opportunity
 - v. Importance of technology
 - vi. Changing importance of hard copy books – will they still be as relevant?

II. Current and Future Needs

- a. What do you believe are the five most critical issues for Ontario to consider today and in the future?
 - i. Public safety – libraries as safe haven
 - ii. Homelessness
 - iii. Infrastructure – roads, sidewalks, curbs, and transportation
 - iv. Economic development and jobs
 - v. Recreational facilities
 - vi. Overall quality of life

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 Ontario City Libraries Master Plan – Board/Council Interview
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III. Vision

- a. What key words would you use to describe success for the future of Ontario libraries?
 - i. Environment that is welcoming to all and feel comfortable using
 - ii. Accessible
 - iii. Efficient
 - iv. Easy to use
 - v. Properly staffed
 - vi. Understanding of the needs of the community to be able to meet them – research support, gathering, community activities
- b. What positive impacts would you like the Ontario Library to have on the community?
 - i. It is a part of foundation of the city
 - ii. It is a source of sense of pride for the community. (Services are provided by the City, not another entity)
 - iii. Serving the community needs
 - iv. The library as a stakeholder in community at large
 - v. Working in partnership with other institutions to deliver services and meet needs – government, schools, other libraries
 - vi. Use technology to deliver services and meet needs. Both to enable access and for convenience.

IV. Current library services

- a. What do you like about library services now? What works well?
 - i. Hear nothing but positive things about library services
 - ii. Like the materials available, including the digital collection
 - iii. The kids' area on first floor is very positive
 - iv. Computer classes for kids is also good
 - v. Services and resources for kids, since many have no libraries at their schools
 - vi. Books for those that can't afford it
 - vii. Important to have an up to date collection
 - viii. There is a positive view of the library and good usage
- b. What do you wish the library had or offered? What would you like to be able to do or have access to at the Ontario Library?
 - i. Libraries could be a greater source of info for community and city events as well
 - ii. Hear concerns about safety – homeless and undesirables in the library
 - iii. Concerns about inappropriate computer use
 - iv. Not enough operating hours, especially at the branch library
 - v. Kids don't have many transportation options, so a nearby library is critical for their use.
 - vi. Feels that the community is less likely to venture out and would prefer a library location within walking distance. Because of this, he anticipates a less centralized approach, more branches, to meet this need
- c. Are there services you think the library should stop doing?
 - i. Fewer hardcopy books. Questions how much they are used. How many are there and how many are checked out?
 - ii. What is the process for maintaining the collection? Both weeding and adding new items.
 - iii. Appreciates that they share collections with other libraries and school

V. Other Comments

- a. Importance of staffing levels and qualified staff. It is important to have this otherwise it doesn't make sense to have the facility in the first place.
- b. The city is planning the Ontario Ranch area. Think about physical accessibility and leveraging technology to serve this area.
- c. City has added an innovation officer in order to better leverage technology.
- d. Regarding population growth, he is anticipating a large Asian population from orange county that may eventually equal the Spanish population.

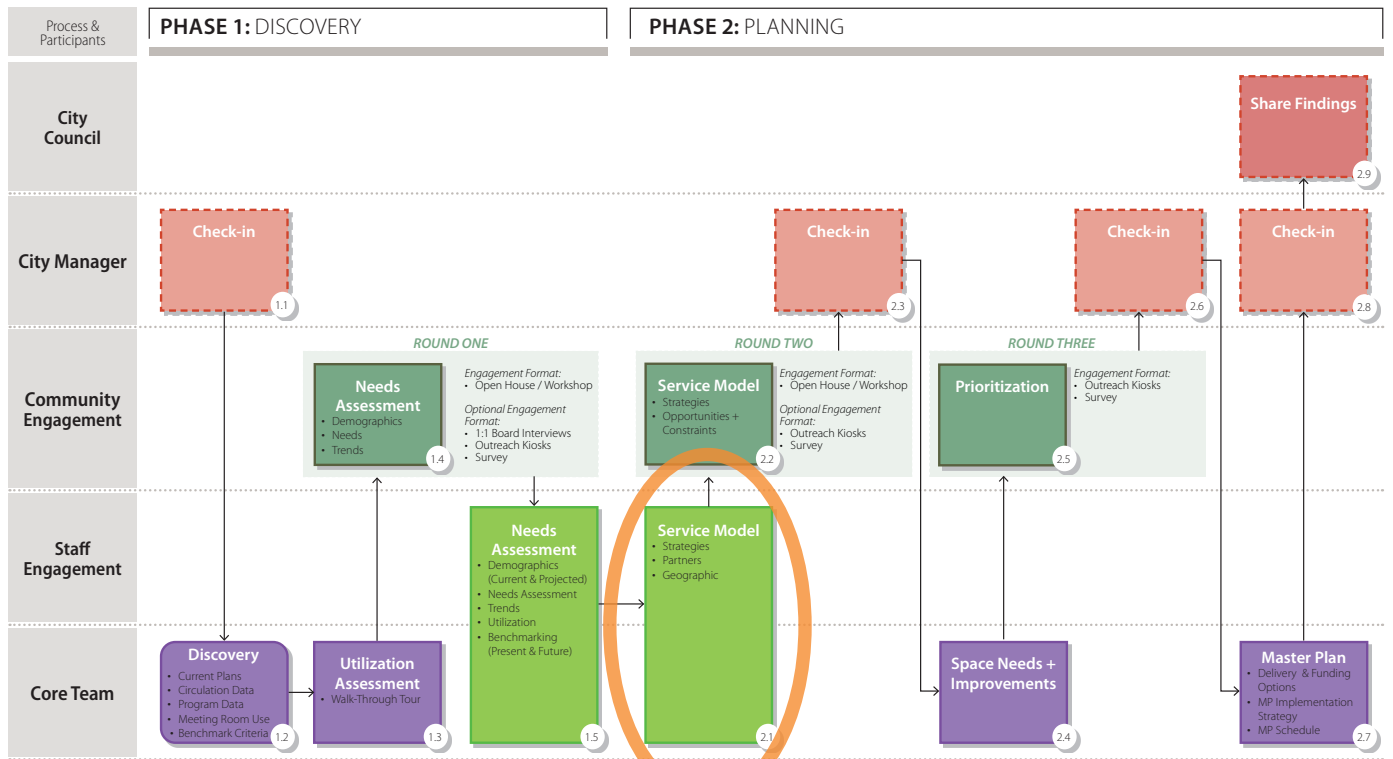
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Ontario City Libraries Master Plan – Board/Council Interview
Page 3 of 3

- e. The business community is important as well.

VI. Conclusion

- a. Next Steps
 - i. Would like updates to City Council as the effort moves forward
 - ii. Important to manage community expectations. It will be a master plan, not all built tomorrow. Be clear in communications on each step.
 - iii. Prefers scientific data research, and emphasized the need to reach the non-users as well. More interested in why people don't use the library than why they do.
 - iv. Would recommend adding a scientific poll to the scope and intends to follow up with the city manager on this.
- b. Feedback on the Call

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A.3 Meeting Documentation

Staff Workshop #2

- / Agenda
- / Original Presentation
- / Meeting Minutes
- / Sign-In Sheets
- / Service Models Developed by Staff



A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: TBD Date: 1/22/2020
 Project #: 1910060 Time: TBD

City of Ontario | Library Facilities Master Plan
Staff Workshop #2

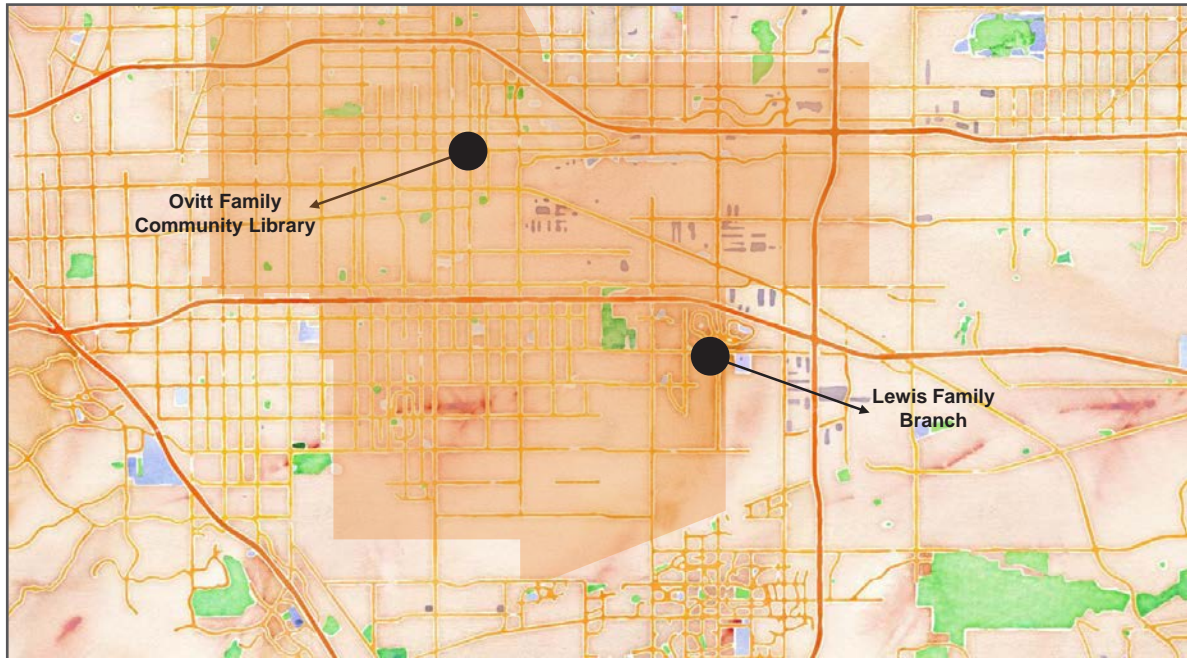
CONTEXT	Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs.
PURPOSE	The purpose of the Staff Workshop #2 is to explore different possible service model strategies, partners and geographic approaches based on the outcome of the Needs Assessment and the library benchmark.
INTENDED RESULTS	<ul style="list-style-type: none"> / Develop a common understanding of the outcome of the Needs Assessment phase / Discuss the findings from benchmark similar library systems / Discuss possible service model strategies, partners and geographic approaches for the future of the library system

DISCUSSION ITEMS

- I. Introduction**
 - a. Participants and team introduction
 - b. Review agenda
- II. Needs Assessment Outcome**
 - a. Outreach Summary
 - b. Facilities Utilization Assessment
 - c. Collection and Circulation Assessment
 - d. Benchmark Findings
- III. Service Model Discussion**
 - a. Geographic
 - b. Partners
 - c. Strategies
- IV. Conclusion**
 - a. Next Steps
 - b. Feedback

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City of Ontario, CA

Library Facilities Master Plan

Staff Workshop #2 – January 22, 2020

Anderson Brulé Architects



Agenda



- 01 / Introductions and Project Context
- 02 / Needs Assessment Outcome
- 03 / Library Utilization & Benchmark
- 04 / Service Model Discussion
- 05 / Conclusion



01
INTRODUCTION

  3

Introduction
Individual Introduction

Introduce yourself with the following information:

- Name
- Position

  4

Introduction

Purpose & Intended Results

Purpose

The purpose of the Staff Workshop #2 is to explore different possible service model strategies, partners and geographic approaches based on the outcome of the Needs Assessment and the library benchmark.

Intended Results

- Develop a common understanding of the **outcome of the Needs Assessment** phase
- Discuss the findings from the **library system benchmark**
- Explore possible **service model strategies, partners and geographic approaches** for the future of the library system

Project Context

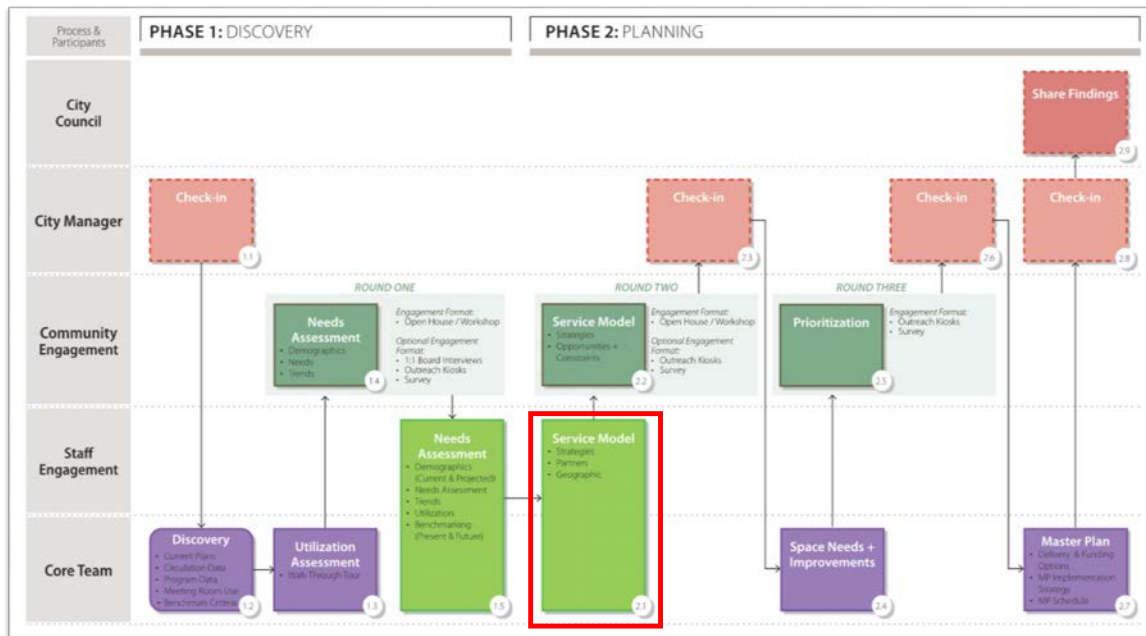
Project Context

Facilities Master Plan

- The Ontario City Library has been serving the public as a City department since 1895. There are two locations: **Ovitt Family Community Library** (215 E. C Street) and **Lewis Family Branch Library** (3850 E. Riverside Drive, joint-use facility).
- In 2017, Ontario had a population of 175,841. **The city is slated to nearly double in size** in the decades to come.
- Ontario City is developing a **Facilities Master** to identify space and facilities needs and to define approaches to address identified needs.


Our Approach / Schedule

Process Map


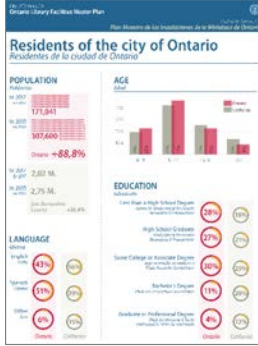




02

NEEDS ASSESSMENT OUTCOME



Open House Preliminary Outcome
Material

Community Needs

- What are the greatest needs of Ontario?

Inspiring Learning


- How can we improve and expand learning opportunities for Ontario Youth?
- How can we inspire curiosity and learning for more residents?

Library Services

- What do you like about the library services now? What works well?
- What do you wish the library had or offered?

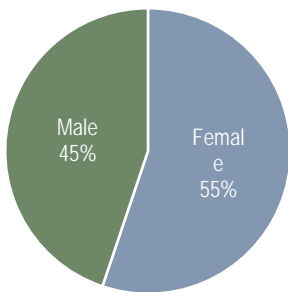
Vision for your Libraries

- What key words would you use to describe success for the future of Ontario libraries?



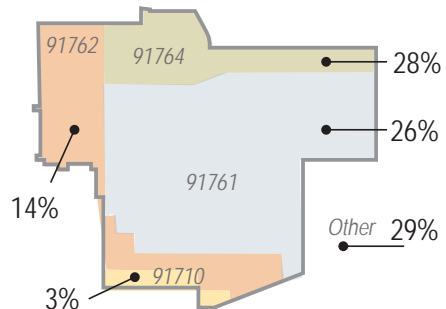
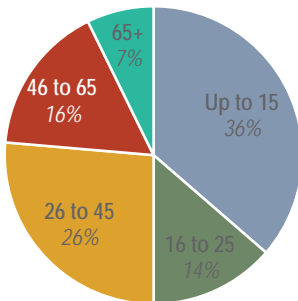
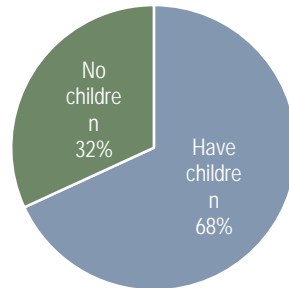
Outreach Outcome

Needs Assessment Outcome Community



112 Participants

- A majority of female
- A majority with children under the same roof
- Half under 25 y/o
- Mostly locals



Needs Assessment Outcome

Combined Summary

Community Needs

Greatest needs of Ontario

- Helping Homeless
- Programs
- Public Transportation
- Bring Community Together
- Safety
- Technology (Literacy, Access)
- ESL Needs
- Expanded Library System
- Space/Programs for Children and Teens
- Connect North & South
- Education & Schools
- Entertainment / Vibrant Downtown

Inspiring Learning

Learning opportunities for Youth

- Workshops (Career, Life Goals, Life Skills)
- Free Educational Programs
- Tutoring (including Spanish)
- Clubs (socialize, away from bad things, no screens)
- Parental Support

Inspiring Learning

Inspire curiosity and learning

- Workshop, Programs and Tutoring for Adults
- Educational Activities
- Literacy Classes
- Pre-School
- Literacy Classes
- Free Books
- Art / Hands-On Activities



Needs Assessment Outcome

Combined Summary

Library Services

Works well

- Patrons Focused
- Computers
- Programs
- Collection

Library Services

Add

- Variety in Collection
- Computers
- Programs & Tutoring
- More Partnership & Communication

Vision

- Friendly
- Accessible
- Progressive
- Technology
- Innovative / Evolving
- Community

Trends

- Strong Connection with Most Presented Trends
- Distributed interest in Children's trends



Needs Assessment Outcome
Community

<p>Community Needs</p> <p><i>Greatest needs of Ontario</i></p> <ul style="list-style-type: none"> • Helping Homeless • Programs (Spanish, for Adult, for Children) • Public Transportation • Larger Library • Community Involvement • Safety • Community Center • Community/Public Events • Free Workshops • After-school class • ESL 	<p>Inspiring Learning</p> <p><i>Learning opportunities for Youth</i></p> <ul style="list-style-type: none"> • Workshops (Career, Life Goals) • Tutoring (including Spanish) • “Adulthood” • Clubs (socialize, away from bad things, no screens) • Activities • Free educational programs • Outreach 	<p>Inspiring Learning</p> <p><i>Inspire curiosity and learning</i></p> <ul style="list-style-type: none"> • Workshop • Outreach • Playground • Programs • Doing Art • Educational Activities • Pre-School • Literacy Classes • Free Books • Hands-On Activities
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Needs Assessment Outcome
Community

<p>Library Services</p> <p><i>Works well</i></p> <ul style="list-style-type: none"> • Friendly, helpful • Computers • Programs 	<p>Vision</p> <ul style="list-style-type: none"> • Friendly • Kind/Nice • Community • Progress/Evolving • Learning • Multicultural • Imaginative • Fun 	<p>Trends</p> <ul style="list-style-type: none"> • Strong Connection with Most Presented Trends • Distributed interest in Children’s trends
<p>Library Services</p> <p><i>Add</i></p> <ul style="list-style-type: none"> • Variety • Awareness of Services • Activities • Tutoring • Games 		

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Needs Assessment Outcome

Staff

Community Needs

Greatest needs of Ontario

- Safety
- Space for children and teens
- Transportation, traffic and pollution
- Homelessness
- Technology literacy
- Employment
- Entertainment
- Education
- Affordable Housing

Inspiring Learning

Learning opportunities for Youth

- Parental Support Programs
- Pre & After School Activities
- Life Skills & Educational Programs
- Transportation
- Collection Connected to Curriculum

Inspiring Learning

Inspire curiosity and learning

- Adult Tutoring
- Novice Computer Classes
- Programs (art, practical needs)
- Citywide Pop-up Activities
- Fine Free, No Check-Out Barriers
- Outreach
- Homework / Study Spaces



Needs Assessment Outcome

Staff

Library Services

Works well

- Opening Time
- Staff
- Patron Focused
- Programs
- Innovative
- Collection
- Staff training & Development
- Outreach

Library Services

Add

- Fine Free Policy
- Enclosed Spaces (study, teen, quiet for children)
- Spanish Space
- Youth Programs
- Computer Classes
- Programs (in Spanish, for adults, for people with special needs, etc.)
- Free movies
- Outreach
- Non traditional items to check out

Buildings

Challenges

- Enclosed spaces
- Seating
- Storytime room too small
- Lighting
- Floor (slippery, dirty)
- Dark spaces w/ unfit activities
- Sorting Area
- Layout & Wayfinding

Vision

- Accessible
- Inclusive
- Innovative
- Progressive
- Variety
- Mobile
- Technology
- Inspiring



Needs Assessment Outcome

Board & Council Interviews

Top of Mind

- Connect South and North
- Bring community together
- Partnerships
- ESL needs
- Literacy
- Access to technology
- Need more library facilities

Critical Issues

- Homelessness
- Education & Schools
- Connect South and North
- Lack of services for growing community
- Safety
- Vibrant Downtown

Vision

- Friendly
- Welcoming
- Accessible
- Technology
- Useful
- Partnerships

Impacts

- Schools and Test Scores
- Job Readiness
- Get Everyone Involved
- Access to Tech and Resources
- Keep Children and Parents Engaged
- Resource Hub

Needs Assessment Outcome

Board & Council Interviews

Works Well

- Summer Reading Program
- Family and Student Programs
- Maker Space
- Kindergo
- Free Lunch Program
- Computers
- Collection

Wish


- Better Communication about Programs
- More Partnerships
- More Computers and Computer Training
- More Libraries
- Literacy for Adults
- More ESL

03

LIBRARY UTILIZATION & BENCHMARK



Library Utilization



Library Utilization & Benchmark

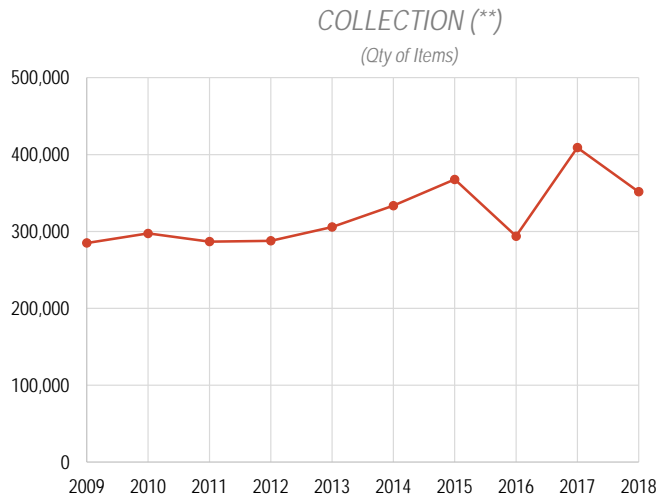
Collection – Historical Trend

Lewis Family Branch (*):

- 70,422 items in collection
- 24,256 items in circulation

Ovitt Family Library (*):

- 201,786 items in collection
- 96,639 items in circulation



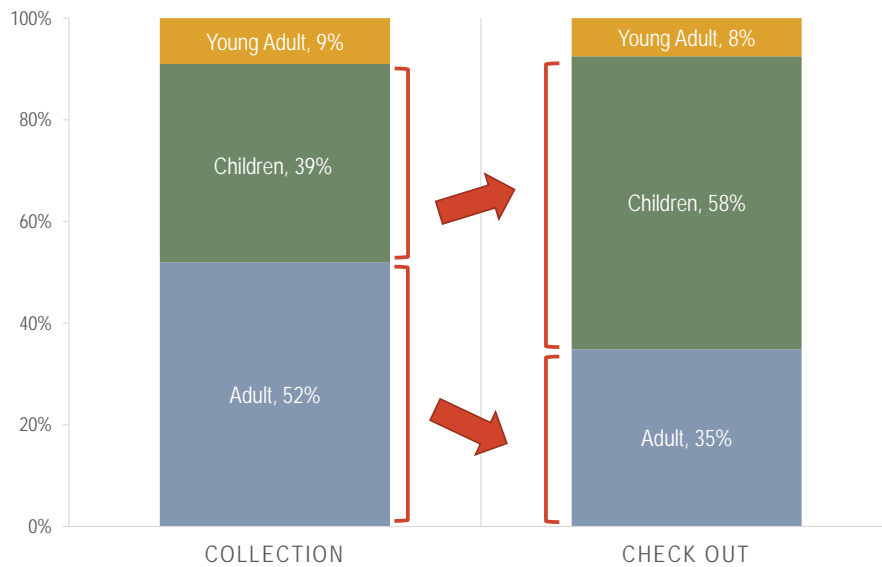
(*) Source: Ontario Library System, year 2018/2019

(**) Source: California State Library



Library Utilization & Benchmark

Collection & Circulation – By age category

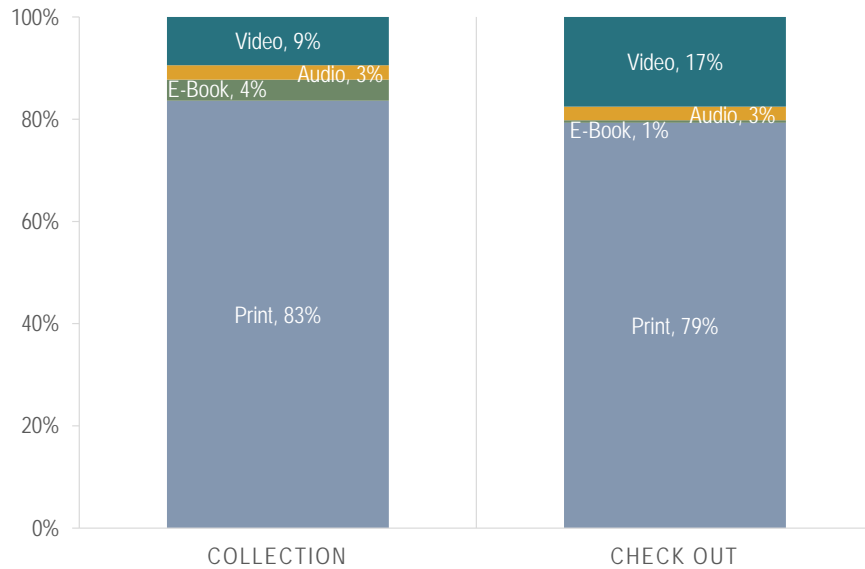


Source: Ontario Library System, year 2018/2019



Library Utilization & Benchmark

Collection & Circulation – *By type of media*

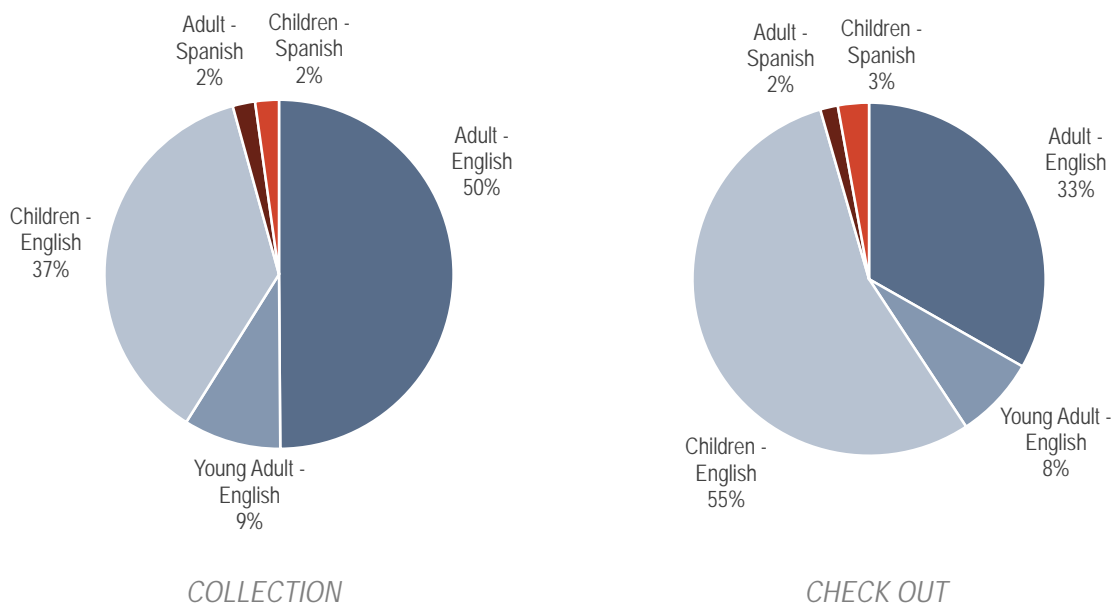


Source: Ontario Library System, year 2018/2019



Library Utilization & Benchmark

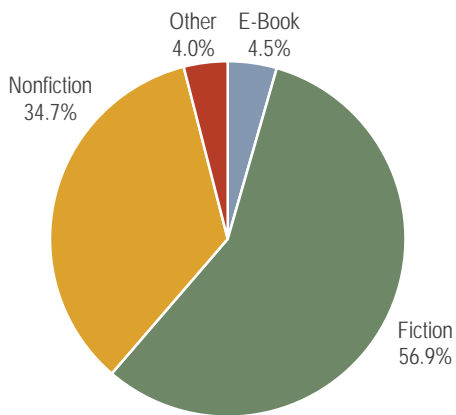
Collection & Circulation – *By language*



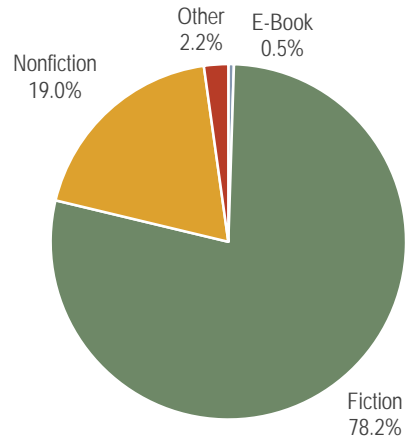
Source: Ontario Library System, year 2018/2019



Library Utilization & Benchmark Collection & Circulation – *By material*



COLLECTION (*)



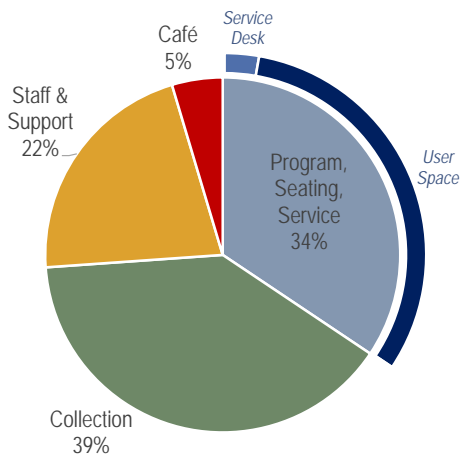
CHECK OUT

Source: Ontario Library System, year 2018/2019

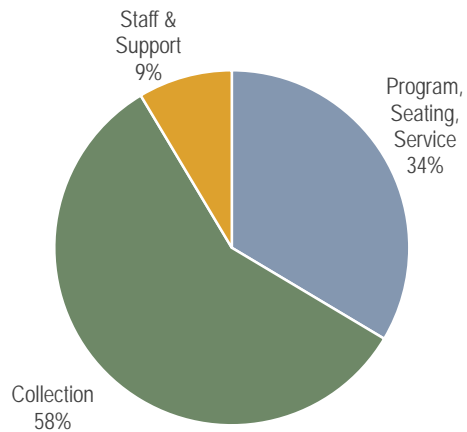
(*) Exclude items not in circulation



Library Utilization & Benchmark Space Usage



Ovitt Family Community Library



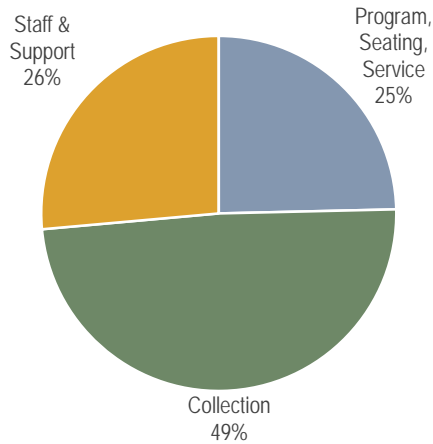
Lewis Family Branch

Source: Estimation by ABA based on floor plan and facility tour

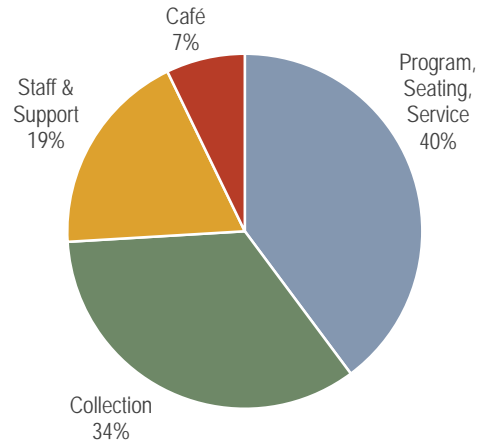


Library Utilization & Benchmark

Space Usage - *Ovitt Family Community Library*



Basement



First Floor

Source: Estimation by ABA based on floor plan and facility tour



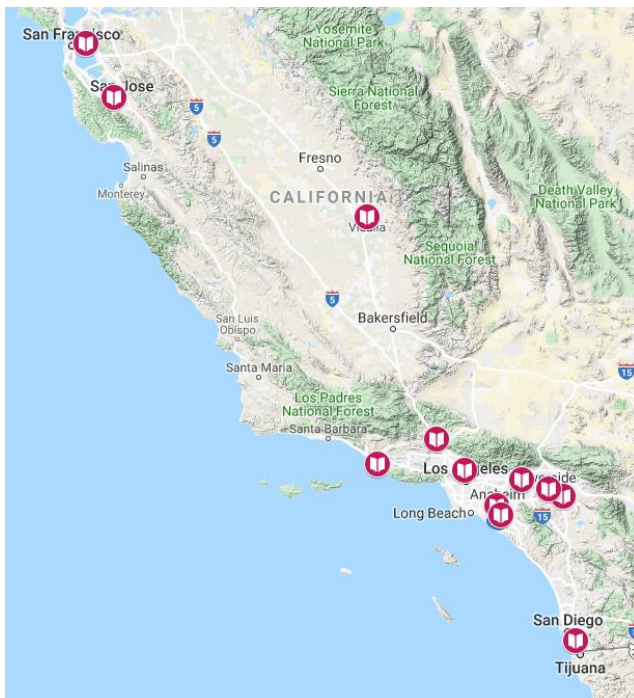
Library Benchmark



Library Utilization & Benchmark Library Benchmark

Data	Metric
Population	<ul style="list-style-type: none"> • Current service population (2016) • Projected population (2035)
Size of Building	<ul style="list-style-type: none"> • Square footage per capita
Opening Time	<ul style="list-style-type: none"> • Average weekly opening time
Staff	<ul style="list-style-type: none"> • Number of staff per capita
Computers	<ul style="list-style-type: none"> • Quantity of Internet computers per capita
Collection	<ul style="list-style-type: none"> • Total collection per capita • Print collection per capita • E-Books per capita
Circulation	<ul style="list-style-type: none"> • Total circulation per capita
Program	<ul style="list-style-type: none"> • Number of programs per capita
Card Holder Policy	<ul style="list-style-type: none"> • Requirement
Fine policy	<ul style="list-style-type: none"> • Fine free or not
Key adjacencies	<ul style="list-style-type: none"> • Proximity of schools, public transportation, etc.

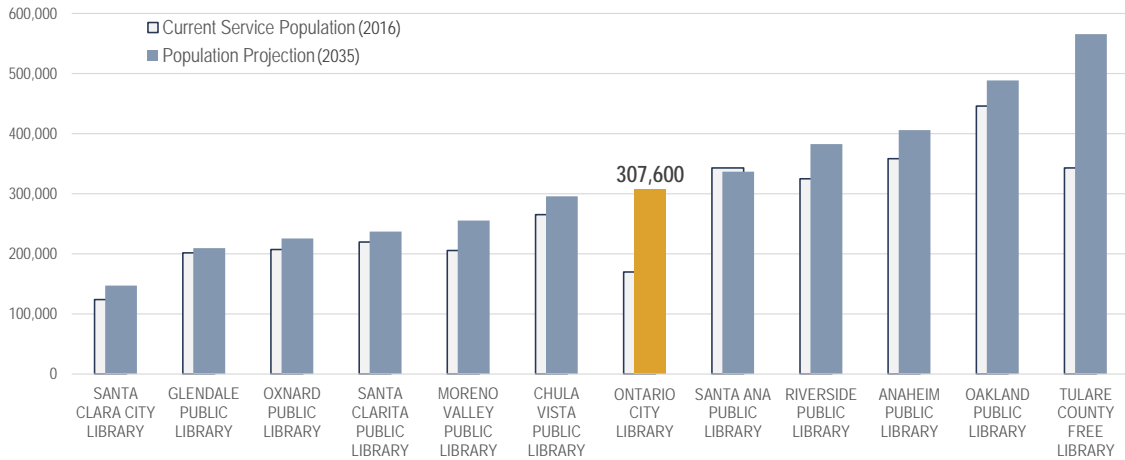
Library Utilization & Benchmark Library Benchmark



- Anaheim Public Library
- Chula Vista Public Library
- Glendale Public Library
- Moreno Valley Public Library
- Oakland Public Library
- **Ontario City Library**
- Oxnard Public Library
- Riverside Public Library
- Santa Ana Public Library
- Santa Clara City Library
- Santa Clarita Public Library
- Tulare County Free Library

Library Utilization & Benchmark Library Benchmark

Population Served Today (2016) & Population Projection (2035)

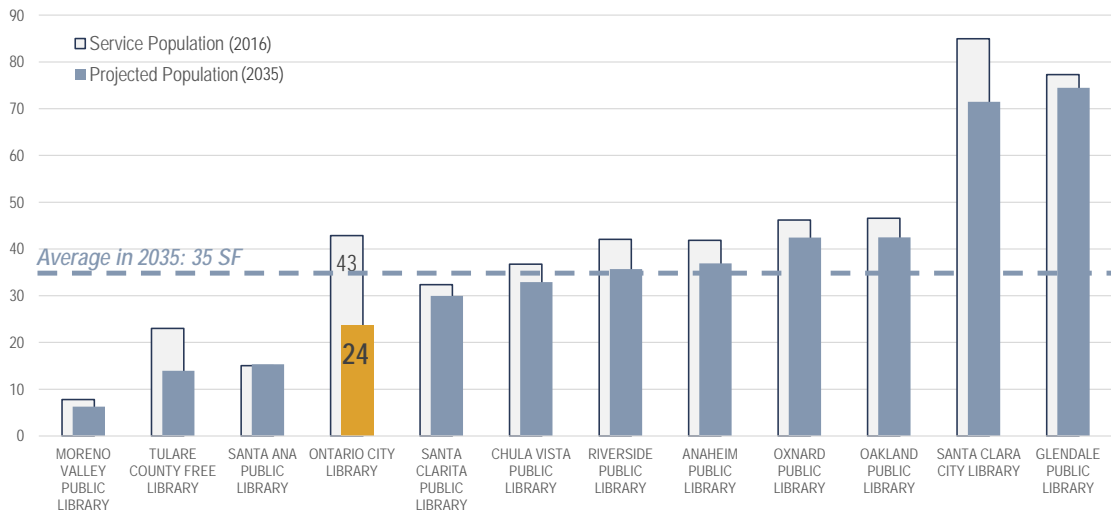


Sources: IMLS for 2016 service population.
 SCAG for projection in 2035 for Anaheim, Glendale, Moreno, Ontario, Riverside, Santa Ana, and Santa Clarita.
 Department of Finance for population projection in 2035 for the other systems.
 Projections are at the county level for Tulare and at the city level for the other systems.



Library Utilization & Benchmark Library Benchmark

Current & Projected Square Footage (per 100 capita)

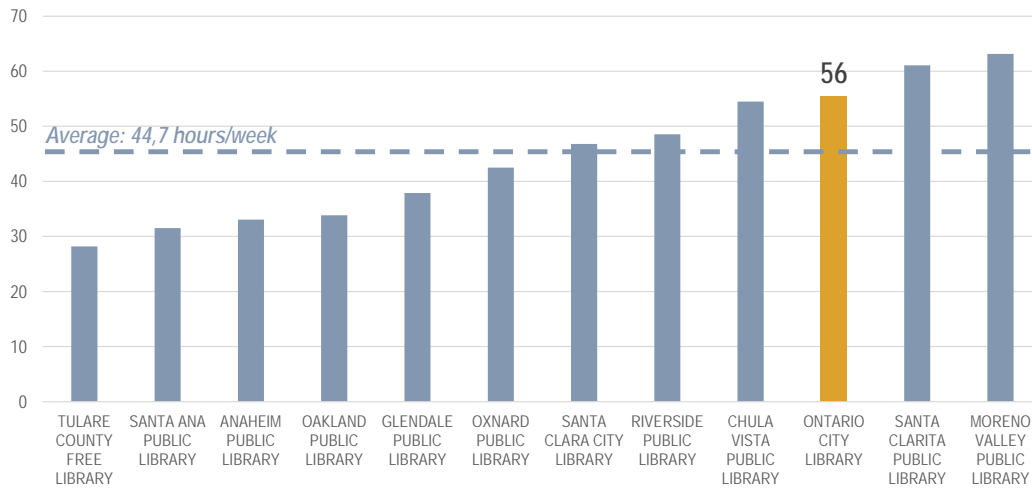


Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection.
 IMLS for Square footage in 2016.



