

COMMUNITY RESOURCES

Animal Licensing/Strays	(909) 623-9777
Building Permits	(909) 395-2023
Business License	(909) 395-2022
Chamber of Commerce	(909) 984-2458
Inland Fair Housing	(909) 984-2254
Shopping Cart Removal	(702) 468-4401
Social Security Admin.	(800) 722-1213
South Coast Air Quality Management District	(909) 396-2000
Vector Control	(909) 635-0307

JOB RESOURCES

SB County Employment Resource Center	(800) 451-JOBS
State of California EDD	(909) 948-6606

POST OFFICES

Ontario Main Office	(909) 933-3837
Guasti	(909) 937-6749

SB COUNTY

County Services	(909) 387-5301
Environmental Health	(800) 442-2283
Protective Services - Adult	(877) 565-2020
Protective Services - Child	(800) 827-8724
Superior Court Criminal	(909) 350-9764
Superior Court Traffic	(909) 350-9761

SCHOOLS DISTRICTS

Ontario/Montclair	(909) 459-2505
Chaffey Joint Union High	(909) 988-8511
Mountain View	(909) 947-2992
Chino Valley Unified	(909) 628-1201
Cucamonga	(909) 987-8942

TRANSPORTATION

Airport	(909) 937-2700
Bus - Omnitrans	(800) 966-6428
DMV	(800) 777-0133
Train - Amtrak	(800) 872-7245
Train - Metrolink	(800) 371-5465

WE WELCOME YOU TO ONTARIO!



COMMUNITY IMPROVEMENT DEPARTMENT
208 W. Emporia Street
Ontario, CA 91762
(909) 395-2007



WELCOME TO
ONTARIO!

Founded as a model colony, based on innovation, planned development, community service and family values, the City of Ontario has become the economic heart of the region. The City Council is committed to maintaining Ontario's leadership role in the Inland Empire by continuing to invest in the growth and evolution of the area's economy while providing a balance of jobs, housing, and educational and recreational opportunities for our residents in a safe, well-maintained community.

OntarioCA.gov



ONTARIO MUNICIPAL CODE

REQUIREMENTS:

- All residences must have and maintain landscaping - bare dirt, dead vegetation and weeds **are not considered landscaping**. Residences adjacent to alleys are responsible for removing any accumulated litter, debris, discards and weeds. Landscaping that overhangs or grows from the property and impedes the public right-of-way must be trimmed back to the property line. The only maintenance the property owner is not responsible for is trimming branches on parkway trees that are out of reach from the ground. The parkway trees are owned by the City and can only be trimmed or removed by the City.
- Trash containers be stored out of public view except on trash collection days.
- Any vehicles not stored inside a fully enclosed structure, such as a garage, must be operable and parked on a paved surface.
- All residential rental properties to be registered with the City.

PROHIBITS

- Semi-trucks and trailers, semi-tractor, box trucks, flatbed trucks, tow trucks, and commercial equipment from being parked on residential properties or residential streets except during delivery or at the time of service.
- Storage of household items in public view. Discarded, trash, and debris must be removed from the property promptly.
- Living or sleeping in an accessory structure, such as workshops, storage buildings, and garages. Recreational vehicles and trailers may be used as dwellings only if you are in an approved trailer park.

ONTARIO COMMUNITY LIFE & CULTURE

The City of Ontario's Community Life & Culture Agency offers a wide variety of classes and programs. To find out dates and times available, please view the Ontario Living Magazine, mailed out quarterly, or view it online at OntarioCA.gov/OLM.



GETTING CONNECTED

OntarioNet and Inyo Networks have come together to bring you the fastest internet and Wi-Fi speeds available. Plus, the option for HD television and unlimited nationwide phone services. Available in select areas only. Check for availability at: www.Ontariofiber.com

GAS COMPANY 800) 427-2200
SOUTHERN CALIFORNIA EDISON (800) 655-4555
Report an Outage (800) 611-1911

CITY OF ONTARIO Water/Sewer/Trash (909) 395-2678

TELEPHONE SERVICE
Verizon (800) VERIZON
AT&T (800) 222-0300

INTERNET/TV
Spectrum (888) 892-2253
Frontier (855) 845-7442
Dish Network (800) 333-3474

PROPERTY IMPROVEMENTS

Adding a room? Constructing a block wall? Replacing or installing doors or windows? Upgrading electrical or plumbing systems? Remodeling interior or exterior? Installing solar?

All these activities require review and **approval**. Before starting any property-improvement projects, please contact the Building Department at (909) 395-2023.

REPORTING VIOLATIONS

If you suspect there are violations of the Ontario Municipal Code in your neighborhood, you may file a complaint by calling the Community Improvement office directly.

(909) 395-2007 M-Th, 7:30 AM - 5:30 PM | F, 8 AM - 5 PM
(909) 395-2278 24-hour Code Violation Hotline

Addresses or specific locations (i.e., the northwest corner of an intersection or one lot east of a specific address) are required to file a complaint. You will also need a description of the alleged violation. Complainant information is kept strictly confidential and is not released outside of the Community Improvement office.

CITY SERVICES

Curb painting/street striping (909) 395-2639
Debris removal (909) 395-2639
Graffiti removal (909) 395-2626
Park maintenance (909) 395-2633
Shopping cart removal (702) 468-4401
Sidewalk/curb/gutter repair (909) 395-2639
Sprinkler repair (909) 395-2633
Storm drain maintenance (909) 395-2639
Street pothole repair (909) 395-2639
Street sign repair (909) 395-2639
Street sweeping (909) 395-2639
Streetlight maintenance (909) 395-2599
Tree trimming (909) 395-2633
Weed control (909) 395-2633

CITY HALL (909) 395-2000

BUILDING DEPARTMENT (909) 395-2023

COMMUNITY IMPROVEMENT (909) 395-2007

FIRE DEPARTMENT (909) 395-2002
Fire Prevention (909) 395-2929

INTEGRATED WASTE (909) 395-2050

LIBRARY
Ovitt Family Community Library (909) 395-2004
Lewis Family Branch (909) 395-2014

ONTARIO MUNICIPAL
UTILITIES COMPANY (909) 395-2678

ONTARIO MUSEUM
OF HISTORY & ART (909) 395-2510

PLANNING DEPARTMENT (909) 395-2036

POLICE DEPARTMENT (909) 395-2001
Dispatch (909) 986-6711
Emergency 911

RECREATION DEPARTMENT (909) 395-295-2020