



COMMUNITY IMPROVEMENT



OUR MISSION

We strive to improve the quality of life through the implementation of programs designed to preserve both property values and neighborhood safety. We respect and understand the importance of our role in providing education, resources, empathy and when all else fails, enforcement.

OUR RESPONSIBILITY

The City of Ontario Community Improvement Department is responsible for enforcing Municipal Code regulations on private property throughout the City. The Ontario Municipal Code regulates parking on private property, zoning, property maintenance, weed abatement on undeveloped lots and other substandard conditions on residential, commercial, and industrial properties.

OUR PROGRAMS

RESIDENTIAL CODE COMPLIANCE PROGRAM

Ensures all of our neighborhoods are consistent with community standards and are in compliance with the Ontario Municipal Code

COMMERCIAL CODE ENFORCEMENT STRATEGY

A program designed to proactively educate property and business owners on the benefits of voluntarily property upkeep and compliance of commercial properties

SYSTEMATIC HEALTH & SAFETY INSPECTION PROGRAM

Enhances the quality of rental properties throughout the City by enforcing local, county, and state health and safety codes

WEED & REFUSE ABATEMENT PROGRAM

Helps to prevent fire hazards posed by overgrown weeds and the accumulation of combustible material, and also to enhance the appearance of the city

REPORT A VIOLATION

IN PERSON:

208 West Emporia | Ontario, CA 91762
Monday-Thursday 7:30 AM -5:30 PM
Friday 8 AM to 5 PM

BY PHONE:

(909) 395-2007

24-hours Code Violation
Hotline (909) 395-2278

ONLINE:

OntarioCA.gov