Library Utilization & Benchmark Library Benchmark

Average Weekly Opening Time (in hours & in 2016)

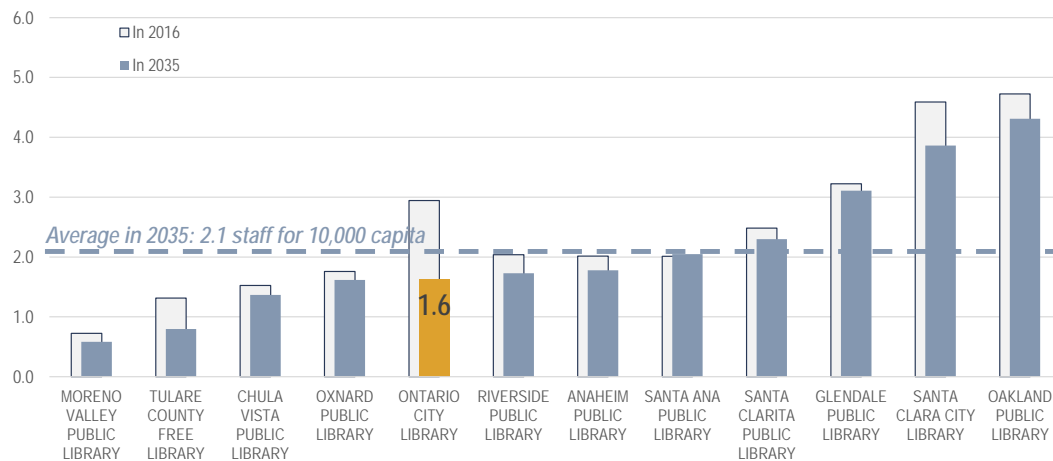


Source: IMLS



Library Utilization & Benchmark Library Benchmark

Quantity of Staff (per 10,000 current & projected capita)

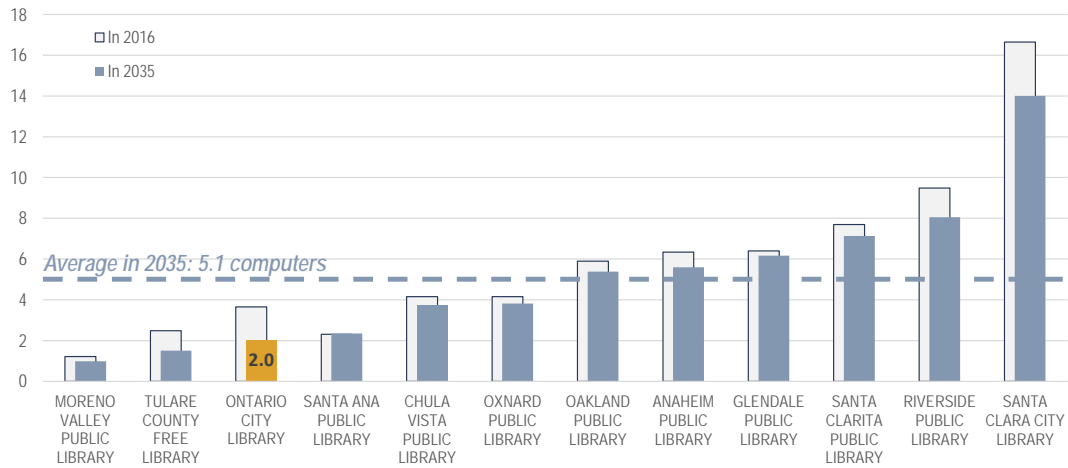


Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for staff in 2016.



Library Utilization & Benchmark Library Benchmark

Quantity of Internet Computers (per 10,000 current & projected capita)

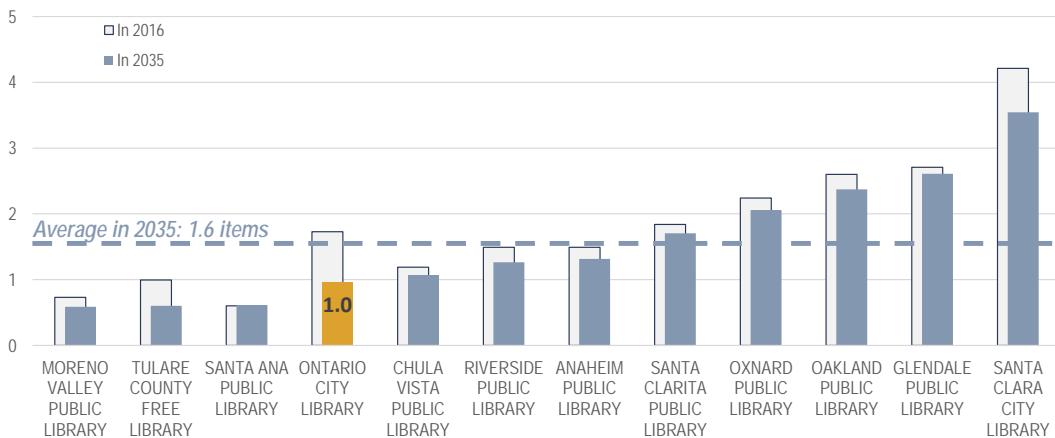


Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for Internet computers in 2016.



Library Utilization & Benchmark Library Benchmark

Total Collection (items per current & projected capita)

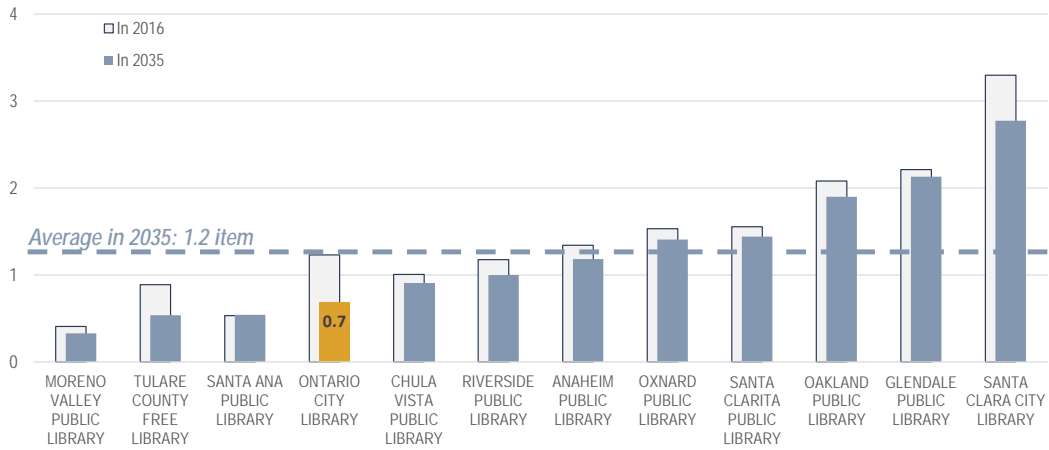


Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for collection in 2016.



Library Utilization & Benchmark Library Benchmark

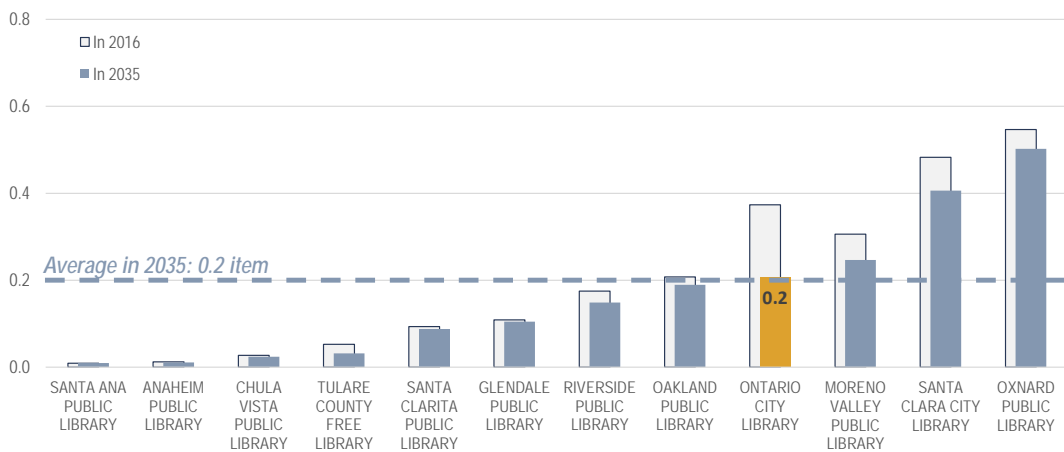
Print Collection (items per current & projected capita)



Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for collection in 2016.

Library Utilization & Benchmark Library Benchmark

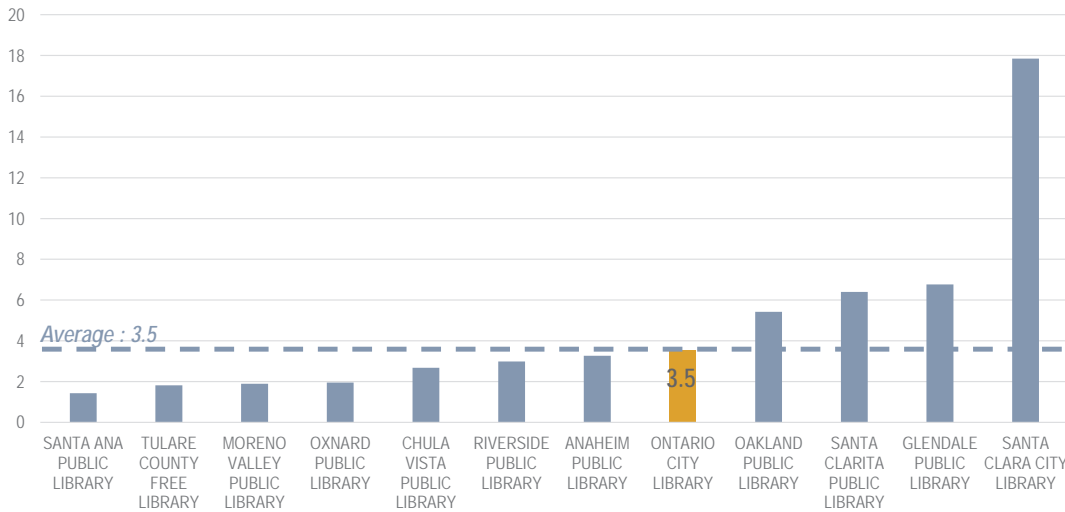
E-Books (items per current & projected capita)



Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for collection in 2016.

Library Utilization & Benchmark Library Benchmark

Total Circulation (Items per capita in 2016)*



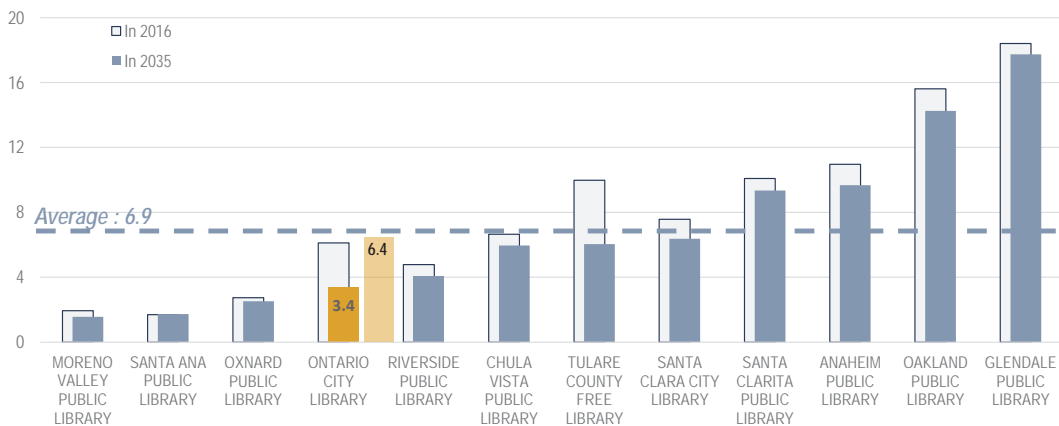
* Average excludes Santa Clara City

Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for circulation in 2016.



Library Utilization & Benchmark Library Benchmark

Total Number of Programs (per 1,000 current & projected capita)



Note: The ratio for Ontario in 2035 is 6.4 using the quantity of programs offered in 2019 (versus 2016 as display on graph)

Sources: IMLS for 2016 service population; SCAG and Department of Finance for 2035 population projection. IMLS for programs in 2016 & Ontario Library for programs in 2019.



Library Utilization & Benchmark Library Benchmark

Card Holder Policy - Requirement

System	Free	Photo ID	Proof of Address
Anaheim Public Library	X	X	X
Chula Vista Public Library	X	X	X
Glendale Public Library	X	X	X
Moreno Valley Public Library	X	X	X
Oakland Public Library	X	X	
Ontario City Library	X	X	X
Oxnard Public Library	X	X	X
Riverside Public Library	X	X	X
Santa Ana Public Library	X	X	X
Santa Clara City Library	X	X	X
Santa Clarita Public Library	X	X	
Tulare County Free Library	X	X	X

Source: Library systems.



Library Utilization & Benchmark Library Benchmark

Fine Policy

System	Fine in Place	Different fee for Adult/Teen versus Children	Fine Free in Place or Under Consideration
Anaheim Public Library	Yes	Same for everyone	No
Chula Vista Public Library	Yes	Half for kids	
Glendale Public Library	Yes	Free for kids	
Moreno Valley Public Library	Yes	Half for kids	
Oakland Public Library	Fine Free	Fine Free	Already in place
Ontario City Library	Yes	Same for everyone	
Oxnard Public Library	Yes	Same for everyone	No
Riverside Public Library	Yes	Half for kids	No
Santa Ana Public Library	Yes	Same for everyone	
Santa Clara City Library	Yes	Free for kids (unless material is not returned)	
Santa Clarita Public Library	Yes	Half for kids	No
Tulare County Free Library	Yes	Same for everyone	

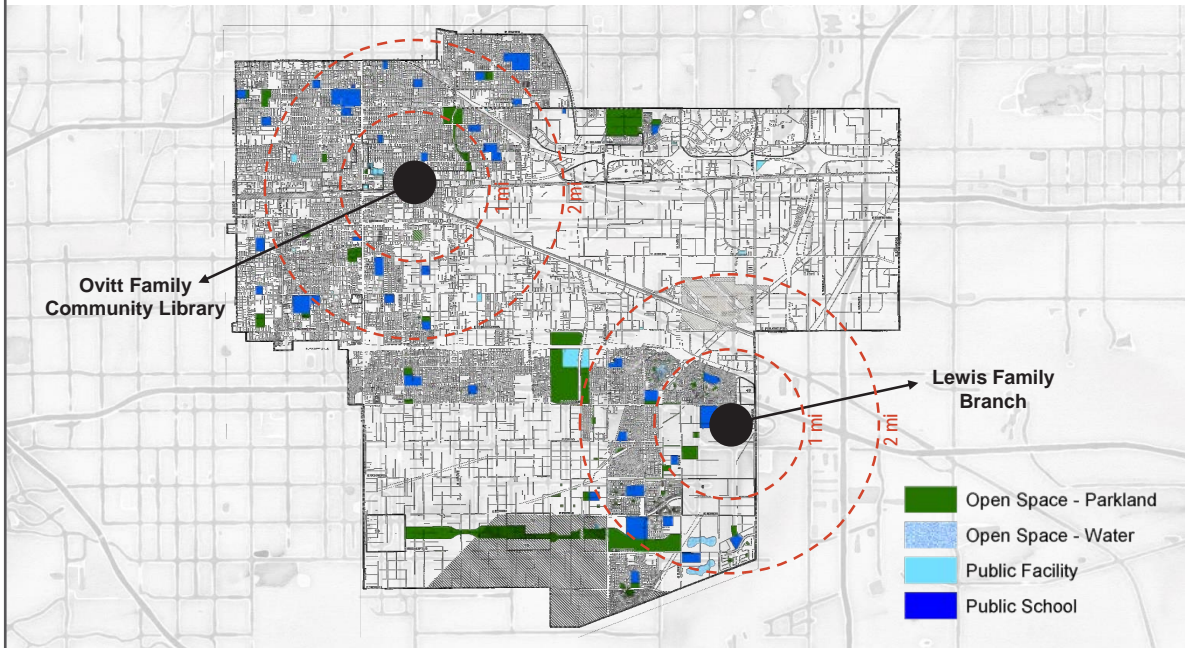
Source: Library systems.



04

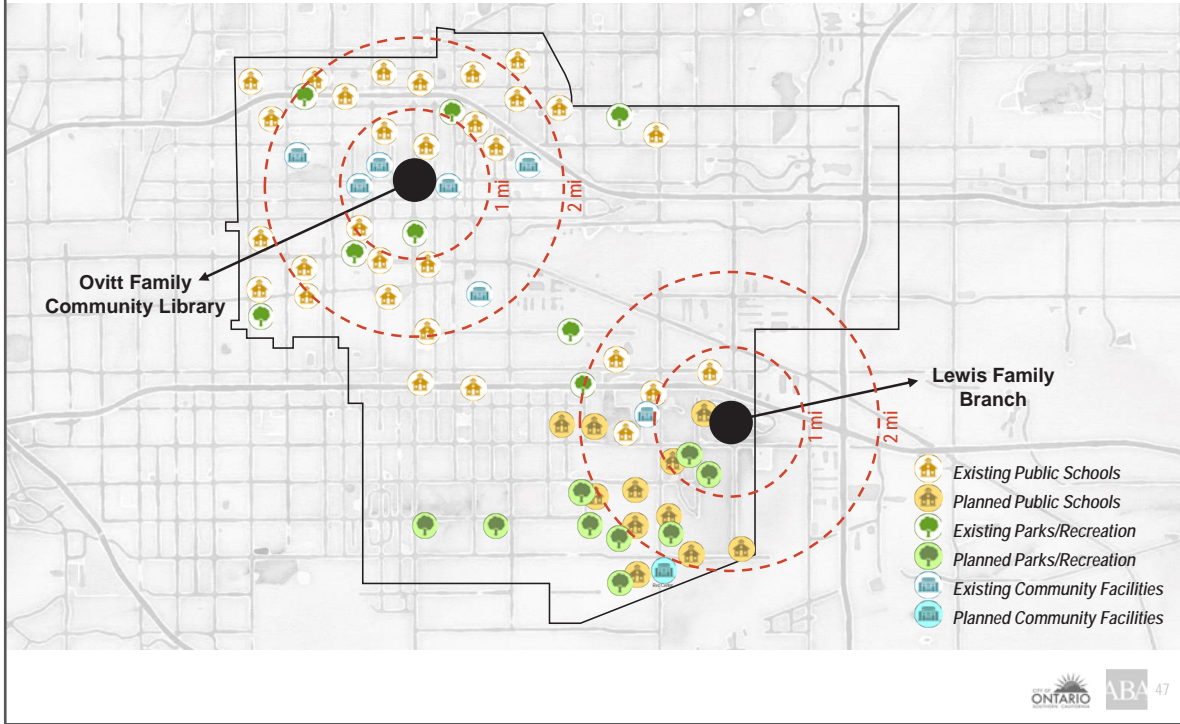
SERVICE MODEL DISCUSSION

Service Model Discussion
City of Ontario Land Use Plan



Service Model Discussion

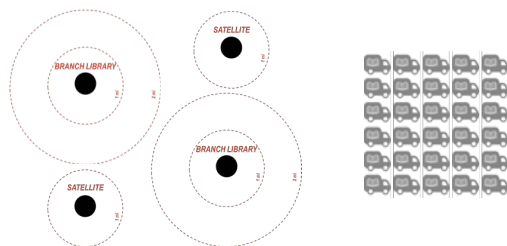
Current & Future Developments



Service Model Discussion

Facility Toolkit

- A** Relocate Branch (Expanded, New Location)
- B** New Branch
- C** Satellite
- D** Mobile



Service Model Discussion

Potential Scenarios for Ontario

Exercise 1:

- Cluster in small groups of maximum 6 persons
- Brainstorm and pick/create 2 scenarios
- List the pros and cons for each scenario
- Be prepared to present

Service Model Discussion

Potential Scenarios for Ontario

Exercise 2:



- Same Groups
- Establish the phasing
- Be prepared to present your thoughts

05
CONCLUSION

  51

Conclusion
Conclusion

- Feedback
- Next Steps

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Do Good,
Extraordinarily Well
by Design





A N D E R S O N B R U L É A R C H I T E C T S

MEETING MINUTES

Location: Ovitt Library
Project #: 1910060

Date: 1/22/2020
Time: 1-3PM

City of Ontario | Library Facilities Master Plan
Staff Workshop #2

CONTEXT	Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs.
PURPOSE	The purpose of the Staff Workshop #2 is to explore different possible service model strategies, partners and geographic approaches based on the outcome of the Needs Assessment and the library benchmark.
INTENDED RESULTS	<ul style="list-style-type: none"> / Develop a common understanding of the outcome of the Needs Assessment phase / Discuss the findings from benchmark similar library systems / Discuss possible service model strategies, partners and geographic approaches for the future of the library system

DISCUSSION ITEMS

I. Introduction

- a. Participants and team introduction
 - i. Abby Martinez, Senior Library Assistant
 - ii. Alan Saeger, Senior Library Assistant
 - iii. Ally Cisneros, Librarian
 - iv. Daisy Flores, Supervising Librarian
 - v. Danielle Harelen, Librarian
 - vi. Heather Witherow, Branch Manager
 - vii. James Augur, Librarian
 - viii. Kelly Zackmann, Senior Librarian
 - ix. Lauren Salerno, Senior Library Assistant
 - x. Liz Galvan, Library Clerk
 - xi. Michael Sanchez, Administration
 - xii. Miki Jannetta, Library Clerk
 - xiii. Patsy Manur, Library Clerk
 - xiv. Patty Colwards, Library Clerk
 - xv. Rachelle Lopez, Librarian
 - xvi. Rika Upchurch, Library Clerk
 - xvii. Sofia Araya, Librarian
 - xviii. Steven Arechiga, Senior Library Assistant
 - xix. Tonja Serrano, Library Clerk
- b. Review agenda

II. Needs Assessment Outcome

Strategic Planning | Master Planning | Architecture | Interiors

Anderson Brulé Architects Inc. 325 South First Street, 4th Floor San José, California 95113
Tel: 408 298 1885 Fax: 408 298 1887 Web: www.aba-arch.com

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 Ontario City Libraries Master Plan – Staff Workshop #2
 Page 2 of 4

- a. Outreach Summary
- b. Facilities Utilization Assessment
- c. Collection and Circulation Assessment
- d. Benchmark Findings

III. Service Model Discussion

- a. Geographic
- b. Partners
- c. Strategies
- d. **Group 1**

i. Scenario 1 - Description

1. This scenario moves away from the current joint facility idea.
2. Mobile as phase 0 – already happening, showing various stops.
3. The second satellite branch would be located near the metro shopping area, which is often visited by new residents. This area has been identified as underserved by the strategic plan.
4. A third satellite for the area would be developed later; it could be with a community center or a joint use: community center and a library.
5. It is important to keep future developments in mind.
6. An alternate is to expand the satellite(s).
7. Book mobile systems cater to underserved population that are 1-2 miles away from the nearest branch/library.
8. It is important to allocate resources within city limits.

ii. Scenario 1 - Cons

1. Several stops require more staffing.
2. Moving the branch library may lead to the community being upset. The challenge will be in adjusting.
3. More locations will be equal to additional operational expense (staff it, custodial).
4. The different demographics in developing areas may need a different collection.

iii. Scenario 2 - Description

1. The first step is to move Lewis from its current location and to add a satellite to keep the services continuous.
2. The book mobile truck would target the corners of the city. The population in these areas is going to other cities' libraries.
3. Book mobiles in the industrial area.
4. Pop-up programming, such as at Ontario Mills, Kaiser and other locations.
5. The satellite would serve newer schools.
6. Then the 3rd step is to move the branch.
7. Satellites are with community centers that are being renovated.

iv. Scenario 2 - Pros

1. Partnering with others.
2. Serving under-serviced areas.
3. Satellites are with community centers that are being renovated.

v. Scenario 2 - Cons

1. Additional staffing need.
2. Areas without satellite or branch may feel neglected.
3. Challenge of community buy-in for moving Lewis.

vi. **Group 2**

1. Plan 1
 - a. Move the joint library so it is not so close to edge, move the central library.
 - b. Add three satellites.
2. Pros

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 Ontario City Libraries Master Plan – Staff Workshop #2
 Page 3 of 4

- a. More central locations.
- b. Locations near park areas.
- c. Locations where the needs are.
- d. Mobile library is an easy low hanging fruit
- 3. Plan 2 - Description
 - a. Unlimited budget.
 - b. Two branches.
 - c. New history building for Model collection in a conditioned environment.
 - d. Convenient for all
 - e. Serve more people.
 - f. Reading room at Ontario Mills.
- vii. Group 3
 - 1. Plan 1 – Description
 - a. Move the branch; which would then be replaced with a satellite.
 - b. Satellite in high school, more of a fiction collection, more closely mirror usage.
 - c. Another branch for underserved population.
 - d. Trying to keep locations close so that it is not too far for patrons.
 - 2. Plan 1 - Pros
 - a. Serve the clusters of neighborhoods.
 - 3. Plan 1 - Cons
 - a. Cost and time.
 - 4. Plan 2 - Description
 - a. Moving Lewis toward the South, where there is a booming of housing construction (where Merrill is).
 - b. A branch to compete with Chino.
 - c. Another location near apartment housing near Mills.
 - d. Easier to sell with less mobile and satellite locations, less cost
 - e. There is a current challenge with agricultural areas, but this may be going away.
- viii. Group 4
 - 1. Plan 1 - Description
 - a. It was not the group's favorite.
 - b. Lewis would stay.
 - c. Branch would be planned in future development areas.
 - d. Satellite near Mills to catch high traffic area.
 - e. Another satellite to capture parks and schools.
 - f. Mobile around the edges and corners of the city.
 - 2. Plan 1 - Pro
 - a. Everything planned is inside city limits.
 - b. Cheaper with focus on mobile locations; it feels more doable.
 - c. Maintain Lewis with no interruption of service.
 - 3. Plan 2 - Description
 - a. Money no object scenario
 - b. People like having a library close by
 - c. Keep Lewis as a satellite with no interruption of service expected by students.
 - d. Area with planned centers and parks, build something there in the middle of action
 - e. Also build a branch in future development areas.
 - f. Take away some pressure on Ovitt by putting satellite on the edge of its service radius for those neighborhoods that might have transportation challenge to get to the main library.
 - g. Mobile for other more isolated locations.

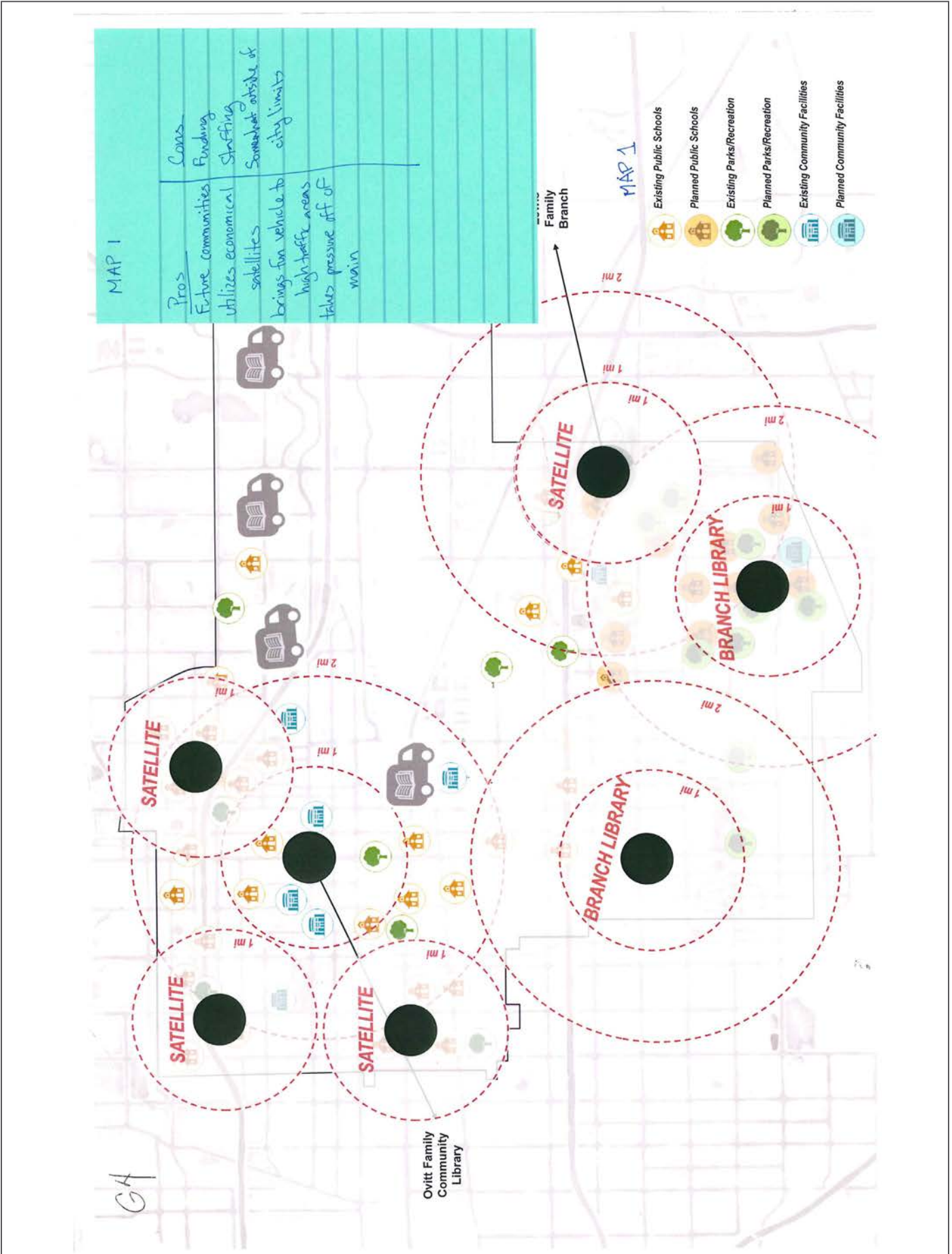
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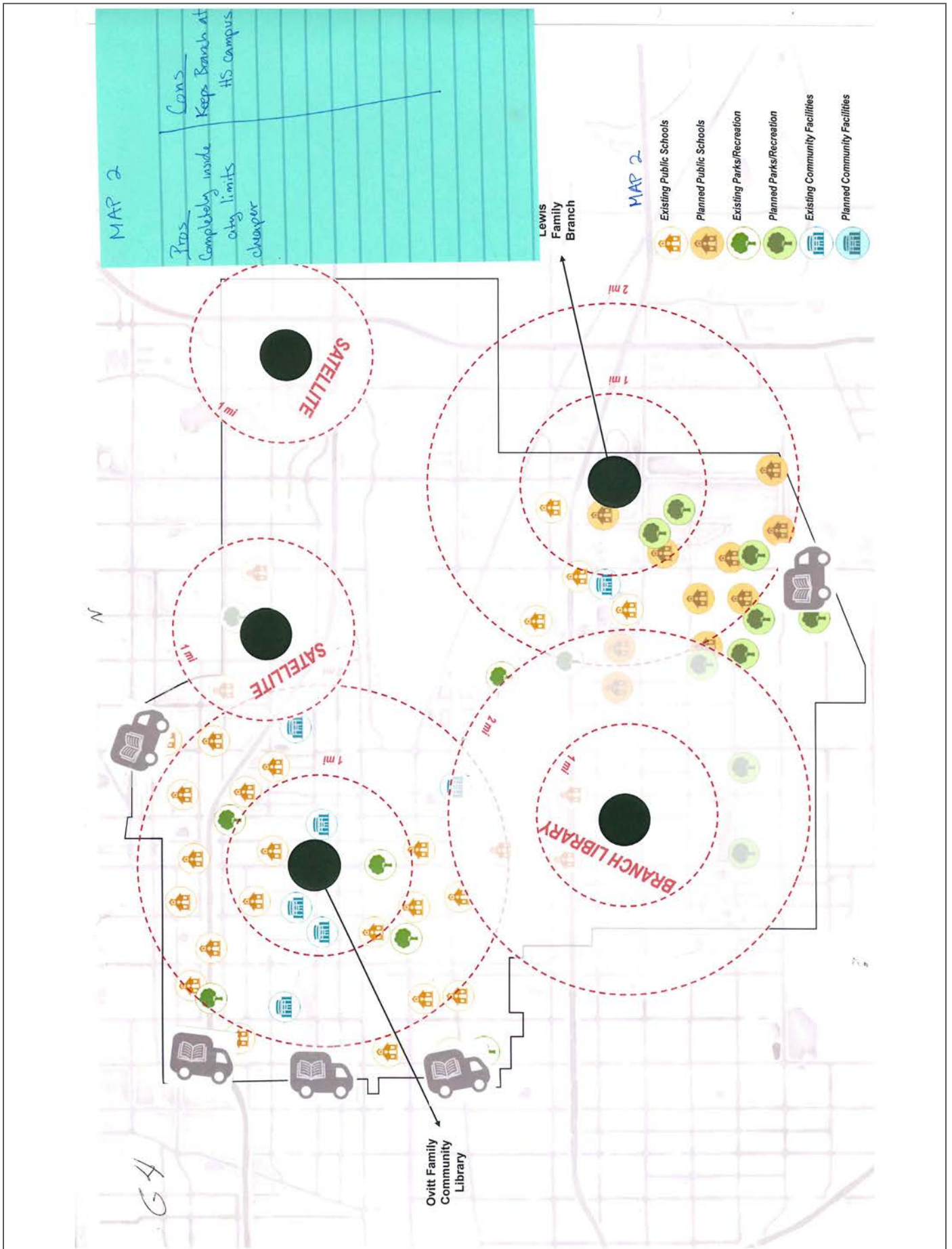
4. Plan 2 - Pros
 - a. Thinking of future communities.
 - b. Economical satellites.
 - c. Mobile to high traffic area.
5. Plan 2 - Cons
 - a. Funding and staffing.

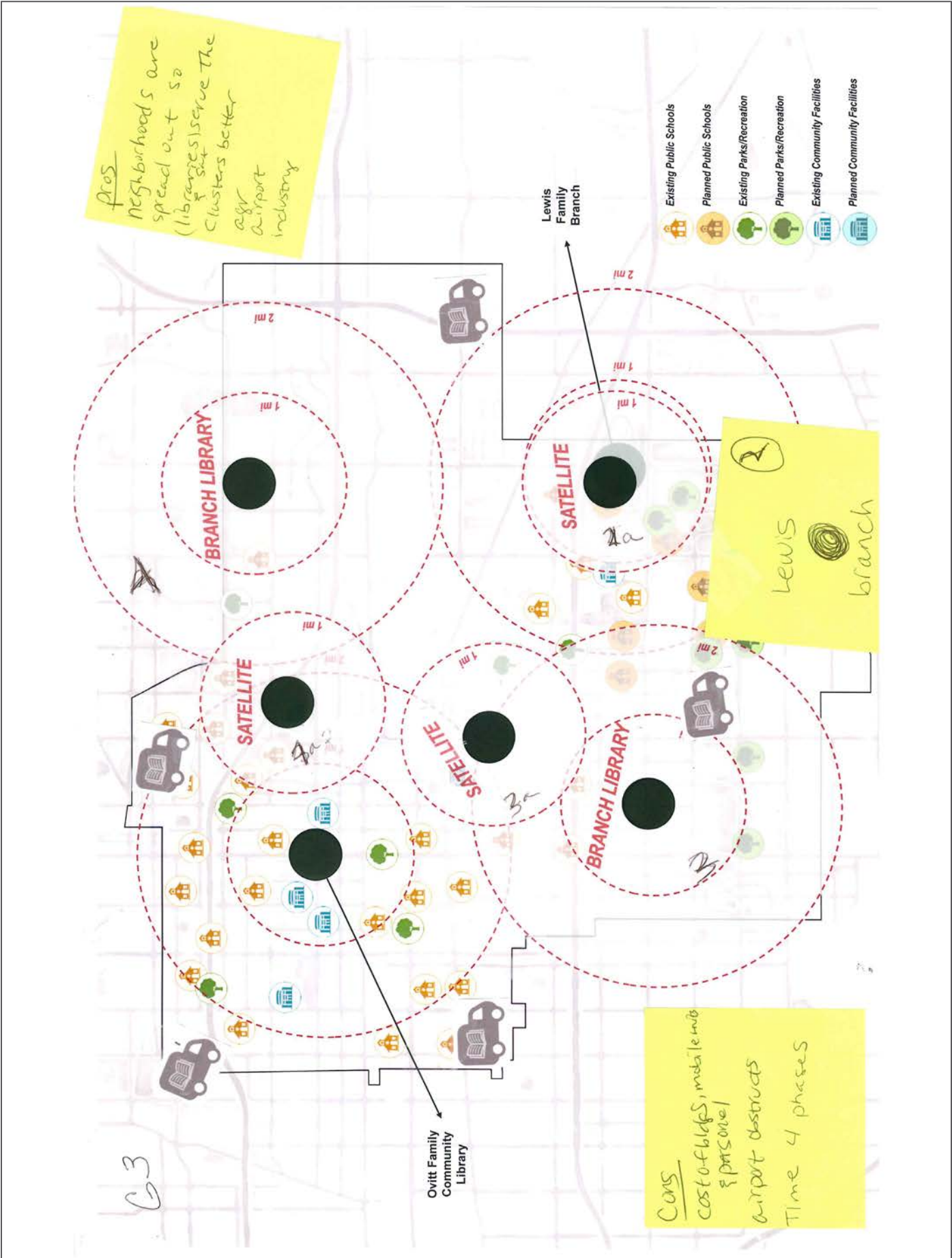
IV. Conclusion

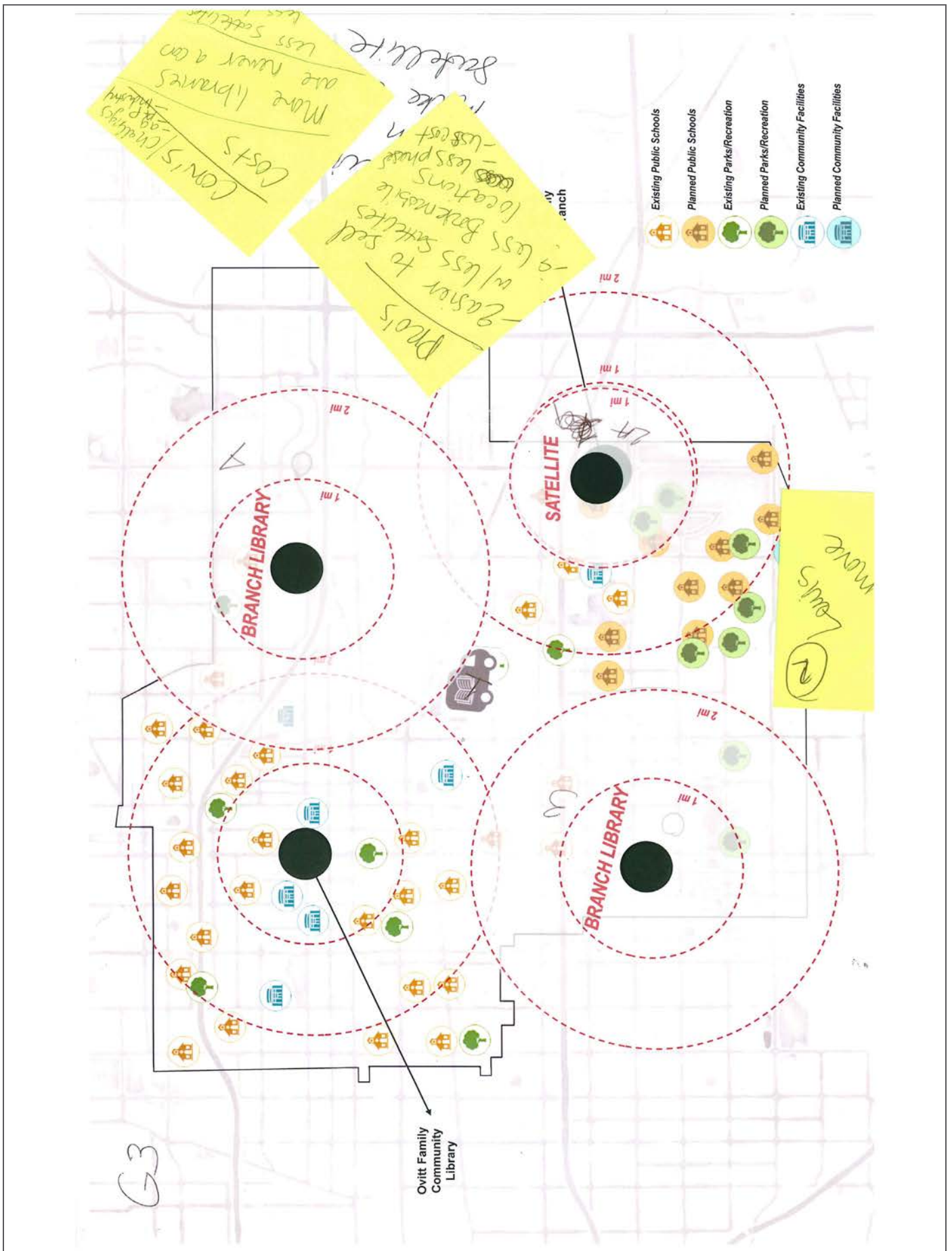
- a. Next Steps
- b. Feedback

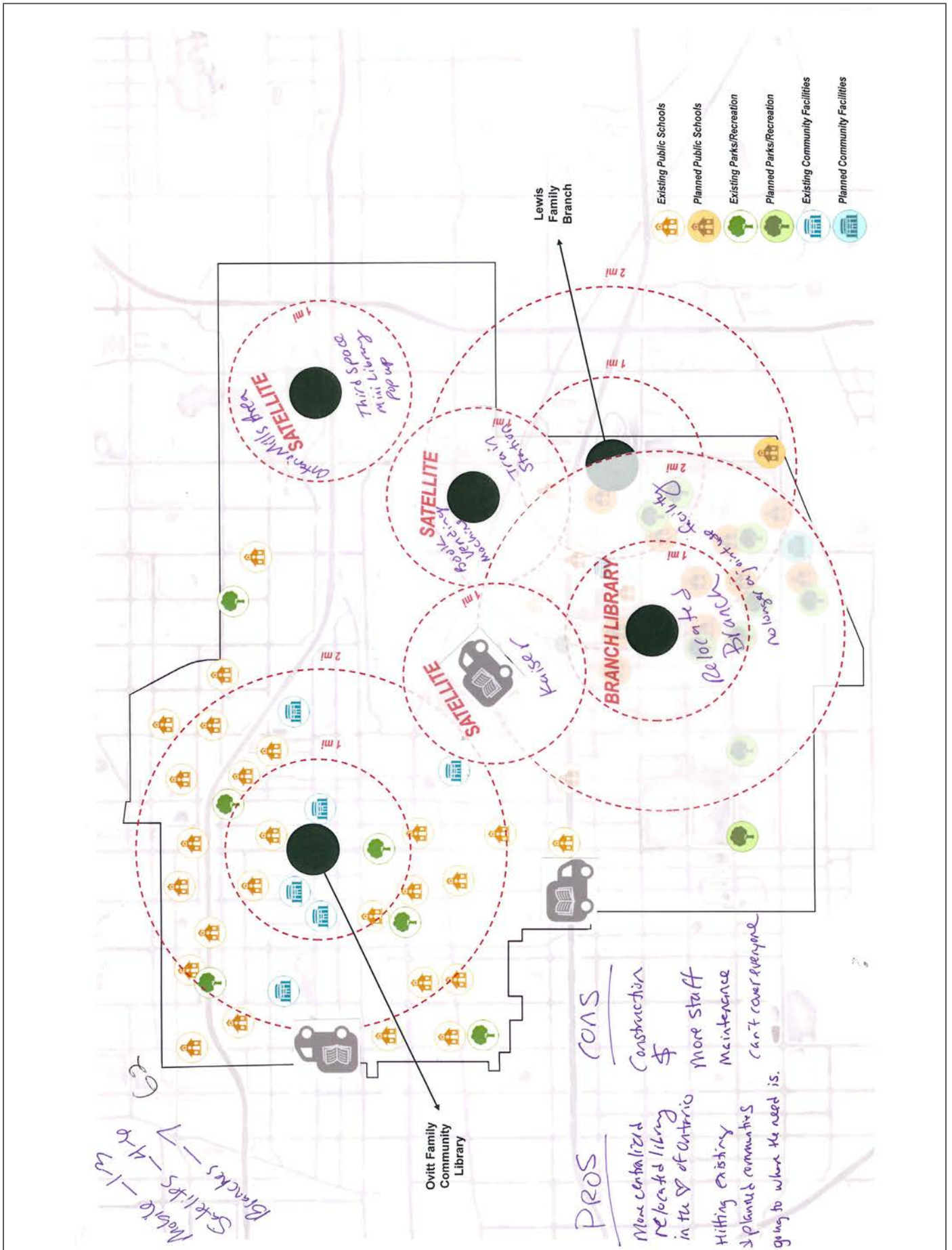
The above minutes reflect ABA's understanding of issues and assignments discussed at the meeting. Unless ABA is notified in writing of any discrepancies within 5 calendar days, the minutes will be considered an accurate record of the issues and assignments. Minutes produced from this meeting will be distributed for review and comment. If no written comments are received, the minutes will stand as the record of the conversations and directions given at the meeting.

