

STORMWATER POLLUTION PREVENTION FOR MOBILE VEHICLE AND SURFACE CLEANING BUSINESSES

AREAWIDE STORM WATER PROGRAM

The City of Ontario is regulated under an Areawide Urban Storm Water Runoff Permit issued by the Water Quality Control Board. This permit requires Mobile Vehicle and Surface Cleaning Businesses conducting work in the City to implement Best Management Practices (BMPs), to eliminate the discharge of pollutants into the City's storm drains.

STORMWATER BEST MANAGEMENT PRACTICES (BMPs)

Mobile Vehicle and Surface Cleaning Business owners shall be familiar with the following stormwater BMPs and shall educate and train their employees to implement these practices at the business site:

- Hazardous waste accumulated at the site shall be properly contained, labeled, and stored in a leak proof sealed container (see attached Hazardous Waste flyers).
- Surface cleaning discharges from pressure washing of paved areas shall be contained and prevented from entering public streets, gutters, and storm drains.
- Vehicles and equipment shall not be washed outdoors unless the business is equipped with appropriate devices to discharge into the City's sanitary sewer. These devices include:
 - Spill containment system such as a portable dike or drain protection device.
 - High pressure/low volume nozzle spray equipment.
 - Portable vacuum system.
 - Filtering system to filter wastewater prior to discharge into the City's sanitary sewer.
 - Truck mounted or trailer mounted storage tank for wastewater collection.
 - Portable generator for mobile source of electricity.

Non-implementation of the above BMPs will result in a Notice of Correction (NOC). Failure to address the Notice of Correction (NOC) by the due date will result in a Notice of Violation (NOV). Notices of Violations (NOVs) schedule is as follows:

- A fine of \$100 for the first violation.
- A fine of \$200 for the second violation (within 12 months).
- A fine of \$500 for the third violation (within 12 months).
- Continuous violations will result in escalating fines including the issuance of an Administrative Order with a minimum of \$1000 fee and eventually fines up to \$3000 per day or revocation of the business license.

BUSINESS LICENSE APPROVAL

Before the City of Ontario approves a Business License for a Mobile Vehicle and Surface Cleaning Business, the Environmental Section will require the new business to provide a proof of the ownership of equipment (see attached Wastewater Discharge Certification Statement), and demonstrate the ability to properly utilize the equipment. In addition, the business must provide a written certification statement describing locations where work will be performed and the method used to clean work areas after vehicle washing or surface cleaning. The statement must also include a procedure for hauling and disposing wastewater. If wastewater is hauled to a legal disposal site, a signed letter of approval or a written contract must be presented along with the certification statement for City review.

WASTEWATER DISPOSAL INFORMATION

Non-domestic wastewater from Businesses may be approved for discharge into the City's sanitary sewer system via a written authorization taken in the form of an issued permit, or may be contained onsite and hauled to a legal disposal facility. Prior to commencing a wastewater discharge into the sanitary sewer system, users seeking to obtain an industrial wastewater discharge permit must first complete and file with the City, an industrial wastewater discharge permit application. The application shall be submitted, as prescribed by the City and appropriate for evaluation, and in sufficient time to allow for a proper and thorough evaluation. Following an evaluation of the data, the City may issue a wastewater discharge permit, in accordance with all of the terms and conditions that are set forth in the City of Ontario Public Sewer System Ordinance, Title 6, Chapter 7, and any other applicable provisions of federal or State law or regulation. If you have any questions regarding the discharge of wastewater into the sewer system, please contact the Ontario Municipal Utilities Company at (909) 395-2600.

STORMWATER PROGRAM

For any information regarding the stormwater regulations, please contact the City of Ontario Engineering Department, Environmental Section at (909) 395-2025, or visit the City of Ontario website at <http://www.ontarioca.gov/engineering/environmental-services>.



**WASTEWATER DISCHARGE CERTIFICATION STATEMENT FOR
MOBILE VEHICLE AND SURFACE CLEANING BUSINESSES**

I, _____ (owner) representing _____ (business name)
at _____ (address), certify that I have read and understood the Best
Management Practices for Mobile Vehicle and Surface Cleaning and agree to implement Best Management
Practices (BMPs) that are applicable to my business activities.

