

2019 Resident Satisfaction Survey

CITY OF ONTARIO

73%

of respondents rank Ontario an "8" or above on a scale of 1-10

86%

of respondents are satisfied or very satisfied with the services they receive from the City

92%

of the respondents feel safe in Ontario

82%

of the respondents feel they get good value for public safety

79%

of respondents say the City is headed in the right direction

Top Suggestions for Improving Ontario



Roads



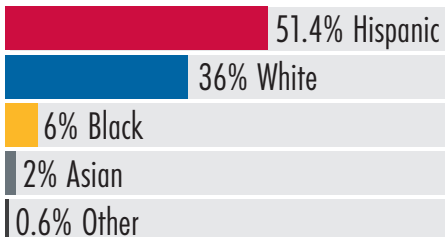
Housing



Traffic

The **Ontario Living Magazine** is the best liked source of information for the City.

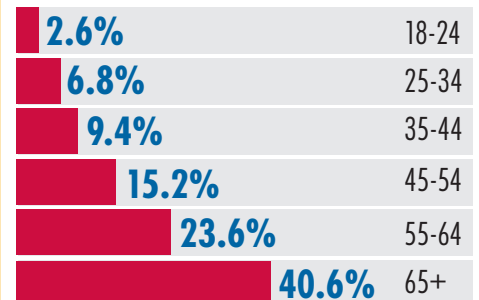
PARTICIPANTS



1 in 4 people elected to do the survey in **Spanish**



PARTICIPANT AGE GROUP



Very Important Priorities for Ontario According to Respondents

"Safe Community"

"Maintain Infrastructure"

"Homelessness"

"Balancing Budget"

"Managing Growth"