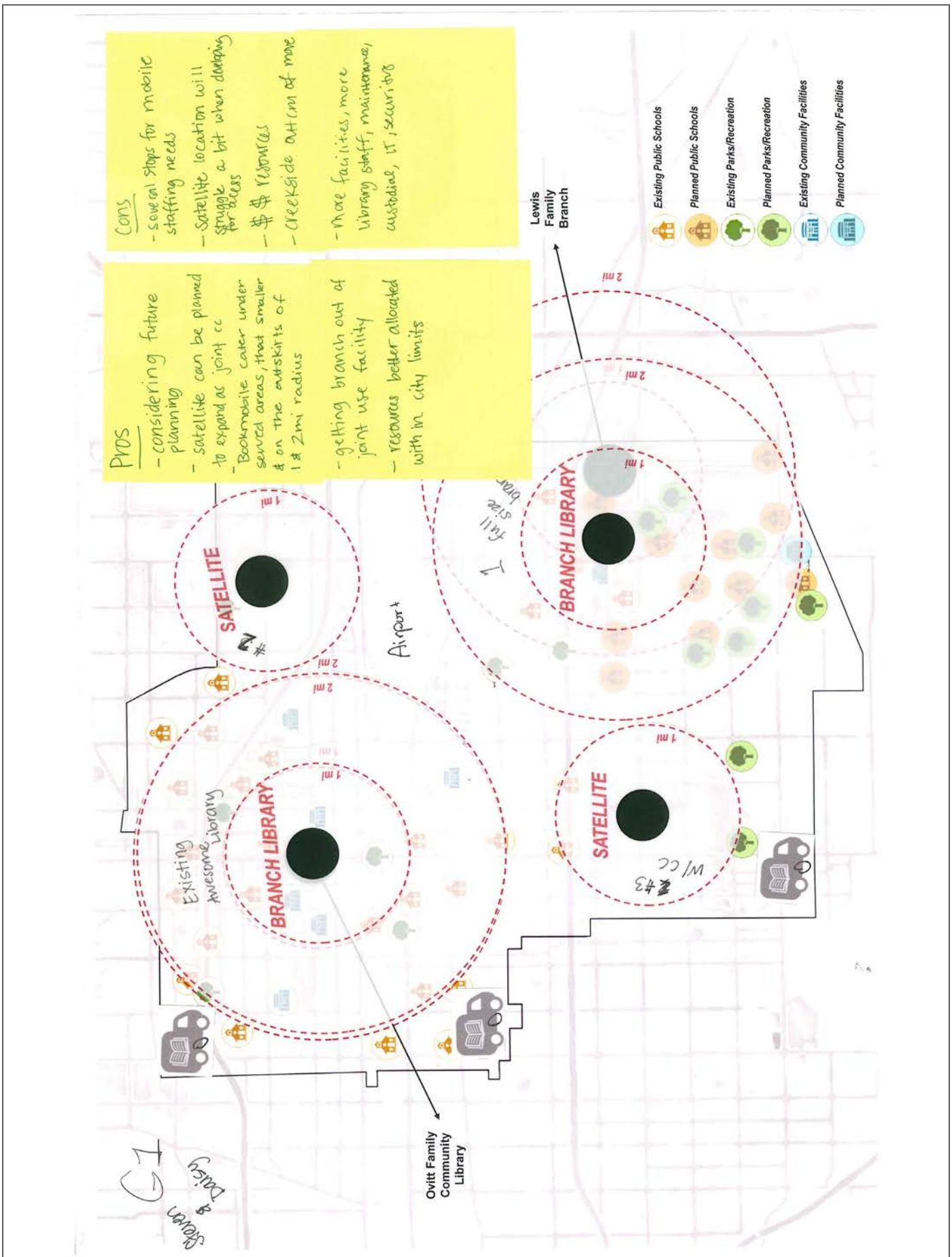


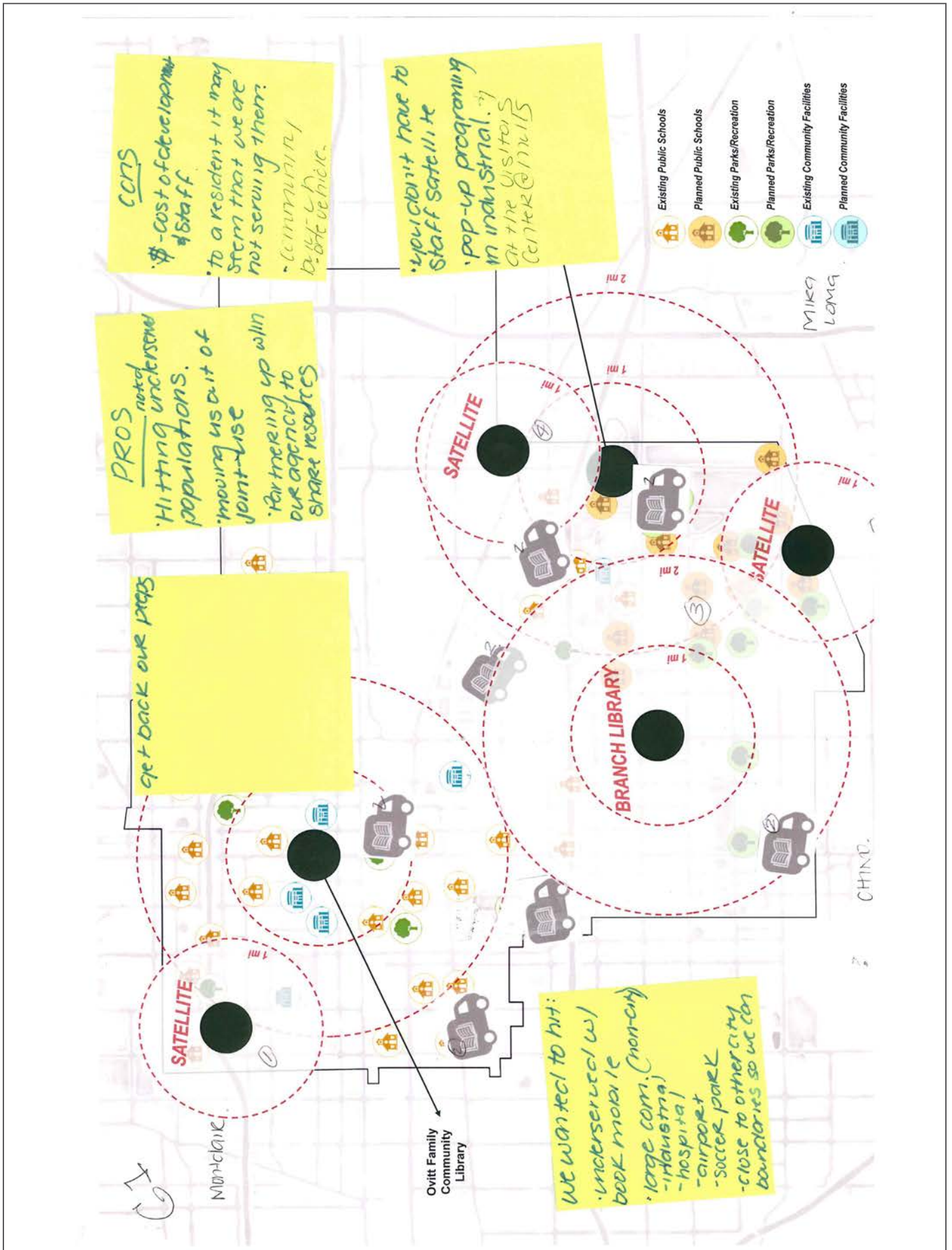


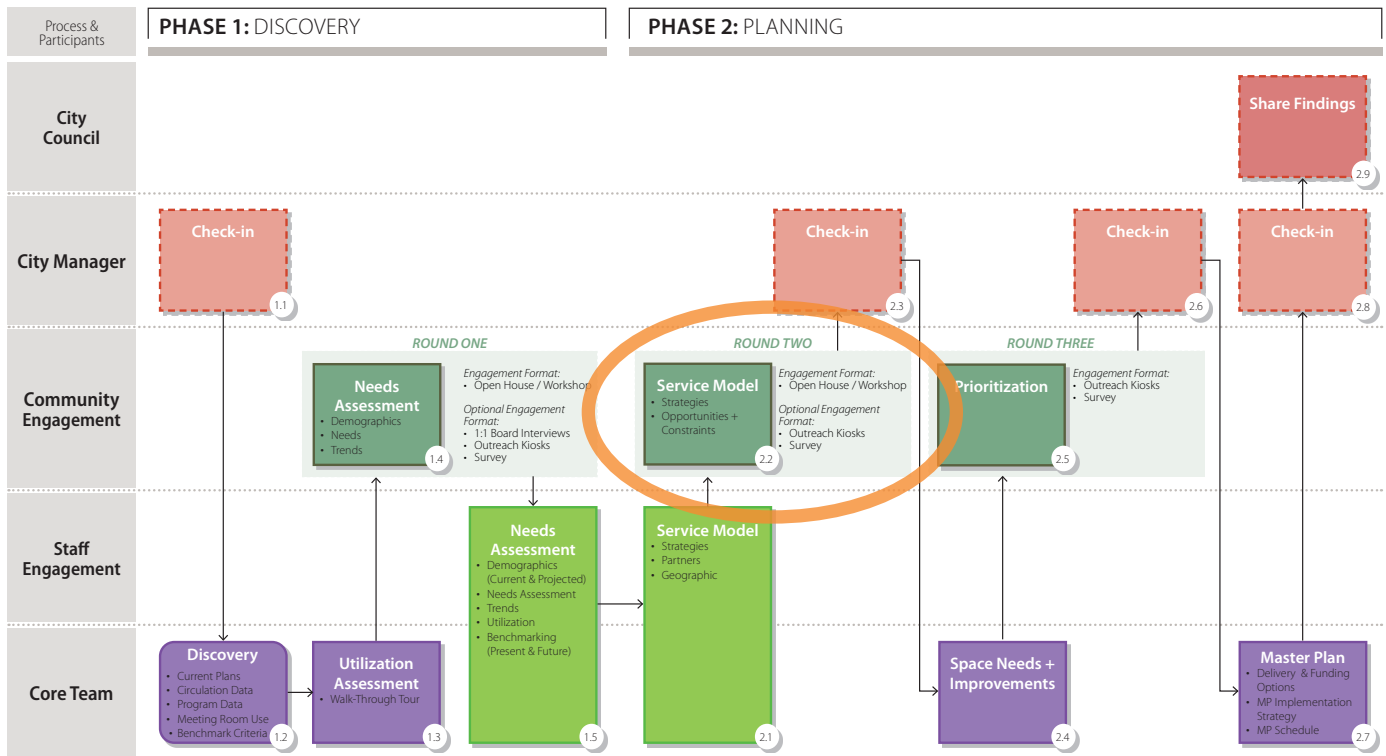












A.3 Meeting Documentation

Community Outreach #2

- / Posters
- / Demographic Questionnaire

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Ontario Library Facilities Master Plan

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Plan Maestro de las Instalaciones de la Biblioteca de Ontario

Welcome

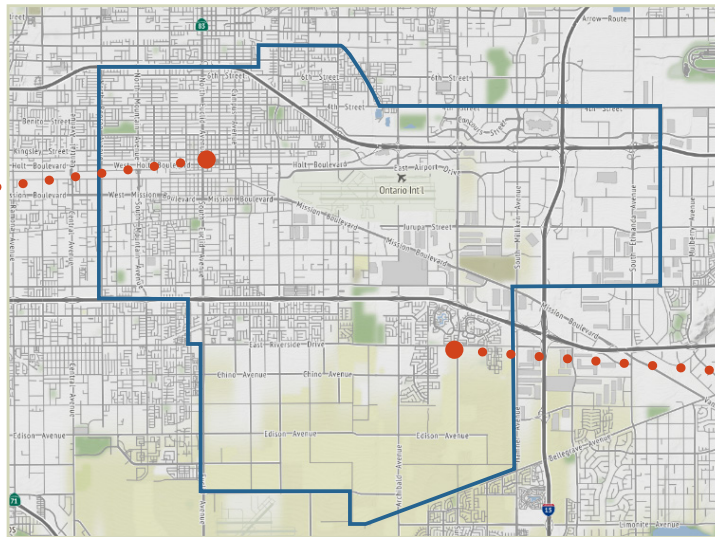
Bienvenido

ONTARIO LIBRARIES

Bibliotecas de Ontario



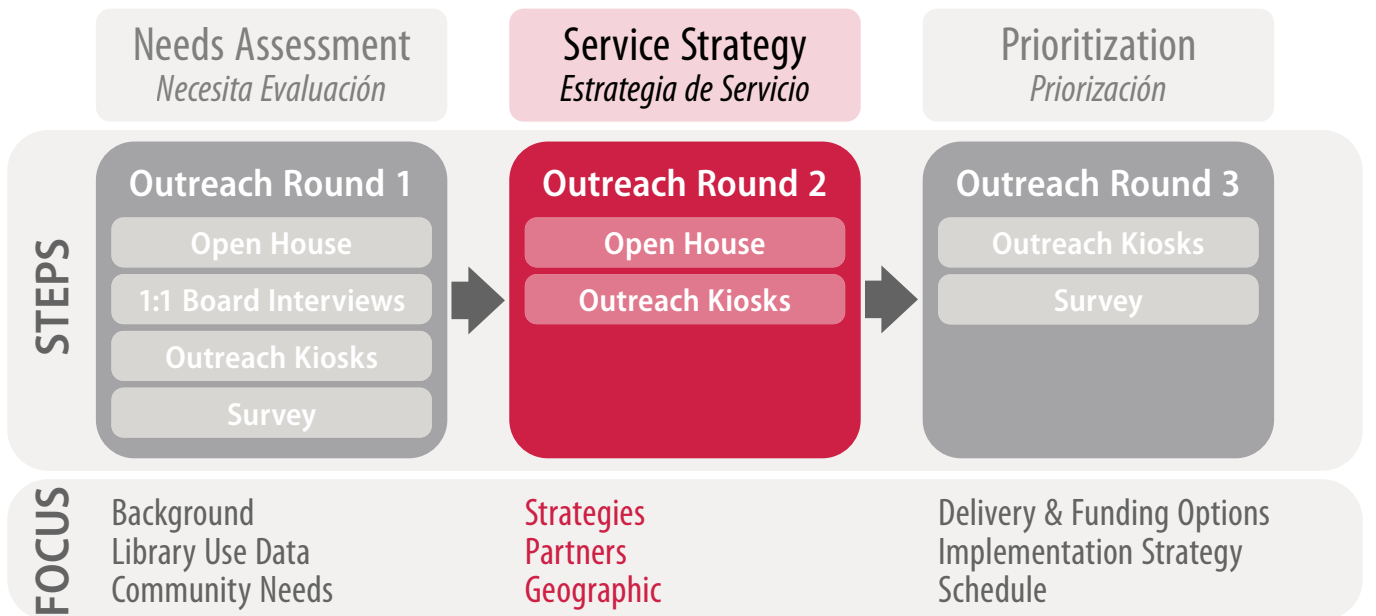
Ovitt Family Community Library
 215 East "C" Street



Lewis Family Branch
 3850 East Riverside Drive

THE PROCESS

El Proceso

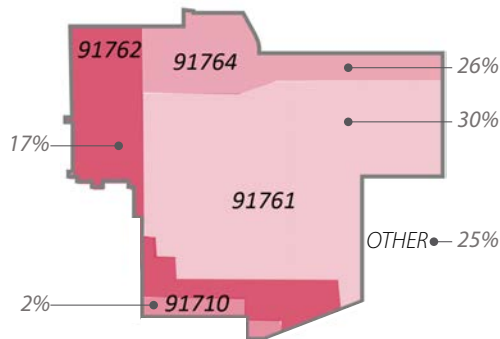


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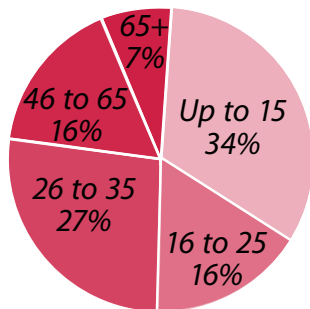
Ciudad de Ontario, CA
Plan Maestro de las Instalaciones de la Biblioteca de Ontario

Needs Assessment Summary

WHO WE HEARD FROM



Where Participants Live



Age Of Participants



WHAT THEY SAID

Greatest Needs for Ontario

- Helping Homeless
- Programs
- Public Transportation
- Bring Community Together
- Safety
- Technology (Literacy and Access)
- ESL Needs
- Expedited Library System
- Space/Programs for Children and Teens
- Connect North & South
- Education & Schools
- Entertainment / Vibrant Downtown
- Events (including family friendly)
- Educational Support

Inspire Curiosity & Learning

- Workshop, Programs and Tutoring for Adults
- Educational Activities & Events
- Literacy Classes
- Pre-School & School Support
- Free Books
- Art / Hands-On Activities
- Book club

Learning Opportunities for Youth

- Workshops (Career, Life Goals, Life Skills)
- Free Educational Programs
- Tutoring (including Spanish)
- Clubs (socialize, away from bad things, no screens)
- Parental Support

Library Services Working Well

- Patrons Focused
- Computers
- Programs & Events
- Collection
- Opening hours

Missing Library Services

- Variety in Collection
- Computers
- Programs & Tutoring
- More Partnership & Communication
- Separate Teen Space

Vision

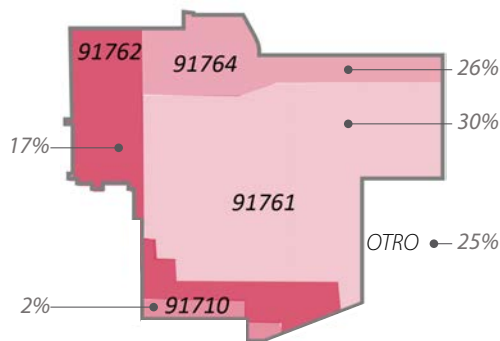
- Friendly
- Accessible
- Progressive
- Technology
- Innovative / Evolving
- Community
- Engaging

Favorite Library Trends

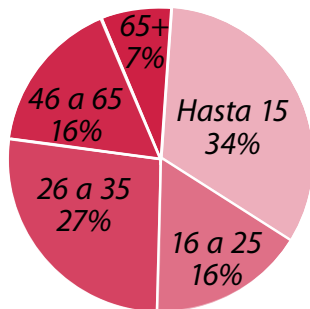
- Makerspace
- Informal Place to Gather & Engage
- Homework Space
- Employment
- Teen Space
- Children's Discovery
- Children Summer Learning Experience
- Early Literacy

Resumen de Evaluación de Necesidades

QUIEN CONTRIBUYO?



Donde Viven las/los Participantes



Edad de los Participantes



LO QUE OPINARON

Las Necesidades más Importantes para Ontario

- Ayudar a Desalojados
- Programas
- Transporte Publico
- Conjunto en la Comunidad
- Seguridad
- Tecnología (Acceso y Aprendizaje)
- Ingles Como Segundo Lenguaje
- Un Sistema Bibliotecario Expandido
- Un Espacio y Programas para Adolescentes y Niños
- Conectar el Sur y Norte de Ontario
- Escuelas y Educación
- Entretenimiento/ Zona Céntrica Vibrante
- Eventos Familiares
- Apoyo Educativo

Inspira Curiosidad y Aprendizaje

- Talleres, Programas y Tutoría Para Adultos
- Actividades y Eventos Educativos
- Apoyo Escolar y Pre-Escolar
- Libros Gratuitos
- Mas Arte y Manualidades
- Club de Libros

Oportunidades de Aprendizaje para Juventud

- Talleres Cubriendo Careras, y Metas de Vida
- Programas Educativos Gratuitos
- Tutoría Incluyendo Ayuda en Español
- Clubs para Socializar, Alejados de Cosas Malas, y Sin Pantallas
- Apoyo para Padres

Servicios Bibliotecarios Que Funcionan Bien

- Enfocado en Clientes
- Acceso a Computadoras
- Programas y Eventos
- Coleccion de Libros
- Horas de Operación

Servicios Bibliotecarios que Faltan

- Variedad de Colección
- Computadoras
- Programas y tutoría
- Mas comunicación y colaboración
- Un espacio separado para adolescentes

Visión

- Amigable
- Accesible
- Progresivo
- Tecnología
- Innovador/ Evolucionando
- Comunidad
- Cautivador

Tendencias Favoritas de la Biblioteca

- Cuarto De Tecnología y Aprendizaje Practica
- Lugares Informales para Reunirse
- Espacio de Tarea
- Recursos para Empleo
- Espacio para Adolescentes
- Descubrimiento para Niños
- Experiencia de Aprendizaje Durante el Verano
- Alfabetización Temprana

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A Library Can Come in Many Forms

Las Bibliotecas Pueden Existir En Diferentes Formatos

MOBILE LIBRARY

Biblioteca Móvil



A mobile library is a **staffed vehicle designed to serve patrons with limited access** to a brick-and-mortar library (too far, etc.). Most mobile libraries have a small collection (general or focused, such as for children). They can also provide services, such as Wi-Fi, computers, and programs (job search, student resources, children's programs, etc.).

Una biblioteca móvil es un vehículo operado por un empleado diseñado para acercar a clientes con acceso limitado a los servicios que ofrece una biblioteca física (distancia, etc.). La mayoría de las bibliotecas móviles cuentan con una pequeña colección (general o especializada, por ejemplo, infantil). También pueden ofrecer servicios tales como Wi-Fi, computadoras, y programas (búsqueda de empleo, recursos estudiantiles, programas infantiles, etc.).

Services:

- Staff - **Yes**
- Collection - **Small**
- Wi-Fi - **Yes**
- Public Computers - **Maybe**

Servicios:

- Emleados De Biblioteca – **Sí**
- Colección – **Pequeña**
- Wi-Fi – **Sí**
- Computadoras Públicas – **Posiblemente**



SATELLITE LIBRARY

Biblioteca satélite



Satellite libraries are **unstaffed, access points at fixed locations** within other community facilities. They include a place to pickup or drop off books. They can also include a small collection or utilize a shared space for scheduled programs and events (story time, homework help, etc.). Satellite libraries can be co-located with a shopping mall, community center, park, school, etc.).

Las bibliotecas satélites son puntos de acceso sin personal ubicados en lugares fijos dentro de otros establecimientos comunitarios. Cuentan con un lugar donde regresar o tomar prestados libros. Pueden poseer una pequeña colección o un espacio común donde se realizan programas y eventos (hora de cuentos, apoyo escolar, etc.). Las bibliotecas satélites pueden estar ubicadas en centros comerciales, centros comunitarios, parques, escuelas, etc.).

Services:

- Staff - **Only during events**
- Collection - **Maybe**
- Wi-Fi - **Yes**
- Public Computers - **No**

Servicios:

- Emleados De Biblioteca – **Durante Eventos Únicamente**
- Colección – **Posiblemente**
- Wi-Fi – **Sí**
- Computadoras Públicas – **No**



City of Ontario, CA
Ontario Library Facilities Master Plan

Ciudad de Ontario, CA
Plan Maestro de las Instalaciones de la Biblioteca de Ontario

A Library Can Come in Many Forms

Las Bibliotecas Pueden Existir En Diferentes Formatos

BRANCH LIBRARY

Sucursal



Currently, Ontario has one Branch Library, the Lewis Family Branch. Branch libraries are fully staffed and typically include a collection, public computers, a children's area, smaller meeting/study rooms, reading areas, program rooms, and other amenities. Branch libraries are typically smaller than a main library and often focus their space and resources to best serve the needs of the nearby community. Any location may have special amenities that are not available at other locations.

En la actualidad, Ontario cuenta con una sucursal llamada Lewis Family Branch. Las bibliotecas sucursales cuentan con el personal necesario y típicamente poseen una colección, computadoras públicas, una sección infantil, salas de estudio y salones de reuniones pequeños, áreas de lectura, salas en donde se realizan programas, y otros servicios. Las sucursales son generalmente más pequeñas que la biblioteca principal y dedican sus espacios y recursos para satisfacer las necesidades de las comunidades cercanas. Cualquier sucursal puede contar con servicios que no están disponibles en otras sucursales.

Services:

- Staff - Yes
- Collection - Yes
- Wi-Fi - Yes
- Public Computers - Yes

Servicios:

- Empleados De Biblioteca – Sí
- Colección – Sí
- Wi-Fi – Sí
- Computadoras Públicas – Sí

MAIN LIBRARY

Biblioteca Principal



The Ovitt Family Community Library is Ontario's main library. Main libraries are fully staffed and include a collection, public computers, a children's area, smaller meeting/study rooms, reading areas, program rooms, and other amenities. Often administration and any central processing takes place at a main library. Special amenities at the Ovitt facility include the Model Colony History Room, Makerspace, and Veterans Resource Center. A main library will include most of the amenities the library has to offer, but some special amenities may only be at certain other locations.

La biblioteca principal de Ontario se llama Ovitt Family Community Library. Las bibliotecas principales cuentan con el personal necesario y poseen una colección, computadoras públicas, una sección infantil, salas de estudio y salones de reuniones pequeños, áreas de lectura, salas en donde se realizan programas, y otros servicios. Generalmente, la administración y procesos centrales ocurren en una biblioteca principal. Dentro de las instalaciones de Ovitt se encuentran los siguientes servicios especiales: la sala de material histórico Model Colony, Makerspace, Centro de recursos para veteranos. Una biblioteca principal incluye la mayoría de los servicios ofrecidos por otras bibliotecas, pero algunos servicios pueden no estar disponibles en otras ubicaciones.

Services:

- Staff - Yes
- Collection - Yes
- Wi-Fi - Yes
- Public Computers - Yes

Servicios:

- Empleados De Biblioteca – Sí
- Colección – Sí
- Wi-Fi – Sí
- Computadoras Públicas – Sí

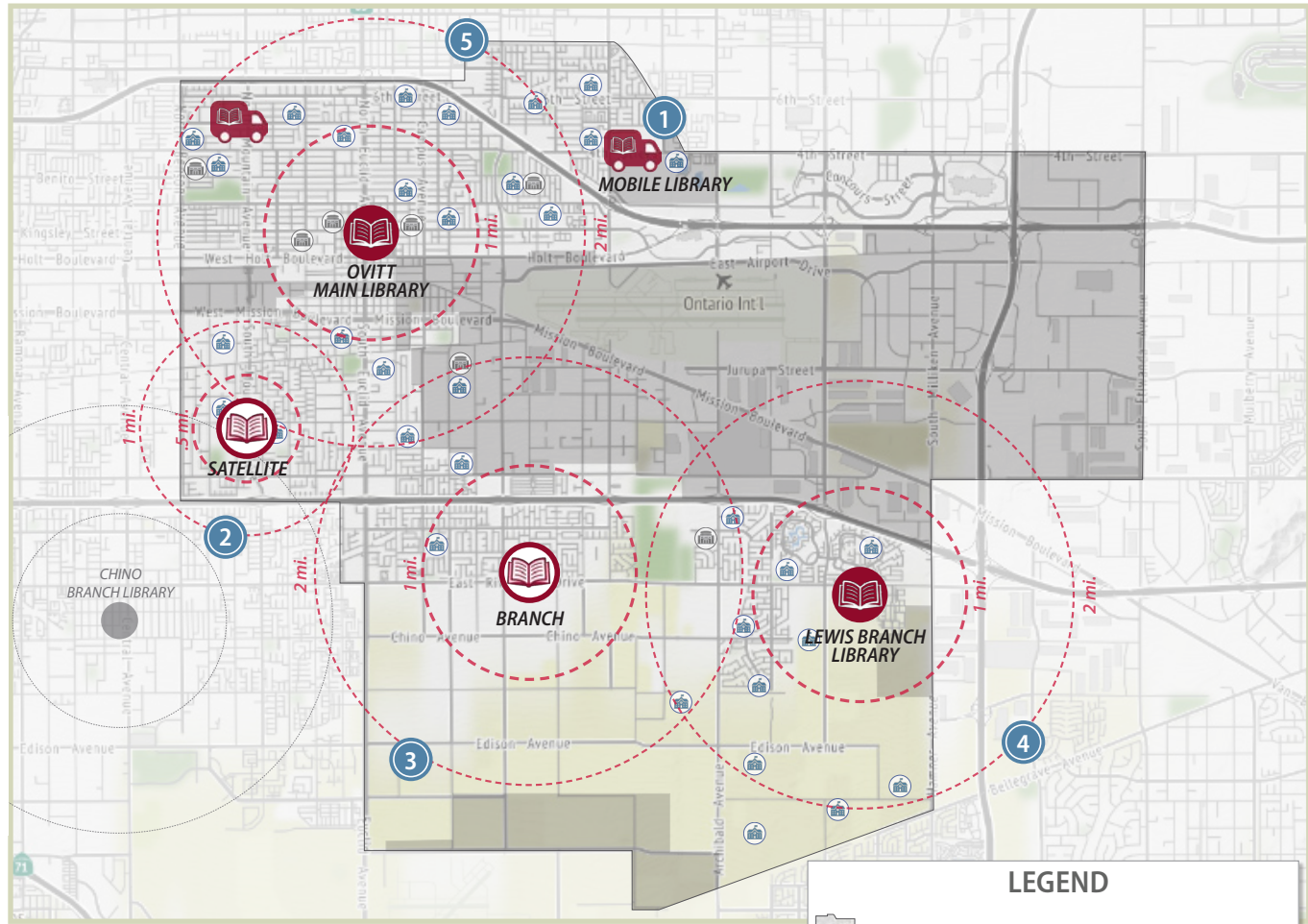


City of Ontario, CA
Ontario Library Facilities Master Plan

Ciudad de Ontario, CA
Plan Maestro de las Instalaciones de la Biblioteca de Ontario

Scenario A

Escenario A



LEGEND

Ontario City Limit <i>Límite de ciudad</i>	Future Facility <i>Instalaciones existentes</i>
Industrial/Commercial Area <i>Área industrial / comercial</i>	Existing Facility <i>Instalaciones existentes</i>
Community Center <i>Centro comunitario</i>	Library Service Radius <i>Radio de servicio de la biblioteca</i>
Public School <i>Escuela pública</i>	Mobile Library <i>Biblioteca móvil</i>

PHASING SEQUENCE

Orden de Etapas

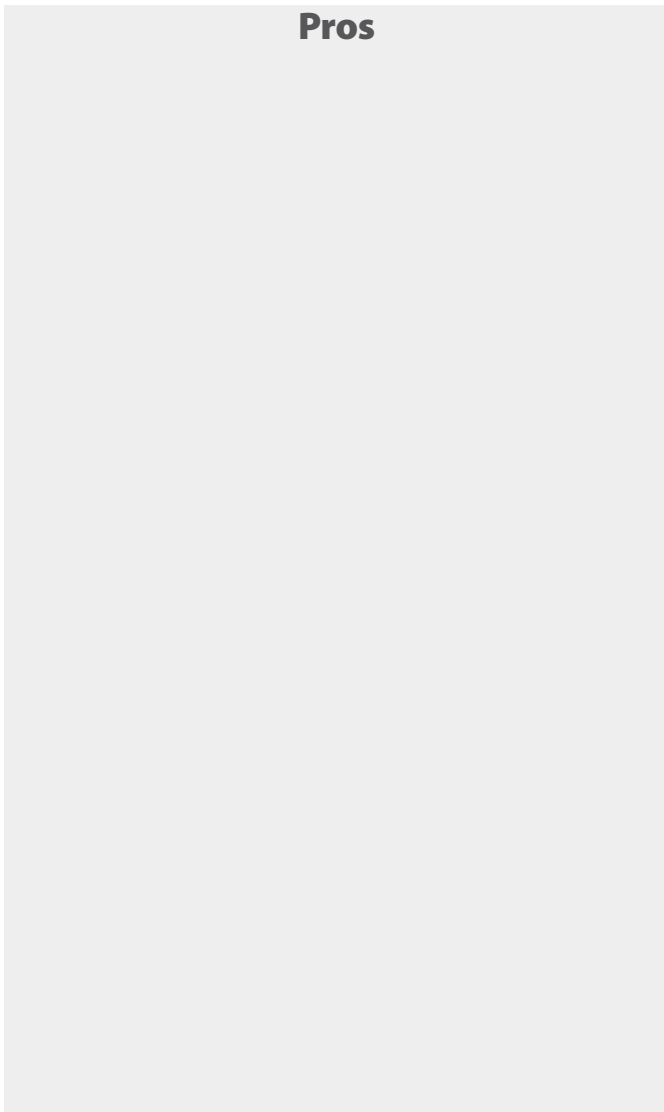
- | | |
|---|--|
| <p>1 Implementation of a Mobile Library
<i>Implementación De Una Biblioteca Móvil</i></p> <p>2 Creation of a New Satellite Library
<i>Creación De Una Nueva Biblioteca satélite</i></p> <p>3 Creation of a New Branch Library
<i>Creación De Una Nueva Biblioteca Sucursal</i></p> | <p>4 Renovation of Lewis Branch Library
<i>Renovación De La Biblioteca Sucursal, Lewis</i></p> <p>5 Renovation of Ovitt Main Library
<i>Renovación De La Biblioteca Principal, Ovitt</i></p> |
|---|--|

Scenario A - Tell Us What You Think!

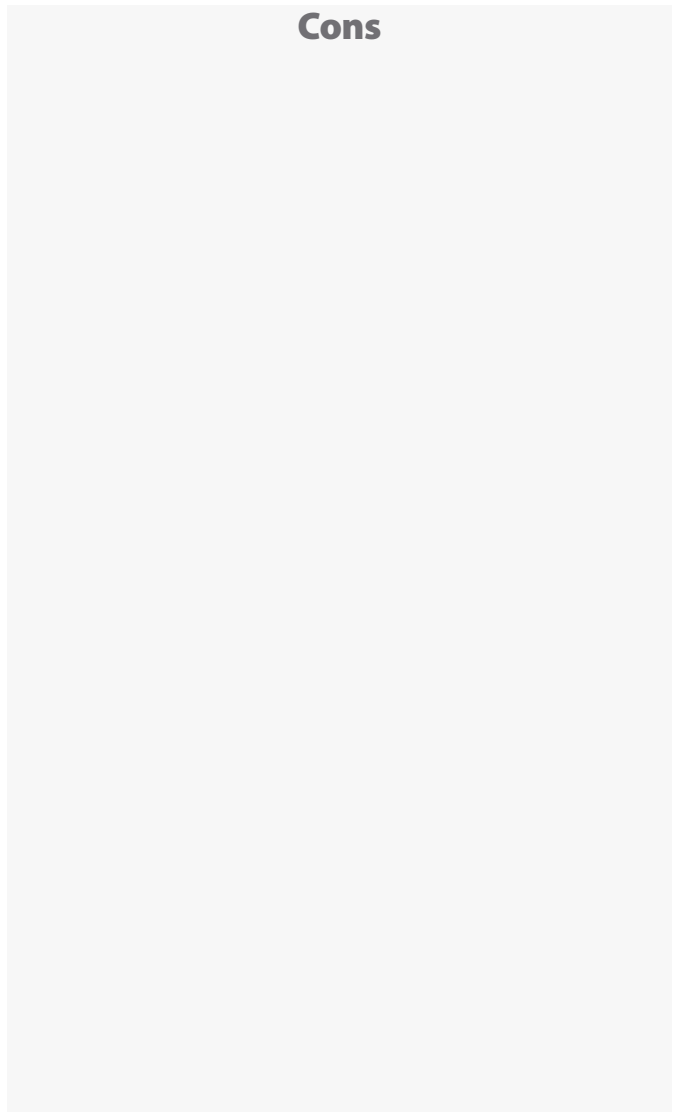
Escenario A - ¡Diganos lo que piensa!