I, _____ (owner) will provide the necessary equipment to capture, contain, and
properly dispose of washwater/wastewater at each worksite in order to prevent pollutants from entering the City
of Ontario storm drainage system.

1. Please describe the worksites where your business will provide Mobile Vehicle & Surface Cleaning services:

2. Please describe methods and equipment used to collect, contain, and filter the washwater/wastewater prior
to discharge:

3. Please describe the disposal method(s) of washwater/wastewater and waste:

Signature

Date

OFFICE USE ONLY	
Approved <input type="checkbox"/>	Denied <input type="checkbox"/>
BY: _____	DATE: _____

Pollution ^{STORMWATER} Prevention

Stormwater Management Practices for Mobile Vehicle Cleaning

Pollutants from mobile vehicle cleaning including heavy metals (copper, lead, nickel and zinc), hydrocarbons (oil and grease), toxic chemicals (solvents, chlorinated compounds, glycols), acids and alkalis often make their way into the San Bernardino County storm drain system, and do not get treated before reaching the Santa Ana River. This pollutes our drinking water and contaminates waterways, making them unsafe for people and wildlife. Following these best management practices will prevent pollution, comply with regulations and protect public health.

Vehicle Cleaning

Wash water (wastewater) should be disposed of correctly and legally. Never discharge or allow wastewater to runoff into the street, gutter or storm drains.

- When washing items not contaminated by hazardous materials wastewater should be discharged to the sanitary sewer with the property owner's permission within sanitary sewer discharge limits or collected and

hauled offsite for proper disposal. Discharges to the sewer should not contain grease, grit, or any material that could clog piping.

- Wash in customers wash bay or pump wastewater to the wash bays' pretreatment system.
- Wash in a designated area that has been bermed up to contain the wash water.
- Common water control devices are: recycling systems; pretreatment or sewer discharge systems; limited recycling systems; wash pits (portable vinyl wash pads), vacuum sludge filtering systems; wet-dry vacuums, sump pumps; drain covers; portable dams; vacu-brooms; oil absorbent pads, booms, pillows, and tubes; plastic sheeting; filter tubs; buckets; pans; and squeegees.

Engine Cleaning

When cleaning engines using chemical additives like soaps, solvents or degreasers:

- Service must be performed at a facility that has the equipment to properly process the contaminated wastewater runoff.
- Service must be performed using a leak-proof ground cover device that will catch and contain all contaminated wastewater runoff for later disposal in a manner that complies with all city, county, state and federal codes.

To report illegal dumping or for more information on stormwater pollution prevention, call:

1 (800) CLEANUP

or visit our websites:

www.sbcounty.gov/stormwater
www.1800cleanup.org



Prevención de Contaminación al Sistema de Drenaje

Prácticas al Manejo de Sistema de Drenaje para la Limpieza de Vehículos Móviles

Los agentes contaminantes de la limpieza vehículos móviles, incluyendo metales pesados (cobre, plomo, níquel y zinc), hidrocarburos (aceite y grasa), productos químicos tóxicos (solventes, compuestos tratados con cloro, glicoles), ácidos y álcalis a menudo llegan al río de Santa Ana, sin haber sido tratadas. Esto por lo general contamina nuestra agua potable y contamina los canales locales, haciéndolos inseguros para la gente y la fauna. Siguiendo bien estas practicas se puede prevenir la contaminación, conforme a las regulaciones y protegerá la salud pública.

Limpieza De Vehículos

El agua usada despues de lavar el vehiculo (aguas residuales) debe ser colocada correcta y legalmente.

- Cuando lave artículos no contaminados por materiales peligrosos de aguas residuales descargarlos en la alcantarilla sanitaria con el permiso del dueño y dentro de los límites sanitarios previstos para la descarga en las alcantarillas o recogerlos y tirarlos a la basura de manera apropiada

al descargar en la alcantarilla no deben contener grasa, arena, o ningún material que pueda estorbar la tubería.

- Lávelos en lavaderos apropiados para clientes o en las bombas de agua residual o sistemas previamente tratados.
- Lávese en áreas señalada que han sido diseñadas para que contenga agua lavada.
- Los dispositivos comunes del control de agua son: reciclaje de sistemas; sistemas del tratamiento previo o de escape de alcantarilla; sistemas de reciclaje limitados; toallas para lavar (de vinil), aspiradoras de lodo; secadoras, bombas de aceite; cubre-drenaje; sostenedoras de agua; vacu-escobas; esponjas absorbentes de aceite, auges, almohadillas, y tubos; hojas de plástico; cubos; cubetas; cacerolas; y trapos de enjuage.

