



# RESIDENTIAL CODE COMPLIANCE PROGRAM



Community Improvement Department is here to work with you to ensure all of our neighborhoods are consistent with community standards and are in compliance with the Ontario Municipal Code. City staff conducts both proactive and citizen requested inspections of residential areas. Properties found not in compliance with the provisions outlined in the Municipal Code are subject to citation. For more information about Community Improvement or the Ontario Municipal Code, please visit [OntarioCA.gov](http://OntarioCA.gov).

**EXTERIOR BUILDING AND STRUCTURES** Fences, gates, and garage doors must be kept in good working order and appearance, broken windows must be replaced, peeling and deteriorated paint and stucco must be repainted or repaired. Pools with stagnant water must be drained or cleaned out immediately.

**GRAFFITI** All graffiti must be removed from private property promptly. If you would like to report graffiti in your neighborhood, use the MyOntario App or report online at [Report.OntarioCA.gov](http://Report.OntarioCA.gov). You may also call the Graffiti Hotline at (909) 395-2626.

**HOME BUSINESSES** Commercial or industrial activities, such as auto repair, storage of business materials or equipment, and dispatching trucks or employees, may not take place at your home. Certain types of businesses are permitted as home-based businesses; however, there are restrictions these businesses must follow. You may contact the License Division for more information on home-based businesses.

**ILLEGAL LIVING QUARTERS** Accessory structures such as storage building and garages are not designed to be used as living areas. Recreational vehicles and trailers may not be used as dwellings except in an approved trailer park.

**LANDSCAPING** Front yards, parkways, and any other areas visible to the public must be landscaped and maintained on a regular basis in a clean and neat fashion. The parkway is the area between the sidewalk and the street. Bare dirt, dead vegetation and weeds are not considered landscaping. Landscaping should be trimmed so that it does not impede the street or sidewalk. The parkway trees can only be trimmed or removed by the City. Residences adjacent to alleys are responsible for removing any accumulated litter, debris, discarded items, and weeds.

**OUTDOOR STORAGE** Storage of items in public view is not permitted. Discards, trash, and debris must be removed from the property promptly. Such items are unsightly, attract rodents, and can be a fire hazard. All trash and recycling conditions must be stored out of public view, except when placed out for trash collection at the appropriate time.

**PETS** Animals waste must be cleaned up in a prompt and regular manner. Barking dogs, day or night, are a disturbance and should be controlled. Unless the property is specifically zoned for other animals, a maximum combinations of four adult dogs and/or cats may be kept in single-family residences, and three adult dogs and/or cats in multi-family residential units. Crowing fowl are prohibited throughout the city, and chickens are prohibited outside of the Agricultural Residential zone.

**VEHICLES** Any vehicles not stored inside a fully enclosed structure must be operable and parked on a paved surface, loose rock or gravel is not a paved surface. Any of the following may indicate an inoperable vehicle: flat or missing tires, dismantled, wrecked, weed growth at tires, junk piled in or around the vehicle, cobwebs, and an accumulation of dirt or dust indicating non-use.

**YARD SALES** Yard sales are limited to four designated weekends per year. Merchandise may not be brought in from elsewhere for resale. Signs may not be posted in any public right-of-way. One sign may be posted only on the property where the sale is occurring.