HOW DO YOU LIKE THE SCENARIO? *¿QUE OPINA DE ESTE SCENARIO?*

Pros



Cons



HOW WELL DOES THIS SCENARIO MEET THE NEEDS OF ONTARIO? *¿QUE TAN BIEN ESTE SCENARIO CUMPLE CON LAS NECESIDADES DE ONTARIO?*

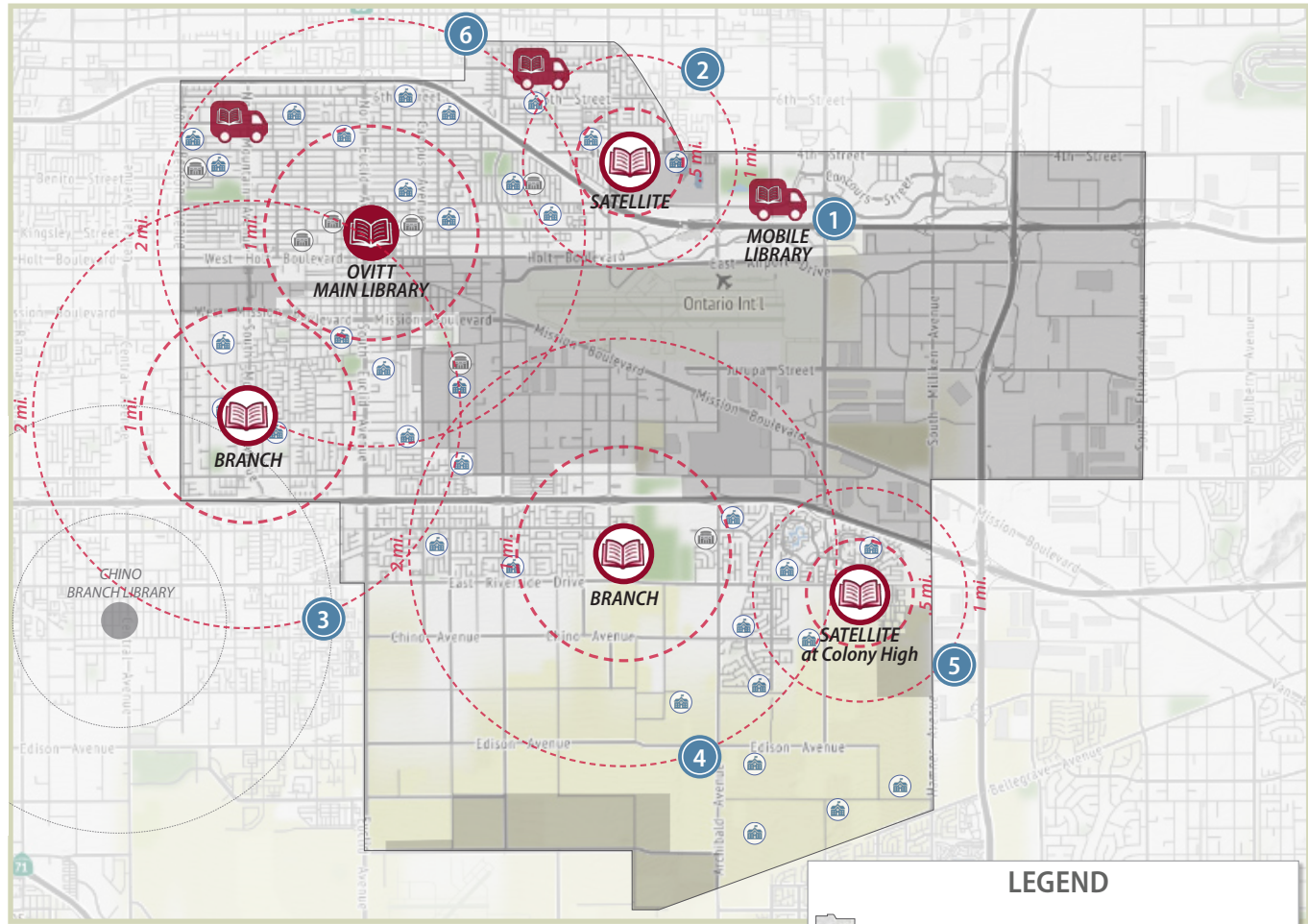


City of Ontario, CA
Ontario Library Facilities Master Plan

Ciudad de Ontario, CA
Plan Maestro de las Instalaciones de la Biblioteca de Ontario

Scenario B

Escenario B



PHASING SEQUENCE

Orden de Etapas

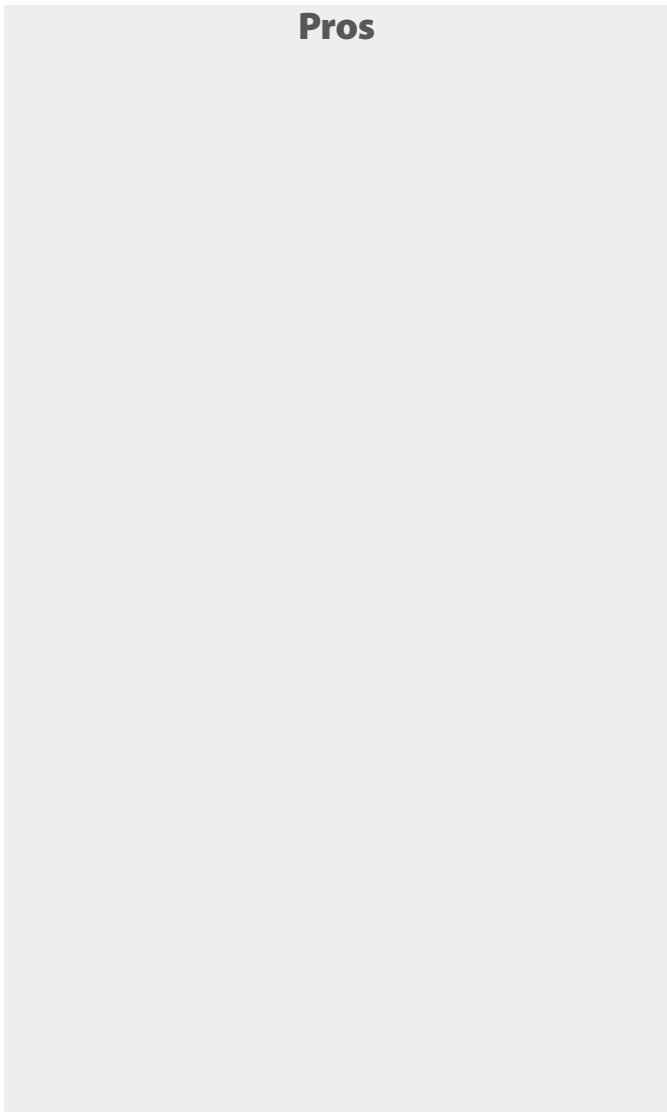
- | | |
|--|---|
| <p>1 Implementation of a Mobile Library
<i>Implementación De Una Biblioteca Móvil</i></p> <p>2 Creation of a Pilot Satellite Library
<i>Creación De Una Nueva Biblioteca Satélite Piloto</i></p> <p>3 Creation of a New Branch Library
<i>Creación De Una Nueva Biblioteca Sucursal</i></p> | <p>4 Creation of a New Branch Library
<i>Creación De Una Nueva Biblioteca Sucursal</i></p> <p>5 Creation of a Satellite Library, Colony High
<i>Creación De Una Nueva Biblioteca Satélite, Colony High</i></p> <p>6 Renovation of Ovitt Main Library
<i>Renovación De La Biblioteca Principal, Ovitt</i></p> |
|--|---|

Scenario B - Tell Us What You Think!

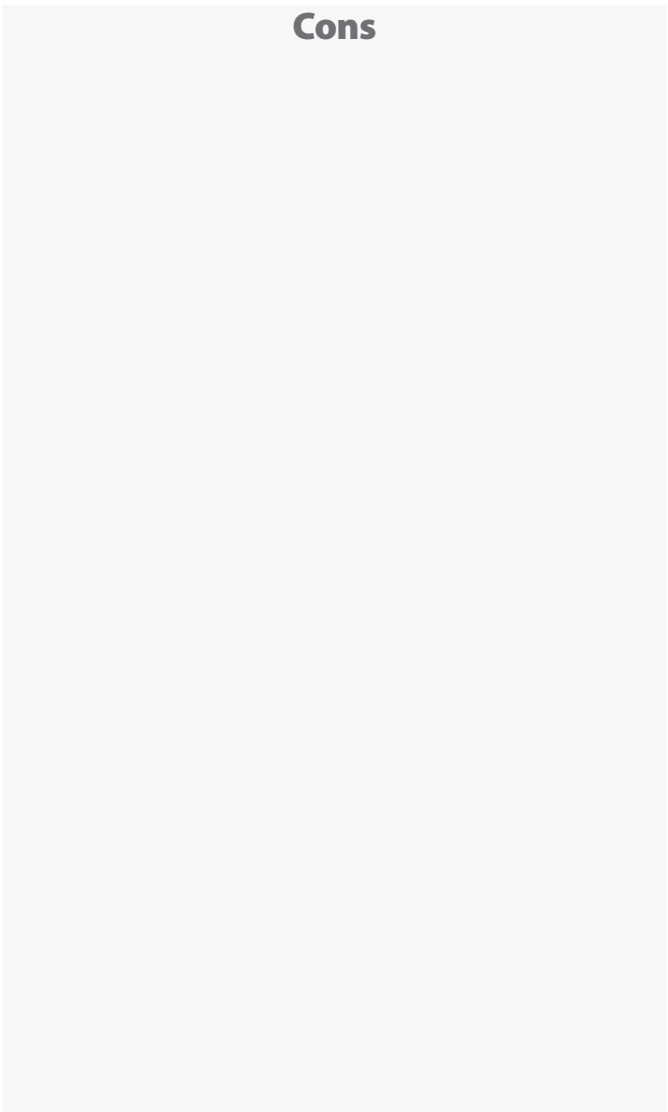
Escenario B - ¡Diganos lo que piensa!

HOW DO YOU LIKE THE SCENARIO? *¿QUE OPINA DE ESTE SCENARIO?*

Pros



Cons



HOW WELL DOES THIS SCENARIO MEET THE NEEDS OF ONTARIO? *¿QUE TAN BIEN ESTE SCENARIO CUMPLE CON LAS NECESIDADES DE ONTARIO?*

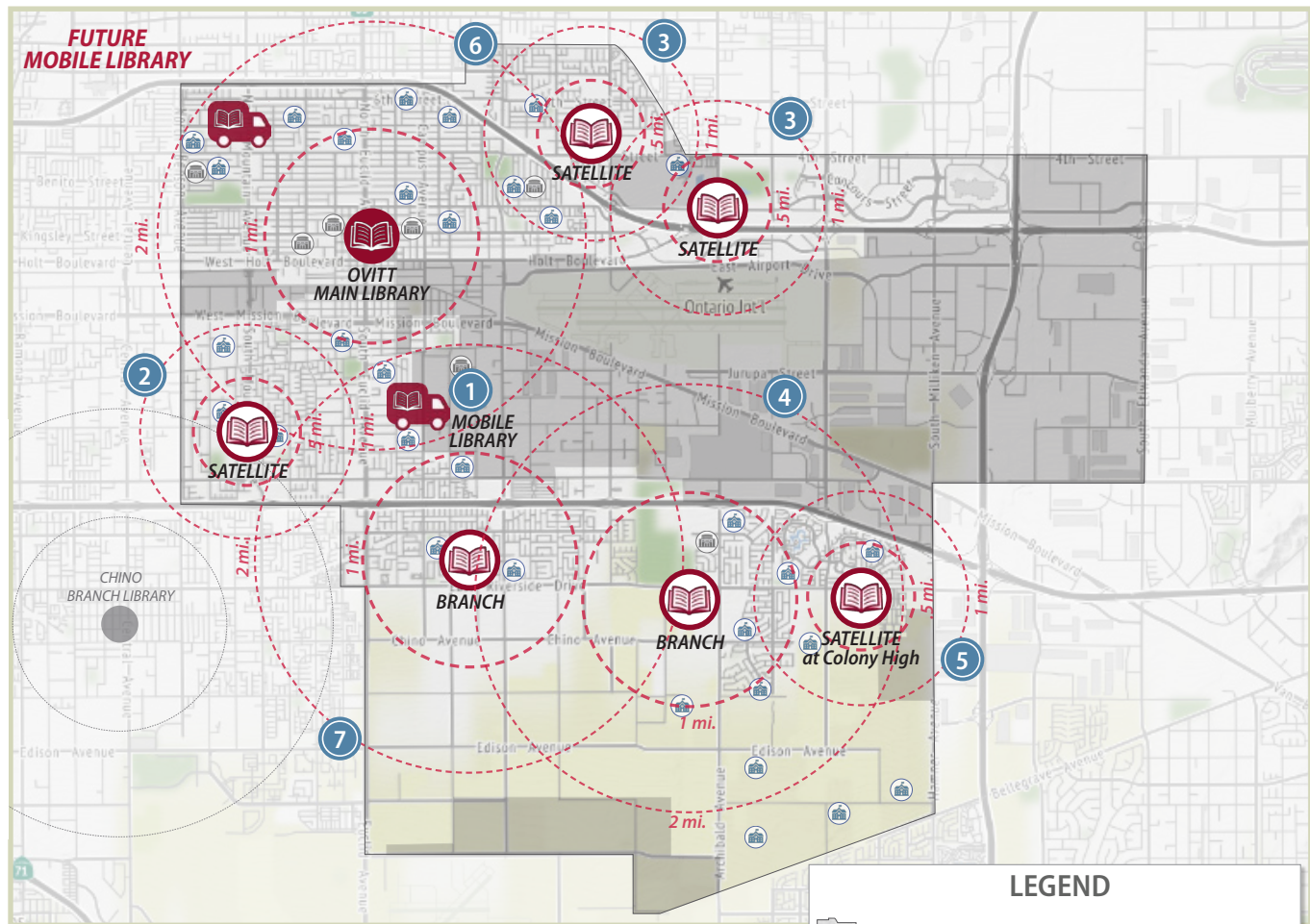


City of Ontario, CA
Ontario Library Facilities Master Plan

Ciudad de Ontario, CA
Plan Maestro de las Instalaciones de la Biblioteca de Ontario

Scenario C

Escenario C



LEGEND

Ontario City Limit Limite de ciudad	Future Facility Instalaciones existentes
Industrial/Commercial Area Área industrial / comercial	Existing Facility Instalaciones existentes
Community Center Centro comunitario	Library Service Radius Radio de servicio de la biblioteca
Public School Escuela pública	Mobile Library Biblioteca móvil

PHASING SEQUENCE

Orden de Etapas

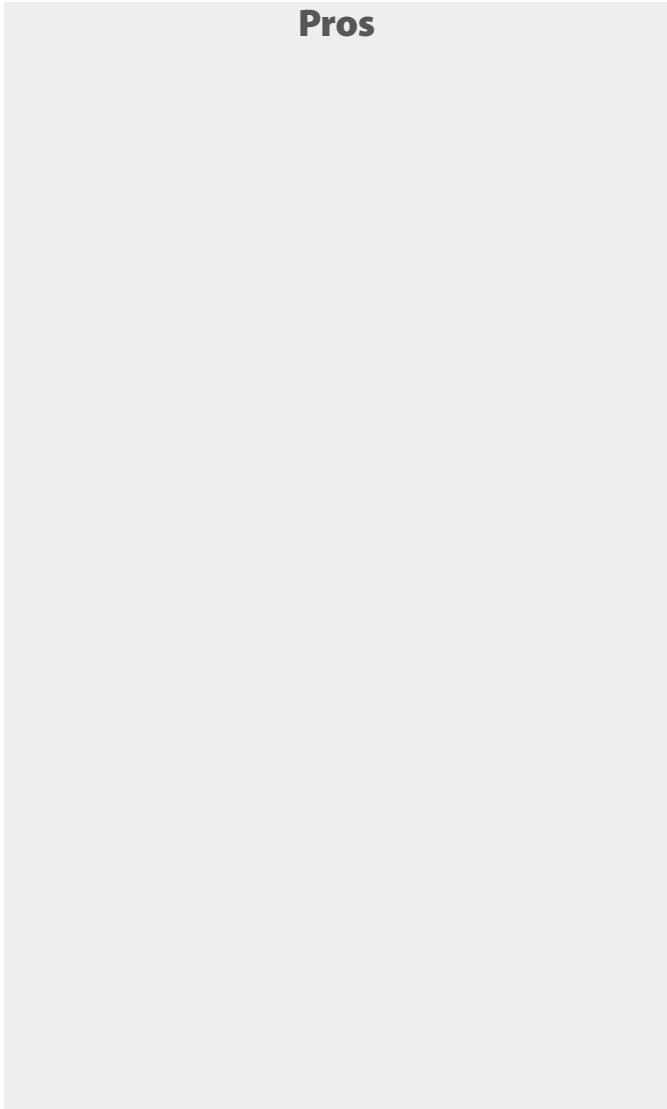
- 1** Implementation of a Mobile Library
Implementación De Una Biblioteca Móvil
- 2** Creation of a New Pilot Satellite
Creación De Una Nueva Biblioteca Satélite Piloto
- 3** Creation of Two Additional New Satellites
Creación Dos Nuevos Biblioteca Satélites Adicionales
- 4** Creation of a New Branch Library
Creación De Una Nueva Biblioteca Sucursal
- 5** Creation of a Satellite Library, Colony High
Creación De Una Nueva Biblioteca Satélite, Colony High
- 6** Renovation of Ovitt Main Library
Renovación De La Biblioteca Principal, Ovitt
- 7** Creation of a New Branch Library
Creación De Una Nueva Biblioteca Sucursal

Scenario C - Tell Us What You Think!

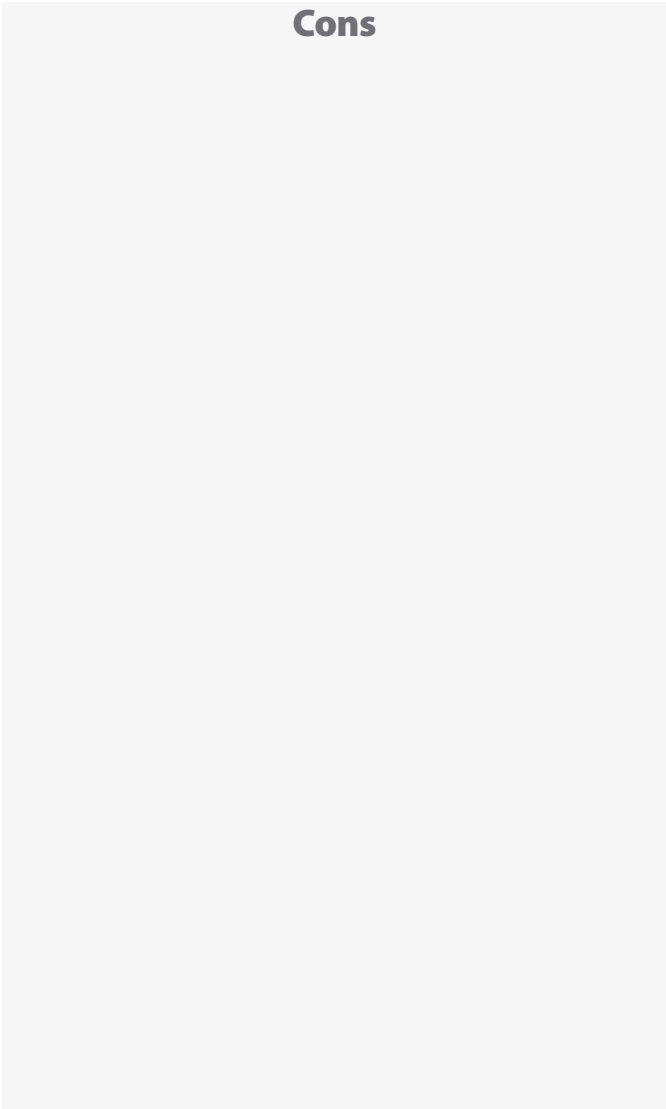
Escenario C - ¡Díganos lo que piensa!

HOW DO YOU LIKE THE SCENARIO? *¿QUE OPINA DE ESTE SCENARIO?*

Pros



Cons



HOW WELL DOES THIS SCENARIO MEET THE NEEDS OF ONTARIO? *¿QUE TAN BIEN ESTE SCENARIO CUMPLE CON LAS NECESIDADES DE ONTARIO?*

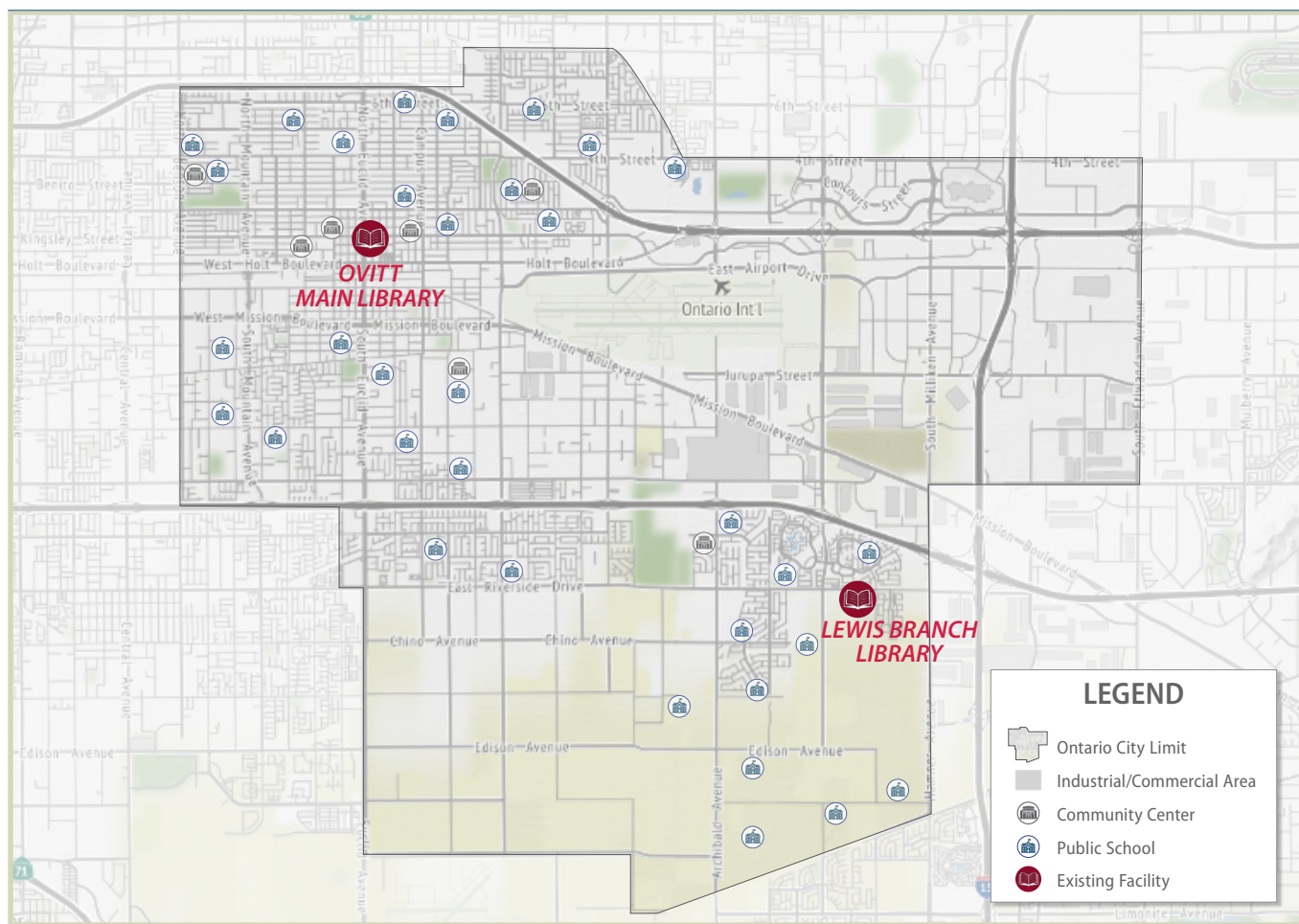


Suggestion for Future Location(s)

Sugerencias Para Ubicacion(ES) Futuras

DO YOU HAVE ANY SUGGESTIONS FOR MOBILE LIBRARY AND/OR SATELLITE LIBRARY LOCATIONS?

¿TIENE ALGUNA SUGERENCIA DE UBICACIÓN(ES) PARA UNA BIBLIOTECA MOVIL Y/O BIBLIOTECA SATÉLITE?



Ontario - Public Libraries



Who are you?

About You

We are working to hear from a broad range of the community. Please share a little information about yourself.

Have you used the library in the last year?

- Yes
 No

What is your home zipcode?

- 91710
 91743
 91758
 91761
 91762
 91764
 Other

What is your age?

Are you:

- Male
 Female
 Decline to say

Do children (18 years or younger) live in your household?

- Yes
 No

Ontario - Public Libraries



¿Quién Eres Tú?

Acerca de Usted

Estamos trabajando para escuchar de diversos miembros de la comunidad. Por favor comparta un poco de información sobre usted.

Ha utilizado la biblioteca en el último año?

- Si
 No

¿Cuál es el código postal de su casa?

- 91710
 91743
 91758
 91761
 91762
 91764
 Otro

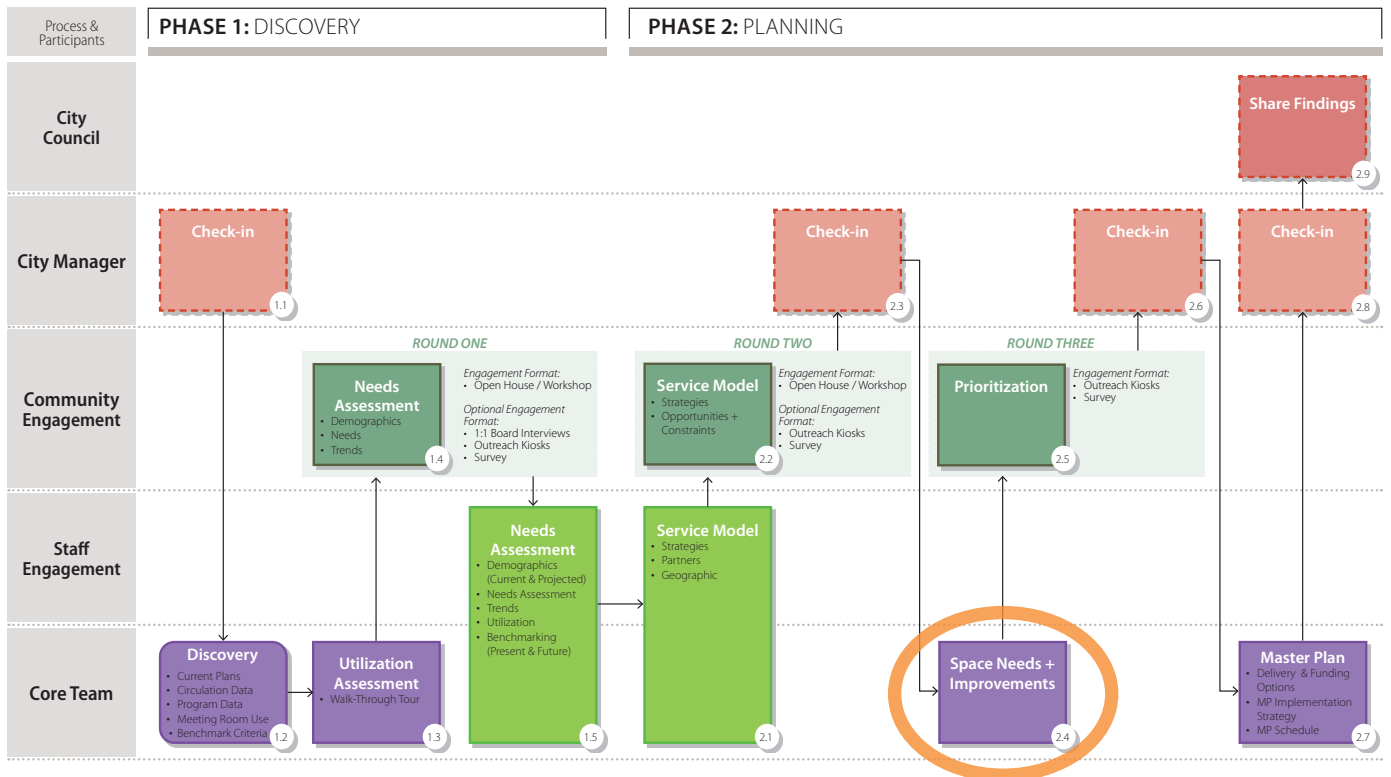
¿Cuál es su edad?

¿Es usted?

- Masculino
 Femenino
 Rechazo de anunciar

¿Viven niños (18 años o menos) em su hogar?

- Si
 No



A.3 Meeting Documentation

Core Team Meeting #1

- / Agenda
- / Presentation
- / Meeting Minutes



A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: Zoom
Project #: 1910060

Date: 4/7/2020
Time: 9:30 – 10:30 AM

City of Ontario | Library Facilities Master Plan
Core Team Meeting

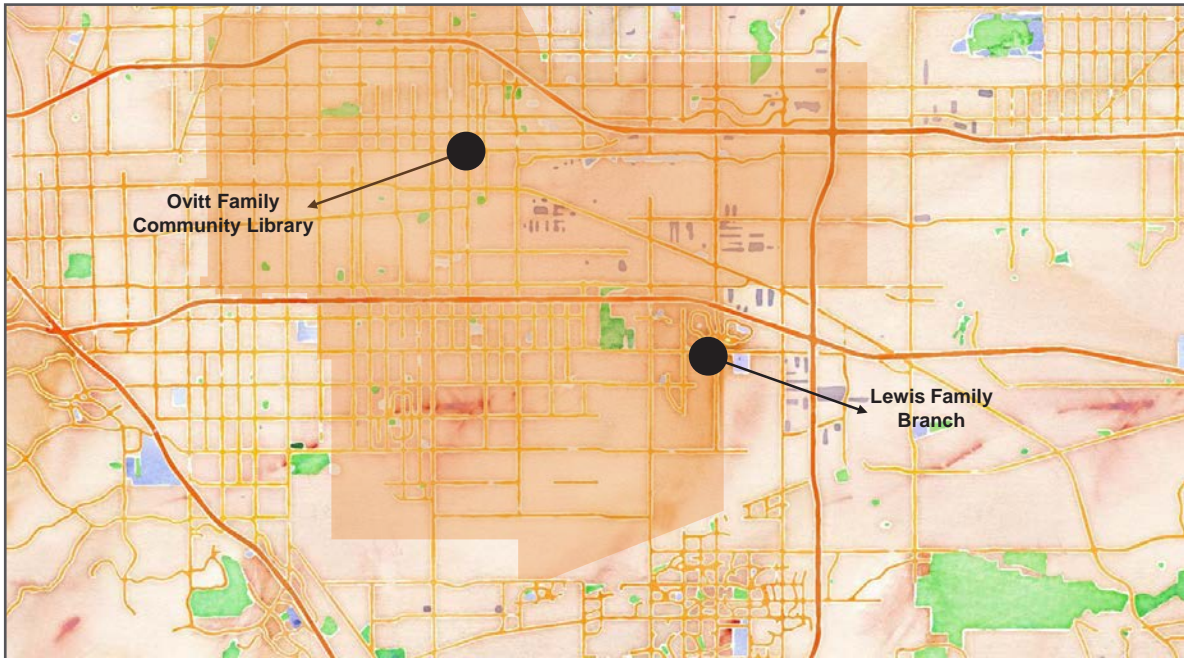
- CONTEXT** Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs. Based on the outcome of this first phase and with the participation of the library staff, the team has developed several service location scenarios. These scenarios were presented to the Community to receive their input.
- PURPOSE** The purpose of the Core Team is to present the information gathered up to date, discuss the space needs to meet the community needs and to prepare for the next community engagement.
- INTENDED RESULTS**
- / Develop a common understanding of the outcome of the Service Model phase.
 - / Discuss the possible spaces to meet the needs of the community.
 - / Discuss and validate the content for the next community engagement.

DISCUSSION ITEMS

- I. Introduction
 - a. Participants and team introduction
 - b. Review agenda
- II. Service Model Findings
 - a. Outreach material
 - b. Outreach summary
- III. Community Outreach Preparation
 - a. Posters
 - b. Survey
- IV. Conclusion
 - a. Next Steps
 - b. Feedback

Strategic Planning | Master Planning | Architecture | Interiors

Anderson Brulé Architects Inc. 325 South First Street, 4th Floor San José, California 95113
Tel: 408 298 1885 Fax: 408 298 1887 Web: www.aba-arch.com



City of Ontario, CA

Library Facilities Master Plan

Core Team Meeting – April 07, 2020

Anderson Brulé Architects



Agenda



- 01 / Introductions and Project Context
- 02 / Service Model Outcome
- 03 / Community Outreach Preparation
- 04 / Conclusion

01

INTRODUCTION

Introduction

Purpose & Intended Results

Purpose

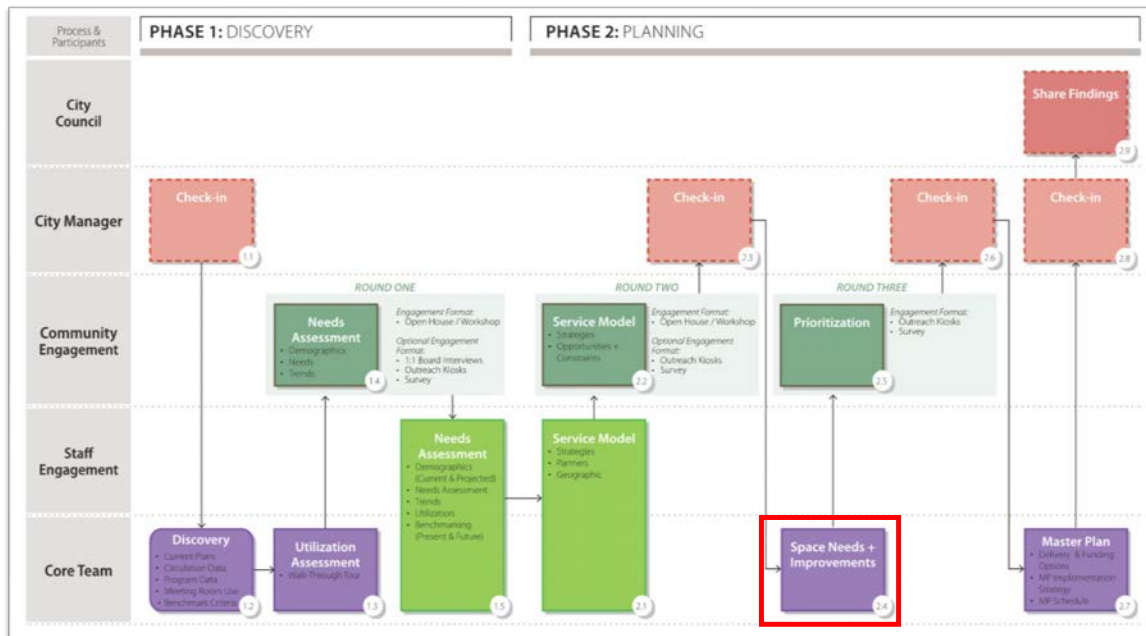
The purpose of the Core Team is to present the information gathered up to date, discuss the space needs to meet the community needs and to prepare for the next community engagement.

Intended Results

- Develop a common understanding of the **outcome of the Service Model** phase.
- Discuss the possible **spaces to meet the needs of the community**.
- Discuss and validate the content for the **next community engagement**.

Project Context

Our Approach / Schedule Process Map



02

SERVICE MODEL OUTCOME

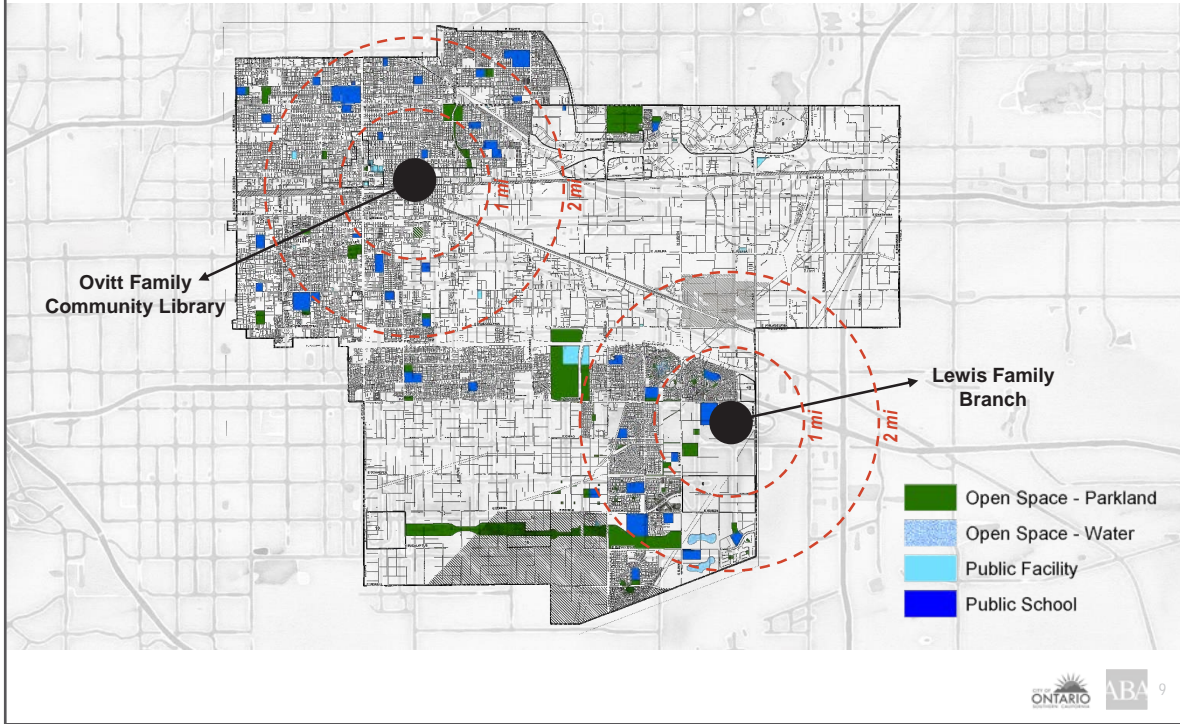


Outreach Material



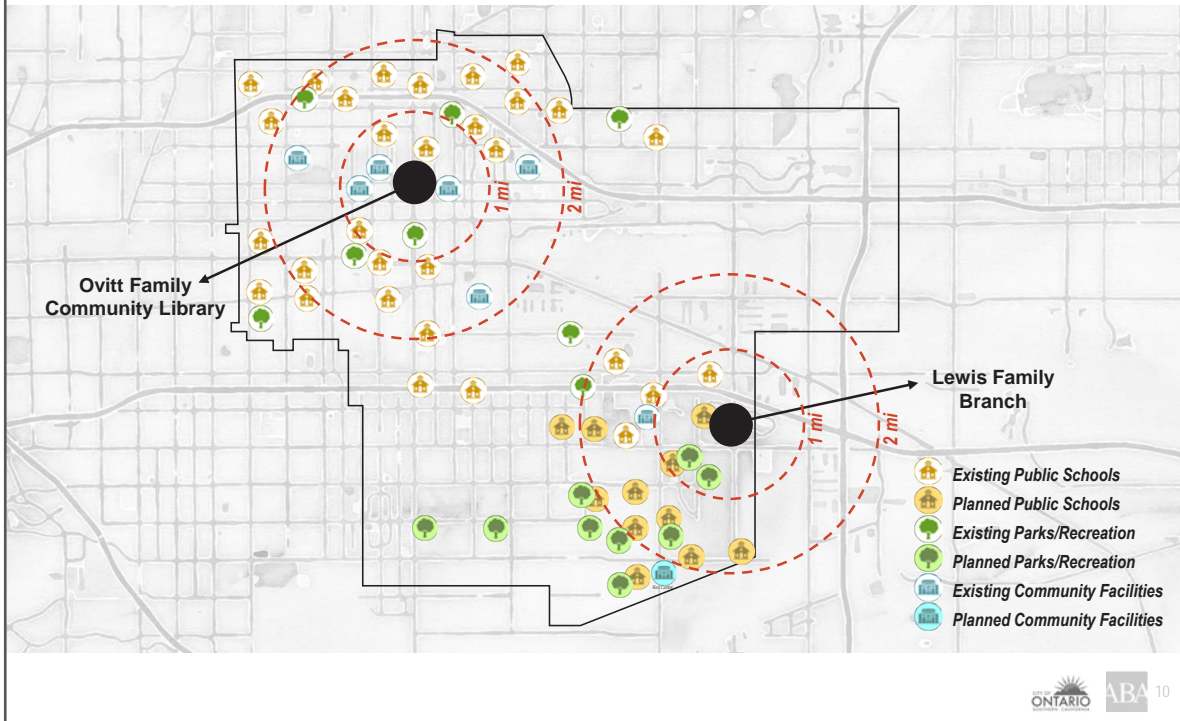
Service Model Discussion

City of Ontario Land Use Plan



Service Model Discussion

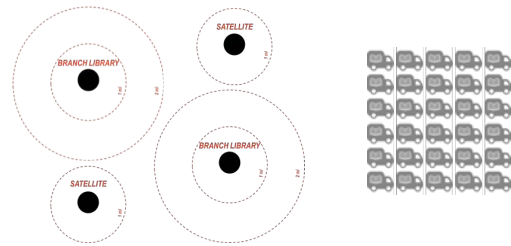
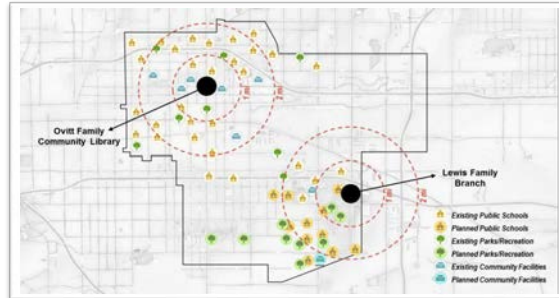
Current & Future Developments



Service Model Discussion

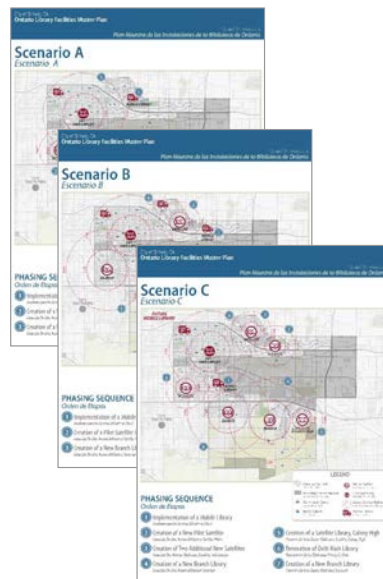
Staff Engagement - Facility Toolkit

- A** Relocate Branch (Expanded, New Location)
- B** New Branch
- C** Satellite
- D** Mobile



Service Model Outcome

Community Engagement



A survey form titled 'Scenario C - Tell Us What You Think!' (Escenario C - ¿Diganos lo que piensa!). The form asks 'HOW DO YOU LIKE THE SCENARIO?' and 'HOW WELL DOES THIS SCENARIO MEET THE NEEDS OF ONTARIO?'. It includes a star rating system (1-5 stars) and a section for 'Pros' and 'Cons'.