Limpieza De Motor

Al limpiar los motores que usan aditivos químicos como jabones, solventes o desengrasadores:

- El servicio se debe realizar en una facilidad que tenga el equipo para procesar correctamente la salida del agua residual contaminada.
- El servicio se debe realizar usando un dispositivo de tipo cubeta que atrape y contenga toda el agua residual contaminada para una disposición de una manera que se conforme a las leyes de la ciudad, condado, estado y códigos federales.

Para reportar descargas ilegales o para mas información sobre la prevención de la contaminación de drenaje, llame al

1 (800) CLEANUP

o visite nuestros sitios de Internet:

www.sbcounty.gov/stormwater

www.1800cleanup.org



MOBILE VEHICLE CLEANING & MAINTENANCE

DISCHARGE INTO THE STORM DRAIN, ACCIDENTAL OR NOT, CAN LEAD TO ENFORCEMENT ACTIONS, WHICH CAN INCLUDE FINES.

These best management practices will help you prevent polluted water and other materials from flowing into the street, gutter and storm drain.

WASH WATER DISPOSAL



HAZARDOUS WASTE SPILL CLEAN-UP & DISPOSAL



✓ Wash in contained area that has been bermed up to contain the wash water.

- ✓ When washing items contaminated by hazardous materials, wash water should be collected and hauled off-site for proper disposal.
- ✓ Wash in customer's wash bay or pump wastewater to the wash bays' pretreatment system.

! Engine cleaning must be performed at a facility that has the equipment to properly process the contaminated wash water runoff.



✓ Stop the source of the spill immediately. Locate the nearest storm drain and ensure nothing can enter or be discharged into it.

✓ Use tarps and drip pans to prevent spills.

- ✓ If a spill occurs, use an absorbent material such as kitty litter or absorbent pads.
- ✓ Clean up the excess. Properly dispose of absorbent material used to clean up spills - contact an approved hauler for assistance/disposal. Sweep work area thoroughly after cleaning.
- ✓ Keep toxics out of the trash by disposing of them properly, this includes absorbent materials used to clean up toxic waste spills. Toxic materials may include used motor oil and oil filters, antifreeze, batteries and gasoline. Make sure to maintain hauling records for all hazardous waste.



To report illegal dumping, call (877) WASTE18 or visit sbcountystormwater.org
To report toxic spills call (800) 33 TOXIC
To dispose of hazardous waste, call the CUPA Program (909) 386-8401

sbcountystormwater.org

Big Bear • Chino • Chino Hills • Colton • Fontana • Grand Terrace • Highland • Loma Linda • Montclair • Ontario • Rancho Cucamonga • Redlands • Rialto • San Bernardino • San Bernardino County • San Bernardino County Flood Control District • Upland • Yucaipa

WORKING OUTDOORS & HANDLING SPILLS

WHEN WORKING OUTDOORS USE THE 3Cs

CUANDO TRABAJE AL AIRE LIBRE UTILICE LAS 3Cs

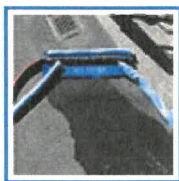
CONTROL | CONTROL



Locate the nearest storm drain and ensure nothing can enter or be discharged into it.

Ubique el desagüe de aguas pluviales más cercano y asegúrese de que nada pueda ingresar a éste ni descargarse en él.

CONTAIN | CONTENER



Isolate your area to prevent material from potentially flowing or being blown away.

Aísle su área para evitar que el material pueda discurrirse o ser llevado por el viento.

CAPTURE | CAPTURAR



Sweep up debris and place it in the trash. Clean up spills with an absorbent material (e.g. kitty litter) or vacuum with a Wet-Vac and dispose of properly.

Recoja los restos y colóquelos en la basura. Limpie los derrames con un material absorbente (como la arena para gatos) o aspírelos con una Wet-Vac (aspiradora de humedad) y deséchelos correctamente.



In the event of a spill or discharge to a storm drain or waterway, contact San Bernadino County Stormwater immediately: (877) WASTE18 | sbcountystormwater.org/report

sbcountystormwater.org

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