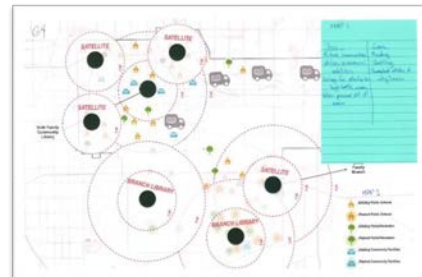
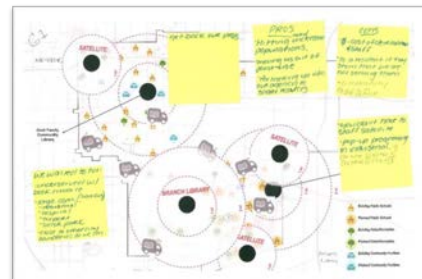
Outreach Outcome

Service Model Outcome

Staff Input

Location

- Having future developments and future communities in mind
- Book mobile:
 - for underserved population,
 - for corners of the city,
 - for isolated residents,
 - high traffic areas.
- Allocate resources within city limits
- Preferred locations:
 - serving cluster of people,
 - convenient to access,
 - near parks
 - Near schools



Service Model Outcome
Staff Input

Pros

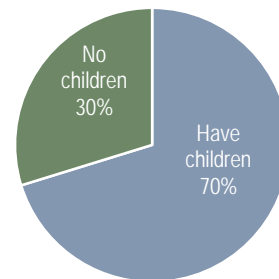
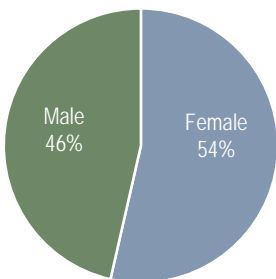
- Satellites as joint use (with community center, etc.)
- Serving more communities/people
- Different collection for different demographics
- Pop-Up programming
- Fun book mobile

Cons

- Staffing and operational expenses
- Community acceptance for moving the branch library
- Current branch library location
- Cannot cover everyone (spread out city)

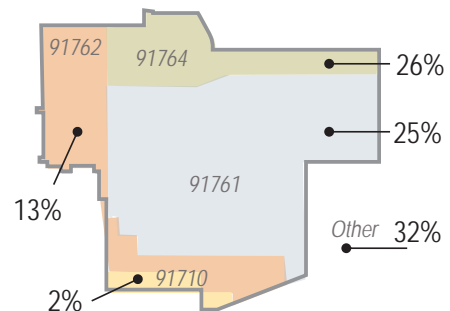
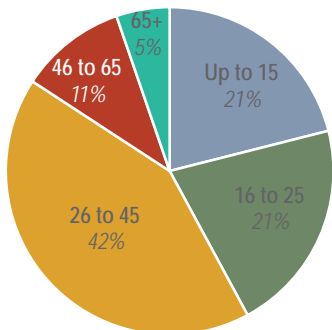


Service Model Outcome
Community Input - Demographics



84 Participants

- A majority of female
- A majority with children under the same roof
- 84% under 45 y/o
- Mostly locals



Service Model Outcome

Community Input – General Comments

Location Considerations

- Near residents
- Mobile libraries for areas that are not covered
- Expansion in South Ontario
- Near school(s)
- Distributed
- Wi-Fi and computers access essential in low-income areas
- Think access (Two close-by branches may not mean easier access)
- Add a location at Ontario Mills

Location Ideas

- Ontario Mills satellite
- Satellites and mobiles libraries around Ovitt
- Branches and mobiles in South Ontario
- Satellites in North East corner of Ontario

Service Model Outcome

Community Input – General Comments

Pros

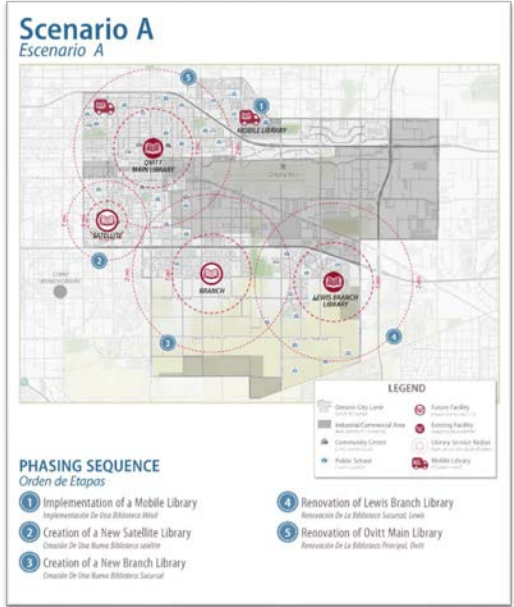
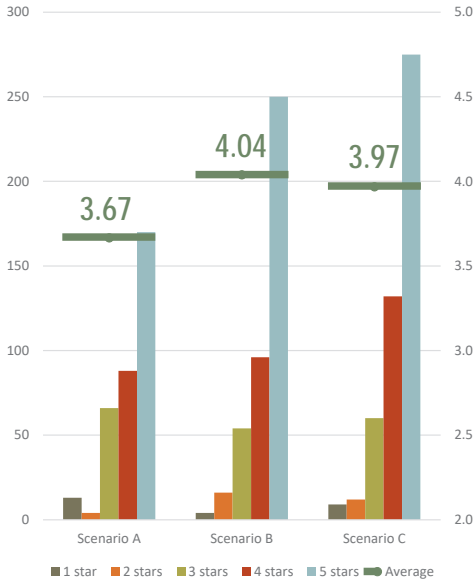
- Ovitt to remain the main library
- At least 2 libraries
- Easy access
- Larger libraries
- Location Distribution
- Satellites are great start for expansion

Cons

- Cost
- Scenario A is good today but not in the future

Service Model Outcome

Community Input - Scenario Rating



Service Model Outcome

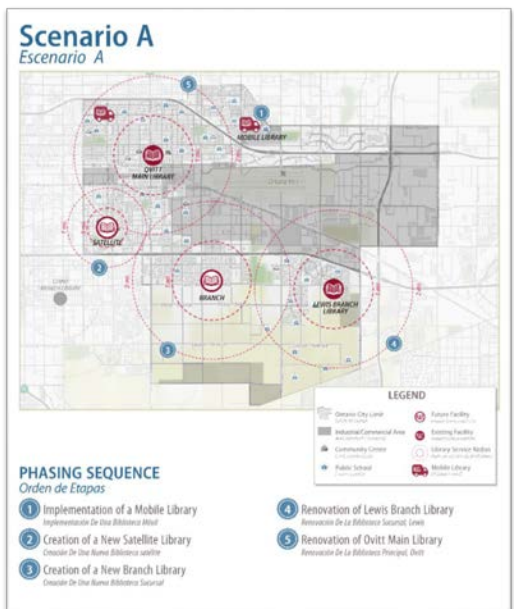
Community Input - Scenario Comments

Pros

- Lewis as a branch (versus a satellite)
- Easy access
- Mobile libraries for uncovered areas
- Distribution of locations

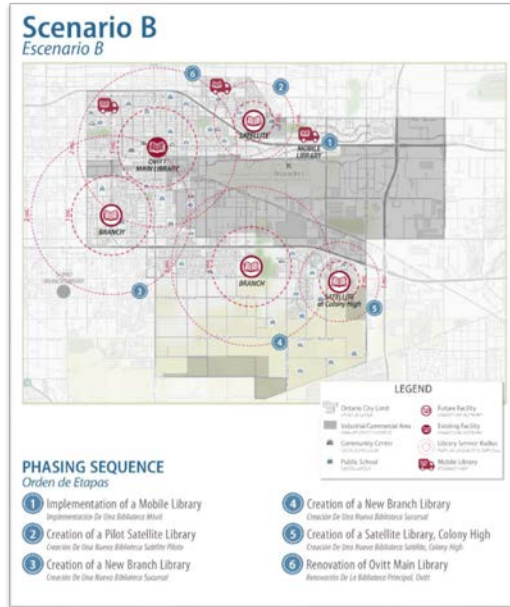
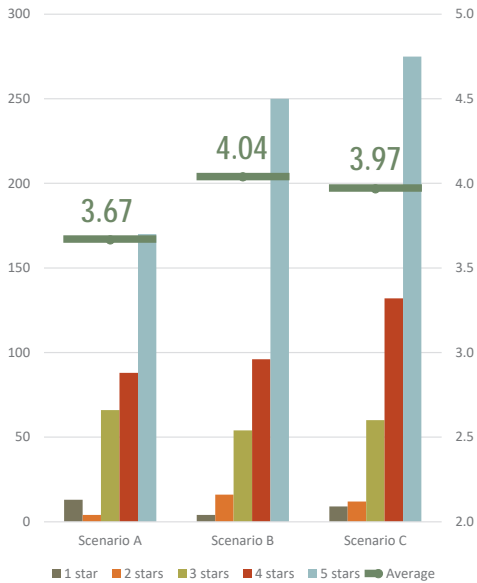
Cons

- Great for current needs but not for future (and growing) needs



Service Model Outcome

Community Input - Scenario Rating



Service Model Outcome

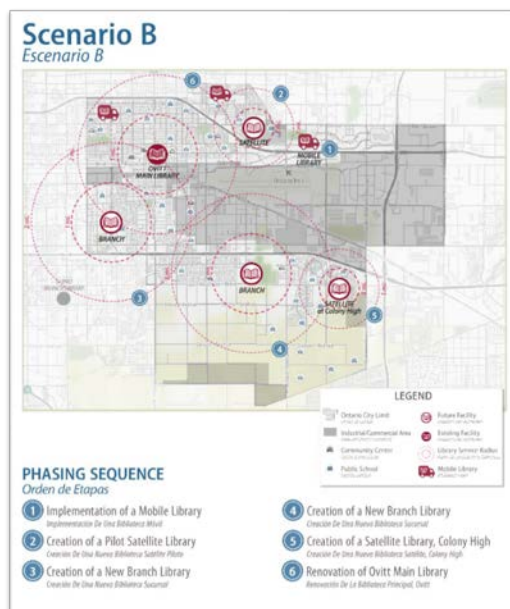
Community Input - Scenario Comments

Pros

- Combination Satellite / Mobile Library in North Ontario is good for a population of various age
- Distribution of locations
- Right amount of locations

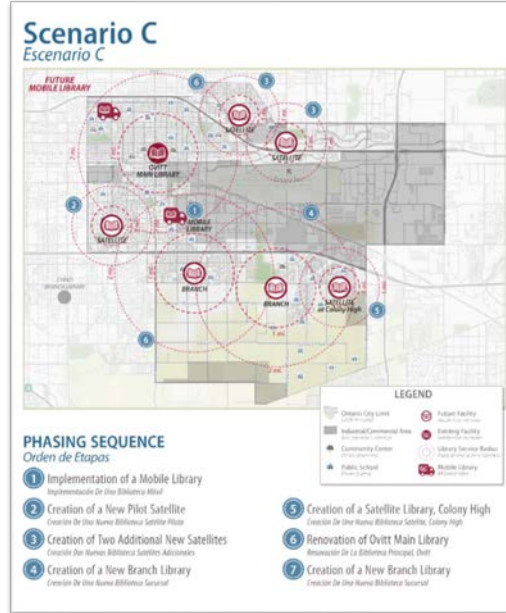
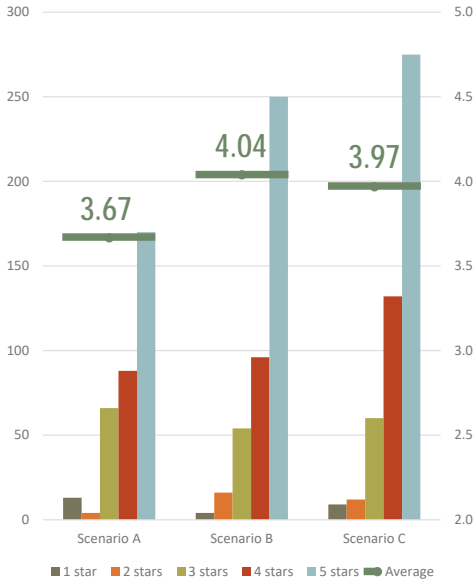
Cons

- Too expensive
- Lewis should remain a branch



Service Model Outcome

Community Input - Scenario Rating



Service Model Outcome

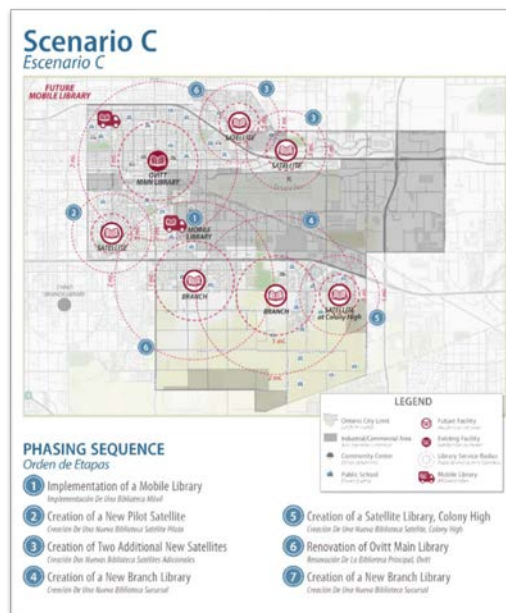
Community Input - Scenario Comments

Pros

- Covers many areas
- Convenient
- Covers new housing expansions
- The multiple branches

Cons

- Overlaps
- More locations than needed
- Not easy to access certain locations
- South Ontario population (young/high tech oriented) may only need 1 branch and 1 satellite
- Lewis should remain a branch

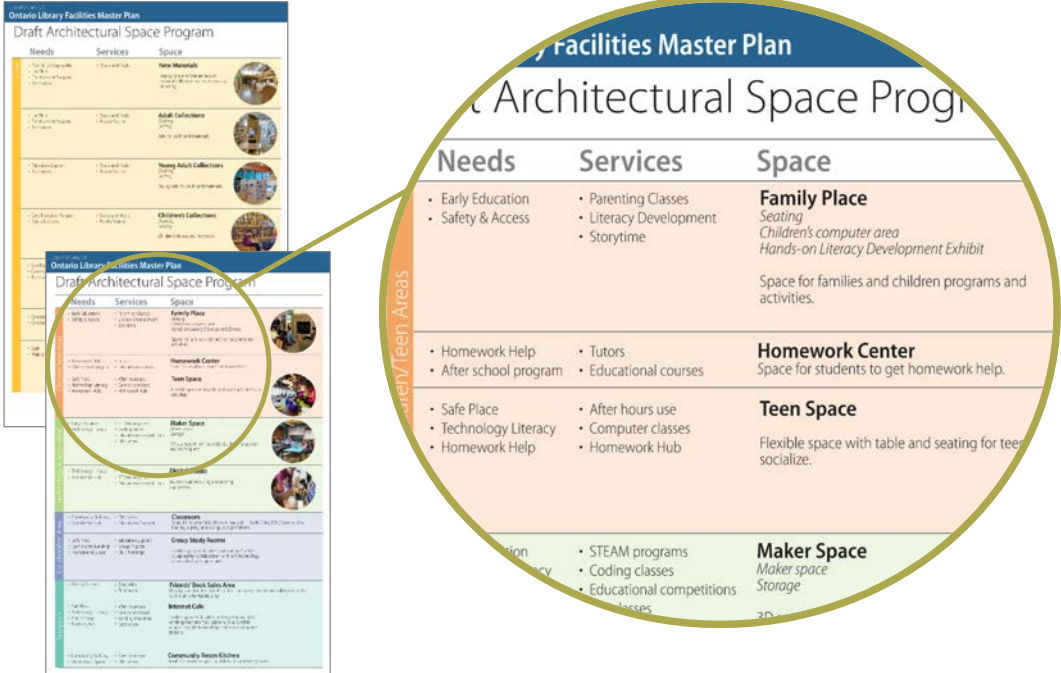


03


COMMUNITY OUTREACH PREPARATION



Community Outreach Preparation Material - Posters



Needs	Services	Space
<ul style="list-style-type: none"> • Early Education • Safety & Access 	<ul style="list-style-type: none"> • Parenting Classes • Literacy Development • Storytime 	<p>Family Place Seating Children's computer area Hands-on Literacy Development Exhibit</p> <p>Space for families and children programs and activities.</p>
<ul style="list-style-type: none"> • Homework Help • After school program 	<ul style="list-style-type: none"> • Tutors • Educational courses 	<p>Homework Center Space for students to get homework help.</p>
<ul style="list-style-type: none"> • Safe Place • Technology Literacy • Homework Help 	<ul style="list-style-type: none"> • After hours use • Computer classes • Homework Hub 	<p>Teen Space Flexible space with table and seating for teens to socialize.</p>
<ul style="list-style-type: none"> • STEAM programs • Coding classes • Educational competitions 	<p>Maker Space Maker space Storage</p>	



Community Outreach Preparation

Material - Survey

- Link to survey:
 - Survey ([link](#))

- Link to background information:
 - Definition of facility types ([link](#))
 - Core spaces ([link](#))
 - Spaces for prioritization ([link](#))



04

CONCLUSION



Conclusion

Conclusion

- Feedback
- Next Steps



Do Good,
Extraordinarily Well
by Design





A N D E R S O N B R U L É A R C H I T E C T S

MEETING MINUTES

Location: Zoom
Project #: 1910060

Date: 4/7/2020
Time: 9:30 – 10:30 AM

City of Ontario | Library Facilities Master Plan
Core Team Meeting

CONTEXT	Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs. Based on the outcome of this first phase and with the participation of the library staff, the team has developed several service location scenarios. These scenarios were presented to the Community to receive their input.
PURPOSE	The purpose of the Core Team is to present the information gathered up to date, discuss the space needs to meet the community needs and to prepare for the next community engagement.
INTENDED RESULTS	<ul style="list-style-type: none"> / Develop a common understanding of the outcome of the Service Model phase. / Discuss the possible spaces to meet the needs of the community. / Discuss and validate the content for the next community engagement.

DISCUSSION ITEMS

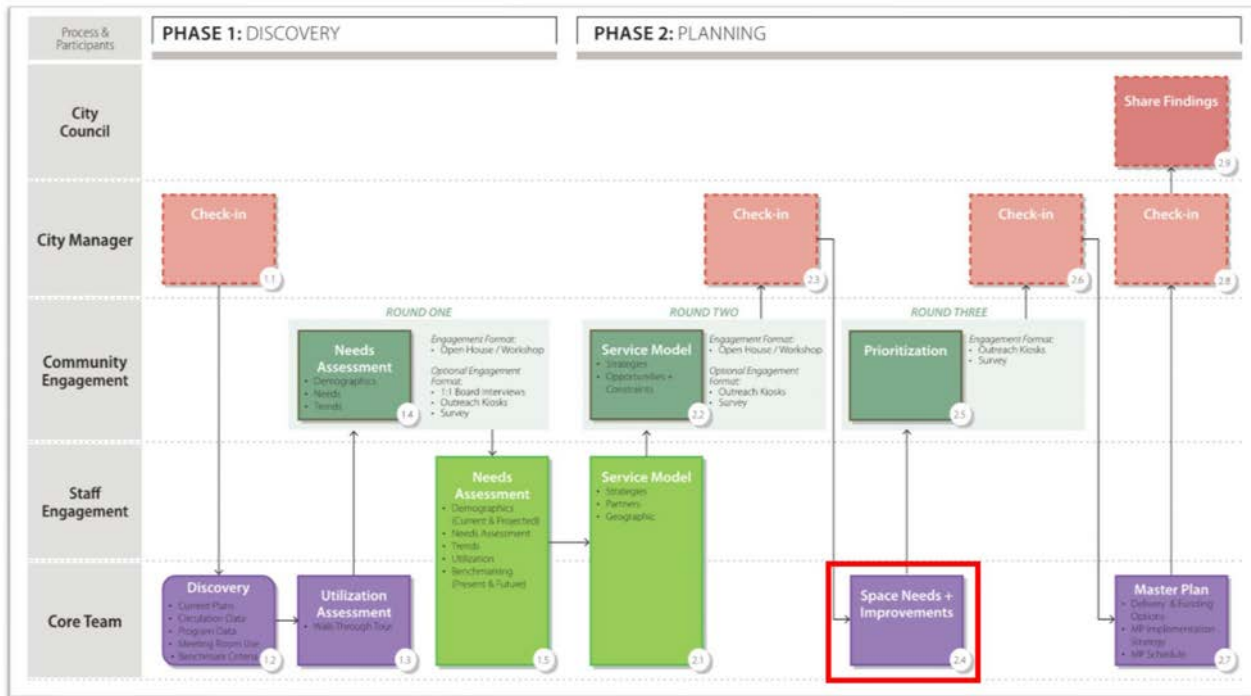
I. Introduction

- a. Participants and team introduction
 - i. Jane Light – *Library Consultant*
 - ii. Kate Rivard – *ABA*
 - iii. Camille Sorrant – *ABA*
 - iv. Shawn Thrasher – *Library Director at Ontario City Library*
 - v. Courtney Saldana – *Youth Services Supervising Librarian at Ontario City Library*
 - vi. Helen McAlary – *City of Ontario, Executive Director, Community Life & Culture*
- b. Review agenda
 - i. We have completed the service model phase and we are now in the last major phase of the project. ABA and the library consultant put together a draft space program reflecting the current and future needs. See PMAP below for the project process:

Strategic Planning | Master Planning | Architecture | Interiors

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Anderson Brulé Architects
 Ontario City Libraries Master Plan
 Page 2 of 6



II. Service Model Findings

- a. Outreach material
 - i. In the previous phases of the project, we shared information about the city (school, open spaces, etc.) to the community and to the staff.
 - 1. We had really good discussions with the community and the staff. We received feedbacks.
 - 2. We then looked at ideas for different facilities type with the staff.
 - 3. Based on all the information gathered, we built three scenarios that were presented to the community to gather their inputs.
- b. Outreach summary
 - i. Staff:
 - 1. Discussion topic during the staff meeting:
 - a. The library system would:
 - i. develop where the community is growing.
 - ii. serve people who are not currently served.
 - iii. use the book mobile to reach underserved population and isolated areas.
 - iv. look at transportation hubs when looking for additional locations.
 - v. Allocate facilities throughout the city
 - vi. Prefer to collocate with schools
 - vii. Use satellite as joint use, etc.
 - b. Challenges are
 - i. staffing facilities
 - ii. moving the branch (community acceptance)
 - 1. but the current location of the branch is a challenge.
 - iii. challenge of covering everyone and having everyone covered
 - c. See PowerPoint Presentation for additional information (slides 14 and 15)
 - 2. We should consider libraries outside of Ontario that serve Ontario residents.

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3. Some libraries around Ontario are not well founded and as a result, Ovitt receives people from the surrounding cities.
- ii. Community inputs
 1. We received inputs from residents of Ontario and from people living outside of the community.
 2. General comments
 - a. *See PowerPoint Presentation for additional information (slides 17 and 18)*
 3. Scenarios rating
 - a. Three scenarios were developed: Scenarios A, B and C with A being the minimal scenario and C the more generous scenario. B is somewhere in the middle.
 - b. The community had to rate the different scenarios.
 - c. **Scenario A**
 - i. The scenario A received in average the lowest score. It is not dramatically lower; some people said they like the way it is today, and I don't want to spend money – they voted the most generously for the scenario A.
 - ii. This comment was at the Ovitt Community Outreach.
 1. It is important to note that they use Ovitt Library and maybe would have a different view if they were using Lewis.
 - iii. Question: How many people at the Open House events knew what is going on?
 1. Kate: in general, the community is aware that the population is growing.
 - iv. Inputs – they like Lewis as a branch and add other cons and pros.
 1. *See PowerPoint Presentation for pros and cons*
 - d. **Scenario B**
 - i. It is interesting to see that after the first Open House event held at Ovitt, Scenario was leading and after the Open House at Lewis, Scenario B was leading. The average between the 2 scenarios became closer after the event at Lewis.
 - ii. *See PowerPoint Presentation for pros and cons*
 - iii. Question: How many people are concerned about Lewis staying a branch? – This comment was done during the Open House event at Lewis. It is probably a comment from a single vocal person.
 - e. **Scenario C**
 - i. *See PowerPoint Presentation for pros and cons*
 - ii. "Overlap" which was a comment received, it does not mean duplication and none of the libraries on this scenario are overlapping.
- iii. Question – what would change for Lewis if it is converted into a satellite?
 1. A satellite maintains some services and it is an access point with letting go of the constraints linked with the facility.
 2. A satellite at Lewis instead of the branch would have a pick-up and drop-off station and maybe a small collection and a space that would open for programs.
 3. It would back of on the space that it is currently used.
 - a. The community would be served at a branch at another location.
- iv. What is more likely to happen:
 1. A blend of each scenario that would include:
 - a. Moving a branch next to the great parks.
 - b. Keep the satellite labelled as 2 in scenario C.

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- c. Keep a satellite in the northern part of the City – it may be possible to make the case for 2 satellites in this area.
 - i. The MP can start with a single satellite as a pilot and then see for another one later.
 - d. Scenario B – The branch labelled number 3 can start as a satellite and then become a branch.
 - 2. The final scenario should be viable knowing that the economy is going to a recession and put us back.
 - a. The housing development may not go at the same rate.
 - b. Housing prices have already dropped in the area.
 - 3. We can take the learning from the comments and then create a final scenario that is a blend of all the scenarios.
 - 4. The product that will be presented:
 - a. **ABA Action Item:** Show a MP model where we can start with something that can grow – for example a satellite that can grow into a branch – that would be helpful to see this progression in the MP.
 - b. **ABA Action Item:** Show strategic thinking on how we can serve the community. It is important to show how we can serve the community on a short-term basis and then on a long-term basis.
 - v. The city was given a demand letter to go to District.
 - 1. This just happened.
 - 2. Ontario is the last of the largest cities that has not gone to District.
 - 3. The letter was just answered, and the City decided to go to District in 2022. This will have massive implications.
 - 4. That is coming so it needs to be integrated in the MP. The document should show, for each district, that Ontario serves the community that is not served (by other city libraries).
 - a. **ABA Action Item:** ABA will include this information in the final MP.

III. Community Outreach Preparation

- a. General Comments
 - i. Originally the community outreach was planned to have two formats:
 - 1. Posters for pop-up events,
 - 2. An online survey.
 - ii. This is similar to the formats used during the previous phases.
 - iii. Due to the current situation, we can only use the online strategy, but ABA can share the posters.
 - iv. In any option, ABA will share the same content.
 - v. A concern is that the survey has had a really low turn around in the previous phase. For this phase, we need to find a way to gather more responses.
 - vi. Question – is a community meeting online possible?
 - 1. The event would be similar to a meeting on Microsoft Team, with a presentation and with comments in the chat. It would be a virtual community meeting.
 - 2. ABA can do that, and we have been working with new tools to do that.
 - a. We can add things on the screen and then the community would comment.
 - b. The issue is that people needs to log-in and be able to leave comments. This means that the participants need to have enough tech knowledge to reach the online community meeting.
 - c. The survey is easier in term of tech.
 - d. Conclusion: it is possible but there are challenges depending on what we want to do – if there is engagement required then it is more complicated.
 - vii. The goal of this community outreach round is to connect the dots between needs, services and then spaces.

b. Posters

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- i. It was decided that they are not necessary.
- c. **Survey**
 - i. People at the last community event were really interested in learning about the different facility types.
 - ii. The general method for the survey is to give the minimum information necessary to complete the survey and links to get more information (if the survey respondents want to learn more).
 - iii. Core space description in the survey.
 - 1. **ABA Action Item:** Will include a list in the description with a picture for each core space.
 - iv. Café
 - 1. Helen worked in two libraries with a café and they don't work very well and are not profitable.
 - 2. Subsidies would be required to maintain this space.
 - 3. It is not included as a business in the space program.
 - 4. It is there to have people hanging out and it serves the community.
 - 5. Many cafés were replaced by vending machines in San Jose.
 - 6. The space could be replaced by a co-workspace or something related to work, or a training space.
 - a. The space program already includes a classroom and a community room.
 - 7. It was decided that the café should be removed – the Core Team does not want to tease the community and give them false hope on what is coming.
 - 8. **ABA Action Item:** will change the space for a drink and light snack area.
 - 9. **ABA Action Item:** will change the image of the café space as well.
 - v. Questions for Main and Branch
 - 1. They are two different questions.
 - 2. The questions will offer 3 maximum choices for a branch since the space is smaller.
 - 3. Keep 5 choices for the main.
 - vi. Question for the Mobile library
 - 1. Homework help – this is different from children program.
 - 2. What tech focus means? Having computer? Teaching about computer?
 - a. **ABA Action Item** – will change for “Computer training and access”
 - 3. Maybe maker space is too jargon-y – community will not know what it is.
 - a. **ABA Action Item** – will add a short sentence to explain what it is.
 - 4. On the other question, the pictures help to understand each space.
 - 5. **ABA Action Item** – Change the maximum number of choices they can pick to 3 or less
 - 6. **Ontario Action item** – will provide comments on space program using the excel document and comments on survey.
 - vii. What is a good number of respondents for the survey?
 - 1. At least as many as the number of participants we had during the open houses, which is around 200 people.
 - 2. How to reach people?
 - a. Can export all the email addresses and ask people to answer the survey.
 - b. Social media posts.
 - 3. But will people answer? Because they will think why do you ask that now?
 - a. It depends of each people that will see the survey and their own condition.
 - 4. How to create the context?
 - a. The survey can include an introduction that explains why we are still doing this. It would be explained in a positive way (not saying we will spend many dollars and we are still going forward and think after).
 - b. It would only be an introduction to the survey because it would be too much information on a media post.
 - c. Things changed drastically but we still need to think on how the community will be in 20 years from now.

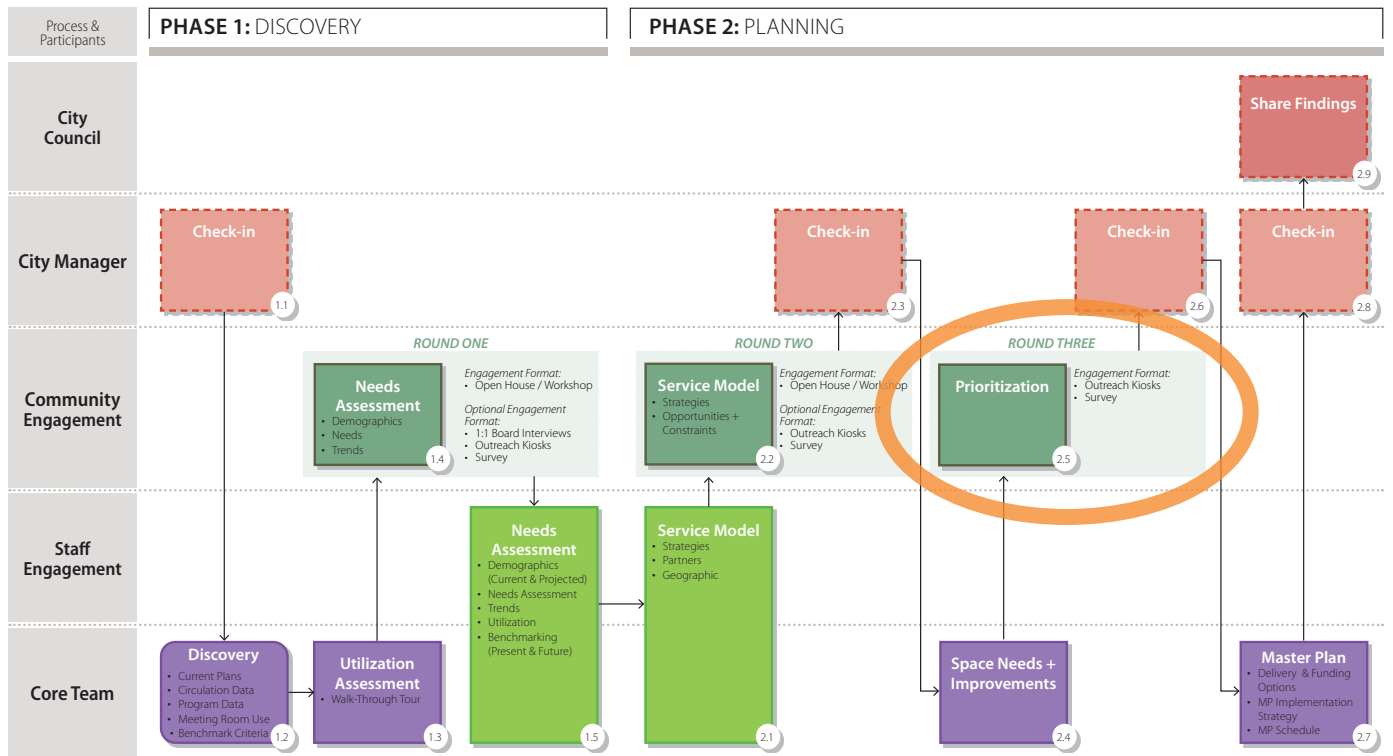
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5. We can also do a shorter context message along the survey link – prepare the community as we recover and remind that libraries are safe haven in period of hardship.
6. Who will come up with the language? – ABA can put together a statement and then Ontario can review it, but Ontario knows the community and can to a draft too. Ontario should think what the statements should be.
7. **ABA Action Item** – will write a draft introduction.
- viii. Need two weeks to translate in Spanish – need to start as soon as the English text is done.
 1. Review English this week and then start next week to translate.
- ix. **Ontario Action Item**: need to think how to publicize the survey
- x. What if there is not enough respondents?
 1. Can pivot strategy if there is no answer after a week
- xi. ABA can also provide a QR code that would be at the grocery or through mail which does work with the population
 1. The QR code was a problem for the last survey. It was decided that a QR will not be provided.
 2. What about having the posters on the library website? With links to the survey.
 - a. Not on the library website said Shawn.

IV. Conclusion

- a. Next Steps
- b. Feedback

The above minutes reflect ABA's understanding of issues and assignments discussed at the meeting. Unless ABA is notified in writing of any discrepancies within 5 calendar days, the minutes will be considered an accurate record of the issues and assignments. Minutes produced from this meeting will be distributed for review and comment. If no written comments are received, the minutes will stand as the record of the conversations and directions given at the meeting.



A.3 Meeting Documentation

Survey Round #2 - Prioritization

- / Background Information
 - › Definition of Facility Types
 - English
 - Spanish
 - › Core Spaces
 - English
 - Spanish
 - › Spaces for Prioritization
 - English
 - Spanish
- / Survey Template
 - › English
 - › Spanish
- / Survey Results
 - › English
 - › Spanish

Library Facilities Definition

As seen below, a library system can include various facility types.

Main Library

The Ovitt Family Community Library is Ontario’s main library. Main libraries are fully staffed and include a collection, public computers, a children’s area, smaller meeting/study rooms, reading areas, program rooms, and other amenities. Often administration and any central processing takes place at a main library. Special amenities at the Ovitt facility include the Model Colony History Room, Makerspace, and Veterans Resource Center. A main library will include most of the amenities the library has to offer, but some special amenities may only be at certain other locations.

Services:

- Staff - *Yes*
- Collection - *Yes*
- Wi-Fi - *Yes*
- Public Computers - *Yes*



Branch Library

Currently, Ontario has one Branch Library, the Lewis Family Branch. Branch libraries are fully staffed and typically include a collection, public computers, a children’s area, smaller meeting/study rooms, reading areas, program rooms, and other amenities. Branch libraries are typically smaller than a main library and often focus their space and resources to best serve the needs of the nearby community. Any location may have special amenities that are not available at other locations.

Services:

- Staff - *Yes*
- Collection - *Yes*
- Wi-Fi - *Yes*
- Public Computers - *Yes*



Satellite Library

Satellite libraries are **unstaffed, access points at fixed locations within other community facilities**. They include a place to pickup or drop of books. They can also include a small collection or utilize a shared space for scheduled programs and events (story time, homework help, etc.). Satellite libraries can be co-located with a shopping mall, community center, park, school, etc.).

Services:

- Staff - *Only during events*
- Collection - *Maybe*
- Wi-Fi - *Yes*
- Public Computers - *No*



Mobile Library

A mobile library is a **staffed vehicle designed to serve patrons with limited access to a brick-and-mortar library (too far, etc.).**

Most mobile libraries have a small collection (general or focused, such as for children). They can also provide services, such as Wi-Fi, computers, and programs (job search, student resources, children's programs, etc.).

Services:

- Staff - *Yes*
- Collection - *Small*
- Wi-Fi - *Yes*
- Public Computers - *Maybe*



Definición de Instalaciones de Biblioteca

Como se ve a continuación, una biblioteca puede incluir varios tipos de instalaciones.

Biblioteca Principal

La biblioteca principal de Ontario se llama Ovitt Family Community Library. Las bibliotecas principales cuentan con el personal necesario y poseen una colección, computadoras públicas, una sección infantil, salas de estudio y salones de reuniones pequeños, áreas de lectura, salas en donde se realizan programas, y otros servicios. Generalmente, la administración y procesos centrales ocurren en una biblioteca principal. Dentro de las instalaciones de Ovitt se encuentran los siguientes servicios especiales: la sala de material histórico Model Colony, Makerspace, Centro de recursos para veteranos. Una biblioteca principal incluye la mayoría de los servicios ofrecidos por otras bibliotecas, pero algunos servicios pueden no estar disponibles en otras ubicaciones.

Servicios:

- Empleados De Biblioteca – *Sí*
- Colección – *Sí*
- Wi-Fi – *Sí*
- Computadoras Públicas – *Sí*



Sucursal

En la actualidad, Ontario cuenta con una sucursal llamada Lewis Family Branch. Las bibliotecas sucursales cuentan con el personal necesario y típicamente poseen una colección, computadoras públicas, una sección infantil, salas de estudio y salones de reuniones pequeños, áreas de lectura, salas en donde se realizan programas, y otros servicios. Las sucursales son generalmente más pequeñas que la biblioteca principal y dedican sus espacios y recursos para satisfacer las necesidades de las comunidades cercanas. Cualquier sucursal puede contar con servicios que no están disponibles en otras sucursales.

Servicios:

- Empleados De Biblioteca – *Sí*
- Colección – *Sí*
- Wi-Fi – *Sí*
- Computadoras Públicas – *Sí*



Biblioteca Satélite

Las bibliotecas satélites son puntos de acceso sin personal ubicados en lugares fijos dentro de otros establecimientos comunitarios. Cuentan con un lugar donde regresar o tomar prestados libros. Pueden poseer una pequeña colección o un espacio común donde se realizan programas y eventos (hora de cuentos, apoyo escolar, etc.). Las bibliotecas satélites pueden estar ubicadas en centros comerciales, centros comunitarios, parques, escuelas, etc.).

Servicios:

- Empleados De Biblioteca – *Durante Eventos Únicamente*
- Colección – *Posiblemente*
- Wi-Fi – *Sí*
- Computadoras Públicas – *No*

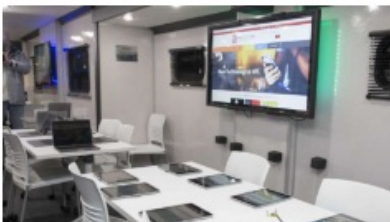


Biblioteca Móvil

Una biblioteca móvil es un vehículo operado por un empleado diseñado para acercar a clientes con acceso limitado a los servicios que ofrece una biblioteca física (distancia, etc.). La mayoría de las bibliotecas móviles cuentan con una pequeña colección (general o especializada, por ejemplo, infantil). También pueden ofrecer servicios tales como Wi-Fi, computadoras, y programas (búsqueda de empleo, recursos estudiantiles, programas infantiles, etc.).

Servicios:

- Empleados De Biblioteca – *Sí*
- Colección – *Pequeña*
- Wi-Fi – *Sí*
- Computadoras Públicas – *Posiblemente*



Core Library Spaces

These spaces will **ALL** be included in the main and branch libraries (*except 2 spaces in main only*)

All the following spaces will be included in the future facilities. No vote is needed for these spaces. Below is a description of each space as well as the community needs and services that each space will support.

Images are only provided as examples.

New Materials

Displays new or featured collection materials for easy browsing.

Services:

- Books and Media

Needs Addressed:

- Variety of collection
- Learning & Support
- Multicultural
- Flexibility



Adult Collection

Displays adult's books and materials on shelves and seating areas. It includes books and media, reader seating, and table seating.

Services:

- Books and Media
- Reader Seating
- Table Seating

Needs addressed:

- Variety of collection
- Learning & Support
- Multicultural
- Flexibility



Young Adult Collection

Displays young adult's books and materials on shelves and seating areas. It includes books and media, reader seating, and table seating.

Services:

- Books and Media
- Reader Seating
- Table Seating

Needs addressed:

- Variety of collection
- Learning & Support
- Multicultural
- Flexibility



Children's Collection

Displays children's books and materials on shelves and seating areas. It includes books and media, reader seating, and table seating.

Services:

- Books and Media
- Reader Seating
- Table Seating

Needs addressed:

- Variety of collection
- Learning & Support
- Multicultural
- Flexibility



Model Colony History Room (Ovitt Library Only)

Dedicated to material on local history.

Services:

- Books and Media
- Reader Seating
- Table Seating

Needs addressed:

- Variety of collection
- Learning & Support
- Multicultural



Veteran Resource Center (Ovitt Library Only)

Dedicated to material and support for Veterans.

Services:

- Material for Veterans
- Support for Veterans

Needs addressed:

- Partnership
- Helping Homeless
- Learning & Support
- Workforce Support



Staff Area

Includes all the spaces to support the work of the employees (supplies and equipment storage, staff restrooms, staff work area, and delivery area).

Services:

- Staff Work Space
- Material

Needs addressed:

- Staff
- Material



Copy Printing Area

Includes self-serve printer, copier and work surface.

Services:

- Copy Print

Needs addressed:

- Workforce Development
- Employment Support



Friend's Book Sale Area

Dedicated to second hands books for sale.

Services:

- Book Sale
- Fundraising

Needs addressed:

- Partnership



Espacios Principales de la Biblioteca

Todos estos espacios se incluirán en la biblioteca principal y sucursales*.

*(excepto 2 espacios de la biblioteca principal)

Todos los siguientes espacios se incluirán en las instalaciones en el futuro. No se necesita un voto para estos espacios. A continuación encontrará una descripción de cada espacio, así como las necesidades y servicios de la comunidad que cada espacio apoyará.

Las imágenes solo son ejemplos.

Materiales Nuevos

Muestras de materiales y colecciones nuevas o destacadas en un modo fácil para navegar.

Servicios:

- Libros y medios

Necesidades Atendidas:

- Variedad de colección
- Aprendizaje y apoyo
- Multicultural
- Flexibilidad



Colección para Adultos

Muestra de libros y materiales para adultos en estantes y áreas de descanso. Incluye libros y medios, asientos para lectores y mesas.

Servicios:

- Libros y medios
- Asientos para lectores
- Asientos para las mesas

Necesidades Atendidas:

- Variedad de colección
- Aprendizaje y apoyo
- Multicultural
- Flexibilidad



Colección para Adolescentes

Muestra de libros y materiales para adolescentes en estantes y áreas de descanso. Incluye libros y medios, asientos para lectores y mesas.

Servicios:

- Libros y medios
- Asientos para lectores
- Asientos para las mesas

Necesidades Atendidas:

- Variedad de colección
- Aprendizaje y apoyo
- Multicultural
- Flexibilidad



Colección para Niños

Muestra de libros y materiales para niños en estantes y áreas de descanso. Incluye libros y medios, asientos para lectores y mesas.

Servicios:

- Libros y medios
- Asientos para lectores
- Asientos para las mesas

Necesidades Atendidas:

- Variedad de colección
- Aprendizaje y apoyo
- Multicultural
- Flexibilidad



Sala de historia: “Model Colony” (solamente en la biblioteca principal, Ovitt)

Dedicado a material sobre historia local.

Servicios:

- Libros y medios
- Asientos para lectores
- Asientos para las mesas

Necesidades Atendidas:

- Variedad de colección
- Aprendizaje y apoyo
- Multicultural



Centro de recursos para veteranos militares (solamente en la biblioteca principal, Ovitt)

Dedicado a material y apoyo para veteranos militares.

Servicios:

- Material para veteranos militares
- Apoyo para los veteranos militares

Necesidades Atendidas:

- Colaboración
- Ayuda para personas sin hogar
- Aprendizaje y apoyo
- Apoyo laboral



Área de Personal

Incluye todos los espacios para apoyar el trabajo de los empleados (almacenamiento de materiales y equipos, baños para el personal, área de trabajo del personal y área de entrega).

Servicios:

- Espacio de trabajo del personal
- Material

Necesidades Atendidas:

- Personal
- Material



Área de Impresión de Copias

Incluye impresora de autoservicio, copiadora y superficie de trabajo.

Servicios:

- Copiar o imprimir

Necesidades Atendidas:

- Desarrollo de la fuerza laboral
- Apoyo laboral



Área de Venta de Libros del Grupo *Friends of the Ontario City Library*

Dedicado a la venta de libros donados.

Servicios:

- Venta de libros
- Recaudación de fondos

Necesidades Atendidas:

- Colaboración



Choice Of Library Spaces

In the survey, you will get to prioritize your *favorite spaces* for the library system in Ontario.

Below is a description of the different spaces, the services they support, and the community needs they can address.

Images are only provided as examples.

Children / Family Place

Dedicated to families and children and is meant for programs and activities, including play area.

Services:

- Storytime
- Parenting Classes
- Literacy Development
- Pre-School Program
- Computer Access
- Children Program
- Summer Program

Needs addressed:

- Early Education Support
- Technology Literacy
- Educational Activities
- Free Educational Program
- Child Development Activities
- Interactive Activities
- Pre-School Activities
- Art / Hands-On-Activities
- Parental Support
- Safety



Teen Space

Enclosed flexible space with table and seating. It is dedicated to teens to socialize, engage in individual activities (homework, reading) and receive targeted support.

Services:

- Social Hub
- Workshops (like skills, career, life goals)
- “Adulthood”
- Computer Access
- Club Meeting

Needs addressed:

- Clubs
- Safety
- Bring Community Together
- Educational Activities
- Fun Activities



Homework Center

For students to get homework help.

Services:

- Educational Courses
- Tutors

Needs addressed:

- Computer
- Technology Literacy
- Educational Activities
- Free Educational Program



Maker Space

Includes 3D scanners & printers, robotics, laser engraving and cutting, etc.

Services:

- STEAM Programs
- Robotic Classes
- DIY Classes

Needs addressed:

- Early Education Support
- Technology Literacy
- Educational Activities
- Free Educational Program



Classroom

Flexible space with round tables and seating. Can be equipped for collaboration with A/V technology. Can also be equipped with computer stations and/or equipped to support mobile technology.

Services:

- Educational Support
- DIY / Art / Creative / Hands-on Classes
- Coding classes
- Computer Access
- Technology Literacy Support

Needs addressed:

- Bring Community Together
- ESL Needs
- Programs for Children, Teens and Adult
- Free Educational Programs
- Technology Literacy
- Helping Homeless
- Workforce Development
- Employment Support



Group Study Room

Flexible spaces in various sizes, with tables and seating. Can be equipped for collaboration with A/V technology or be a dedicated quiet area.

Services:

- Group Project
- Group Study Session

Needs addressed:

- Bring Community Together
- Safety
- Workforce Development
- Employment Support



Community Room

Flexible space with tables and seating. It is equipped with A/V technology.

Services:

- Presentation Space
- Club Meeting
- Talk Series
- Employment Workshops
- Creativity Workshops

Needs addressed:

- Bring Community Together
- Helping Homeless
- Workshop, Programs and Tutoring for Adults
- Partnership & Communication
- Workforce Development
- Employment Support



Technology Enable Seating

Equipped to support mobile technology.

Services:

- **Seating**
- **Outlet**

Needs addressed:

- **Bring Community Together**
- **Technology Access**



Light Refreshment Area

Space with light refreshment options (drinks and light snacks).

Services:

- Drinks and Light Snacks

Needs addressed:

- Bring Community Together
- Safe Place



Elección de Espacios Dentro de la Biblioteca

En esta encuesta, podrá priorizar sus *espacios preferidos* dentro del sistema bibliotecario.

Debajo encontrará una descripción de diferentes espacios, los servicios que proveen, y las necesidades que pueden atender.

Las imágenes ofrecen un ejemplo.

Espacio para Niños / Familiar

Dedicado para familias y niños, donde se desarrollan programas y actividades. Incluye un área de juegos.

Servicios:

- **Tiempo de cuentos**
- **Clases de aprendizaje para padres**
- **Desarrollo de alfabetización**
- **Programa preescolar**
- **Acceso a computadoras**
- **Programas para niños**
- **Programas de verano**

Necesidades Atendidas:

- **Apoyo educativo temprano**
- **Alfabetización tecnológica**
- **Actividades educativas**
- **Programas educativos gratuitos**
- **Actividades de desarrollo infantil**
- **Actividades interactivas**
- **Actividades preescolar**
- **Actividades artísticas y prácticas**
- **Apoyo para padres**
- **Seguridad**



Espacio para Adolescentes

Un espacio cerrado flexible con mesas y asientos. Diseñado para que los adolescentes socialicen, realicen actividades personales (tarea, lectura) y reciban apoyo especializado.

Servicios:

- Centro social
- Talleres (conocimientos prácticos, carrera, objetivos de vida)
- “Cómo convertirse en adulto”
- Acceso a computadoras
- Reunión de grupos de interés

Necesidades Atendidas:

- Grupos de interés
- Seguridad
- Reunir a la comunidad
- Actividades educativas
- Actividades divertidas



Centro de Tarea

Donde los estudiantes reciben asistencia en sus tareas escolares.

Servicios:

- Cursos educativos
- Tutores

Necesidades Atendidas:

- Computadoras
- Alfabetización tecnológica
- Actividades educativas
- Programas educativos gratuitos



Cuarto de Tecnología y Aprendizaje Practica

Incluye escáneres e impresoras 3D, robótica, grabado y cortado láser, etc.

Servicios:

- Programas STEAM
- Clases de robótica
- Clases de “hazlo tu mismo”

Necesidades Atendidas:

- Apoyo a la educación temprana
- Alfabetización tecnológica
- Actividades educativas
- Programa educativo libre



Sala de Clase

Un espacio flexible con mesas redondas y asientos. Puede ser equipado con tecnología A/V, también con estaciones de computadoras y/o con soporte de tecnología móvil.

Servicios:

- Apoyo educativo
- Clases de “Hazlo tu mismo”/ arte / creativas / prácticas
- Clases de codificación
- Acceso a computadoras
- Apoyo de alfabetización tecnológica

Necesidades Atendidas:

- Reunir a la comunidad
- Inglés como segunda lengua
- Programas para niños, adolescentes y adultos
- Programas educativos gratuitos
- Alfabetización tecnológica
- Asistencia a personas sin hogar
- Desarrollo de fuerza laboral
- Apoyo laboral



Salas de Estudio para Grupos

Espacios flexibles de varios tamaños, con mesas y asientos. Pueden ser equipados con tecnología A/V o ser designados como área silenciosa.

Servicios:

- Proyectos en grupo
- Sesiones de estudio para grupos

Necesidades Atendidas:

- Reunir a la comunidad
- Seguridad
- Desarrollo de la fuerza laboral
- Apoyo laboral



Sala Comunitaria

Espacio flexible con mesas y asientos. Equipado con tecnología A/V.

Servicios:

- Espacio de presentación
- Reuniones de grupos de interés
- Serie de charlas
- Talleres laborales
- Talleres creativos

Necesidades Atendidas:

- Reunir a la comunidad
- Asistencia a personas sin hogar
- Talleres, programas y tutoría para adultos
- Colaboración & comunicación
- Desarrollo de la fuerza laboral
- Apoyo laboral



Asientos Equipados con Tecnología

Compatibles con tecnología móvil.

Servicios:

- Asientos
- Toma de corriente

Necesidades Atendidas:

- Reunir a la comunidad
- Acceso tecnológico



Área de Meriendas Ligeras

Espacio con opciones de meriendas ligeras (bebidas y botanas ligeras).

Servicios:

- Bebidas y botanas ligeras

Necesidades Atendidas:

- Reunir a la comunidad
- Espacio seguro



Ontario Library System - Prioritization

Introduction

Ontario is planning for the future of its library system. While we are in some challenging times right now, we also know how critical library resources will be to the entire community's recovery and success. This proactive discussion is an investment in Ontario's future.

We have already reached out to the community to better understand the needs of the community and neighborhood. This next step in the discussion will help us to understand what spaces and services the community wants to prioritize and see in the future library system.

We are identifying community preferences for how the library system could best help support the community in the future. Your input will be used to focus efforts as we move forward.

This survey should take less than 3 minutes to complete.

When you are ready to begin the survey, click Next.

Ontario Library System - Prioritization

Before answering this short survey, you can learn more about the different types of library facilities. Today, Ontario has a main library (Ovitt) and one branch library (Lewis).

To learn more about the different types of library facilities, click on this [link](#).

Main library



Branch libraries



Satellite libraries



Mobile libraries



Ontario Library System - Prioritization

Prioritization

Several spaces will be included in all the main and branch libraries. This means that these spaces will come by default in any main and branch libraries in Ontario. These spaces are as follows:

- New material
- Adult, young adult and children's collection
- Model colony history room (Ovitt only)
- Veteran resource center (Ovitt only)
- Staff area
- Copy printing area
- Friend's book sale area

To learn more about these spaces, click on this [link](#).

Other spaces will be prioritized according to the community's needs. You can pick the spaces you think are the most important in this survey. To learn more about these spaces, click on this [link](#).

*** 1. Which spaces would you be excited to see prioritized here in Ontario's MAIN library?
Pick your top 5 spaces.**

Images are only provided as examples. Click here for more information on these spaces ([Link](#))



Children / Family Place



Teen Space



Homework Center



Maker Space



Classroom



Group Study Room



Community Room



Technology Enable Seating



Light Refreshment Area

*** 2. Which spaces would you be excited to see prioritized in Ontario's BRANCH libraries?
Pick your top 3 spaces.**

Images are only provided as examples. Click here for more information on these spaces ([Link](#))



Children / Family Place



Teen Space



Homework Center



Maker Space



Classroom



Group Study Room



Community Room



Technology Enable Seating



Light Refreshment Area

*** 3. Which services would you be excited to see here in Ontario's MOBILE libraries?
Pick your top 3 services.**

- Computer Training and Access
- Maker Space - Workshop with tools like 3D printers and laser cutter
- Books and Physical material
- Children's Programs
- Homework Help
- Community Programs

4. Do you have any other comments?

Ontario Library System - Prioritization

About You

We are working to hear from a broad range of the community. Please share a little information about yourself.

5. Have you used the library in the last year?

- Yes
 No

6. What is your home zipcode?

- 91710
 91743
 91758
 91761
 91762
 91764
 Other (please specify)

7. What is your age?

- 9 years old or younger
 10-19 years old
 20-34 years old
 35-49 years old
 50-64 years old
 65+ years old
 Decline to say

8. Are you:

- Male
 Female
 Decline to say

9. Do children (18 years or younger) live in your household?

- Yes
- No

10. What is your primary language?

- English
- Spanish
- Other (please specify)

Sistema Bibliotecario de Ontario – Priorización

Introducción

Ontario está haciendo planes para el futuro del sistema bibliotecario. Aunque en este momento estemos pasando por tiempos difíciles, sabemos la importancia y el impacto de los recursos bibliotecarios durante la recuperación de nuestra comunidad. Esta discusión servirá como una inversión hacia el futuro de Ontario.

Nos hemos comunicado con la comunidad para mejor entender las necesidades de la comunidad y los vecindarios de Ontario. Esta encuesta nos ayudará a comprender cuáles espacios y servicios bibliotecarios serán priorizados por la comunidad.

Andamos identificando las preferencias de la comunidad para como el sistema bibliotecario puede mejor ayudar y apoyar a la comunidad en el futuro. Sus preferencias serán utilizadas para ayudarnos enfocar nuestros esfuerzos en el futuro.

Esta encuesta no durará más que 3 minutos para completar.

Cuando esté listo para iniciar la encuesta haga clic en “Next.”

Sistema Bibliotecario de Ontario – Priorización

Antes de iniciar la encuesta, puede aprender mas de los diferentes tipos de servicios bibliotecarios. Al presente tenemos la biblioteca principal (Ovitt) y una sucursal (Lewis).

Para aprender mas sobre estas bibliotecas haga clic [aquí](#).

Biblioteca principal



Sucursal



Biblioteca satélite



Biblioteca móvil



Sistema Bibliotecario de Ontario – Priorización

Priorización

Una variedad de espacios estarán disponibles en la biblioteca principal y en sucursales. Esto significa que los siguientes espacios serán incluidos en ambas bibliotecas:

- Material nuevo
- Colección para adultos, adolescentes y niños
- Sala de historia: “Model Colony” (solamente en la biblioteca principal, Ovitt)
- Centro de recursos para veteranos militares (solamente en la biblioteca principal, Ovitt)
- Área de Personal
- Área de Impresión de Copias
- Área de venta de libros del grupo *Friends of the Ontario City Library*

Si gusta saber más detalles sobre los recursos en esta lista, haga clic [aquí](#).

Otros espacios serán priorizados concorde la necesidad de la comunidad. Puede elegir los espacios mas importantes en la encuesta que sigue. Si gusta saber más detalles sobre los recursos en esta lista, haga clic [aquí](#).

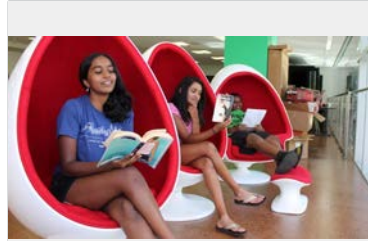
*** 1. ¿Cuál espacio prefiere que sea priorizado en la biblioteca PRINCIPAL?**

Escoja 5 de los espacios.

Las imágenes sirven solamente como ejemplo. Si gusta saber más detalles sobre los espacios, haga clic [aquí](#).



Espacio para Niños y Familias



Espacio para Adolescentes



Centro de Tarea



Cuarto de Tecnología y Aprendizaje



Sala de Clase



Salas de Estudio para Grupos



Sala Comunitaria



Asientos Equipados con Tecnología



Área de Meriendas Ligeras

* 2. ¿Cuál espacio prefiere que sea priorizado en las bibliotecas **SUCURSALES**? Escoja 5 de los espacios.

Las imágenes sirven solamente como ejemplo. Si gusta saber más detalles sobre los espacios, haga clic [aquí](#).



Espacio para Niños y Familias



Espacio para Adolescentes



Centro de Tarea



Cuarto de Tecnología y Aprendizaje



Sala de Clase



Salas de Estudio para Grupos



Sala Comunitaria



Asientos Equipados con Tecnología



Área de Meriendas Ligeras

*** 3. ¿Que servicios le gustaría ver en bibliotecas **MÓVILES** en Ontario?**

Escoja 3 servicios:

- Clases de computación y acceso a las computadoras
- "Makerspace" - espacio de tecnología y aprendizaje practica como impresoras 3D y maquinas de cortar laser
- Libros y otros materiales
- Programas para niños
- Ayuda con la tarea para niños
- Programas comunitarios

4. ¿Algún otro comentario?

Sistema Bibliotecario de Ontario – Priorización**Información Sobre Usted**

Deseamos escuchar la opinión de una amplia gama de nuestra comunidad. Por favor comparta un poco sobre usted.

5. ¿Ha usado la biblioteca dentro del último año?

- Sí
- No

6. ¿Cuál es su código postal?

- 91710
- 91743
- 91758
- 91761
- 91762
- 91764
- Otro:

7. ¿Qué edad tiene?

- 9 años o menos
- 10-19 años
- 20-34 años
- 35-49 años
- 50-64 años
- 65+ años
- Prefiero no decir

8. Elija uno:

- Masculino
- Femenino
- Prefiero no decir

9. ¿Viven personas menores de edad (18 años o menor) en su hogar?

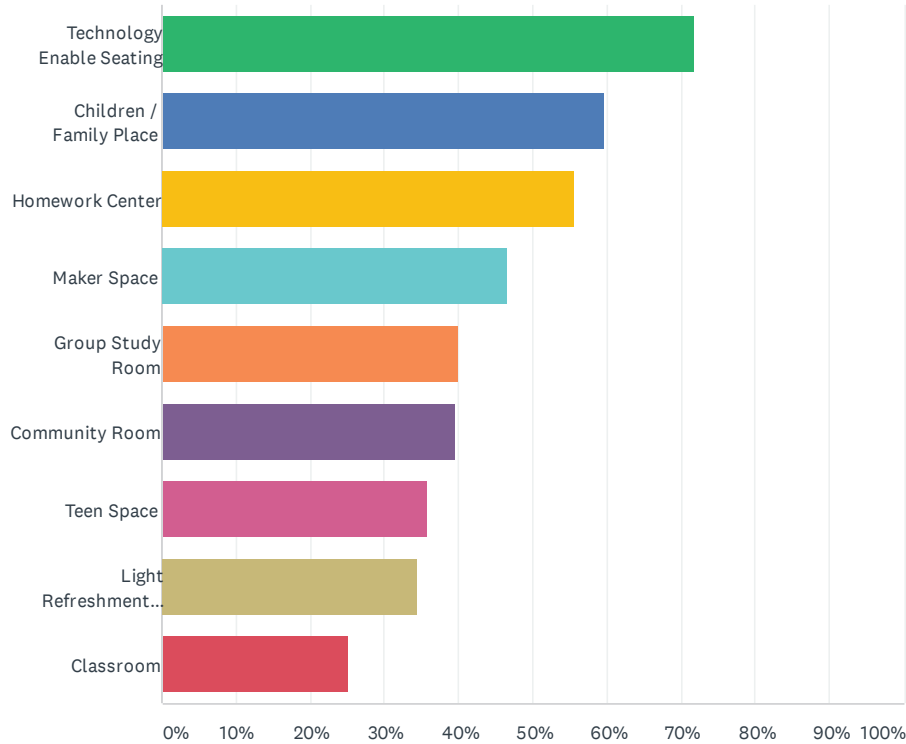
- Si
- No

10. ¿Cuál es su idioma principal?

- Inglés
- Español
- Otro:

Q1 Which spaces would you be excited to see prioritized here in Ontario's MAIN library? Pick your top 5 spaces. Images are only provided as examples. Click here for more information on these spaces (Link)

Answered: 1,201 Skipped: 0



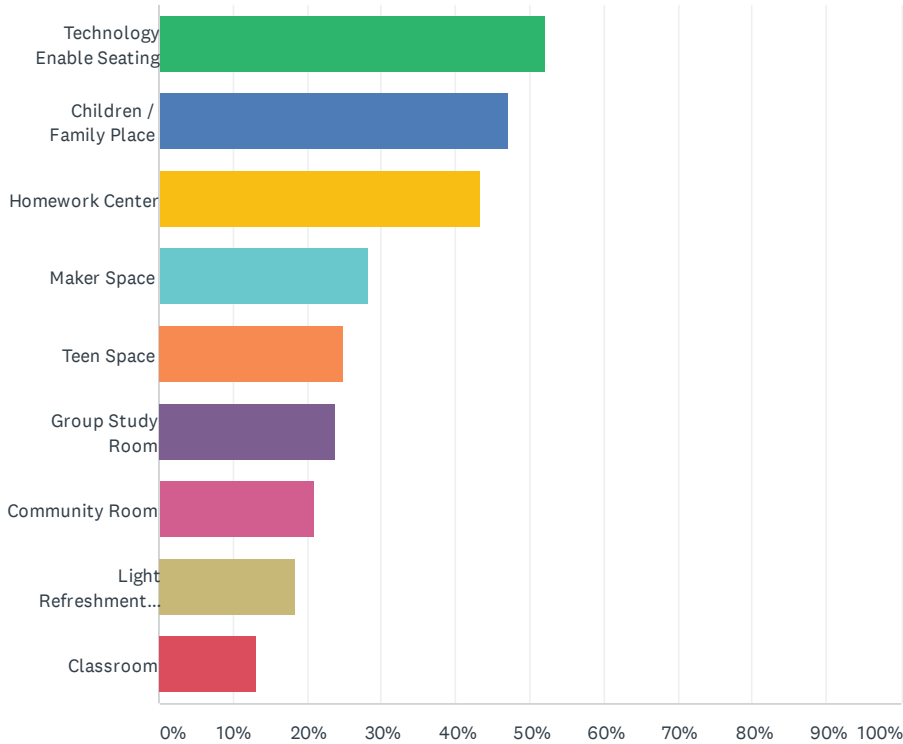
ANSWER CHOICES	RESPONSES
Technology Enable Seating	71.86% 863
Children / Family Place	59.62% 716
Homework Center	55.62% 668
Maker Space	46.71% 561
Group Study Room	40.05% 481
Community Room	39.47% 474
Teen Space	35.80% 430
Light Refreshment Area	34.47% 414
Classroom	25.06% 301
Total Respondents: 1,201	

Ontario Library System - Prioritization

SurveyMonkey

Q2 Which spaces would you be excited to see prioritized in Ontario's BRANCH libraries? Pick your top 3 spaces. Images are only provided as examples. Click here for more information on these spaces (Link)

Answered: 1,201 Skipped: 0



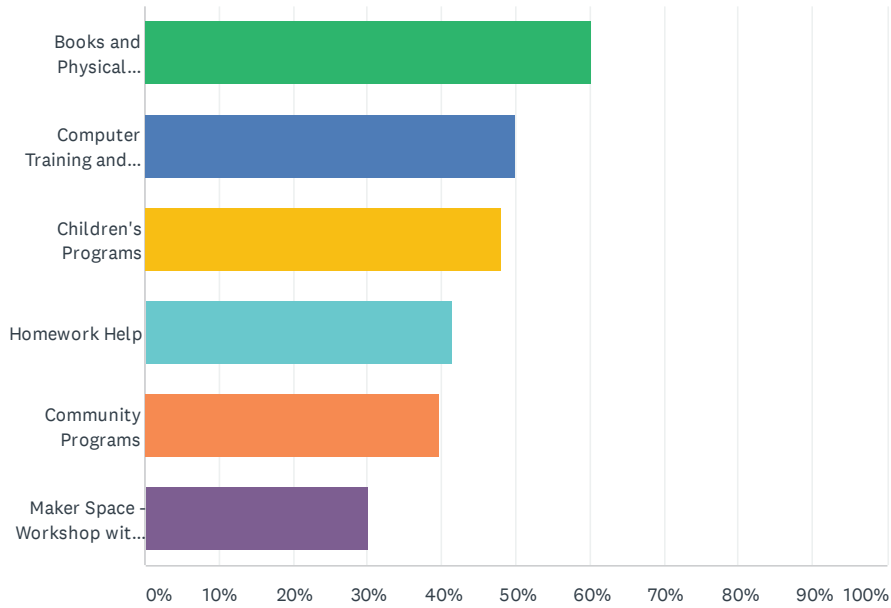
ANSWER CHOICES	RESPONSES	
Technology Enable Seating	52.12%	626
Children / Family Place	47.04%	565
Homework Center	43.38%	521
Maker Space	28.14%	338
Teen Space	24.98%	300
Group Study Room	23.90%	287
Community Room	20.82%	250
Light Refreshment Area	18.48%	222
Classroom	13.16%	158
Total Respondents: 1,201		

Ontario Library System - Prioritization

SurveyMonkey

Q3 Which services would you be excited to see here in Ontario's MOBILE libraries? Pick your top 3 services.

Answered: 1,201 Skipped: 0



ANSWER CHOICES	RESPONSES	
Books and Physical material	60.20%	723
Computer Training and Access	49.96%	600
Children's Programs	48.04%	577
Homework Help	41.47%	498
Community Programs	39.72%	477
Maker Space - Workshop with tools like 3D printers and laser cutter	30.06%	361
Total Respondents: 1,201		

Ontario Library System - Prioritization

SurveyMonkey

Q4 Do you have any other comments?

Answered: 169 Skipped: 1,032

Ontario Library System - Prioritization

SurveyMonkey

#	RESPONSES	DATE
1	yeah, how about a room for seniors? you got a kids floor and teen alley, how about a seniors only room? bias against old folks?	6/1/2020 10:22 PM
2	Not at this time	5/31/2020 7:05 AM
3	Ovitt library is a valuable part of the Ontario, CA, community.	5/26/2020 1:14 PM
4	No	5/26/2020 1:06 PM
5	Homeless / poor hygiene patrons should be restricted from staying in library all day. While we would like to serve all eligible patrons, it is simply not fair to everyone else when foul smelling and obviously transient persons camp out in the library. This is an abuse of the library, deters patrons from using library spaces, and is a real health hazard. We are so afraid to be inhumane to the homeless that we actually disrespect non-homeless persons by allowing this, as well as increased risks of disease.	5/26/2020 2:29 AM
6	None	5/24/2020 6:46 PM
7	Thank you for taking this poll, I have every confidence you are serving your community.	5/21/2020 2:39 PM
8	Computers should be in a room for public set up for classroom style to use when necessary, but also for every day use. It makes the library look more welcoming when the computers are not in the middle of the floor.	5/21/2020 7:53 AM
9	No	5/21/2020 5:02 AM
10	No	5/21/2020 3:43 AM
11	Love the library!	5/20/2020 7:35 PM
12	The California Writers Club is so appreciative of space to meet not only for our monthly guest speaker but also our writers' critique group.	5/20/2020 1:27 PM
13	Make it more maybe adults from colleges have place to study as well thank you :\$	5/20/2020 12:12 PM
14	No	5/20/2020 9:47 AM
15	As a Navy veteran, I love the Veteran Resource Center. Great!	5/20/2020 9:33 AM
16	Get the homeless OUT completely. They are filthy, take up space, use the restrooms as their bathing areas but most importantly they are a variable that is unsafe especially around children.	5/20/2020 8:07 AM
17	When can we ck out books again?	5/20/2020 7:58 AM
18	I think the Maker space is a vital and incredibly important part of the Library. It fosters creativity, logical thinking, teamwork, and social skills in a way that is not seen in any other part of the facility. I hope to see it expanded and better advertised so more people will know it is there and how to access it.	5/19/2020 11:31 PM
19	No	5/19/2020 10:19 PM
20	I would like an online reservation system for a group study room. I do not know how to access the rooms.	5/19/2020 8:35 PM
21	your services are good at this point thank you for making them better.	5/19/2020 7:43 PM
22	Please keep a LIGHT REFRESHMENT AREA	5/19/2020 7:27 PM
23	None.	5/19/2020 6:56 PM
24	More space for open community events.	5/19/2020 6:46 PM
25	We are eagerly waiting for the reopening	5/19/2020 5:27 PM
26	Great job no matter what is implemented.	5/19/2020 5:21 PM
27	I am not "excited" about any of these. Stop railroading surveys. The library will do much better if you stop homeless people from camping outside. Numerous times I have see kids starved at or harassed by vagrants while the library pretends nothing is occurring. Addressing that problem is how you improve your library.	5/19/2020 3:24 PM

Ontario Library System - Prioritization		SurveyMonkey
28	n/a	5/19/2020 2:34 PM
29	Nope	5/19/2020 2:30 PM
30	I love the Ontario Library as it. Excellent selection of books, and helpful staff.	5/19/2020 2:30 PM
31	I'm so thankful for our libraries. They are evidence of our humanity and our commitment to our history and our future. Thank you to everyone who continues to make sure libraries remain relevant and accessible.	5/19/2020 1:34 PM
32	An online library with ebooks to borrow would be nice	5/19/2020 1:24 PM
33	No	5/19/2020 1:17 PM
34	I like the new ideas	5/19/2020 1:14 PM
35	how come i am sent this survey again when i already sent a survey previously to this site?	5/19/2020 1:10 PM
36	We mostly visit the Lewis location but most of the time it is flooded with teenagers from the High school which can sometimes be uncomfortable since it is very loud and the language can sometimes be inappropriate. I would love if there is a specific teen area where they can hang out instead.	5/19/2020 1:09 PM
37	Keep funding the Local History Room. It's awesome and the staff are awesome!	5/19/2020 12:48 PM
38	Love Ontario library!!!	5/19/2020 12:41 PM
39	It seems to me that a children's/ family place could double as a group study space. A maker space could serve as a community room or a classroom also. Technology enable seating should be everywhere.	5/19/2020 12:30 PM
40	I wish the reading programs were held more days a week	5/19/2020 12:20 PM
41	My children & other families truly enjoy the children & family programs/events	5/19/2020 12:16 PM
42	Yes you all don't hire Blacks so I don't like to go to the library because it's no diversity	5/19/2020 12:11 PM
43	Unhappy about losing the ability to borrow ebooks from the library	5/19/2020 12:09 PM
44	None	5/19/2020 12:08 PM
45	Please keep adding titles to the electronic library.	5/19/2020 11:58 AM
46	OverDrive or similar e-book and audio book service. Hot spot check out E-readers check out	5/19/2020 11:39 AM
47	no	5/19/2020 11:27 AM
48	Thank you for the great service to our community. Please keep up the great work.	5/19/2020 11:19 AM
49	Expand ebooks collection.	5/19/2020 11:15 AM
50	I would like to see published writers come for readings and book signings, such as Jonathan Maberry.	5/19/2020 11:11 AM
51	None at this time.	5/19/2020 11:06 AM
52	thank you...	5/19/2020 11:01 AM
53	it would be great if libraries had a small coffee/cafe area with cozy seating, so people can enjoy a drink while reading a book	5/19/2020 10:59 AM
54	More FREE dvd's.	5/19/2020 10:57 AM
55	Homework is very important...proper tutoring resources online...are even more important...thank you.	5/19/2020 10:54 AM
56	Outside space and small vendors for children attending school.	5/19/2020 10:46 AM
57	I love the digital books because I travel	5/19/2020 10:45 AM
58	love u guys i used to volunteer with the children center. linda was awesome, miss her a lot. anyway, thank you for everything	5/18/2020 6:15 PM
59	i hate this Ontario Library. there are people standing in front of the library making narcotics	5/18/2020 12:41 PM

Ontario Library System - Prioritization

SurveyMonkey

contact with people who just visiting library, harassing people as if they were narcotics buyers. its just a library but too many homeless people & other transient vagrants hanging around library making their buying & selling transaction in & around library facilities. please put a stop to this action!!!! thank you

60	No	5/16/2020 6:01 PM
61	Please make additional titles available to be checked out in Kindle format.	5/16/2020 3:32 PM
62	I think that supporting children's reading is very important.	5/16/2020 12:11 PM
63	We need to have a safe and healthy environment.	5/15/2020 4:15 PM
64	Online access to more of the catalogue would benefit the most. especially now	5/15/2020 4:07 PM
65	Communities need their libraries, so thank you for looking into expansion rather than closing or reducing them!	5/15/2020 3:29 PM
66	Keep up the great work	5/15/2020 3:20 PM
67	Maker Space is and should be top priority. Safety as well. Police presence is very important. It's important that our community feel safe on their way to this new and improved facility. Thank you.	5/15/2020 8:46 AM
68	The main floor of the library is extremely noisy. It is hard to concentrate on work.	5/15/2020 1:47 AM
69	Please reopen the library as soon as possible!	5/14/2020 7:50 PM
70	I don't like to go to the library when there are so many homeless people hanging around the front or ruining the nice chairs. How are we supposed to share these spaces with them? I'm afraid to bring my grandchildren in when they are there and they make comments as we walk by. How about providing the mobile library to the homeless center / mercy house on certain days so the library stays clean.	5/14/2020 7:19 PM
71	Never seen Mobil book library near Bon View Park	5/14/2020 3:42 PM
72	I believe Rancho library is offering some kind of pick up program, that would be beneficial too	5/14/2020 6:26 AM
73	N/A	5/14/2020 5:36 AM
74	Do you do mail deliveries or of books and physical materials and their cybernetic version or conversion vto lend with an expiration date for deletion as rentals would have it? Some schools have done this for there students	5/13/2020 7:11 PM
75	I hope to see the community center open again at the Ovitt. We have been holding our meetings there for the past 5 + years and we were hoping to see that continue. Sue Andrews, president of the Inland Empire CA Writers Club	5/13/2020 5:04 PM
76	NA	5/13/2020 4:49 PM
77	I'd like to see friendlier and more helpful library workers. They almost always seem reluctant, annoyed and grumpy when they're asked for assistance.	5/13/2020 2:28 PM
78	Not at the moment.	5/13/2020 2:13 PM
79	We have really enjoyed going to the Main library. Our favorite space is Lightspeed. The employees are really terrific and have taught us to use all the machines.	5/13/2020 2:11 PM
80	any opportunities for adult literacy & workforce development thank you	5/13/2020 1:05 PM
81	Please add to your list, the up keep in maintenance of the restrooms. The restrooms on the first floor are looking dirty and old. Thank you	5/13/2020 12:27 PM
82	I love that you are reaching out to LISTEN to what the COMMUNITY needs from their local library! THANK YOU!! GOD BLESS!!	5/13/2020 10:22 AM
83	Digital access to academic journals and/or local periodicals. Spanish materials from child thru adult.	5/13/2020 9:15 AM
84	Love the library!	5/13/2020 8:43 AM
85	Favorite library in the world	5/13/2020 7:37 AM

Ontario Library System - Prioritization

SurveyMonkey

86	None	5/13/2020 7:09 AM
87	Our community library is a necessary resource center that should be consider an essential business. I would love to see it reopen to the community at full capacity	5/13/2020 6:04 AM
88	Would like to see newer books, art supplies, and computer technology in the children's section at the main library. OVITT.	5/13/2020 4:48 AM
89	I am primarily interest in the ebooks because I live outside the city and only visit the area for family and friend. I work in a library so the looks interesting with the ability to write on the glass.	5/12/2020 10:15 PM
90	Online materials (books, magazines, reference, learning, video, local history, etc.) EXTREMELY valuable and important. Thank you for offering it to us.	5/12/2020 9:32 PM
91	Staff is always helpful and friendly.	5/12/2020 8:14 PM
92	Yes. There was no place that let me choose New Materials etc. also, languages, as in, learning new languages.	5/12/2020 7:44 PM
93	none	5/12/2020 7:40 PM
94	Need to get larger and broader range of fiction books. Also , science fiction is very limited selection.	5/12/2020 7:21 PM
95	Plz, no more shared facilities. Lewis is a nightmare to access and use. High school classes taught in the open are loud and distracting. No dedicated parking (enforced). Impossible to access during afternoons when school is letting out. Overwhelmingly disappointed in its design and split usage with Colony High.	5/12/2020 6:26 PM
96	Movie theater access providing safety to everyone	5/12/2020 6:06 PM
97	no	5/12/2020 5:27 PM
98	We love the children's area of the Lewis branch! Thank you!	5/12/2020 5:02 PM
99	As a senior citizen I enjoy the book selection in the library, both hard copy and audio books. I have don't use the other facilities.	5/12/2020 4:53 PM
100	we also need the help at the colony librarie thank you.	5/12/2020 4:53 PM
101	Thank you for all the hard work[]	5/12/2020 4:21 PM
102	Books. Please prioritize books.	5/12/2020 4:19 PM
103	I wish all local public libraries could fix the problem of homeless people taking over library spaces.	5/12/2020 3:54 PM
104	I rarely use the library but anything that would help the community could use to better an individuals to e and learning would be exciting.	5/12/2020 3:29 PM
105	I would Thank the staff members for all their hard work.	5/12/2020 3:15 PM
106	Just concerned with ensuring there's still safe space distance if 6 feet to comply with the phase transition.	5/12/2020 3:05 PM
107	Keep up the great work!	5/12/2020 2:33 PM
108	My only question is, how do you prioritize events in these program rooms? It might be helpful to survey what services and ages use the library the most. How will children and teen programs be monitored? Will parents have to attend? Will you have a certain number of assistants or tutors based on attendance? Are there programs offered in nearby areas that might compete with the library's programs? I think it is most important to provide in the areas of greater need. Thank you for letting me share my input.	5/12/2020 2:26 PM
109	The Ontario Library is awesome. I only use the main library, but all the branch libraries and mobile library are crucial resources for the community. I also appreciate being able to borrow ebooks and audiobooks remotely. Thanks!	5/12/2020 2:19 PM
110	I want to see the community be able to access opportunities that the library has to offer. I want to encourage the love of reading and hope others will engage in this opportunity.	5/12/2020 2:08 PM
111	I would love to sketch a concept for a meditation zone in the main library, branches, and	5/12/2020 1:51 PM

Ontario Library System - Prioritization

SurveyMonkey

mobiles sites. This would be a zone for people of all ages to find a spot of their own and be in calm ambience for a period of time. Individual clocks will be at each station within the meditation zone. Please reach out via email at aprillove.allyear@gmail.com to discuss further ideas on how we may implement a safe space where people of all ages may find peace and learn mindfulness. Best regards- April Gagné . Interior Designer

112	No everything looks ! Marvelous	5/12/2020 1:47 PM
113	Keep up the good work. Just picked up 4 books that I placed on reserve today from Ovitt. Thank you.	5/12/2020 1:26 PM
114	No	5/12/2020 1:17 PM
115	Thank you	5/12/2020 1:14 PM
116	I love my library, anytime that I need to find out something or want to take my grands somewhere that they can learn, the library is our #1 choice	5/12/2020 1:13 PM
117	Can you please switch back to overdrive instead of cloudLibrary and thank you for all services provided.	5/12/2020 1:12 PM
118	Need to keep up with the changing trends and technology. Same with equipment and materials.	5/12/2020 12:50 PM
119	Your library has some of the best staffing I have encountered at a public library	5/12/2020 12:50 PM
120	As an adult, I love to see the advancement of makerspace resources where we can learn technology like Arduino and Raspberry Pi, as well as 3-D printing, audio and video editing stations, and even stations to help digitize older media like vhs, slides, and 8/16mm movies. These tend to be cost prohibitive due to the hardware investment versus limited quantity of media a typical family might want to convert. But with machines available at local libraries as part of a makerspace, we can digitize the media, and build a media player with a raspberry pi to show the media we just converted. And at minimal cost. Brilliant!	5/12/2020 12:43 PM
121	Technology is important for many people who do not have access to other means of wifi or computers in their homes. Homework help would be very useful for parents as well as kids during the pandemic, in which parents are homeschooling their children.	5/12/2020 12:42 PM
122	OverDrive or virtual book and audio book check out. Or something similar. Check out of Kindle type devices Check out of internet hot spot devices.	5/12/2020 12:31 PM
123	My family and I truly enjoy the Lightspeed room and the maker spaces. We spend hours there and learn many new and fun things.	5/12/2020 12:30 PM
124	A large room to accommodate homeschool groups for occasional gatherings without having to pay a \$45 fee would be great	5/12/2020 12:26 PM
125	Keep sleeping and homeless people out of library	5/12/2020 12:25 PM
126	no	5/12/2020 12:21 PM
127	Please get more ebooks for kindle in your teen library.	5/12/2020 12:19 PM
128	Special needs activities for all ages more in lusiom	5/12/2020 12:13 PM
129	We love our library and we can't wait for it to open again.	5/12/2020 12:11 PM
130	Make all future reading material digital but you must improve the system. I think I borrowed an electronic book but I never got to access it.	5/12/2020 12:06 PM
131	No	5/12/2020 11:54 AM
132	I love all of the services available through our libraries and I look forward to when they reopen.	5/12/2020 11:46 AM
133	Libraries are the most essential place for the community out side of the schools. My daughter is still to young for school so we come to the library (once covid -19 shut down is over) to learn and read and play. Please protect our library system	5/12/2020 11:46 AM
134	Would like to see more adult/ senior classes, crafts etc!	5/12/2020 11:44 AM
135	no	5/12/2020 11:43 AM
136	Thank you for all your services. We have loved the library for years. It is vital to a healthy	5/12/2020 11:43 AM

Ontario Library System - Prioritization

SurveyMonkey

	community.	
137	More digital books	5/12/2020 11:30 AM
138	I would like access to the Southern California Digital Library reinstated. During this time of facility closure it would have been a tremendous asset.	5/12/2020 11:29 AM
139	I also use cloud library with my Ontario library card and love it too.	5/12/2020 11:23 AM
140	OPEN UP	5/12/2020 11:22 AM
141	Only use main Library. Interested in New books	5/12/2020 11:20 AM
142	Bring more programs about business, real estate, etc.	5/12/2020 11:19 AM
143	Drive thru services	5/12/2020 11:15 AM
144	We miss you so much Ovitz! You are an awesome library and thanks for what you do!	5/12/2020 11:14 AM
145	No	5/12/2020 11:13 AM
146	I get books, check out, and leave. I don't spend time in these 'spaces you are referring to.	5/12/2020 11:13 AM
147	No	5/12/2020 11:01 AM
148	We just need books from the main Library.	5/12/2020 11:00 AM
149	We miss going to the library! We are so looking forward to going again and getting some new books. Thank you for everyone working to get it open in a safe way.	5/12/2020 11:00 AM
150	More computer training	5/12/2020 10:59 AM
151	No	5/12/2020 10:59 AM
152	no	5/12/2020 10:58 AM
153	N/A	5/12/2020 10:58 AM
154	No	5/12/2020 10:57 AM
155	I love the what the ovitt library does for the children & families as it should be the number one priority	5/12/2020 10:54 AM
156	Please reopen SOON	5/12/2020 10:54 AM
157	Ovitt is one of my favourite main libraries (I was a library/book addict as a kid and HAD to have a library card in all surrounding cities so i have been to a lot) and i am so grateful for the Ontario library system in my and my daughter's life	5/12/2020 10:54 AM
158	Thanks for being there. I have used the main library for books not covered by San B. library system.	5/12/2020 10:53 AM
159	I love the Ontario's libraries! When my daughter was little it was such a joy for both us taking her weekly to Story Time at the Branch Library! It helped both of us to love reading more. I really miss being able to go to the library to borrow books. I think it is wonderful that you are offering on-line reading during this time, however, nothing beats sitting down and curling up with a book with paper pages to turn!	5/12/2020 10:52 AM
160	Good idea soliciting community input. Thank you.	5/12/2020 10:49 AM
161	Offering the services in various languages	5/12/2020 10:48 AM
162	I live in Apple Valley now and no longer have a need for Inland Empire libraries. You might want to consider this when evaluating my answers.	5/12/2020 10:46 AM
163	I love the library keep doing a good job	5/12/2020 10:46 AM
164	I really appreciate the digital library with the automatic book return. I'd make the login to the library easier if that hasn't already been done. *Disclaimer* It's been a while since I've logged in.	5/12/2020 10:45 AM
165	Please open, we miss you!	5/12/2020 10:44 AM
166	I am not excited to see any of these spaces open up at this time. It makes me anxious seeing	5/12/2020 10:43 AM

Ontario Library System - Prioritization

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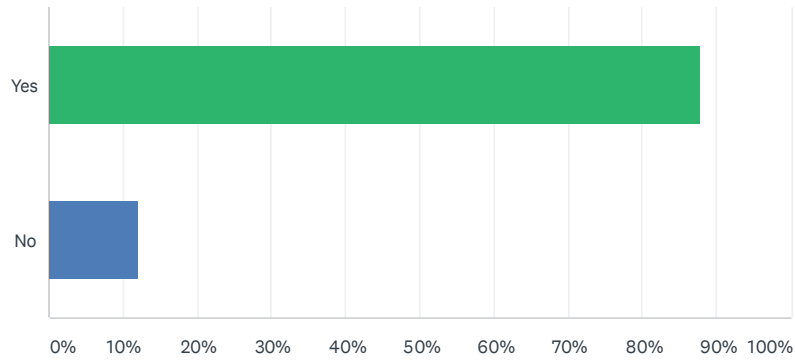
	people together. I am appreciative of the online check out and pick up after order.	
167	We miss our visits to the library!	5/12/2020 10:42 AM
168	It would be great to still be able to rent out books at this time somehow being able to walk in and pick up after ordering online, or curbside pick up.	5/12/2020 10:42 AM
169	Nope	5/8/2020 4:45 PM

Ontario Library System - Prioritization

SurveyMonkey

Q5 Have you used the library in the last year?

Answered: 1,178 Skipped: 23



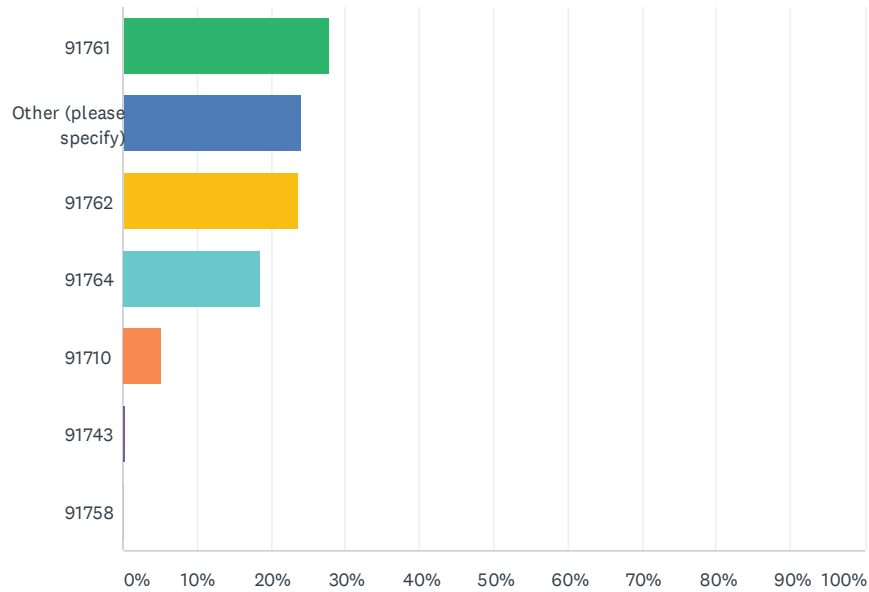
ANSWER CHOICES	RESPONSES	
Yes	87.86%	1,035
No	12.14%	143
TOTAL		1,178

Ontario Library System - Prioritization

SurveyMonkey

Q6 What is your home zipcode?

Answered: 1,175 Skipped: 26



ANSWER CHOICES	RESPONSES	
91761	27.74%	326
Other (please specify)	24.00%	282
91762	23.74%	279
91764	18.64%	219
91710	5.28%	62
91743	0.43%	5
91758	0.17%	2
TOTAL		1,175

Ontario Library System - Prioritization

SurveyMonkey

#	OTHER (PLEASE SPECIFY)	DATE
1	91786	5/31/2020 7:06 AM
2	93560	5/30/2020 5:44 PM
3	91763	5/29/2020 8:19 PM
4	93552	5/28/2020 10:57 AM
5	92880	5/26/2020 10:58 PM
6	92344	5/26/2020 5:38 PM
7	92507	5/26/2020 1:14 PM
8	91768	5/26/2020 9:27 AM
9	91701	5/24/2020 7:16 PM
10	91786	5/21/2020 9:05 PM
11	92407	5/21/2020 4:34 PM
12	91786	5/21/2020 2:39 PM
13	91786	5/21/2020 2:33 PM
14	91701	5/21/2020 12:37 PM
15	91730	5/21/2020 11:38 AM
16	92346	5/21/2020 9:33 AM
17	91711	5/21/2020 8:17 AM
18	91739	5/21/2020 6:40 AM
19	91730	5/21/2020 3:58 AM
20	91786	5/20/2020 10:08 PM
21	91784	5/20/2020 9:58 PM
22	91786	5/20/2020 7:36 PM
23	91763	5/20/2020 7:25 PM
24	91711	5/20/2020 1:28 PM
25	92308	5/20/2020 9:48 AM
26	91784	5/20/2020 8:08 AM
27	92399	5/20/2020 7:59 AM
28	92336	5/20/2020 5:05 AM
29	91768	5/19/2020 11:54 PM
30	91730	5/19/2020 11:19 PM
31	91784	5/19/2020 9:04 PM
32	91730	5/19/2020 8:16 PM
33	91752	5/19/2020 8:14 PM
34	91786	5/19/2020 7:12 PM
35	92880	5/19/2020 6:35 PM
36	91763	5/19/2020 6:30 PM
37	92324	5/19/2020 6:28 PM

Ontario Library System - Prioritization		SurveyMonkey
38	91784	5/19/2020 6:18 PM
39	91786	5/19/2020 5:30 PM
40	92880	5/19/2020 5:26 PM
41	91730	5/19/2020 5:21 PM
42	91766	5/19/2020 4:43 PM
43	91737	5/19/2020 4:27 PM
44	Just moved out of the Ontario area to 90745	5/19/2020 4:24 PM
45	92223	5/19/2020 4:11 PM
46	91730	5/19/2020 4:05 PM
47	92377	5/19/2020 3:48 PM
48	92399	5/19/2020 3:42 PM
49	91739	5/19/2020 3:37 PM
50	Nope	5/19/2020 3:24 PM
51	91701	5/19/2020 3:21 PM
52	91786	5/19/2020 2:55 PM
53	91786	5/19/2020 2:43 PM
54	91786	5/19/2020 2:31 PM
55	91767	5/19/2020 2:31 PM
56	91786	5/19/2020 2:17 PM
57	93215	5/19/2020 2:05 PM
58	91730	5/19/2020 1:36 PM
59	91784	5/19/2020 1:32 PM
60	91786	5/19/2020 1:18 PM
61	91730	5/19/2020 1:10 PM
62	92807	5/19/2020 1:01 PM
63	91786	5/19/2020 12:56 PM
64	91786	5/19/2020 12:54 PM
65	91730/91786	5/19/2020 12:44 PM
66	91741	5/19/2020 12:41 PM
67	91711	5/19/2020 12:16 PM
68	91701	5/19/2020 12:16 PM
69	91767	5/19/2020 12:13 PM
70	91763	5/19/2020 12:10 PM
71	92880	5/19/2020 11:58 AM
72	91711	5/19/2020 11:50 AM
73	91786	5/19/2020 11:41 AM
74	92879	5/19/2020 11:34 AM
75	91767	5/19/2020 11:27 AM

Ontario Library System - Prioritization		SurveyMonkey
76	91786	5/19/2020 11:24 AM
77	91763	5/19/2020 11:23 AM
78	91786	5/19/2020 11:22 AM
79	91786	5/19/2020 11:18 AM
80	92337	5/19/2020 11:17 AM
81	91786	5/19/2020 11:16 AM
82	91752	5/19/2020 11:12 AM
83	91784	5/19/2020 11:07 AM
84	92880	5/19/2020 11:05 AM
85	91786	5/19/2020 11:04 AM
86	91744	5/19/2020 10:59 AM
87	91746	5/19/2020 10:57 AM
88	93446	5/19/2020 10:56 AM
89	92509	5/19/2020 10:56 AM
90	91784	5/19/2020 10:55 AM
91	91767	5/19/2020 10:53 AM
92	91766	5/19/2020 10:51 AM
93	91601	5/18/2020 5:03 PM
94	91730	5/18/2020 12:41 PM
95	92880	5/18/2020 11:17 AM
96	91709	5/18/2020 11:06 AM
97	91768	5/17/2020 2:06 PM
98	91701	5/17/2020 12:23 PM
99	91737	5/16/2020 4:43 PM
100	92336	5/16/2020 12:44 PM
101	91763	5/16/2020 6:30 AM
102	91767	5/15/2020 8:31 PM
103	92251	5/15/2020 5:40 PM
104	92325, work in Ontario	5/15/2020 4:07 PM
105	91701	5/15/2020 3:29 PM
106	91711	5/15/2020 11:30 AM
107	91701	5/15/2020 9:44 AM
108	91763	5/15/2020 9:38 AM
109	91763	5/15/2020 7:02 AM
110	91767	5/14/2020 4:38 PM
111	92509	5/14/2020 3:54 PM
112	92223	5/14/2020 6:22 AM
113	92500	5/14/2020 5:56 AM

Ontario Library System - Prioritization		SurveyMonkey
114	91701	5/14/2020 5:36 AM
115	91711	5/13/2020 10:34 PM
116	91786	5/13/2020 9:04 PM
117	91767	5/13/2020 6:16 PM
118	91784	5/13/2020 5:05 PM
119	91768	5/13/2020 3:57 PM
120	91786	5/13/2020 3:47 PM
121	91730	5/13/2020 2:13 PM
122	91709	5/13/2020 2:07 PM
123	91701	5/13/2020 1:05 PM
124	91786	5/13/2020 12:13 PM
125	91784	5/13/2020 12:05 PM
126	91730	5/13/2020 11:03 AM
127	91786	5/13/2020 10:29 AM
128	91730	5/13/2020 10:28 AM
129	91786	5/13/2020 10:23 AM
130	91701	5/13/2020 9:51 AM
131	91792	5/13/2020 9:00 AM
132	91730	5/13/2020 8:43 AM
133	91752	5/13/2020 8:26 AM
134	91752	5/13/2020 7:10 AM
135	91730	5/13/2020 7:02 AM
136	91786	5/13/2020 1:42 AM
137	91763	5/13/2020 1:01 AM
138	91763	5/12/2020 11:44 PM
139	91766	5/12/2020 11:30 PM
140	91786	5/12/2020 10:53 PM
141	92325	5/12/2020 10:39 PM
142	91786	5/12/2020 10:28 PM
143	91803	5/12/2020 10:16 PM
144	91767	5/12/2020 9:50 PM
145	91786	5/12/2020 9:37 PM
146	93555	5/12/2020 9:33 PM
147	92399	5/12/2020 8:51 PM
148	91786	5/12/2020 8:42 PM
149	91784	5/12/2020 8:32 PM
150	92223	5/12/2020 8:00 PM
151	91786	5/12/2020 7:57 PM

Ontario Library System - Prioritization		SurveyMonkey
152	91768	5/12/2020 7:53 PM
153	91701	5/12/2020 7:48 PM
154	91709	5/12/2020 7:32 PM
155	92345	5/12/2020 7:11 PM
156	92337	5/12/2020 6:08 PM
157	92336	5/12/2020 6:07 PM
158	91730	5/12/2020 5:35 PM
159	91730	5/12/2020 5:02 PM
160	91763	5/12/2020 4:44 PM
161	91789	5/12/2020 4:19 PM
162	91730	5/12/2020 4:04 PM
163	91786	5/12/2020 3:54 PM
164	91786	5/12/2020 3:38 PM
165	92880	5/12/2020 3:34 PM
166	91763	5/12/2020 3:25 PM
167	85210	5/12/2020 3:18 PM
168	91786	5/12/2020 3:01 PM
169	91786	5/12/2020 2:42 PM
170	91786	5/12/2020 2:42 PM
171	91786	5/12/2020 2:41 PM
172	91763	5/12/2020 2:29 PM
173	91763	5/12/2020 2:24 PM
174	91739	5/12/2020 2:21 PM
175	91711	5/12/2020 2:19 PM
176	91752	5/12/2020 2:17 PM
177	91786	5/12/2020 2:17 PM
178	91752	5/12/2020 2:15 PM
179	91784	5/12/2020 2:11 PM
180	91786	5/12/2020 2:02 PM
181	91730	5/12/2020 1:59 PM
182	91759	5/12/2020 1:53 PM
183	91786	5/12/2020 1:51 PM
184	90814	5/12/2020 1:49 PM
185	91786	5/12/2020 1:42 PM
186	91730	5/12/2020 1:40 PM
187	91708	5/12/2020 1:40 PM
188	92880	5/12/2020 1:39 PM
189	91786	5/12/2020 1:39 PM

Ontario Library System - Prioritization		SurveyMonkey
190	91759	5/12/2020 1:28 PM
191	91786	5/12/2020 1:26 PM
192	91786	5/12/2020 1:22 PM
193	91786	5/12/2020 1:19 PM
194	92407	5/12/2020 1:18 PM
195	91786	5/12/2020 1:13 PM
196	92880	5/12/2020 1:02 PM
197	93654	5/12/2020 12:58 PM
198	91763	5/12/2020 12:52 PM
199	92346	5/12/2020 12:46 PM
200	92880	5/12/2020 12:43 PM
201	91701	5/12/2020 12:38 PM
202	92335	5/12/2020 12:37 PM
203	92407	5/12/2020 12:37 PM
204	91766	5/12/2020 12:35 PM
205	91763	5/12/2020 12:33 PM
206	92395	5/12/2020 12:31 PM
207	91786	5/12/2020 12:27 PM
208	91786	5/12/2020 12:22 PM
209	91763	5/12/2020 12:19 PM
210	91763	5/12/2020 12:18 PM
211	91786	5/12/2020 12:16 PM
212	92506	5/12/2020 12:09 PM
213	91784	5/12/2020 11:58 AM
214	91766	5/12/2020 11:58 AM
215	91786	5/12/2020 11:57 AM
216	91752	5/12/2020 11:53 AM
217	91709	5/12/2020 11:51 AM
218	91786	5/12/2020 11:49 AM
219	92404	5/12/2020 11:48 AM
220	91762	5/12/2020 11:47 AM
221	91730	5/12/2020 11:46 AM
222	92505	5/12/2020 11:42 AM
223	91786	5/12/2020 11:41 AM
224	91763	5/12/2020 11:39 AM
225	92880	5/12/2020 11:38 AM
226	91784	5/12/2020 11:35 AM
227	91730	5/12/2020 11:31 AM

Ontario Library System - Prioritization		SurveyMonkey
228	91786	5/12/2020 11:31 AM
229	91730	5/12/2020 11:27 AM
230	92509	5/12/2020 11:26 AM
231	91730	5/12/2020 11:25 AM
232	91784	5/12/2020 11:24 AM
233	91701	5/12/2020 11:24 AM
234	91739	5/12/2020 11:22 AM
235	91786	5/12/2020 11:21 AM
236	S	5/12/2020 11:21 AM
237	91786	5/12/2020 11:19 AM
238	91763	5/12/2020 11:17 AM
239	91784	5/12/2020 11:16 AM
240	92404	5/12/2020 11:16 AM
241	92555	5/12/2020 11:14 AM
242	92407	5/12/2020 11:13 AM
243	91786	5/12/2020 11:10 AM
244	91784	5/12/2020 11:09 AM
245	91763	5/12/2020 11:07 AM
246	91786	5/12/2020 11:07 AM
247	91784	5/12/2020 11:07 AM
248	92376	5/12/2020 11:05 AM
249	92879	5/12/2020 11:05 AM
250	92336	5/12/2020 11:05 AM
251	91750	5/12/2020 11:03 AM
252	91786	5/12/2020 11:02 AM
253	91763	5/12/2020 11:00 AM
254	92882	5/12/2020 11:00 AM
255	91784	5/12/2020 10:59 AM
256	92879	5/12/2020 10:59 AM
257	91784	5/12/2020 10:56 AM
258	94509	5/12/2020 10:56 AM
259	91701	5/12/2020 10:55 AM
260	91763	5/12/2020 10:54 AM
261	91701	5/12/2020 10:53 AM
262	91711	5/12/2020 10:51 AM
263	91791	5/12/2020 10:49 AM
264	91766	5/12/2020 10:49 AM
265	92121	5/12/2020 10:49 AM

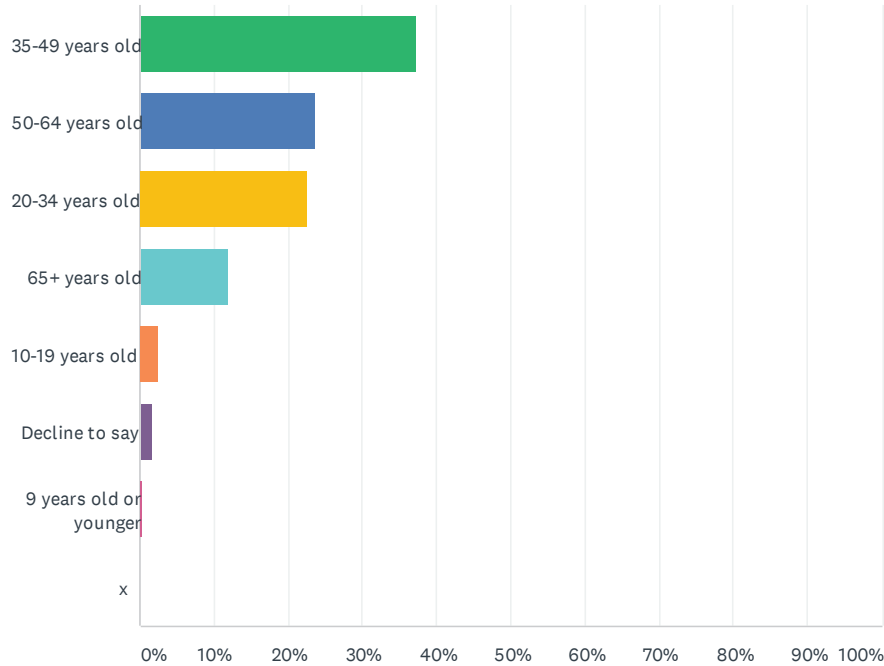
Ontario Library System - Prioritization		SurveyMonkey
266	92337	5/12/2020 10:48 AM
267	92509	5/12/2020 10:47 AM
268	91730	5/12/2020 10:47 AM
269	92308	5/12/2020 10:47 AM
270	91701	5/12/2020 10:46 AM
271	91711	5/12/2020 10:46 AM
272	91708	5/12/2020 10:46 AM
273	92337	5/12/2020 10:45 AM
274	92882	5/12/2020 10:45 AM
275	91786	5/12/2020 10:44 AM
276	91784	5/12/2020 10:44 AM
277	91784	5/12/2020 10:44 AM
278	91763	5/12/2020 10:41 AM
279	91786	5/12/2020 10:41 AM
280	92307	5/12/2020 10:40 AM
281	91786	5/7/2020 2:29 PM
282	91711	4/9/2020 3:42 PM

Ontario Library System - Prioritization

SurveyMonkey

Q7 What is your age?

Answered: 1,180 Skipped: 21



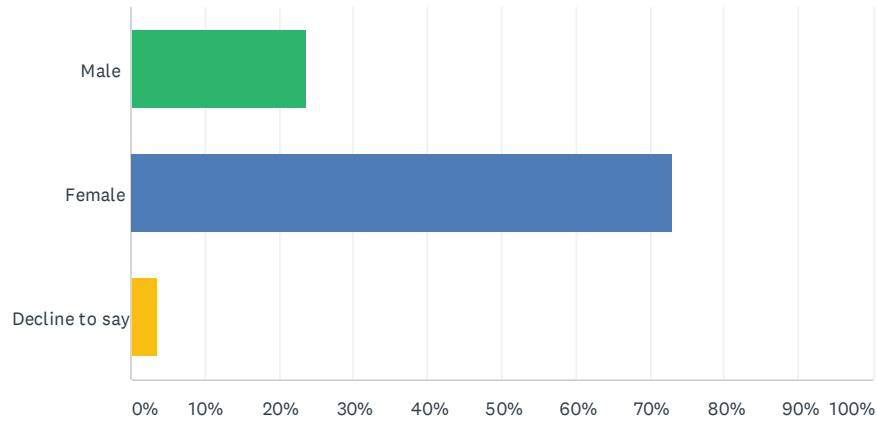
ANSWER CHOICES	RESPONSES	
35-49 years old	37.29%	440
50-64 years old	23.64%	279
20-34 years old	22.63%	267
65+ years old	11.86%	140
10-19 years old	2.46%	29
Decline to say	1.61%	19
9 years old or younger	0.51%	6
x	0.00%	0
TOTAL		1,180

Ontario Library System - Prioritization

SurveyMonkey

Q8 Are you:

Answered: 1,175 Skipped: 26



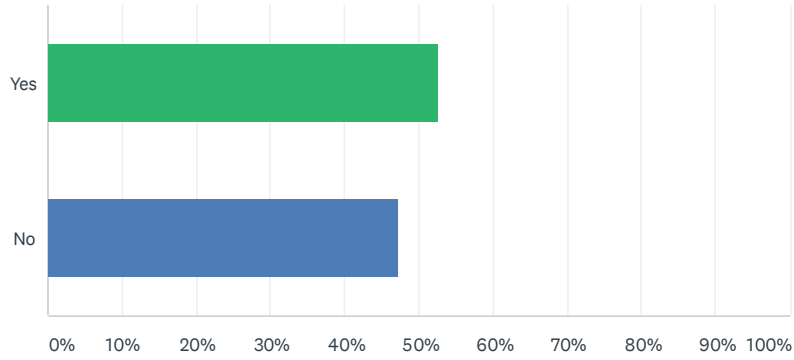
ANSWER CHOICES	RESPONSES	
Male	23.57%	277
Female	72.94%	857
Decline to say	3.49%	41
TOTAL		1,175

Ontario Library System - Prioritization

SurveyMonkey

Q9 Do children (18 years or younger) live in your household?

Answered: 1,178 Skipped: 23



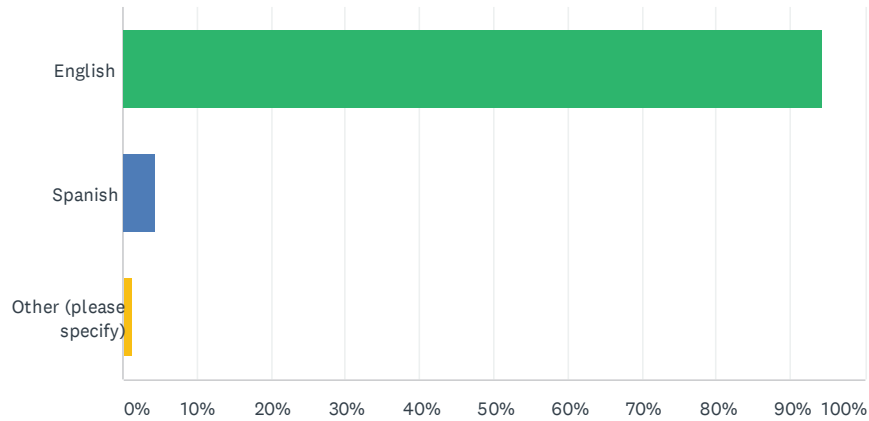
ANSWER CHOICES	RESPONSES	
Yes	52.63%	620
No	47.37%	558
TOTAL		1,178

Ontario Library System - Prioritization

SurveyMonkey

Q10 What is your primary language?

Answered: 1,179 Skipped: 22

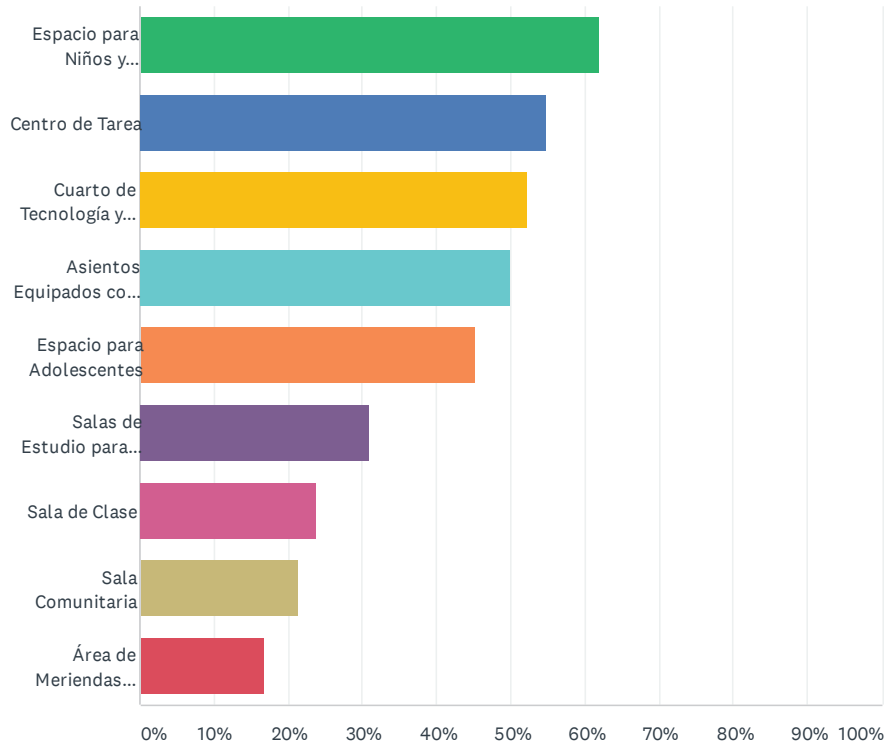


ANSWER CHOICES	RESPONSES
English	94.32% 1,112
Spanish	4.33% 51
Other (please specify)	1.36% 16
TOTAL	1,179

#	OTHER (PLEASE SPECIFY)	DATE
1	Taiwanese	5/19/2020 11:54 PM
2	Mandarin	5/19/2020 1:59 PM
3	I visit primarily for the Spanish language children's books for my son	5/19/2020 12:44 PM
4	English and Spanish	5/19/2020 10:53 AM
5	Mandarin	5/19/2020 10:51 AM
6	Both: English and Spanish	5/17/2020 9:08 PM
7	Chinese (Taiwan)	5/17/2020 2:06 PM
8	I also speak English.	5/16/2020 12:12 PM
9	Mandarin	5/12/2020 6:08 PM
10	Laotian	5/12/2020 6:07 PM
11	English AND Spanish	5/12/2020 12:36 PM
12	English & Spanish	5/12/2020 12:02 PM
13	German	5/12/2020 11:38 AM
14	Portuguese	5/12/2020 11:26 AM
15	korean	5/12/2020 10:44 AM
16	Tagalog	5/12/2020 10:43 AM

Q1 ¿Cuál espacio prefiere que sea priorizado en la biblioteca PRINCIPAL? Escoja 5 de los espacios. Las imágenes sirven solamente como ejemplo. Si gusta saber más detalles sobre los espacios, haga clic aquí.

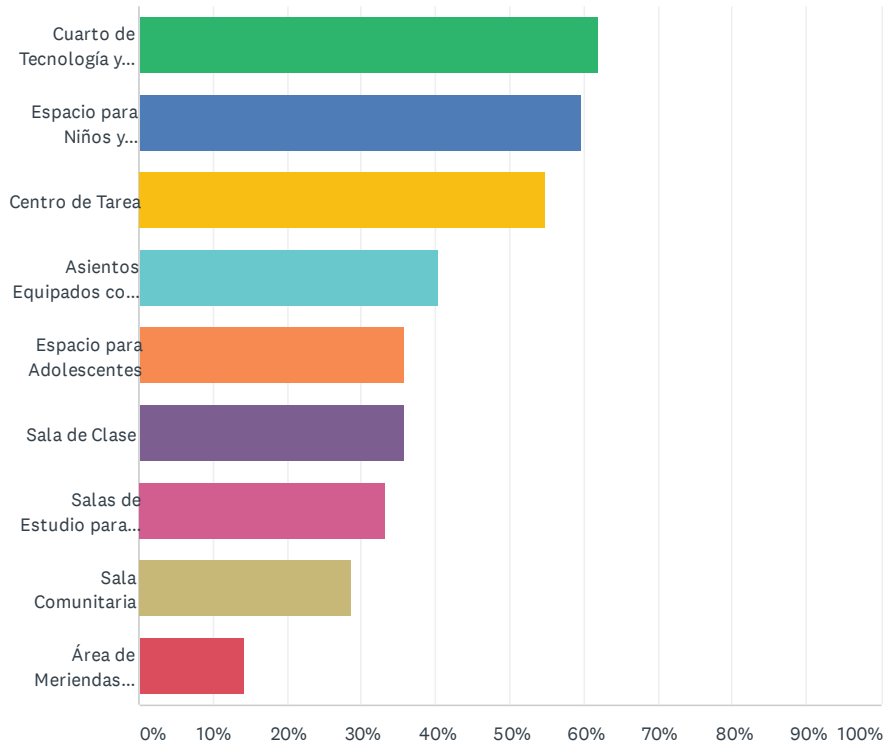
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES
Espacio para Niños y Familias	61.90% 26
Centro de Tarea	54.76% 23
Cuarto de Tecnología y Aprendizaje	52.38% 22
Asientos Equipados con Tecnología	50.00% 21
Espacio para Adolescentes	45.24% 19
Salas de Estudio para Grupos	30.95% 13
Sala de Clase	23.81% 10
Sala Comunitaria	21.43% 9
Área de Meriendas Ligeras	16.67% 7
Total Respondents: 42	

Q2 ¿Cuál espacio prefiere que sea priorizado en las bibliotecas SUCURSALES? Escoja 5 de los espacios. Las imágenes sirven solamente como ejemplo. Si gusta saber más detalles sobre los espacios, haga clic aquí.

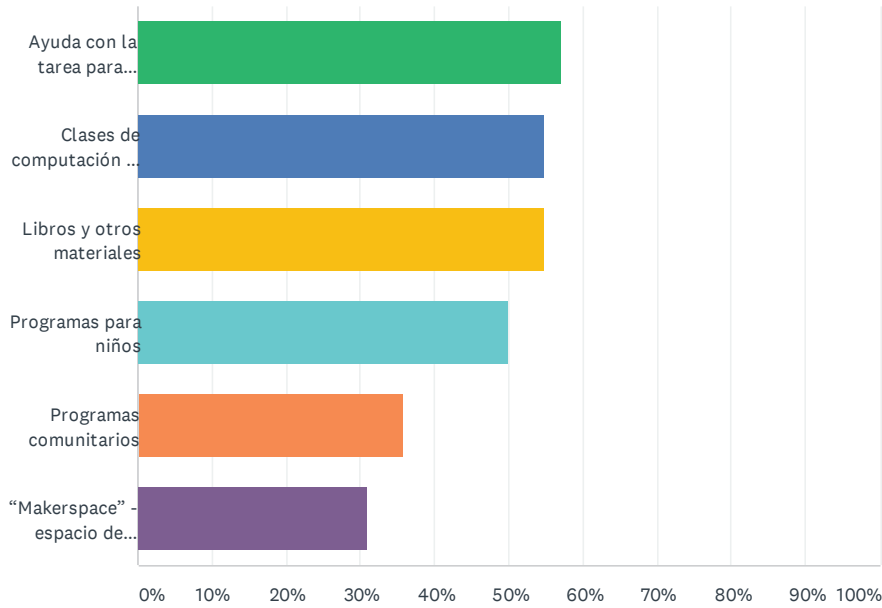
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES
Cuarto de Tecnología y Aprendizaje	61.90% 26
Espacio para Niños y Familias	59.52% 25
Centro de Tarea	54.76% 23
Asientos Equipados con Tecnología	40.48% 17
Espacio para Adolescentes	35.71% 15
Sala de Clase	35.71% 15
Salas de Estudio para Grupos	33.33% 14
Sala Comunitaria	28.57% 12
Área de Meriendas Ligeras	14.29% 6
Total Respondents: 42	

Q3 ¿Que servicios le gustaría ver en bibliotecas MÓVILES en Ontario? Escoja 3 servicios:

Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES
Ayuda con la tarea para niños	57.14% 24
Clases de computación y acceso a las computadoras	54.76% 23
Libros y otros materiales	54.76% 23
Programas para niños	50.00% 21
Programas comunitarios	35.71% 15
'Makerspace' - espacio de tecnología y aprendizaje practica como impresoras 3D y maquinas de cortar laser	30.95% 13
Total Respondents: 42	

Sistema Bibliotecario de Ontario - Priorización

SurveyMonkey

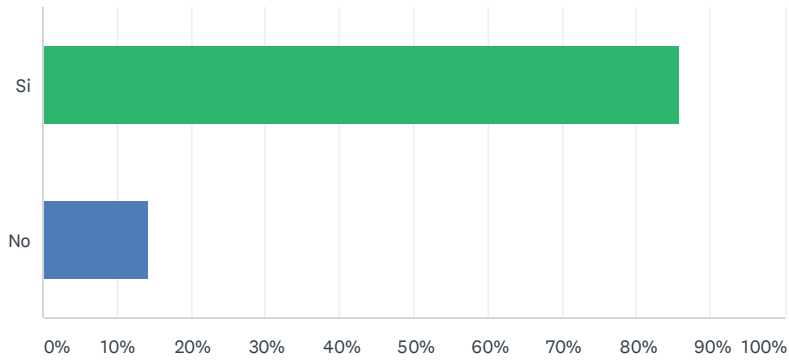
Q4 ¿Algún otro comentario?

Answered: 6 Skipped: 36

#	RESPONSES	DATE
1	gracias	5/20/2020 7:46 AM
2	Please ya abran los centros comunitarios	5/19/2020 7:00 PM
3	Muy buen proyecto gracias por perdimos nuestra opinion	5/19/2020 1:38 PM
4	Free food and snacks.	5/13/2020 8:56 AM
5	Ninguno	5/12/2020 11:33 AM
6	Cuando reabren la biblioteca y los centros comunitarios?	5/12/2020 10:45 AM

Q5 ¿Ha usado la biblioteca dentro del ultimo año?

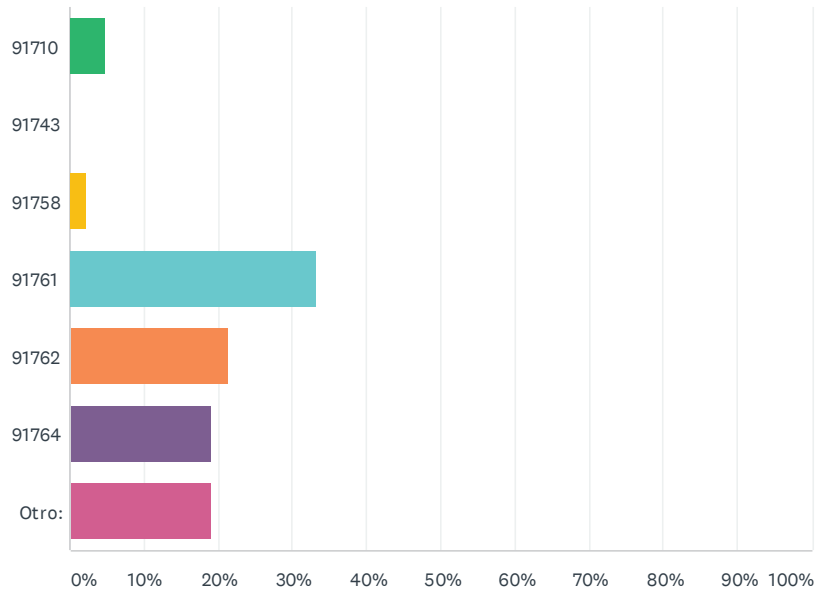
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Si	85.71%	36
No	14.29%	6
TOTAL		42

Q6 ¿Cuál es su código postal?

Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
91710	4.76%	2
91743	0.00%	0
91758	2.38%	1
91761	33.33%	14
91762	21.43%	9
91764	19.05%	8
Otro:	19.05%	8
TOTAL		42

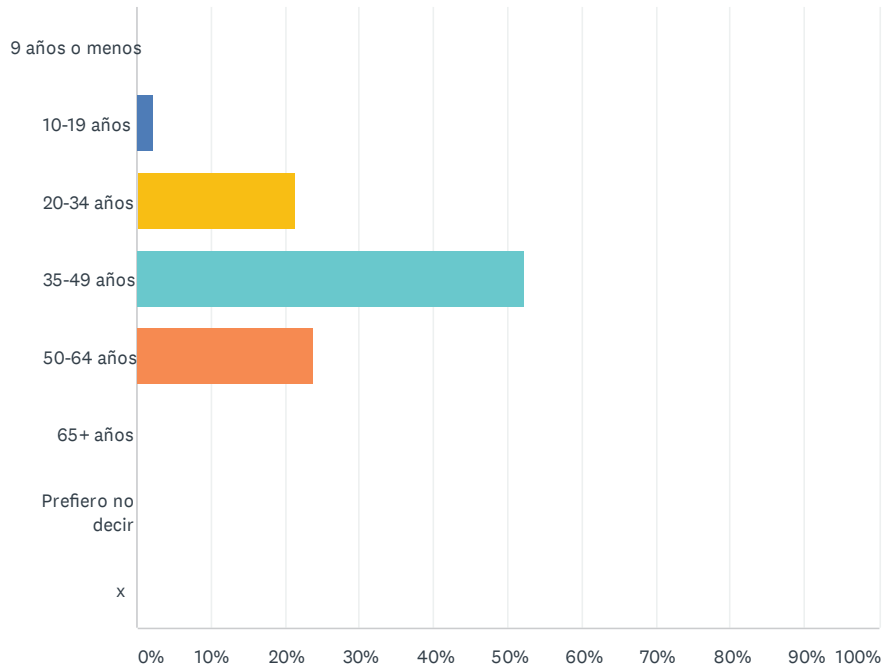
Sistema Bibliotecario de Ontario - Priorización

SurveyMonkey

#	OTRO:	DATE
1	91763	5/28/2020 12:56 PM
2	91786	5/21/2020 6:37 PM
3	91786	5/21/2020 5:56 PM
4	91763	5/14/2020 5:12 PM
5	91763	5/12/2020 12:19 PM
6	91763	5/12/2020 12:19 PM
7	91786	5/12/2020 12:16 PM
8	91763	5/8/2020 4:50 PM

Q7 ¿Qué edad tiene?

Answered: 42 Skipped: 0



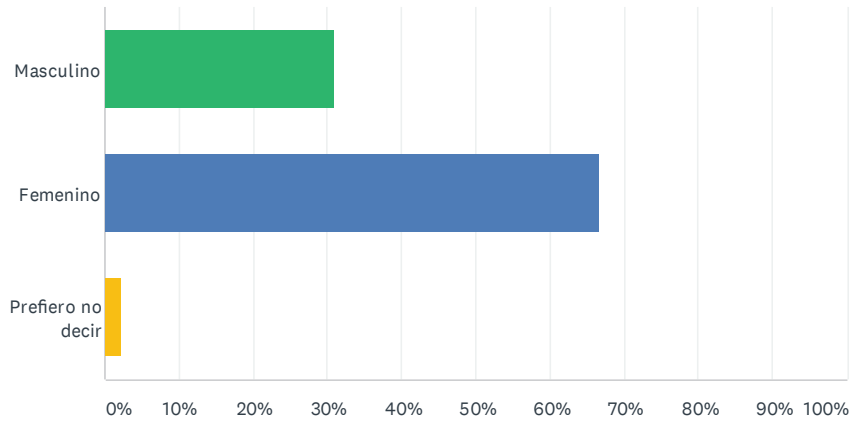
ANSWER CHOICES	RESPONSES	
9 años o menos	0.00%	0
10-19 años	2.38%	1
20-34 años	21.43%	9
35-49 años	52.38%	22
50-64 años	23.81%	10
65+ años	0.00%	0
Prefiero no decir	0.00%	0
x	0.00%	0
TOTAL		42

Sistema Bibliotecario de Ontario - Priorización

SurveyMonkey

Q8 Elija uno:

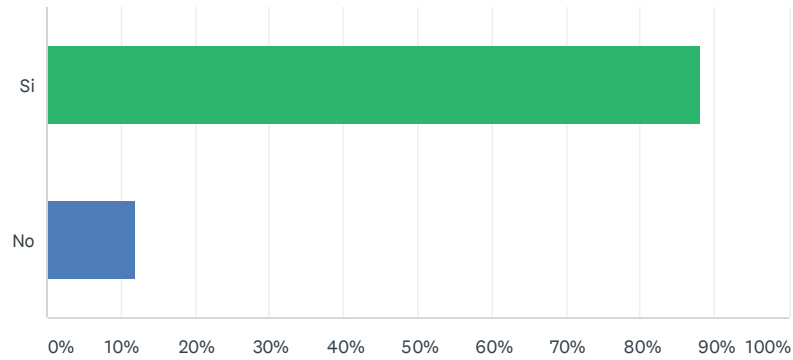
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Masculino	30.95%	13
Femenino	66.67%	28
Prefiero no decir	2.38%	1
TOTAL		42

Q9 ¿Viven personas menores de edad (18 años o menor) en su hogar?

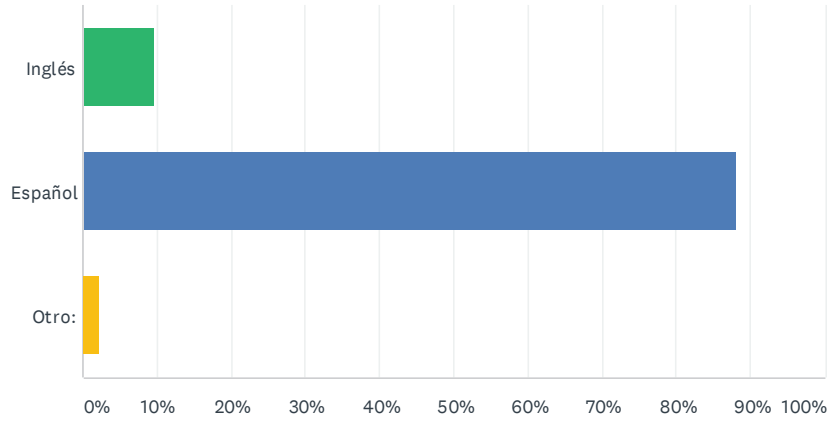
Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES	
Si	88.10%	37
No	11.90%	5
TOTAL		42

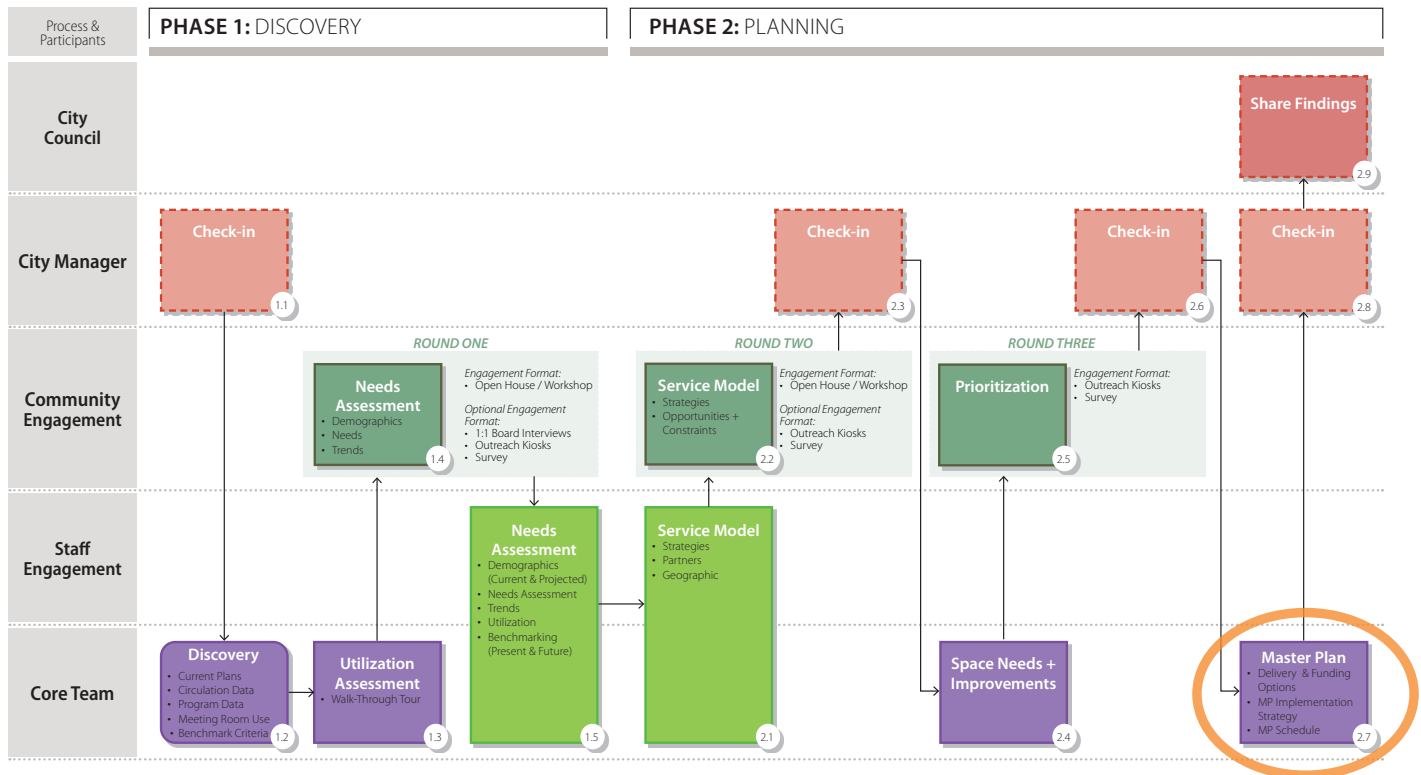
Q10 ¿Cuál es su idioma principal?

Answered: 42 Skipped: 0



ANSWER CHOICES	RESPONSES
Inglés	9.52% 4
Español	88.10% 37
Otro:	2.38% 1
TOTAL	42

#	OTRO:	DATE
1	I	5/12/2020 10:48 AM



A.3 Meeting Documentation

Core Team Meeting #2

- / Agenda
- / Presentation
- / Scenario Refinement - Post-Core Team Meeting
- / Meeting Minutes



A N D E R S O N B R U L É A R C H I T E C T S

AGENDA

Location: Teams
Project #: 19-1006-0

Date: 6/16/2020
Time: 1:00 – 2:30 PM

City of Ontario | Library Facilities Master Plan Core Team Meeting

CONTEXT	Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs. Based on the outcome of this first phase and with the participation of the library staff, the team has developed several service location scenarios. These scenarios were presented to the Community and to the Core Team to receive input. The next round of outreach gathered input on priorities for space and services.
PURPOSE	To present the findings of the latest community outreach and to discuss the refined scenario and the other elements for inclusion in the Master Plan.
INTENDED RESULTS	<ul style="list-style-type: none"> / Present the information gathered during the last Community engagement on space prioritization. / Discuss the refined scenario built based on the finding to date. / Discuss and develop the possible funding options. / Discuss and validate content for the Mater Plan report.

DISCUSSION ITEMS

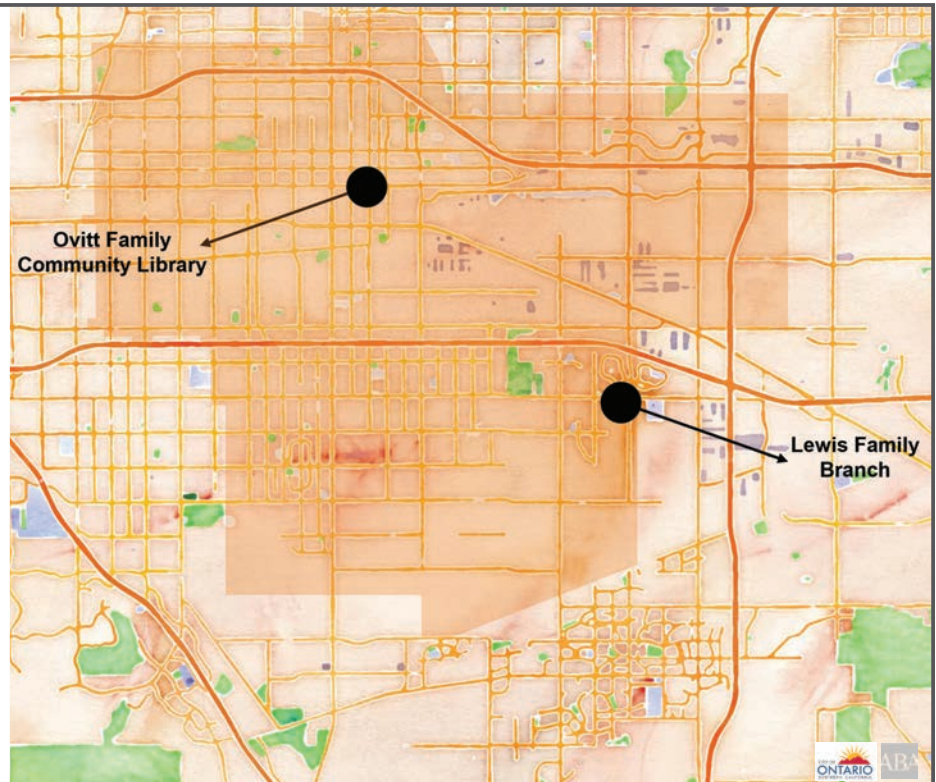
- I. Introduction**
- II. Community Outreach Findings**
 - a. Space prioritization by facility type
 - b. Other comments received
- III. Refined Scenario Discussion**
 - a. Facility types, quantity and location
 - b. Phasing sequence
 - c. Facility sizes
 - d. Timeline
- IV. Funding Options**
 - a. Review Funding Source Categories
 - b. Gather Information on Specific Funding Options
- V. Master Plan Report Outline and Content**
- VI. Conclusion**
 - a. Next Steps
 - b. Feedback

Strategic Planning | Master Planning | Architecture | Interiors

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Library Facility Master Plan

Core Team Meeting #2
June 16, 2020



Context

The team has completed a needs assessment effort to analyze the current facilities and identify key community needs. Based on the outcome of this first phase and with the participation of the library staff, the team has developed several service location scenarios. These scenarios were presented to the Community and to the Core Team to receive inputs. Later, the team has completed a Community outreach to identify the space types that should be prioritized.

Purpose

The purpose of the Core Team #2 is to present the findings of the latest community outreach, to discuss the refined scenario and the other elements included in the final Master Plan.

Intended Results

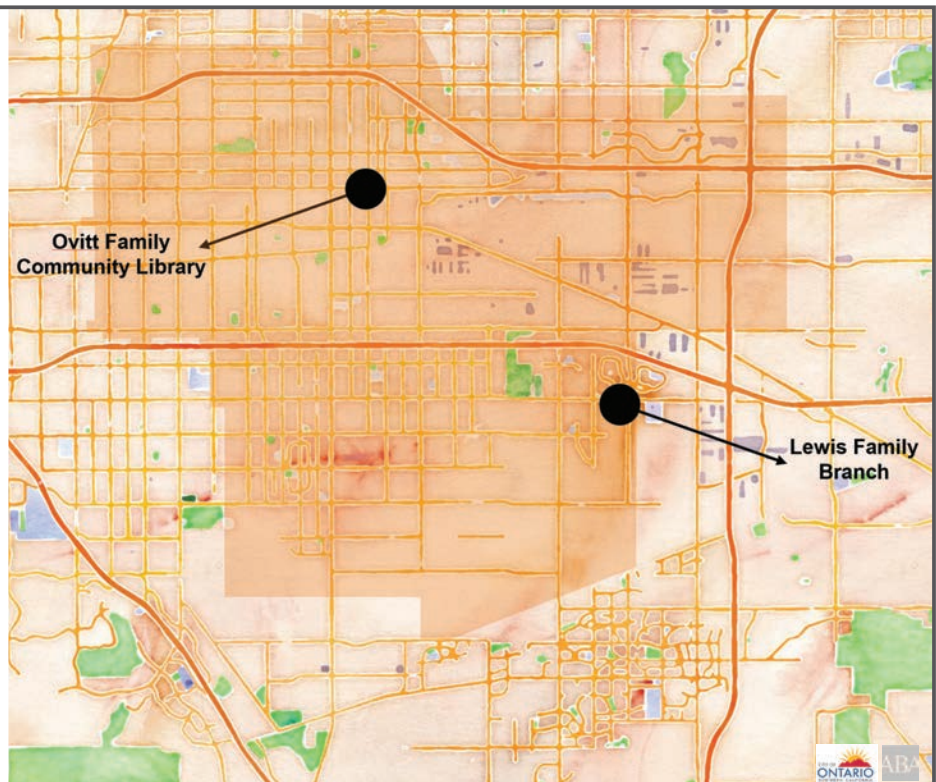
- Present the information gathered during the last Community engagement on space prioritization.
- Discuss the refined scenario
- Discuss and develop possible funding options
- Discuss and validate the content for the Mater Plan report

Agenda

- 1 Introduction
- 2 Community Outreach Findings
- 3 Refined Scenario
- 4 Funding Options
- 5 Master Plan Content
- 6 Conclusion

2

Community Outreach Findings



Survey Results Overview

1,243 Answers

- **1,201 in English**
- **42 in Spanish**

Ontario Residents: 75%
Others: 24%

Library Users: 88%
Non Users: 12%

Active Adults (20-64): 84%
Seniors (65+): 13%

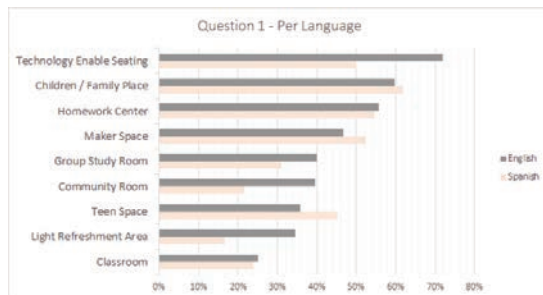
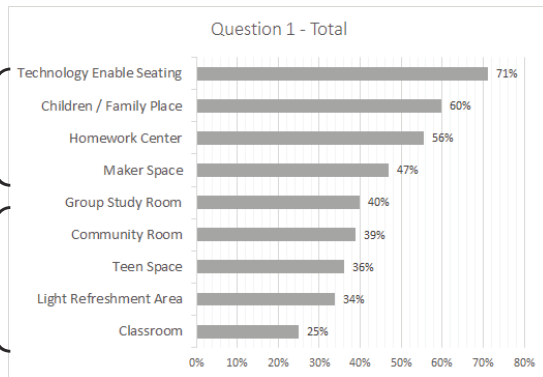
Survey Results

- Main Library

Which spaces would you be excited to see prioritized here in Ontario's MAIN library?

Purpose built, still flexible

Multi purpose space, flexible, accommodate this use

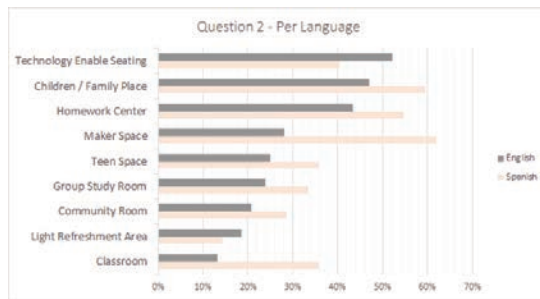
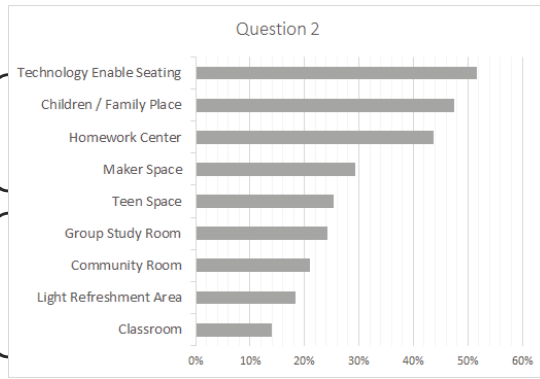


Survey Results - Branch Library

Which spaces would you be excited to see prioritized here in Ontario's BRANCH library?

Purpose built, still flexible

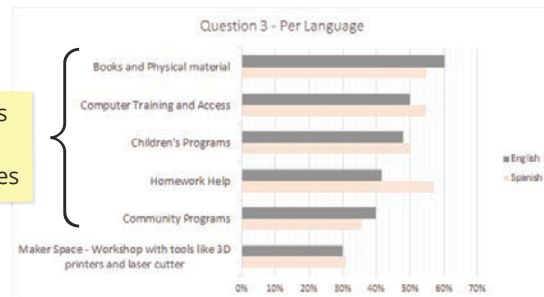
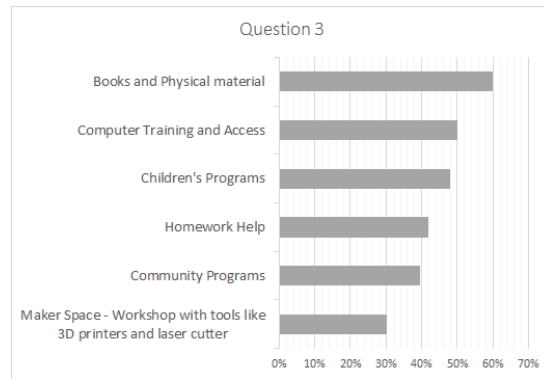
Multi purpose space, flexible, accommodate this use



Survey Results - Mobile Library

Which spaces would you be excited to see prioritized here in Ontario's MOBILE library?

Focus for services



Opt 1 - Big truck (more independent, but more expensive)

Opt 2 - Van with supplies (need facility, but less expensive)

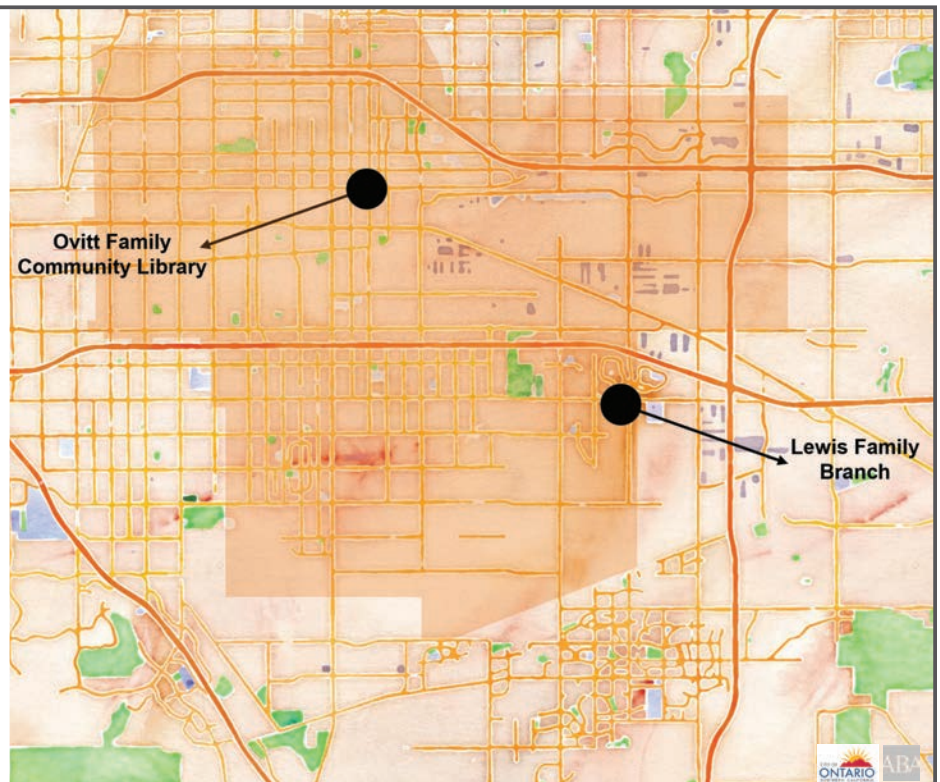
Survey Results
-
Additional Comment

Theme	Count
E-books	20
Library fan	17
Learning/Programs	14
Pandemic	10
Collection	8
Homeless	7
Staff	7
Children & Families	6
Community	6
Events	5
Maker Space	4
Services	4
Technology	4
Thanks for community outreach	4
Access	3
Dedicated Spaces & Flexible Spaces	3
Foreign Languages	3
History	2
Refreshment	2
Safety & Wellness	2
Cleaness	1
Flexibility	1
Location	1
Outdoor	1
Quiet versus active space	1
Seniors	1
Veteran Resource Center	1

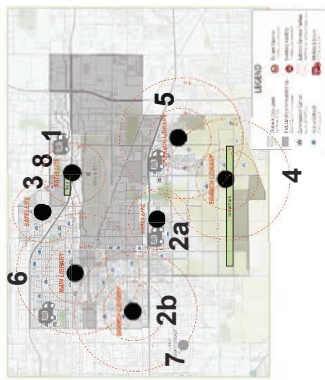
Theme	Count
Access	3
Children & Families	6
Cleaness	1
Collection	8
Community	6
Dedicated Spaces & Flexible Spaces	3
E-books	20
Events	5
Flexibility	1
Foreign Languages	3
History	2
Homeless	7
Learning/Programs	14
Library fan	17
Location	1
Maker Space	4
Outdoor	1
Pandemic	10
Quiet versus active space	1
Refreshment	2
Safety & Wellness	2
Seniors	1
Services	4
Staff	7
Technology	4
Thanks for community outreach	4
Veteran Resource Center	1

3

Refined Scenario

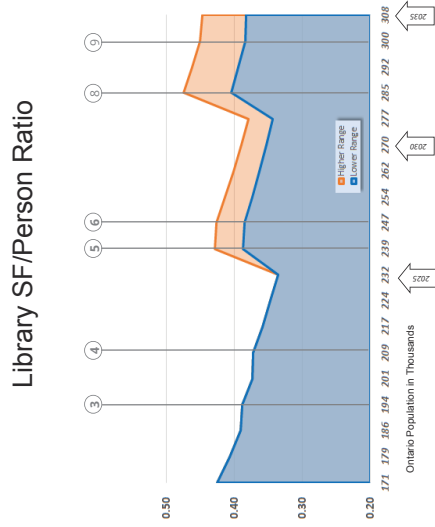


Refined Scenario



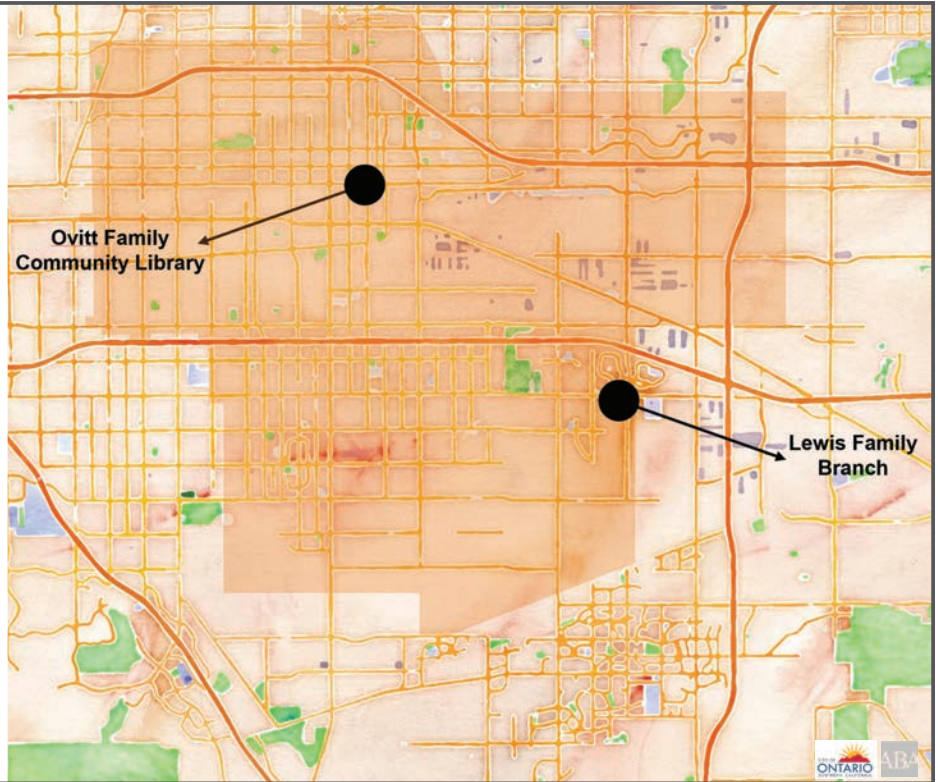
Phasing Sequences, Timeline, and Budget

Phasing Sequences	Facility Sizes	Population	Construction Budget (today's USD)
1 Implementation of a Mobile Library		short term	\$250,000
2a Creation of a Pilot Satellite (Between Euclid and Golf course)			
2b Creation of a Satellite Library (West Ontario)	2,500 SF	Population reaches 205,000	\$250,000+
3 Creation of a Satellite Library (Northern Ontario)	2,500 SF	short term	\$250,000+
4 Setup new branch at Great Park	30-40,000 SF +15,000	Population reaches 240,000	\$21 Million to \$35 Million (\$700 to \$875/SF)
5 Renovation of Lewis Branch, Teen Focus, lower staff cost (lean full branch "teen zone")	15,000 SF	Population reaches 245,000	\$250,000+
6 Renovation of Oviitt (~55,000 SF) Major renovation combine w/ other maintenance	Scope TBD		Scope TBD
7 Transformation of the Satellite into a Branch Library	20-30,000 SF	Population reaches 280,000	\$14 Million to \$26.5 Million (\$700 to \$875/SF)
8 Creation of a second Satellite in Northern Ontario	2,500 SF	Population reaches 305,000	\$250,000+



4

Funding Options



Financing

Financing Alternatives

Can we use a defined set of assumptions?

We can break the sources of financing in multiple categories. What categories could be used for Ontario Library System?

- Existing City assets and revenues?
- New revenues through the sale of bonds?
- Lease back strategy?
- Public Private Partnership?
- Revenue from the sale of City land?
- Others?

Sources for financing will depend on a number of key components. What are the key components for the Ontario Library System?

- Assets and revenues the City currently has?
- New revenue from a Bond?
- Total Costs (varies based on prototype option selected)?
- Others?

Existing City Assets

Common Existing Assets

Common existing city assets are as follows:

- Existing general fund revenue,
 - Infrastructure fund
 - Facilities fund
 - Space rental
- Land
- Use of current general fund revenue.

Do these common existing city assets could be used for the Ontario Library System?

What other funding sources could be used? Other funding sources can be:

- Park dedication fees,
- Enterprise funds,
- TV broadcasting,
- Others?

Existing General Fund Revenue

What General Fund Revenue the City could use for the Library System?

- Infrastructure fund?
- Facilities fund?
- Other?

Land

Does the City have land that could be sold to generate revenue?

Examples of lands are:

- Office space
- Residential properties
- Hotel
- Agricultural land
- Industrial land

- Parking lot
- Vacated land that can be reconverted (old airport, old army station, etc)

Use of current general fund revenue

Can the City use current general fund revenue for the Library System?

- Capital projects reserve?
- Infrastructure funds?
- Other current funds?

Bond Revenue

This method is popular for a number of reasons which include the stability and predictability of the revenue source and favorable interest rates.

The revenue potential from a GOB is determined by four key factors:

- Total Assessed Valuation (County Assessor)
- Interest Rate on Bonds (Market Rate)
- Term (typ. 25 or 30 years - set by Council)
- Assessment Rate

Can the City of Ontario sale bonds to generate revenue for the Library system?

Lease back strategy

Can the City of Ontario use a lease back strategy to generate revenue for its Library system?

Partnership

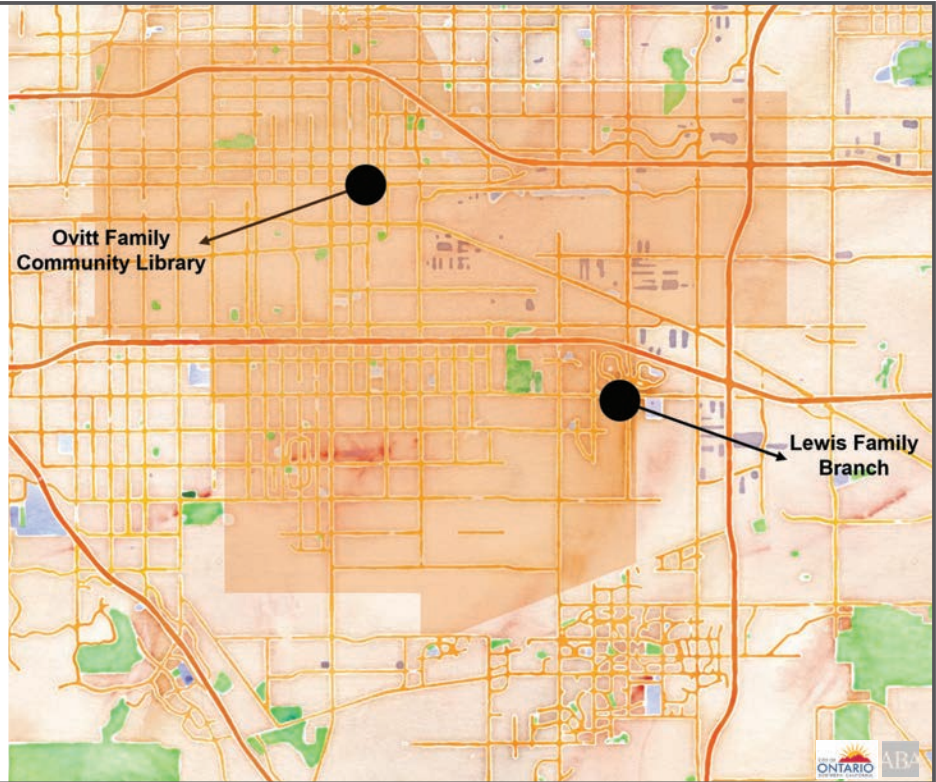
As the City of Ontario is a general law city, it can only utilize public private partnerships to construct fee generating facilities. This does not include libraries. Yet, are there any other possible partnerships (with non-profit organization, school, etc)?

Is there any other strategy that the City of Ontario could use to generate revenue for its Library system?

- Sales Tax
- Development Fees

5

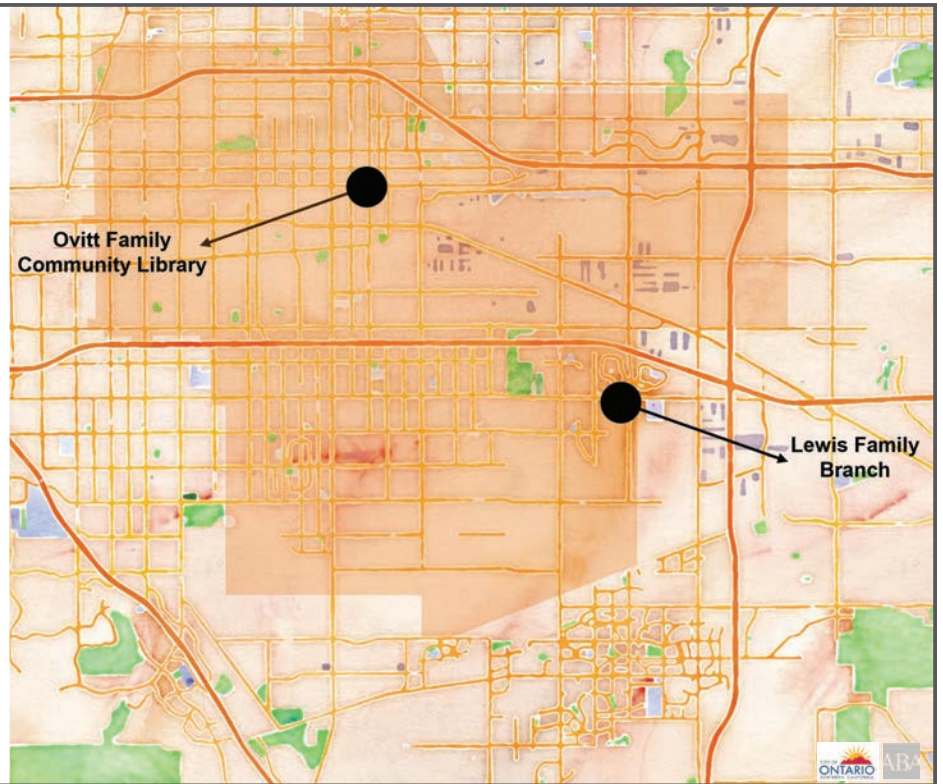
Master Plan Content



Report - Table of Contents

- I. Executive Summary
- I. Introduction
 - Background & Project Context
 - Project Process
- II. Inspiration
 - Public Library Trends
 - Public Library Benchmark
- III. Needs Assessment
 - Ontario Residents Demographic Information
 - Ontario Library System Utilization Analysis
 - Key Community Needs
- IV. Service Model
 - Service Delivery Scenarios
- V. Prioritization
 - Preferred Community Scenario
 - Preferred Spaces
- VI. Recommendations
 - Service Delivery
 - Space Types to Prioritize
 - Funding Options
 - Implementation Strategy & Schedule
- A. Appendix (*in a separate report*)
 - Meeting Material
 - Detailed Surveys Result

6 Conclusion



Next Steps





A N D E R S O N B R U L É A R C H I T E C T S

MEETING MINUTES

Location: Teams
Project #: 19-1006-0

Date: 6/16/2020
Time: 1:00 – 2:30 PM

City of Ontario | Library Facilities Master Plan
Core Team Meeting

CONTEXT Ontario City Library is developing a Facilities Master to identify space and facilities needs and to define approaches to address identified needs. The team has completed a needs assessment effort to analyze the current facilities and identify key community needs. Based on the outcome of this first phase and with the participation of the library staff, the team has developed several service location scenarios. These scenarios were presented to the Community and to the Core Team to receive input. The next round of outreach gathered input on priorities for space and services.

PURPOSE To present the findings of the latest community outreach and to discuss the refined scenario and the other elements for inclusion in the Master Plan.

INTENDED RESULTS

- / Present the information gathered during the last Community engagement on space prioritization.
- / Discuss the refined scenario built based on the finding to date.
- / Discuss and develop the possible funding options.
- / Discuss and validate content for the Mater Plan report.

DISCUSSION ITEMS

I. Introduction

- a. We will have another meeting after this one.

II. Community Outreach Findings

- a. We received a lot of answers for the survey! (Over 1200) Most of the respondents live in Ontario and are library users. Most of the respondents are also active adults (20 to 64 years old).
- b. Space prioritization by facility type
 - i. Main library
 - 1. Tech enable seating area, children/family place and homework center are the most popular spaces –future renovations for these needs they can be purpose-built but still flexible.
 - a. Children & family place and homework center were more strongly preferred in the Spanish survey.
 - 2. Community rooms were not highly rated. The rooms are used a lot at Ovitt, but needs may already be met.
 - 3. Classroom is low on the priority list, even though ABA had heard a lot about ESL classes, homework help, etc. These events/programs can be held in a flexible space that can have a classroom set up when needed, but the space is not dedicated to classes.
 - ii. Branch Library
 - 1. Tech enabled seating area, children/family place and homework center are the most popular spaces.

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 Page 2 of 4

2. The Teen space had a higher priority in the branch library compared to the main library. This maybe because the existing branch library is collocated with a high school with no strong division of space. Input indicated a need for a better separation.
- iii. Mobile library
 1. Maker space was very low in the rating.
 2. There are different ways of doing mobile libraries:
 - a. Option 1 – A big truck that is independent but expensive
 - b. Option 2 – A van with supplies that can last a few hours, but is less independent.
 3. Trucks last a long time, but they require more dedicated staffing, so vans are preferred.
- iv. Computer / Tech
 1. The core team observed that in general no one shows up to the computer classes even though the library users say they want to have computer classes.
 - a. Maybe what they want shifted.
 - b. Maybe everyone knows how to use a computer, but they think that other people should learn.
 2. Now they want access to Wi-Fi
 - a. It is important for adults and for students.
 3. Tech access and tech training were not separated in the survey. Currently library users are very interested in tech access.
- v. Additional comments
 1. Objection to the presence to certain users of the library (homeless).
 2. ABA can add more information in the report than just the summary tables presented in this meeting (see presentation).

III. Refined Scenario Discussion

- a. Facility types, quantity and location
 - i. Lewis Branch, re-opening discussion
 1. Lewis was closed for the summer for HVAC renovation.
 2. At the time of the meeting, the school was likely to re-open partially.
 3. It was not yet confirmed if the branch would re-open and how.
 4. If the branch stays closed, then the city loses an entire branch.
 5. The scenario currently includes the creation of a satellite at Lewis and looking at creating something else nearby.
 6. There is a joint use agreement to use the aquatic facility so even if the school does not come back in Fall then the branch can still open in Fall as well.
 - a. It will be possible to reopen once the construction/renovation is done.
 - b. Then there is no urgency to move Lewis to a temporary location.
 - ii. Steps
 1. Launch a Mobile library – a van is preferred
 2. Locate a pilot satellite near golf course
 3. Locate a pilot Satellite in West Ontario
 4. Locate a satellite in North Ontario
 5. Locate a new branch in the South, near Great Park
 6. Create a satellite at Lewis if not done before – it was later decided that the satellite would be a "Teen Zone"
 7. Renovation of Ovitt
 8. Satellite upgraded into a branch for the new West satellite
 9. Locate another satellite in North Ontario
 - iii. Great Parks branch, location discussion

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 Ontario City Libraries Master Plan
 Page 3 of 4

1. It will be hard to convince people in the City to put a branch elsewhere because the city owns the land. It may not be the best location and yes there is a gap, but it will be hard to convince to do elsewhere.
 2. We can create a satellite between the two branches (Great park and West Branch) to fill the gap. The city owns a golf course there and there is a community center. The City is currently figuring out what to do with that land. The location is a bit east of the gap, but it could help to fill the gap. The golf course is not really successful. It would be easier if it was successful or changed for something different.
 3. West wing community center is there and they are doing book pick up right now, but maybe it should go somewhere else in the future when Lewis will be open.
- iv. Satellite, order of implementation
1. The West satellite should be chosen for the implementation of a pilot satellite because this area has a distinct community with a community pride. People living in this area may be more open to this project and may rally around the project.
 2. The next step would be the northern area.
 - a. There is a lot of space around John Galvin Park to do interesting things. It would be the ideal location for the second satellite – it is next to the highway and a shopping area.
- v. Presentation to the library Board and Lewis transformation
1. Will it be an issue to have Lewis as a satellite and having a branch at Great Park?
 - a. Lewis will be a mini branch; it will not go away. It will have programs for teens.
 - b. It was decided to change the vocabulary to Teen Library and the location will have a focus on youth.
 - c. It is important to consider the size of this location. Since the space is not owned by the library system, it cannot be freely renovated.
 2. Would people go to a new branch or would people still go to the old branch at Lewis?
 - a. Lewis can be a Teen focused facility – may get more support because the staff will see that it is dedicated for the population at the school
- vi. Cost
1. Sales tax measure is on the ballot in March. Could be used for facilities – at least in 5 years
 2. Need to be careful of the cost of operations. The more locations, the more operation cost
 3. Lewis could have limited hours of operation so the staffing would be different
 - a. It would be open when the teens need it.
 - b. It would be still a cost, but it would be half of what it is right now.
 - c. Most of the programming would move to the new building.
- vii. New Lewis
1. It should not be called a branch because there are too many branches.
 2. It should be called something in between – like a Teen zone.
 3. It can include special clubs that are open on weekends.
 4. Maybe the supervisor of the Great Park branch can take care of the teen zone too.
- viii. **ABA Action item:** ABA will revise the scenario as discussed and will create an intermediate plan
1. The report will include 2 maps
 - a. Intermediate and final
- ix. Renovation of Ovitt
1. The renovation will come after the new branch at Great Park and the Teen zone.
 2. The café will be renovated for something else; some food amenity will remain, but it will use a much smaller space to better align with the needs.
 3. This space could be an opportunity and renovated before the rest of the building.
- x. Location in Northern Ontario
1. 2 mobiles and 2 satellites may be too much.
 2. The final decision was 2 satellites and 1 mobile library.
- xi. Branch on the west side

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1. It may be an issue
 2. Helen will discuss with City Manager and follow up with what is possible to do and politically correct to do with the new satellite and the branch on the west side.
 3. One of the locations will be the pilot satellite.
- xii. Timeline
1. Facility improvements have been aligned with population growth to achieve appropriate service levels. In addition, timing has been selected to establish a need for additional locations before starting the construction of a new location.
- xiii. Price tag
1. \$0.25M for a vending machine and it is still TBD if we add a program rooms or something else.
 2. We are talking about construction estimate and not project estimate. This needs to be clearly indicated in the report.

IV. Funding Options

- a. Review Funding Source Categories
 - i. The options will not be recommending a specific course of action, but rather lists possible options.
 - ii. **ABA/Ontario Action item:** ABA will send the funding questions and Ontario will answer.
 - iii. Development fee can be added to the list of options for funding (Great Park)
 - iv. Sales tax can be added too.
- b. Gather Information on Specific Funding Options

V. Master Plan Report Outline and Content

- a. See presentation for the TOC
- b. **ABA Action Item:** will send the TOC

VI. Conclusion

- a. Next Steps
 - i. Another review with
 1. Refined scenario
 2. Draft report
 3. Helen meets with her boss June 22nd
 - a. ABA will send the Miro board and the scenario in PDF
 - b. We will see after if we need additional time for the council members to review – will know on June 22
 - c. The next step is the presentation to the library board
 - d. Then to council for final presentation
- b. Feedback
 - i. Like to play with the map on screen
 - ii. Excited, but less optimism due to COVID-19

The above minutes reflect ABA's understanding of issues and assignments discussed at the meeting. Unless ABA is notified in writing of any discrepancies within 5 business days, the minutes will be considered an accurate record of the issues and assignments. Minutes produced from this meeting will be distributed for review and comment. If no written comments are received, the minutes will stand as the record of the conversations and directions given at the meeting.



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